

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  475036	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/15/2024
NAME OF PROVIDER OR SUPPLIER  Union House Nursing Home		STREET ADDRESS, CITY, STATE, ZIP CODE  3086 Glover Street Glover, VT 05839	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0550</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>48017</p> <p>Based on observation and interview, the facility failed to ensure each resident has a right to self-determination and access to persons and services outside of the facility by locking all doors to the facility 24 hours a day, seven days a week. By creating a locked facility, there is a failure to ensure the right of each resident to exercise their rights as a citizen (or resident) of the United States or make personal choices about going outside without interference. This can potentially affect all residents of the facility and all visitors, including family, legal representatives, and advocates.</p> <p>During an observation on 5/15/24 at 9:20 AM, this surveyor encountered a barrier to entry. The front door to the facility was locked. The only way to gain access was to press a doorbell, which alerted the staff. A staff member then had to come and physically open the door. The staff member explained that to exit the facility, a staff member would have to access a keypad on the side of the door and enter a code to open the door</p> <p>.</p> <p>Per observation on 5/15/24 at 9:40 AM, another entrance to the facility is located on a wing that houses resident rooms and egresses out to a porch. This door is locked with a keypad panel on the side and requires a code to open it.</p> <p>Per interview on 5/15/24 at 10:00 AM, the Director of Nursing (DON) stated that only employees can have the codes to open the outside doors; residents may not have access to this code.</p> <p>Per interview on 5/15/2024 at approximately 10:15 AM, the Administrator and the DON stated that the doors are always locked and have been since they can remember. Per the Administrator, the facility has alert and independent residents in their population. The Administrator could not locate a policy or procedure for the doors being locked or operating a completely locked facility. The DON stated that only employees know the code. When asked if there is a process for assessing residents and ensuring those without safety risks can exit the building independently, the DON stated, We had an issue recently; therefore, residents may not have the code. The DON confirmed that residents cannot exit the building anytime without staff assistance.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 475036
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<p>F 0550</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Per interview, on 5/15/2024 at approximately 12:30 PM, Resident # 1 has resided at the facility since 2014 S/he states that s/he frequently uses the porch outside the locked entrance on the side of the facility. S/he often leaves the facility for outside interests. In the past, s/he was allowed to have the code to the locked doors to exit the facility independently. Recently, the combination was changed, and s/he was told that only the staff would be allowed to have the code. It's not as easy to come and go; I have to call the staff to let me out and then ring the bell to be let back in.</p> <p>Per interview on 5/15/24 at approximately 12:40, Resident #2 has resided at the facility for the past two years, s/he states s/he enjoys the chairs outside and frequently exits the building to sit in them. S/he states a staff member must access the code on the door to open the door and let him/her out. S/he must ring a bell outside the door and wait for a staff member to open it. S/he does not have access to the door code. I have had to ask the staff for assistance to go out since I have been here.</p> <p>Per an interview at approximately 2:00 PM, the DON confirmed that only the staff were given the code to open the exterior doors; s/he confirmed that s/he could not locate a policy or procedure addressing the locked facility.</p>