

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 495358	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/18/2024
NAME OF PROVIDER OR SUPPLIER Amelia Rehabilitation and Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 8830 Virginia Street Amelia, VA 23002	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0559</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.</p> <p>42106</p> <p>Based on resident interview, staff interview, clinical record review, and facility document review, it was determined that the facility staff failed to provide written notice, including the reason for the change, prior to a room transfer for three of five residents reviewed, Resident #1, Resident #3 and Resident #4.</p> <p>The findings include:</p> <p>1. For Resident #1 (R1), the facility staff failed to provide written notice of room transfer including the reason for room change, prior to the room change on 2/15/2024.</p> <p>On the most recent MDS (minimum data set), a significant change assessment with an ARD (assessment reference date) of 5/30/2024, the resident scored 15 out of 15 on the BIMS (brief interview for mental status) assessment, indicating they were cognitively intact for making daily decisions.</p> <p>The admission record for R1 documented the resident being their own responsible party.</p> <p>The census list for R1 documented a room change for R1 on 2/15/2024 from the North unit to the South unit.</p> <p>On 6/17/2024 at 11:35 a.m., an interview was conducted with R1 in their room. R1 stated that they had moved to their current on 2/15/2024 and had been forced to move to the other unit. R1 stated that no one provided a written notice stating why they had to change rooms before the move and they had been told a few days before they wanted them to move all the long term residents on the other unit and they refused to move and then they told them that the heater was broken and they had to move for it to be repaired. R1 stated that they did not trust the staff at the facility because they only told them what they wanted to hear and they felt that they had lied about the heater to get them to move. When asked if they still wanted to go back to their old room or were unhappy on the new unit, R1 did not answer and began to talk about another topic.</p> <p>The clinical record for R1 failed to evidence documentation that a written notice of room transfer including the reason for room change was provided to the resident prior to the change on 2/15/2024.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0559</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A facility concern form dated 3/22/2024 for R1 documented in part, . [Name of facility administrator] did not give her in writing the reason why her room was changed. Requesting a copy of the moving situation document to keep for her records . Under Resolution of Concern it documented in part, .Resident provided letter stating she was moved due to broken ptac (heating/air conditioning) unit that could not be repaired. Written by [Name of facility administrator] given to [Name of R1] by [Name of business office manager] . The concern form was observed to be dated as resolved on 3/28/2024.</p> <p>On 6/18/2024 at 10:00 a.m., an interview was conducted with OSM (other staff member) #7, the director of social services. OSM #7 stated that normally they were notified by nursing staff when a room change was needed. She stated that her responsibility was to contact the responsible party to notify them of the room change and notify the resident of the room change. She stated that she also completed a room change assessment in the medical record and completed a progress note prior to the room change. She stated that she did not provide a written notice of room change to the resident or the responsible party prior to room changes and thought that maybe the admissions director did. She stated that R1's room had to be changed due to the heater being broken and it could not be repaired immediately.</p> <p>On 6/18/2024 at 10:06 a.m., an interview was conducted with OSM #8, the admissions director. OSM #8 stated that their role in room changes was limited to running the bed board. She stated that when a room change was required, the staff contacted her to ensure that a room was open and not being held for a new admission or hospitalized resident. She stated that she did not provide any written notice to the resident or the responsible party prior to a room change. She stated that for R1, she had played a larger role in the room change because she had a better relationship with the resident. She stated that she had spoken with R1 a few days prior to the move regarding moving to the other room for the fact that they were attempting to have most of the long term care residents on that unit for an attempt to create a more homelike environment over there. She stated that on that unit they were trying to create a more long term setting with the same residents, same staff and consistent schedules rather than the consistent changeover on the skilled unit. She stated that R1 had refused the room change that day and it was their right to refuse. She stated that a couple of days later the heater was broken and could not be repaired so they had been able to move them to the same room because it was still open and it was the only private room open at the time.</p> <p>On 6/18/2024 at 10:45 a.m., an interview was conducted with LPN (licensed practical nurse) #1. LPN #1 stated that they were notified of room changes by social services putting a notice up at the nurses station telling them the date and location of the room change. She stated that she thought that they spoke to the resident and the responsible party regarding the room change and nursing did not provide any written notice of room change to the resident or the responsible party prior to the move.</p> <p>On 6/18/2024 at 12:20 p.m., ASM (administrative staff member) #1, the administrator stated that they did not have evidence that R1 was provided a written notice of transfer with reason for room change prior to the move on 2/15/2024.</p> <p>The facility policy, Room Change/Roommate Assignment dated May 2017 documented in part, .Advance notice of a roommate change will include why the change is being made and any information that will assist the roommate in becoming acquainted with his or her new roommate .</p> <p>(continued on next page)</p>		

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<p>F 0559</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 6/18/2024 at 12:28 p.m., ASM (administrative staff member) #1, the administrator, ASM #2, the director of nursing and ASM #4, the vice president of clinical services were made aware of the concern.</p> <p>No further information was presented prior to exit.</p> <p>2. For Resident #3 (R3), the facility staff failed to provide written notice of room transfer including the reason for room change, prior to the room change on 2/20/2024.</p> <p>On the most recent MDS (minimum data set), a quarterly assessment with an ARD (assessment reference date) of 4/27/2024, the resident scored 15 out of 15 on the BIMS (brief interview for mental status) assessment, indicating they were cognitively intact for making daily decisions.</p> <p>The admission record for R3 documented the resident being their own responsible party.</p> <p>The census list for R3 documented a room change for R3 on 2/20/2024 from the South unit to the North unit.</p> <p>On 6/17/2024 at 2:10 p.m., an interview was conducted with R3. R3 stated that they had moved to the other unit for a while because they told them that other residents had COVID-19 and they needed the room for them. R3 stated that they did not give them anything in writing but they had moved them back to the room after a few weeks so they were satisfied.</p> <p>The clinical record for R3 failed to evidence documentation that a written notice of room transfer including the reason for room change was provided to the resident prior to the change on 2/20/2024.</p> <p>On 6/18/2024 at 10:00 a.m., an interview was conducted with OSM (other staff member) #7, the director of social services. OSM #7 stated that normally they were notified by nursing staff when a room change was needed. She stated that her responsibility was to contact the responsible party to notify them of the room change and notify the resident of the room change. She stated that she also completed a room change assessment in the medical record and completed a progress note prior to the room change. She stated that she did not provide a written notice of room change to the resident or the responsible party prior to room changes and thought that maybe the admissions director did. She stated that she thought that R3's room had to be changed due to nursing reasons.</p> <p>On 6/18/2024 at 10:06 a.m., an interview was conducted with OSM #8, the admissions director. OSM #8 stated that their role in room changes was limited to running the bed board. She stated that when a room change was required, the staff contacted her to ensure that a room was open and not being held for a new admission or hospitalized resident. She stated that she did not provide any written notice to the resident or the responsible party prior to a room change.</p> <p>On 6/18/2024 at 10:45 a.m., an interview was conducted with LPN (licensed practical nurse) #1. LPN #1 stated that they were notified of room changes by social services putting a notice up at the nurses station telling them the date and location of the room change. She stated that she thought that they spoke to the resident and the responsible party regarding the room change and nursing did not provide any written notice of room change to the resident or the responsible party prior to the move.</p> <p>(continued on next page)</p>

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