

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495227	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/05/2026
NAME OF PROVIDER OR SUPPLIER Westport Rehabilitation and Nursing Center		STREET ADDRESS, CITY, STATE, ZIP CODE 7300 Forest Ave Richmond, VA 23226	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>Based on observation, resident interview, and facility document review, the facility staff failed to promote resident's dignity for one of 6 residents in the survey sample, Resident #3. The findings include: For Resident #3 (R3), the facility staff failed to provide privacy for the catheter collection bag (1). R3 was admitted to the facility with diagnoses that included but were not limited to uropathy (2). On the most recent MDS (minimum data set), a quarterly assessment with an ARD (assessment reference date) of 11/07/2025, R3 scored 15 out of 15 on the BIMS (brief interview for mental status), indicating the resident was cognitively intact for making daily decisions. Section H Bladder and Bowel code R3 as having an indwelling catheter (3). On 02/03/2026 at approximately 2:40 p.m. an observation of R3's from the facility hallway revealed R3's catheter collection bag hanging on the left side of the bed (hallway side) with urine in the bag. The physician's order for R3 documented in part, Foley catheter #16/10 (16 French (4)/ 10 cubic centimeters) due to Obstructive & reflux Uropathy. Order Date: 12/18/2025. The comprehensive care plan for R3 dated 05/05/2025 documented in part, Focus. Catheter: resident requires a urinary 16Fr (French) 5-10cc (five to ten cubic centimeter) balloon catheter related to: obstructive neurogenic bladder. Created on: 05/05/2025 Revision on: 09/08/2025. Under Interventions it documented in part, Maintain catheter privacy bag Created on: 05/05/2025. On 02/03/2026 at approximately 2:50 p.m. an interview was conducted with R3. When asked if she was aware that the catheter collection bag did not have a privacy cover and was in full view from the hallway she stated she was not aware that the bag was not covered. R3 stated I don't like that, it's not dignified. On 02/04/2026 at approximately 9:40 a.m. an interview was conducted with LPN (licensed practical nurse) #5, unit manager. When asked to describe how a resident's catheter collection bag should be presented when it is hung on the side of a bed, she stated that it should be placed in a privacy bag or covered so the contents cannot be seen. When informed of the observation regarding R3 catheter collection bag she stated that the bag should have been covered for privacy and to protect the resident's dignity. On 02/05/2026 at approximately 12:05 p.m., ASM (administrative staff member) #1, administrator, ASM #2, director of nursing, ASM #4, regional director of clinical services, and ASM #5, assistant director of nursing, were made aware of the above findings. No further information was provided prior to exit. References: (1) Urine drainage bags collect urine. Your bag will attach to a catheter (tube) that is inside your bladder. This information was obtained from the website: https://medlineplus.gov/ency/patientinstructions/000142.htm. (3) One that is left in the bladder. Most often, the catheter is inserted through the urethra. This is the tube that carries urine from the bladder to the outside of the body. This information was obtained from the website: https://medlineplus.gov/ency/article/000507.htm. (4) The number 16-French refers to the size of the catheter, with higher numbers indicating larger sizes. This information was obtained from the website:</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 495227	If continuation sheet Page 1 of 3

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F 0550 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	https://balumed.com/en/medical-dictionary/16-french-foley-catheter .		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>Based on observation, resident interview, and facility document review, the facility staff failed to follow the comprehensive care plan for one of 6 residents in the survey sample, Resident #3. The findings include: Resident #3 (R3), the facility staff failed to follow the comprehensive care plan to provide a privacy bag for the catheter collection bag (1). R3 was admitted to the facility with diagnoses that included but were not limited to uropathy (2). On the most recent MDS (minimum data set), a quarterly assessment with an ARD (assessment reference date) of 11/07/2025, R3 scored 15 out of 15 on the BIMS (brief interview for mental status), indicating the resident was cognitively intact for making daily decisions. Section H Bladder and Bowel code R3 as having an indwelling catheter (3). On 02/03/2026 at approximately 2:40 p.m. an observation of R3's from the facility hallway revealed R3's catheter collection bag hanging on the left side of the bed (hallway side) with urine in the bag. The physician's order documented in part, Foley catheter #16/10 (16 French (4)/ 10 cubic centimeters) due to Obstructive & reflux Uropathy. Order Date: 12/18/2025. The comprehensive care plan for R3 dated 05/05/2025 documented in part, Focus. Catheter: resident requires a urinary 16Fr (French) 5-10cc (five to ten cubic centimeter) balloon catheter related to: obstructive neurogenic bladder. Created on: 05/05/2025 Revision on: 09/08/2025. Under Interventions it documented in part, Maintain catheter privacy bag Created on: 05/05/2025. On 02/04/2026 at approximately 9:40 a.m. an interview was conducted with LPN (licensed practical nurse) #5, unit manager. When asked to describe the purpose of a resident's comprehensive care plan she stated that it provided instructions for a resident's care. After reviewing R3's comprehensive care plan for maintaining a catheter privacy bag she stated that the care plan was not being followed. On 02/05/2026 at approximately 12:05 p.m., ASM (administrative staff member) #1, administrator, ASM #2, director of nursing, ASM #4, regional director of clinical services, and ASM #5, assistant director of nursing, were made aware of the above findings. No further information was provided prior to exit. References:(1) Urine drainage bags collect urine. Your bag will attach to a catheter (tube) that is inside your bladder. This information was obtained from the website: https://medlineplus.gov/ency/patientinstructions/000142.htm. (3) One that is left in the bladder. Most often, the catheter is inserted through the urethra. This is the tube that carries urine from the bladder to the outside of the body. This information was obtained from the website: https://medlineplus.gov/ency/article/000507.htm. (4) The number 16-French refers to the size of the catheter, with higher numbers indicating larger sizes. This information was obtained from the website: https://balumed.com/en/medical-dictionary/16-french-foley-catheter.</p>		