

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure services provided by the nursing facility meet professional standards of quality.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 40026</p> <p>Based on observation, interview, and clinical record review the facility staff failed to provide medication administration that meets professional standards of care for 5 residents (Resident #11, #102, #99, #36, #34) in a survey sample of 17 residents.</p> <p>The findings included:</p> <p>1. For Resident #11 the facility staff failed to administer medications per physician orders.</p> <p>On 3/21/24 during clinical record review it was noted that Resident #11 had orders that included:</p> <p>Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes - start date 08/30/2022.</p> <p>Tramadol HCl Oral Tablet 50 MG- Give 1 tablet by mouth every 8 hours for pain -start date 02/19/2024.</p> <p>A review of the MAR (Medication Administration Record) for February and March of 2024 revealed the following:</p> <p>Refresh Tears -2/27/24 - 8:00 a.m. dose was not administered and on 2/28/24 and 2/29/24 the 8:00 a.m. and 8:00 p.m. doses were not administered. On 3/4/24 and 3/7/24 the 8:00 a.m. doses were not administered.</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>2/27/2024 8:48 am Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>2/28/2024 9:36 Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>2/28/2024 8:40 pm Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>2/29/2024 10:14 pm- Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes med unavailable.</p> <p>3/4/2024 07:58 Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes eye drops not on cart- shown in system as already ordered and received.</p> <p>Tramadol 50 mg-2/19/24 6 a.m. and 2 p.m. dose not given and on 3/7/24 the 2 p.m. dose was not given.</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>2/19/2024 16:28 Orders - Administration Note Text: Tramadol HCl Oral Tablet 50 MG Give 1 tablet by mouth every 8 hours for pain Order entered after time window, medication not given.</p> <p>3/7/2024 16:31 Orders - Administration Note Text: Tramadol HCl Oral Tablet 50 MG Give 1 tablet by mouth every 8 hours for pain patient stated no pain.</p> <p>On 3/20/24 at 1:00 PM an interview was conducted with LPN D (Licensed Practical Nurse-D) who was asked about the process for administering pain medication. LPN D stated that when administering pain medication, the nurse will ask the resident to rate their pain on a 1-10 scale. If the resident cannot verbalize this to the nurse, then the nurse will decide based on guarding, grimacing, wincing, and other non-verbal expression of pain. When asked if this also applies to scheduled pain medications, LPN D stated that it did apply to scheduled pain medications. When asked if a scheduled pain med will be administered if the pain scale documented was 0/10. LPN D stated the scheduled medication would be given and the chart noted that there was no pain. LPN D stated documenting the pain scale is for us to know if the pain medications are effectively managing pain.</p> <p>On 3/21/24 at 11:00 AM an interview was conducted with the Director of Nursing (DON) who stated that if a medication is not in the cart the nurses are expected to look in the Med Bank (stat box) and notify the pharmacy, if it is not available in the Med Bank, the nurse should notify the physician to get an alternative therapy or notify supervisor to get it from the backup pharmacy. When asked about the time window referred to in the nursing note on 2/19/24 the DON explained that There is a window of time in which we have to order medications to be delivered, if you miss the window of time they will not be delivered until the next day or possibly later.</p> <p>Nursing2012 Drug Handbook. (2012). [NAME] &amp; [NAME]: Philadelphia, Pennsylvania</p> <p>Rights of Medication Administration</p> <ol style="list-style-type: none"> <li>1. Right patient</li> <li>2. Right medication</li> <li>3. Right dose</li> <li>4. Right route</li> </ol> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Oyster Shell Calcium - not administered on 3/7/24 at 8 AM</p> <p>Multiple-Vitamin -Mineral - Not administered on 3/7/24 at 8 AM</p> <p>Cholecalciferol Oral Tablet 50 MCG - Not administered on 3/7/24 at 8 AM</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>3/6/2024 21:24 Orders - Administration Note Text: Latanoprost Ophthalmic Solution 0.005 Instill 1 drop in both eyes at bedtime for Glaucoma medication unavailable.</p> <p>3/6/2024 21:24 Orders - Administration Note Text: Fish Oil Oral Capsule 500 MG Give 1 capsule by mouth at bedtime for Supplement medication unavailable.</p> <p>3/7/2024 11:09 Orders - Administration Note Text: Super B-Complex Oral Tablet Give 1 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Oyster Shell Calcium/Vitamin D Tablet 500-200 MG-UNIT Give 1 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Cholecalciferol Oral Tablet 50 MCG (2000 UT) Give 0.5 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Multiple Vitamins-Minerals Capsule Give 1 capsule by mouth one time a day for Supplement Needs to be ordered.</p> <p>A review of the med bank list revealed that Calcium + D 600/400 was available, and Calcium 600 mg was available, however, progress notes did not indicate that the physician was made aware of the available alternatives.</p> <p>On 3/20/24 at 1:00 PM an interview was conducted with LPN D (Licensed Practical Nurse-D) who was asked about the process for administering pain medication. LPN D stated that when administering pain medication, the nurse will ask the resident to rate their pain on a 1-10 scale. If the resident cannot verbalize this to the nurse, then the nurse will decide based on guarding, grimacing, wincing, and other non-verbal expression of pain. When asked if this also applies to scheduled pain medications, LPN D stated that it did apply to scheduled pain medications. When asked if a scheduled pain med will be administered if the pain scale documented was 0/10. LPN D stated the scheduled medication would be given and the chart noted that there was no pain. LPN D stated documenting the pain scale is for us to know if the pain medications are effectively managing pain.</p> <p>On 3/21/24 at 11:00 AM an interview was conducted with the DON who stated that if a medication is not in the cart the nurses are expected to look in the Med Bank (stat box) and notify the pharmacy, if it is not available in the Med Bank, the nurse should notify the physician to get an alternative therapy or notify supervisor to get it from the backup pharmacy. When asked if the nurses are expected to document when notifying a physician, she stated that they are supposed to document physician communications.</p> <p>Nursing2012 Drug Handbook. (2012). [NAME] &amp; [NAME]: Philadelphia, Pennsylvania</p> <p>(continued on next page)</p>

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Rights of Medication Administration</p> <ol style="list-style-type: none"> <li>1. Right patient</li> <li>2. Right medication</li> <li>3. Right dose</li> <li>4. Right route</li> <li>5. Right time</li> <li>6. Right documentation</li> <li>7. Right reason</li> <li>8. Right response</li> </ol> <p>On 3/22/24 during the end of day meeting the Administrator was made aware of the findings and no further information was provided.</p> <p>34894</p> <p>3. For Resident # 99, the facility staff failed to administer the medication, Prednisone, as ordered by the physician. The staff failed to notify the physician that the medication was not started timely and not administered for 5 days as ordered.</p> <p>Review of the Progress Notes revealed documentation regarding Prednisone 10 milligrams being unavailable for scheduled administration on 3/16/2024 at 8:00 a.m.</p> <p>Review of the MAR revealed Prednisone 10 milligrams for 5 days was ordered on 3/15/2024 and scheduled to be administered on 3/16/2024 at 8:00 a.m. It was not administered on 3/16/2024 and documented as unavailable from the Pharmacy.</p> <p>Prednisone Oral Tablet 10 MG (milligrams) (Prednisone)</p> <p>Give 1 tablet by mouth in the morning for Rash for 5 Days</p> <p>-Start Date 03/16/2024 0800 (8:00 a.m.)</p> <p>Review of the March 2024 Medical Administration Record (MAR) revealed the medication, Prednisone was documented as not available for administration on 3/16/2024 at 8:00 a.m.</p> <p>Review of the Progress Notes revealed that an order was written on 3/15/2024 at 8 p.m. for Resident # 99. The medication was to be started on the next morning (3/16/2024) at 8:00 a.m. and continued daily until 3/20/2024.</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Review of the MAR revealed the medication was not started on 3/16/2024 and the 5th day of administration was not adjusted to end on 3/21/2024.</p> <p>Further review revealed that the Prednisone was not started until the scheduled dose on 3/17/2024 at 8:00 a. m. There was documentation that the last scheduled dose was not adjusted to reflect the 5th day as 3/21/2024. Review of the MAR and Progress Notes on 3/22/2024 revealed that the 5th dose of Prednisone was not administered as ordered by the Physician. There was no documentation of the Physician being informed that the medication was not started on 3/16/2024 as ordered, and there was no documentation of the Physician being notified that the 5th dose of Prednisone had been omitted.</p> <p>On 3/21/2024 at 3:05 p.m., an interview was conducted with the Director of Nursing who stated the Pharmacy was responsible for delivery of medications. The Director of Nursing stated the nurses had access to medications that were delivered to the facility, if a medication was not available at the time of scheduled administration, the nurses should go to the Pixus (on-site Stat box) to see if the medication was available in that stock. The Director of Nursing stated if the medication was not in the Pixus, the nurse was expected to inform the physician to see if there was another medication order or if the doctor would give the approval for the medication to be started later when available from the Pharmacy.</p> <p>Review of the Pixus Medbank STAT box contents revealed the medication, Prednisone 10 milligrams, was on hand. There was a quantity of 8 tablets in the box. The nurses could have retrieved the medication from the Pixus Pixus Medbank STAT box.</p> <p>Review of Physicians Orders revealed valid orders for the medication that was not available for administration.</p> <p>During the end of day debriefing on 3/21/2024, the Administrator, Corporate Director of Clinical Services, Director of Nursing, Staff Development Coordinator and Assistant Director of Nursing were informed of the findings. They stated medications should be available for administration and nurses should notify the physician.</p> <p>The Director of Nursing stated the facility used Elsevier for professional guidance. Elsevier was formerly known as Mosby's or [NAME]-[NAME].</p> <p>Guidance for nursing standards for the administration of medication provided by Fundamentals of Nursing, 7th Edition, Mosby's/ [NAME]-[NAME], p. 705 stated Professional standards, such as the American Nurses Association's Nursing Scope and Standards of Nursing Practice of (2004), apply to the activity of medication administration. To prevent medication errors, follow the six rights of medications. Many medication errors can be linked, in some way, to an inconsistency in adhering to the six rights of medication administration. The six rights of medication administration include the following:</p> <ol style="list-style-type: none"> <li>1. The right medication</li> <li>2. The right dose</li> <li>3. The right client</li> <li>4. The right route</li> </ol> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>5. The right time</p> <p>6. The right documentation.</p> <p>On 3/22/2024 at 9:15 a.m., the Director of Nursing was interviewed. The Director of Nursing stated medications should be given as ordered by the Physician. She also stated that if medications were not available at the scheduled time, the nurse should notify the physician after verifying that the medication was not available in the Pixus (Stat box) supply. The Director of Nursing stated she reviewed some of the documentation and noticed that several of the entries about medications being unavailable were written by one of the Agency nurses who worked in the facility as needed. The Director of Nursing stated some of those medications were available in the Pixus when that nurse documented they were not available. The Director of Nursing stated the nurses should have administered the Prednisone on 3/21/2024 to follow the order of administration for 5 days.</p> <p>No further information was provided.</p> <p>4. For Resident # 36, the facility staff failed to ensure medications including (eye drops) for Glaucoma were available for administration as ordered by the physician.</p> <p>Review of the Progress Notes revealed the following documentation regarding medications:</p> <p>Effective Date: 02/26/2024 20:43 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>not available. Lumigan is a Prostaglandin to increase the outflow of the fluid in the eye, helping to reduce eye pressure.</p> <p>Effective Date: 02/15/2024 16:19 Type: Orders - Administration Note</p> <p>Note Text : Baclofen Oral Tablet</p> <p>Give 5 mg by mouth three times a day for muscle relaxant</p> <p>patient was in an activity.</p> <p>Effective Date: 02/15/2024 16:19 Type: Orders - Administration Note</p> <p>Note Text : Tylenol Oral Tablet 325 MG</p> <p>Give 650 mg by mouth three times a day for pain</p> <p>patient was in activity.</p> <p>Effective Date: 02/07/2024 11:06 Type: Orders - Administration Note</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Clarification needed. Provider notified. Istalol is a Beta blocker used to reduce the production of fluid in the eye helping go lower eye pressure</p> <p>Effective Date: 02/06/2024 11:42 Type: Orders - Administration Note</p> <p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Clarification needed. Provider made aware.</p> <p>Effective Date: 01/31/2024 08:10 Type: Orders - Administration Note</p> <p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Medication on order.</p> <p>Effective Date: 01/30/2024 19:56 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>ordered eye drops</p> <p>Effective Date: 01/26/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>not available.</p> <p>Effective Date: 01/26/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>not available.</p> <p>Effective Date: 01/26/2024 07:52 Type: Orders - Administration Note</p> <p>(continued on next page)</p>		

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>According to the Mayo Clinic, damage caused by glaucoma cannot be reversed. Treatment and regular check ups can help slow or prevent vision loss, especially if you catch the disease in its early stages. The website also stated Depending on how low your eye pressure needs to be, you may be prescribed more than one eye drop.</p> <p>Take prescription medicine. Using your eye drops or other medicine as prescribed can help you get the best possible result from your treatment. Be sure to use the drops exactly as prescribed. Otherwise, your optic nerve damage could get worse.</p> <p><a href="http://www.Mayoclinic.org">www.Mayoclinic.org</a> accessed 3/26/2024.</p> <p>On 3/22/2024 at 9:15 a.m., the Director of Nursing was interviewed and stated medications should be given as ordered by the Physician. She also stated that if medications were not available at the scheduled time, the nurse should notify the physician after verifying that the medication was not available in the Pixus (Stat box) supply. The Director of Nursing stated she reviewed some of the documentation and noticed that several of the entries about medications being unavailable were written by one of the Agency nurses who worked in the facility as needed. The Director of Nursing stated some of those medications were available in the Pixus when that nurse documented they were not available.</p> <p>Regarding the times medications were not administered because the resident was in an activity, the Director of Nursing stated the facility did not administer medications when residents were in activities because the residents get upset. The Director of Nursing was asked if the medications could be given before or after the activities since most scheduled medications had a window of an hour before or an hour after the scheduled time of administration. The Director of Nursing stated Yes, the medications could be given at a different time depending on how the order was written. Once a day medications could be given later. The Director of Nursing stated she would look into the issue.</p> <p>No further information was provided.</p> <p>5 . For Resident #34, the facility staff failed to ensure medications were available and administered per physician orders.</p> <p>Review of the Progress Notes revealed the following documentation regarding medications being unavailable included more than fifteen opportunities including but not limited to:</p> <p>Effective Date: 03/21/2024 19:53 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG (milligrams)</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>on order</p> <p>Effective Date: 03/20/2024 19:45 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>on order</p> <p>Effective Date: 03/19/2024 23:07 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for medication not available on order</p> <p>Effective Date: 03/19/2024 00:06 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>author contacted pcp (primary care physician)</p> <p>Effective Date: 03/19/2024 00:05 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>unavailable at this time author contacted pcp</p> <p>Effective Date: 03/17/2024 19:43 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order</p> <p>Effective Date: 03/17/2024 19:42 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>on order</p> <p>Effective Date: 03/14/2024 21:23 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>on order</p> <p>Effective Date: 03/14/2024 21:22 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>on order</p> <p>Effective Date: 03/13/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order</p> <p>Effective Date: 03/12/2024 21:33 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order</p> <p>Effective Date: 03/11/2024 21:15 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>med not available.</p> <p>Effective Date: 03/09/2024 22:19 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order.</p> <p>Effective Date: 03/08/2024 21:11 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>(continued on next page)</p>

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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>on order</p> <p>Effective Date: 03/07/2024 22:09 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order</p> <p>Review of the March 2024 MAR (Medication Administration Record) revealed the medications listed above were not administered as ordered.</p> <p>Seroquel was not administered on 3/14/2024, 3/17/2024, 3/18/2024 (physician was notified), 3/19/20224, 3/20/2024 and 3/21/2024.</p> <p>Tamsulosin was not administered 11 times including on 3/7/2024, 3/8/2024, 3/9/2024, 3/11/2024, 3/12/2024, 3/14/2024, 3/17/2024, 3/18/2024 (physician was notified), 3/19/20224, 3/20/2024 and 3/21/2024.</p> <p>On 3/21/2024 at 2:42 p.m., an interview was conducted with the Director of Nursing who stated the expectation was for the Pharmacy to make sure medications were available for administration as per Physicians Orders. The Director of Nursing also stated the facility staff should check the Pixus STAT box for medications to see if the missing medication is available in that supply. The Director of Nursing stated the Pharmacy should deliver the missing medication on the next run if it was not available in the Pixus. A copy of the Pixus STAT box contents was requested and received.</p> <p>Review of the Pixus Medbank STAT box contents revealed the medications, Tamsulosin 0.4 milligrams-quantity of 10 tablets was available in the box; and the medication Quetiapine (Seroquel) 25 milligrams-quantity of 8 tablets was available in the box.</p> <p>On 3/22/2024 at 9:15 a.m., the Director of Nursing was interviewed who stated medications should be given as ordered by the Physician. She also stated that if medications were not available at the scheduled time, the nurse should notify the physician after verifying that the medication was not available in the Pixus (Stat box) supply. The Director of Nursing stated she reviewed some of the documentation and noticed that several of the entries about medications being unavailable were written by one of the Agency nurses who worked in the facility as needed. The Director of Nursing stated some of those medications were available in the Pixus when that nurse documented they were not available.</p> <p>There was documentation that one nurse notified the physician of medications being unavailable one time out of at least 11 dates when medications were not available. There was no documentation of any additional attempts to inform the physician that Seroquel (an antipsychotic) had not been administered for several consecutive days or days in close succession. Seroquel was not administered on 3/14/2024, 3/17/2024, 3/18/2024 (physician was notified), 3/19/20224, 3/20/2024 and 3/21/2024.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	
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<p>F 0658</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Tamsulosin (an alpha blocker for Benign Prostatic Hyperplasia) was not administered 11 times including on 3/7/2024, 3/8/2024, 3/9/2024, 3/11/2024, 3/12/2024, 3/14/2024, 3/17/2024, 3/18/2024 (physician was notified), 3/19/20224, 3/20/2024 and 3/21/2024. The physician was notified only once during the days in close succession of missing medications.</p> <p>No further information was provided.</p>		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>34894</p> <p>Based on staff interview, facility documentation review, and clinical record review, the facility staff failed to ensure medications were available for administration for five residents (Residents #99, # 36, #34, #11, and #102) in a survey of 17 residents.</p> <p>Findings included:</p> <p>1. For Resident # 99,, the facility failed to ensure medications were available for administration as ordered by the physician.</p> <p>Review of the Progress Notes revealed the following documentation regarding medications being unavailable:</p> <p>Review of the MAR revealed Prednisone 10 milligrams for 5 days was ordered on 3/15/2024 and scheduled to be administered on 3/16/2024 at 8:00 a.m. It was not administered on 3/16/2024 and documented as unavailable from the Pharmacy.</p> <p>Prednisone Oral Tablet 10 MG (milligrams) (Prednisone)</p> <p>Give 1 tablet by mouth in the morning for Rash for 5 Days</p> <p>-Start Date 03/16/2024 0800 (8:00 a.m.)</p> <p>Review of the March 2024 Medical Administration Record (MAR) revealed the medication, Prednisone was documented as not available for administration on 3/16/2024.</p> <p>Review of the Progress Notes revealed that an order was written on 3/15/2024 at 8 p.m. for Resident # 99. The medication was to be started on the next morning (3/26/2024) at 8:00 a.m. and continued daily until 3/20/2024.</p> <p>Review of the MAR revealed the medication was not started on 3/16/2024 and the 5th day of administration was not adjusted to end on 3/21/2024.</p> <p>Further review revealed that the Prednisone was not started until the scheduled dose on 3/17/2024 at 8:00 a. m. There was documentation that the last scheduled dose was not adjusted to reflect the 5th day as 3/21/2024. Review of the MAR and Progress Notes on 3/22/2024 revealed that the 5th dose of Prednisone was not administered as ordered by the Physician. There was no documentation of the Physician being informed that the medication was not started on 3/16/2024 as ordered. And, there was no documentation of the Physician being notified that the 5th dose of Prednisone had been omitted.</p> <p>Review of Physicians Orders revealed valid orders for the medication not available for administration.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 3/21/2024 at 11:48 a.m., an interview was conducted with LPN (Licensed Practical Nurse) D who stated the staff should notify the Pharmacy when medications are not available for administration, check the Pixus STAT box, notify the MD (Medical Doctor) and make sure the Pharmacy sends the medication STAT.</p> <p>On 3/21/2024 at 3:05 p.m., an interview was conducted with the Director of Nursing who stated the Pharmacy was responsible for delivery of medications. The Director of Nursing stated the nurses had access to medications that were delivered to the facility, if a medication was not available at the time of scheduled administration, the nurses should go to the Pixus (on-site Stat box) to see if the medication was available in that stock. The Director of Nursing stated if the medication was not in the Pixus, the nurse was expected to inform the physician to see if there was another medication order or if the doctor would give the approval for the medication to be started later when available from the Pharmacy.</p> <p>Review of the Pixus Pixus Medbank STAT box contents revealed the medication, Prednisone 10 milligrams, was on hand. There was a quantity of 8 tablets in the box. The nurses could have retrieved the medication from the Pixus Pixus Medbank STAT box.</p> <p>Review of Physicians Orders revealed valid orders for the medication not available for administration.</p> <p>During the end of day debriefing on 3/21/2024, the Corporate Director of Clinical Services, Director of Nursing, Staff Development Coordinator and Assistant Director of Nursing were informed of the findings. They stated medications should be available for administration.</p> <p>During the end of day debriefing on 3/22/2024, the Corporate Director of Clinical Services, Director of Nursing, Staff Development Coordinator and Assistant Director of Nursing were informed again of the findings. They stated medications should be available for administration. They also stated the facility's nursing staff were being inserviced on the procedures to follow when medications were not available as ordered by the physician.</p> <p>No further information was provided.</p> <p>2. For Resident # 36, the facility staff failed to ensure the medications (eye drops) for Glaucoma were available for administration as ordered by the physician.</p> <p>Review of the Progress Notes revealed the following documentation regarding medications being unavailable:</p> <p>Effective Date: 02/26/2024 20:43 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>not available.</p> <p>Effective Date: 01/31/2024 08:10 Type: Orders - Administration Note</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Medication on order.</p> <p>Effective Date: 01/30/2024 19:56 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>ordered eye drops.</p> <p>:Effective Date: 01/26/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>not available.</p> <p>Effective Date: 01/26/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>not available.</p> <p>Effective Date: 01/26/2024 07:52 Type: Orders - Administration Note</p> <p>Note Text : Istalol Ophthalmic Solution 0.5 %</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Awaiting from pharmacy to come.</p> <p>12/15/2023 20:10- Orders -Administration Note</p> <p>Note Text: Lumigan Ophthalmic Solution 0.01 %</p> <p>Instill 1 drop in both eyes at bedtime for wide angle glaucoma</p> <p>not available. waiting from pharmacy.</p> <p>12/13/2023 11:56-Orders -Administration Note</p> <p>(continued on next page)</p>

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text: Istalol Ophthalmic Solution 0.5%</p> <p>Instill 1 drop in both eyes two times a day for Wide angle glaucoma</p> <p>Clarification needed. Provider notified.</p> <p>On 3/21/2024 at 11:48 a.m., an interview was conducted with LPN (Licensed Practical Nurse) D who stated the staff should notify the Pharmacy when medications are not available for administration, check the Pixus STAT box, notify the MD (Medical Doctor) and make sure the Pharmacy sends the medication STAT.</p> <p>On 3/21/2024 at 11:55 a.m., an interview was conducted with the Administrator who stated the Pharmacy should have medications available for administration as per Physicians Orders. A copy of the Pixus Stat Box medications list to determine if the missing medications were available in that supply was requested and received.</p> <p>On 3/21/2024 at 2:42 p.m., an interview was conducted with the Director of Nursing who stated the expectation was for the Pharmacy to make sure medications were available for administration as per Physicians Orders. The Director of Nursing also stated the facility staff should check the Pixus STAT box for medications to see if the missing medication is available in that supply. The Director of Nursing stated the Pharmacy should deliver the missing medication on the next run if it was not available in the Pixus. A copy of the Pixus STAT box contents was requested and received.</p> <p>Review of the Pixus Pixus Medbank STAT box contents revealed no documentation that the eye drops were available in that box.</p> <p>During the end of day debriefing on 3/21/2024, the Administrator, the Corporate Nurse Consultant, Unit Manager and Assistant Director of Nursing were informed of the findings. They stated medications should be available for administration. They stated it was important to give eye drops as ordered for Glaucoma.</p> <p>On 3/22/2024 at 9:15 a.m., the Director of Nursing was interviewed and stated medications should be given as ordered by the Physician. She also stated that if medications were not available at the scheduled time, the nurse should notify the physician after verifying that the medication was not available in the Pixus (Stat box) supply. The Director of Nursing stated she reviewed some of the documentation and noticed that several of the entries about medications being unavailable were written by one of the Agency nurses who worked in the facility as needed.</p> <p>No further information was provided.</p> <p>3. For Resident # 34, the facility staff failed to ensure medications were available for administration as ordered by the physician.</p> <p>Review of the Progress Notes revealed the following documentation regarding medications being unavailable included more than fifteen opportunities including but not limited to:</p> <p>Effective Date: 03/21/2024 19:53 Type: Orders - Administration Note</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text : Seroquel Oral Tablet 25 MG (milligrams)</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>on order</p> <p>Effective Date: 03/20/2024 19:45 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>on order</p> <p>Effective Date: 03/19/2024 23:07 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for</p> <p>medication not available on order</p> <p>Effective Date: 03/19/2024 00:06 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>author contacted pcp (primary care physician)</p> <p>Effective Date: 03/19/2024 00:05 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation</p> <p>unavailable at this time author contacted pcp</p> <p>Effective Date: 03/17/2024 19:43 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH</p> <p>on order.</p> <p>Effective Date: 03/17/2024 19:42 Type: Orders - Administration Note</p> <p>(continued on next page)</p>

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation on order</p> <p>Effective Date: 03/14/2024 21:23 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order</p> <p>Effective Date: 03/14/2024 21:22 Type: Orders - Administration Note</p> <p>Note Text : Seroquel Oral Tablet 25 MG</p> <p>Give 25 mg by mouth at bedtime for agitation on order</p> <p>Effective Date: 03/13/2024 22:13 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order.</p> <p>Effective Date: 03/12/2024 21:33 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order.</p> <p>Effective Date: 03/11/2024 21:15 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH med not available.</p> <p>Effective Date: 03/09/2024 22:19 Type: Orders - Administration Note</p> <p>(continued on next page)</p>

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order.</p> <p>Effective Date: 03/08/2024 21:11 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order</p> <p>Effective Date: 03/07/2024 22:09 Type: Orders - Administration Note</p> <p>Note Text : Tamsulosin HCl Capsule 0.4 MG</p> <p>Give 1 capsule by mouth at bedtime for BPH on order</p> <p>Review of the March 2024 MAR (Medication Administration Record) revealed the medications listed above were not administered as ordered.</p> <p>Seroquel was not administered on 3/14/2024, 3/17/2024, 3/18/2024 (PCP was notified), 3/19/20224, 3/20/2024 and 3/21/2024.</p> <p>Tamsulosin was not administered more than 10 times including on 3/7/2024, 3/8/2024, 3/9/2024, 3/11/2024, 3/12/2024, 3/14/2024, 3/17/2024, 3/18/2024 (PCP was notified), 3/19/20224, 3/20/2024 and 3/21/2024.</p> <p>On 3/21/2024 at 11:48 a.m., an interview was conducted with LPN (Licensed Practical Nurse) D who stated the staff should notify the Pharmacy when medications are not available for administration, check the Pixus STAT box, notify the MD (Medical Doctor) and make sure the Pharmacy sends the medication STAT.</p> <p>On 3/21/2024 at 2:42 p.m., an interview was conducted with the Director of Nursing who stated the expectation was for the Pharmacy to make sure medications were available for administration as per Physicians Orders. The Director of Nursing also stated the facility staff should check the Pixus STAT box for medications to see if the missing medication is available in that supply. The Director of Nursing stated the Pharmacy should deliver the missing medication on the next run if it was not available in the Pixus. A copy of the Pixus STAT box contents was requested and received.</p> <p>Review of the Pixus Medbank STAT box contents revealed the medication, Tamsulosin 0.4 milligrams-quantity of 10 tablets was available in the box. The medication, Quetiapine (Seroquel) 25 milligrams-quantity of 8 tablets was available in the box.</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 3/22/2024 at 9:15 a.m., the Director of Nursing was interviewed and stated medications should be given as ordered by the Physician. She also stated that if medications were not available at the scheduled time, the nurse should notify the physician after verifying that the medication was not available in the Pixus (Stat box) supply. The Director of Nursing stated she reviewed some of the documentation and noticed that several of the entries about medications being unavailable were written by one of the Agency nurses who worked in the facility as needed. The Director of Nursing stated some of those medications were available in the Pixus when that nurse documented they were not available.</p> <p>No further information was provided.</p> <p>40026</p> <p>4. For Resident #11 the facility staff failed to acquire and dispense medications as ordered by physician.</p> <p>On 3/21/24 during clinical record review it was noted that Resident #11 had orders that included:</p> <p>Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes - start date 08/30/2022.</p> <p>Tramadol HCl Oral Tablet 50 MG- Give 1 tablet by mouth every 8 hours for pain -start date 02/19/2024.</p> <p>A review of the MAR (Medication Administration Record) for February and March of 2024 revealed the following:</p> <p>Refresh Tears -2/27/24 - 8:00 a.m. dose was not administered and on 2/28/24 and 2/29/24 the 8:00 a.m. and 8:00 p.m. doses were not administered. On 3/4/24 and 3/7/24 the 8:00 a.m. doses were not administered.</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>2/27/2024 8:48 am Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>2/28/2024 9:36 Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>2/28/2024 8:40 pm Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes drug unavailable.</p> <p>2/29/2024 10:14 pm- Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes med unavailable.</p> <p>3/4/2024 07:58 Orders - Administration Note Text: Refresh Tears soln. 0.5% Instill 1 drop in both eyes two times a day for dry eyes eye drops not on cart- shown in system as already ordered and received.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Tramadol 50 mg-2/19/24 6 a.m. and 2 p.m. dose not given and on 3/7/24 the 2 p.m. dose was not given.</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>2/19/2024 16:28 Orders - Administration Note Text: Tramadol HCl Oral Tablet 50 MG Give 1 tablet by mouth every 8 hours for pain Order entered after time window, medication not given.</p> <p>On 3/21/24 at 11:00 AM an interview was conducted with the DON who stated that if a medication is not in the cart the nurses are expected to look in the Med Bank (stat box) and notify the pharmacy, if it is not available in the Med Bank, the nurse should notify the physician to get an alternative therapy or notify supervisor to get it from the backup pharmacy. When asked about the time window referred to in the nursing note on 2/19/24 the DON explained that There is a window of time in which we have to order medications to be delivered, if you miss the window of time they will not be delivered until the next day or possibly later.</p> <p>On 3/22/24 during the end of day meeting the Administrator was made aware of the concerns and no further information was provided.</p> <p>5. For Resident #102 the facility staff failed to acquire and dispense medications as ordered by physician.</p> <p>On 3/21/24 during the clinical record review it was found that Resident #102 had orders that included:</p> <p>Cholecalciferol Oral Tablet 50 MCG (2000 UT) (Cholecalciferol) Give 0.5 tablet by mouth one time a day for Supplement -Start Date 03/07/2024 800.</p> <p>Fish Oil Oral Capsule 500 MG (Omega-3 Fatty Acids) Give 1 capsule by mouth at bedtime for Supplement -Start Date 03/06/2024 800pm.</p> <p>Latanoprost Ophthalmic Solution 0.005 % (Latanoprost) Instill 1 drop in both eyes at bedtime for Glaucoma -Start Date 3/06/2024</p> <p>Multiple Vitamins Minerals Capsule Give 1 capsule by mouth one time a day for Supplement -Start Date 03/07/2024 800 am.</p> <p>Oyster Shell Calcium/Vitamin D Tablet 500-200 MG UNIT (Calcium Carb Cholecalciferol) Give 1 tablet by mouth one time a day for Supplement -Start Date 03/07/2024 .</p> <p>Super B-Complex Oral Tablet (B Complex w/Biotin &amp; Folic Acid) Give 1 tablet by mouth one time a day for Supplement.</p> <p>Norco Oral Tablet 5- 325 MG (Hydrocodone Acetaminophen) Give 1 tablet by mouth every 4 hours as needed for pain -Start Date 03/06/2024</p> <p>Hydrocodone Acetaminophen Tablet 5-325 MG Give 1 tablet by mouth every 6 hours for Pain for 10 Days -Start Date 03/06/2024</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  495369	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/22/2024
NAME OF PROVIDER OR SUPPLIER  Riverside Lifelong Health & Rehabilitation Patri		STREET ADDRESS, CITY, STATE, ZIP CODE  6000 Patriots Colony Drive Williamsburg, VA 23188	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of the MAR (Medication Administration Record) revealed that the following medications were not administered as ordered:</p> <p>Latanoprost Ophthalmic solution - Not administered on 3/6/24 at 8 PM</p> <p>Fish Oil Capsule 500 mg - Not administered on 3/6/24 at 8 PM</p> <p>Super B Complex - Not administered on 3/7/24 at 8 AM</p> <p>Oyster Shell Calcium - not administered on 3/7/24 at 8 AM</p> <p>Multiple-Vitamin -Mineral - Not administered on 3/7/24 at 8 AM</p> <p>Cholecalciferol Oral Tablet 50 MCG - Not administered on 3/7/24 at 8 AM</p> <p>A review of the clinical record revealed the following progress notes:</p> <p>3/6/2024 21:24 Orders - Administration Note Text: Latanoprost Ophthalmic Solution 0.005 Instill 1 drop in both eyes at bedtime for Glaucoma medication unavailable.</p> <p>3/6/2024 21:24 Orders - Administration Note Text: Fish Oil Oral Capsule 500 MG Give 1 capsule by mouth at bedtime for Supplement medication unavailable.</p> <p>3/7/2024 11:09 Orders - Administration Note Text: Super B-Complex Oral Tablet Give 1 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Oyster Shell Calcium/Vitamin D Tablet 500-200 MG-UNIT Give 1 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Cholecalciferol Oral Tablet 50 MCG (2000 UT) Give 0.5 tablet by mouth one time a day for Supplement Needs to be ordered.</p> <p>3/7/2024 11:10 Orders - Administration Note Text: Multiple Vitamins-Minerals Capsule Give 1 capsule by mouth one time a day for Supplement Needs to be ordered.</p> <p>A review of the med bank list revealed that Calcium + D 600/400 was available, and Calcium 600 mg was available, however, progress notes do not indicate that the physician was made aware of the available alternatives.</p> <p>On 3/21/24 at 11:00 AM an interview was conducted with the Director of Nursing (DON) who stated that if a medication is not in the cart the nurses are expected to look in the Med Bank (stat box) and notify the pharmacy, if it is not available in the Med Bank, the nurse should notify the physician to get an alternative therapy or notify supervisor to get it from the backup pharmacy. When asked if the nurses are expected to document when notifying a physician, she stated that they are supposed to document physician communications.</p> <p>On 3/22/24 during the end of day meeting the Administrator was made aware of the concerns and no further information was provided.</p>		