STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	505341	A. Building B. Wing	06/18/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Bridge Crest Post Acute	5220 Northeast Hazel Dell Avenue Vancouver, WA 98663

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0809 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure meals and snacks are served at times in accordance with resident?s needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times. .Based on observation, interview and record review, the facility failed to ensure staff provided meal service according to the facility's posted meal service schedule for 4 out of 4 meals [Breakfast served on 05/30/2026 and breakfast, lunch, and dinner meals served on 06/13/2026] reviewed for meal service. These failures placed residents at risk for not receiving their meals as scheduled, medical complications, and diminished quality of life. Findings included.Record review of a facility policy, titled, Mealtimes, undateed, showed Policy Interpretation and Implementation documented meals times were as follows: Breakfast 7:45-8:45Lunch 12:45-1:45Dinner 5:45-6:45 An observation on 06/11/2026 of the facility postings on bulletin boards on [NAME] Hall and Post Acute documented mealtimes as follows: Breakfast7:45 am to 8:45 am7:45 am Sunrise Dining Room8:00 am Transitional Care Unit Hall 18:15 am Transitional Care Unit Hall 28:30 am Expressions8:45 am [NAME] Cart Lunch12:45 pm to 1:45 pm12:45 pm Sunrise Dining Room1:00 pm Transitional Care Unit Hall 11:15 pm Transitional Care Unit Hall 21: 30 pm Expressions Hall and Dining Room1:45 pm [NAME] Hall Dinner5:45 pm to 6:45 pm5:45 pm Sunshine Dining Room6:00 pm Transitional Care Unit Hall 16:15 pm Transitional Care Unit Hall 26:30 pm Expressions Hall and Dining Room6:45 pm [NAME] Hall Review of department records showed on 06/01/2026 a reported concern was received alleging several residents had voiced concerns that on Saturday, 05/30/2026, breakfast had been two hours late. In an interview on 06/14/2026 at 2:30 PM, Staff C, Dietary Staff, said all the meal carts for Saturday, 06/13/2026, had come out late that day. Staff C explained breakfast had been prepared by the Dietary Manager. Staff C came in at 12:00 PM. The Dietary Manager was there for some of the day but in and out of the facility. The first lunch meal carts did not go out until 1:45 PM. The last lunch meal cart did not go out until 2:30 PM. Dinner carts started coming out at about 7:30 PM with last cart coming out after 8:00 PM. In addition, Staff C said that due to being short staffed and being rushed for time the tray line food temperatures were not taken. RESIDENT INTERVIEWSIn an interview on 06/11/2026 at 1:00 PM, Resident 1 said meals were late except when Staff D, Dietary Staff, was working. Resident 1 said they had talked with management. In an interview on 06/14/2026 at 2:00 PM, Resident 2 said lunch came out on 06/13/2026 at around 2:00 PM. They ae supposed to get their lunch at 1:00 PM. Dinner came out between 6:45 PM and 7:00 PM. Resident 2 emphasized, That's too late. We're all tired by then. In an interview on 06/14/2026 at 2:05 PM, Resident 3 said meals came out late on 06/13/2026. Lunch didn't come out until nearly 2:00 PM. Dinner didn't come out until 7:00 PM. In an interview on 06/14/2026 at 2:18 pm, Resident 4 said on 06/13/2026 breakfast came about 9:20 am to 9:30 am. Lunch came out about 2:30 PM to 3:00 PM. Dinner came out between 8:00 PM and 8:30 PM. Resident 4 said the mealtimes were too late. Especially dinner. Resident 4 explained they need time to digest their food before they go to bed otherwise it can upset their stomach. Resident 4 also expressed concerns with meals being on time for diabetic patients as blood sugars could run low. Resident 4 said this also affects medication administration times. In an interview on 06/14/2026 at 3:51 pm, Resident 5 said on 06/13/2026 breakfast came at about 9:30 AM, Lunch about 2:30 PM, and Dinner between 8:00 PM and 8:30 PM. STAFF INTERVIEWSIn an interview on 06/11/2026 at 2:30 PM, (continued on next page)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0809 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Collateral Contact 1, facility staff, said that over the past few weeks the timing of meal carts had gotten better, however initially it was not uncommon to have carts come out at least half an hour late.In an interview on 06/12/2026 at 11:25 AM, Collateral Contact 2, facility staff, said on 05/30/2026 they remembered the breakfast trays being late and residents being upset.In an interview on 06/12/2026 at 11:39 AM, Collateral Contact 3, facility staff, said they remembered breakfast being very late on 05/30/2026. This was the morning no one showed up in the kitchen. The management team had gotten together and started on breakfast. A cook showed up and took over.In an interview on 06/12/2026 at 12:30 PM, Collateral Contact 4, facility staff, said they remembered the breakfast trays on 05/30/2026 coming out very late. Collateral Contact 4 said there have been many complaints about food times, not just on 05/30/2026.In an interview on 06/12/2026 at 12:35 PM, Collateral Contact 5, facility staff, said they remembered breakfast being late on 05/30/2026 but doesn't think it was two hours.In an interview on 06/14/2026 at 12:35 PM, Collateral Contact 6, facility staff, said that on Saturday 06/13/2026 meal trays had come out late all day. The lunch trays for Transitional Care Unit due at 12:45 PM had not come out until 1:45 PM. This meant the residents on the other side of the facility didn't get their lunch until after 2:00 PM. This was difficult because lunch was coming out at change of shift when residents needed toileting and report out to the oncoming shift was supposed to start.In an interview on 06/18/2026 at 12:00 PM, Staff B, Dietary Manger, said the kitchen was very dated and it was a challenge to get meal trays out on time due to the lack of space in the kitchen for preparation. Staff B said the department was short-staffed and they were in the process of hiring additional staff.In an interview on 06/18/2026 at 1:30 PM, Staff A, Administrator, said they had been working on the dietary process and had several meetings. Staff A felt the timing of meal preparation and delivery was getting better. Staff A said they were in the process of hiring dietary staff, which had been challenging. Staff A said the facility was utilizing agency dietary staff during the process of recruitment and onboarding. Reference WAC 338-97-1120.

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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. .Based on interview and record review the facility failed to ensure safe food preparation by not documenting food temperatures for 8 out of 18 meals reviewed for food safety. This failure placed residents at risk for food borne illness and decreased quality of life. Findings included. Findings included. Review of the facility's policy, titled, Food Borne Illness Prevention, dated August 2024, showed, POLICY: Dietary employees follow policy and procedures and best practices to prevent foodborne illnesses, prevent cross contamination, and maintain their establishment in a clean condition and in good repair. In an interview on 06/14/2026 at 2:30 PM, Staff C, Dietary Staff, when asked to provide tray-line temperature logs for timing as to when meals were served on 06/13/2026 said We usually check the temps [temperature], but I didn't do them yesterday due to lack of help and time. Record review on 06/14/2026 of tray line temperature logs, dated 06/08/2026 through 06/14/2026, documented there were no temperatures taken for breakfast and lunch meals on 06/13/2026, and no temperatures taken for evening meals on 06/08/2026, 06/09/2026, 06/10/2026, 06/11/2026., 06/12/2026, and 06/12/206. Record review on 06/16/2026 of tray line temperature logs submitted by Staff A on 06/16/ 2026, dated 06/08/2026 through 06/14/2026, showed documented temperatures for breakfast and lunch meals on 06/13/2026, and documented temperatures for evening meals on 06/08/2026, 06/09/2026, 06/10/2026, 06/11/2026, 06/12/2026, and 06/13/206. In an interview on 06/18/2026 at 11:45 PM, Staff A, Administrator, said that Staff B, Dietary Manager, had submitted the temperature logs to him on 06/16/2026. In an interview on 06/18/2026, at 12:00 PM, Staff B, Dietary Manager, when asked about the discrepancy of temperatures logged on Tray-line logs copied on 06/14/2026 and logs submitted on 06/16/2026 said, I was the one who recorded them. Staff B said he'd had paper all over the place with food temperatures on them and had transcribed them to the log when asked to submit them to Staff A. When asked if he could produce papers, he said, No they could be at home, but they are not here. In an interview with on 06/18/2026, at 1:30 PM, Staff A, Administrator, said when shown the temperature tray-line log copied on 06/14/2026 compared with the log submitted by Staff B on 06/16/2026, It appears the temperatures had not been taken. Reference WAC 388-97-1100[3].