STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	505401	A. Building B. Wing	04/09/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Arcadia Medical Resort of Parkside	308 West Emma Union Gap, WA 98903

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45939 Based on observation, interview, and record review, the facility failed to effectively implement infection control interventions intended to mitigate and contain infestations of bed bugs (small insects that feed on blood) for 4 of 6 Sampled residents (Residents 1, 2, 3, and 4) reviewed for infection control and communicable disease outbreaks. This deficient practice placed all residents at risk for the spread and development of a bed bug infestation with the potential for impaired skin integrity and physical discomfort. Findings included . Review of the facility's incident log showed two incidents of bed bugs identified on 03/31/2024. Review of the facility's investigations, dated 04/02/2024, showed the bed bug infestation was identified in room [ROOM NUMBER] affecting Resident 1 and Resident 2. The investigation summary showed Resident 1 and Resident 2 were moved into an isolation room, all clothing and linen were washed and dried twice with high heat, and other personal belongings were placed in plastic bags and left in room [ROOM NUMBER]. During an interview on 04/08/2024 at 4:06 PM, Staff C, Maintenance Director, stated they were notified of the bed bug concern after hours on 03/31/2024 by phone call and they came to the facility to assist in mitigating procedures. Staff C stated they searched for procedural directives for bed bugs online and provided direction to staff on treatment of linens and clothing with high heat and placing personal items in bags. Staff C stated they closed the door to room [ROOM NUMBER] and taped the door frame in an attempt to cover all cracks and crevices. During the same interview, Staff C stated the pest control company came onsite to the facility on [DATE] and confirmed the bed bug infestation. Staff C stated the pest control company communicated by phone, on 04/03/2024, that they were unable to perform extermination treatment to room [ROOM NUMBER] due to the facility having an outstanding balance of $3000. Staff C stated they informed Staff A, Administrator, of this information. (continued on next page)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview, on 04/09/2024 at 10:59 AM, Staff D, Infection Preventionist, stated they were working on 03/31/2024 and assisted Staff C in developing the plan and procedure for mitigating the bed bug issue. Staff D stated the policy available for reference was the basic infection control policy and they utilized internet research for guidance on how to proceed. Staff D stated bed bugs had been identified in room [ROOM NUMBER], affecting Resident 3 and Resident 4, on 04/06/2024, and they instructed facility staff to move residents to an isolation room, treat the linens and clothing items with high heat, bag up all personal belongings, close and tape the cracks and crevices of room [ROOM NUMBER]'s door. During the same interview, Staff D stated they considered the infestation of bed bugs in room [ROOM NUMBER] to be a continuation of the infestation from room [ROOM NUMBER] as the rooms were next to one another. Staff D stated the interventions in place to prevent further spread was to have nursing staff observe for signs of bed bugs while in other rooms and to observe and assess residents' skin for signs of bug bites. Staff D stated they did not provide any formal or documented training or in-service to the nursing staff on what to look for regarding bed bugs. Staff D stated the most effective intervention in treating the bed bug infestations would be the exterminator treatment by the pest control company, and that had not happened yet due to a billing issue. When asked if they thought the delay in extermination of bed bugs in room [ROOM NUMBER] allowed the bed bugs to spread to the adjacent room [ROOM NUMBER], Staff D stated, yea, probably. Observations made on 04/09/2024 at 11:10 AM showed rooms [ROOM NUMBERS] had closed doors with tape placed around the entire door frame and across the bottom of the door to the floor. During an interview, on 04/09/2024 at 12:11 PM, Staff F, Nursing Assistant (NA), stated they had not received any training or in-services regarding bed bugs. Staff F stated they were aware some of the rooms had them, but it was not a part of their daily routine to check other rooms for bed bugs. During an interview, on 04/09/2024 at 12:14 PM, Staff G, NA, stated they did not know how to look for bed bugs and had not been checking resident rooms for bed bugs during their daily rounds in resident rooms. Staff G stated they had not received any training or education regarding bed bugs. During an interview, on 04/09/2024 at 12:24 PM, Staff E, Collateral Contact, stated they had come to the facility to perform the extermination of bed bugs in room [ROOM NUMBER] and room [ROOM NUMBER] earlier that day, but was unable to as the rooms had not been prepped appropriately. Staff E stated they were unable to come to the facility prior to 04/09/2024 due to the facility having an outstanding balance of more than $3000. Staff E stated the last payment they received on behalf of the facility was on 05/15/2023, and they received payment in full on 04/08/2024. During a concurrent interview and observation, on 04/09/2024 at 12:30 PM, Staff C was able to demonstrate and explain the process of checking rooms for signs of bed bugs. Staff C checked the seams of the privacy curtains, along with floorboards, and the seams of mattresses for the rooms adjacent to the infested rooms. Staff C stated they perform this intermittently, not on a specific schedule, and had not specifically trained any other staff on how to look for bed bugs. Staff C stated they taught themselves what to look for based on research from the internet. (continued on next page)

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview on 04/09/2024 at 12:53 PM, Staff B, Director of Nursing, stated staff should be monitoring adjacent rooms for signs of bed bugs. Staff B stated they had not provided any training to staff on what to look for and that any training would have come from Staff C or Staff D. Staff B confirmed the delay in pest control services to rooms [ROOM NUMBERS] were due to the bill needed to be paid. Staff B stated the treatment for bed bugs being done sooner could have prevented the spread. During an interview, on 04/09/2024 at 1:20 PM, Staff A, Administrator, stated they were notified of the billing issue with the pest control company on 04/04/2024. Staff A stated they made attempts to resolve the outstanding balance by contacting offices responsible for financial matters on behalf of the facility but reached no resolution. Staff A stated they paid the outstanding balance to the pest control company with their personal credit card on 04/08/2024 in an effort to get timely pest control services completed at the facility. Reference: WAC 388-97-1320 (1)(a)