STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	505042	A. Building B. Wing	06/29/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Ballard Center	820 Northwest 95th Street Seattle, WA 98117

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0628 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to provide a bed hold notice for 4 of 4 residents (Residents 1, 2, 3, & 4) and failed to provide a written transfer/discharge notice to the residents and/or their representative for 1 of 4 residents (Resident 4), reviewed for discharge process. These failures placed the residents at risk of not having opportunities to make informed decisions about transfer/discharge.Findings included.Review of the facility's policy titled, Bed-Holds and Returns, revised in October 2022, showed, All residents/representatives are provided written information regarding the facility and state bed-hold policies, which address holding or reserving a resident' bed during periods of absence (hospitalization or therapeutic leave). Residents, regardless of payer source, are provided written notice about these policies at least twice: a. notice 1: well in advance of any transfer (e.g. [for example], in the admission packet); and b. notice 2: at the time of transfer (or, if the transfer was an emergency, within 24 hours).Review of the facility's policy titled, Transfer or Discharge, dated in 2001, showed, Upon notice of transfer or discharge, the resident is provided with a statement of his or her right to appeal the transfer or discharge, including: a. the name, address, email, and telephone number of the entity which receives such requests; b. information about how to obtain, complete, and submit an appeal form; c. how to get assistance completing the appeal process; and d. the facility bed-hold policy.BED HOLD NOTICE<RESIDENT 1>Review of a progress note dated 04/13/2026, showed that Resident 1 was unresponsive and was transferred to the hospital.Review of Resident 1's discharge Minimum Data Set (MDS- an assessment tool) dated 04/13/2026 showed that they were discharged to a short-term general hospital. In an interview on 06/23/2026 at 1:10 PM, Resident 1 stated that they were not provided with a bed hold notice when they were transferred to the hospital on [DATE]. Review of Resident 1's Electronic Health Record (EHR- progress notes and miscellaneous files) showed no documentation that a bed hold notice was provided to Resident 1 and/or their representative. <RESIDENT 2>Review of a progress note dated 01/23/2026 showed that Resident 2 was transferred to the hospital. In an interview on 06/23/2026 at 3:19 PM, Resident 2 stated that they were not provided with a bed hold notice when they were transferred to the hospital on [DATE]. Review of Resident 2's EHR showed no documentation that a bed hold notice was provided to Resident 2 and/or their representative. <RESIDENT 3>Review of Resident 3's progress note dated 06/12/2026 documented, Send resident to [the] ER [Emergency Room] for evaluation and treatment. Review of Resident 3's discharge MDS dated [DATE] showed that they were discharged to a short-term general hospital. Review of Resident 3's EHR showed no documentation that a bed hold notice was provided to Resident 3 and/or their representative. <RESIDENT 4>Review of a progress note dated 06/03/2026 showed that Resident 4 was transferred to the hospital for evaluation. Review of Resident 4's discharge MDS dated [DATE] showed that they were discharged to a short-term general hospital. Review of Resident 4's EHR showed no documentation that a bed hold notice was provided to Resident 4 and/or their representative. In an interview on 06/24/2026 at 9:35 AM, Staff C, Registered Nurse, stated that when a resident was transferred to the hospital they would talk about the bed hold notice with the resident and that they had a form that they used. Staff D (continued on next page)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0628 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	stated that they would document in the progress notes if the resident signed it or not. Staff D further stated that depending on the situation, if the resident was not able to sign the bed hold notice, the Social Worker or facility management would follow up with the resident and/or their representative. In an interview and joint record review on 06/24/2026 at 12:45 PM, Staff D, Licensed Practical Nurse, stated that they would provide the bed hold notice to the resident and that if they signed it, they would give the original copy to the resident, and a copy would be given to Medical Records to be scanned. Staff D stated that it should be documented in the progress notes that the bed hold notice was provided and if the resident had accepted or declined. A joint record review of Resident 1, Resident 2, and Resident 4's EHR showed no documentation that a bed hold notice was provided to them and/or their representative. Staff D stated that they were not able to find that a bed hold notice was provided to Resident 1, Resident 2 and Resident 4. Staff D further stated that they should have been provided with a bed hold notice. In a follow up joint record review of Resident 3's EHR and interview on 06/29/2026 at 1:15 PM with Staff D showed no documentation that Resident 3 was provided a bed hold notice when they discharged to the hospital on [DATE]. Staff D further stated that they could not find one and that they should have provided a bed hold notice to Resident 3. In an interview on 06/29/2026 at 1:28 PM, Staff B, Assistant Director of Nursing, stated that a bed hold notice was given when residents were leaving to go to the hospital and that it was part of the resident's discharge packet. If the resident was not in a position to sign or say anything, they would call the next of kin or emergency contact and offer them a bed hold. Staff B further stated that Residents 1, 2, 3, and 4 should have been provided with bed hold notices. TRANSFER/DISCHARGE NOTICE<RESIDENT 4>Review of Resident 4's EHR showed no documentation that a transfer/discharge notice was provided to Resident 4 and/or their representative when they discharged to the hospital on [DATE]. In an interview on 06/29/2026 at 12:30 PM, Staff E, Regional Social Services Support, stated that nurses who sent the resident out to the hospital provided the resident with the transfer/discharge notice. When Staff E was informed that Resident 4 was not provided with a transfer/discharge notice, Staff E stated that they would ask Medical Records for it. In an interview on 06/29/2026 at 1:41 PM, Staff F, Medical Records Coordinator, stated that they did not have a copy of the transfer/discharge notice form on file for Resident 4. Staff F stated that the Social Worker would complete the transfer/discharge notice form, scanned a copy to them and that they would upload it [to their computer system.]In a follow-up phone interview on 06/29/2026 at 2:27 PM, Staff E stated that if residents transferred to the hospital, staff should be completing a bed hold notice and a transfer/discharge notice and provided to the residents. In an interview on 6/29/2026 at 2:51 PM, Staff A, Administrator, stated that when residents were discharged to the hospital, they expected staff to provide documents required by their policy. Staff A stated that they would have expected staff to provide a bed hold notice to Resident 1, Resident 2, Resident 3 and Resident 4. Staff A further stated that Resident 4 should have been provided with a transfer/discharge notice. Reference: (WAC) 388-97-0120 (2)(a-d)(4).