STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	495151	A. Building B. Wing	06/17/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Seven Hills Rehabilitation and Nursing	2081 Langhorne Road Lynchburg, VA 24501

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. Based on staff interviews, resident interviews, observations and facility documentation, the facility staff failed to ensure adequate linen to meet the needs of the residents and provide a homelike environment for four of four nursing units. The findings included:The facility staff failed to provide adequate linen on all four nursing units. On 6/15/26 at 10:27 AM, an interview was conducted with a licensed practical nurse, LPN1. During the interview, LPN1 said, aides complain that they don't have enough linen and they are not washed in time in the morning. Aides have been stocking the linen carts the best they can. On 6/15/26 at 10:40 AM, an interview was conducted with a resident, Resident #100 (R100). R100 said, sometimes they have linen and sometimes they don't and they don't have those green pads anymore to put under me.On 6/15/26 at 10:45 am, an interview was conducted with a certified nursing assistant (CNA), CNA1. CNA1 stated that linen was stocked twice daily. She stated that lines shortage was daily. CNA1 stated that the linen carts on the floor were always without linen and the linen closet has no linen to restock the carts during the day.On 6/15/26 at 10:55 AM, an observation was made of the linen closet and linen carts on unit one and unit two nursing units. The linen cart and linen closet had no towels, no washcloths, no sheets, no green pads, no blankets or bedspreads available for staff to use for resident care.On 6/15/26 at 11:00 AM, an interview was conducted with CNA2. During the interview, CNA2 said, that I run out of linen when caring for the residents. Lines were brought up this morning, and closet and cart were stocked but we don't have enough washcloths or towels. I mainly run out of those every day.On 6/15/26 at 11:10 AM, an observation made of the linen closet and linen carts on nursing unit two and three. There were no towels, washcloths, green pads, blankets, bedspreads or sheets available in the linen closet or on the linen carts to provide care for the residents.On 6/15/26 at 11:15 AM, an interview was conducted with Resident #101, (R101). During the interview, R101 said, they are short on linen often.On 6/15/26 at 11:25 AM, an interview was conducted with Resident #102 (R102). R102 said, I have most of my own linens in the closet I keep hidden so I will have it when I need it. On 6/15/26 at 11:35 AM, an interview was conducted with a laundry aide, other staff #1 (OS1). She said, We do run out of laundry and then they will order some, but we don't have enough. I do the best I can with getting it washed and taken back up there. She stated that she stocks in the mornings, after lunch and that she documented the linen, she supplies on the units. OS1 documented that on 7-3 dayshift she supplied 30 fitted sheets, 24 flat sheets, 25 towels, 30 washcloths, 15 green pads and no bedspreads were supplied for the four units to take care 72 residents. She said, that is what I had to take upstairs for all these residents.On 6/16/26 at 9:00 AM, an interview was conducted with CNA3. She stated that there was a shortage of linen and said, we will use pillowcases to wash residents, and they can have a shower without washcloths or towels we just use the soap and our hands.On 6/16/26 at 9:05 AM, an interview was conducted with CNA4. She said, upon arrival this morning we have no towels or washcloths this morning I feel bad for the residents we use what we have to, to bathe the residents and sometimes it is wipes to hit the hot spots, under arms and private areas. CNA4 opened the linen closet and said, You can see what is in the closed for us to use.On 6/16/26 at 9:08 AM, an observation was made of the linen closet and linen carts on units three and four. There were no (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	towels, washcloths, blankets, bedspreads or pillowcases available for the aides to use and provide care for the residents.On 6/16/26 at 12:37 PM, an observation was made of all linen closets and all linen carts on units one, two, three and four. There were no towels, washcloths, sheets or bedspreads available to provide care for the residents.On 6/16/26, a review of facility documentation was conducted. The facility document titled, Safe and Homelike Environment, read in part, In accordance with residents' rights, the facility will provide a safe, clean, comfortable and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. This includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence and does not pose a safety risk. The facility will provide and maintain bed and bath linens that are clean and in good condition.On 6/16/26 at 3:10 PM, an end of day meeting was held with the Regional Director of Operations, Regional Director of Clinical Services, and the director of nursing. They were informed of the above concerns. They provided receipts for linen purchased from 12/25 to present. They were informed that the concern was that linen was not available for the floor staff to take care of the residents daily.No additional information provided prior to the exit conference.