

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 515047	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/08/2024
NAME OF PROVIDER OR SUPPLIER Worthington Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2675 36th Street Parkersburg, WV 26104	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>49650</p> <p>Based on record review, review of legislative rule S 69-10-1 TITLE 69 Rule Department of Health and Human Resources, Series 10 [NAME] Virginia Clearance for Access: Registry and Employment Screening and staff interview, the facility failed to implement the facility policies to prohibit and prevent abuse, neglect, exploitation of residents and misappropriation of resident property ensure provisional employment screening. The facility also failed to ensure completion of background checks before allowing staff to work and have direct access to the residents. All residents had the potential to be affected.</p> <p>The facility failed to provisionally employ staff pending the [NAME] Virginia Cares fitness determination and the facility failed to require a fingerprint-based background check before hiring staff.</p> <p>The facility had identified and corrected this issue prior to the survey. Staff identifiers: #28, #44, #80, #109, #110, #119 and #127. Facility Census: 93.</p> <p>Findings included:</p> <p>a) Certified Nursing Assistant (CNA) #28</p> <p>CNA #28 was hired on 08/30/22. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 01/15/24. The Notification of Eligible Fitness Determination was received 03/26/24.</p> <p>b) Certified Nursing Assistant (CNA) #44</p> <p>CNA #44 was hired on 08/18/21. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 02/23/24. The Notification of Eligible Fitness Determination was received 03/26/24.</p> <p>c) Maintenance Technician (MT) #80</p> <p>MT #80 was hired on 12/05/23. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 12/12/23.</p> <p>d) Receptionist #109</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Receptionist #109 was hired on 02/05/23. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 01/01/24. A Notification of Ineligible Fitness Determination was received on 02/21/24. A notification of variance request determination - Granted was received on 03/22/24.</p> <p>e) [NAME] #110</p> <p>Cook #110 was hired on 05/11/22. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 01/08/24. The Notification of Eligible Fitness Determination was received 03/27/24.</p> <p>f) Certified Nursing Assistant #119</p> <p>CNA #28 was hired on 11/19/21. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 01/20/24. The Notification of Eligible Fitness Determination was received 03/26/24.</p> <p>g) Receptionists #127</p> <p>Receptionist #127 was hired on 04/04/23. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 04/03/23. A Notification of Variance request Determination letter was provided that denied the variance request.</p> <p>This denial letter was dated 03/20/24 and had a copy of an email attached that was sent from the facility. Nursing Staff Scheduler #84 stated the denial letter for Receptionist #127 was attached and that she would need to have her termed out of the system and her job posted. This email was dated 03/21/24.</p> <p>A review of the facility policy titled Policies and Standard Procedures, [NAME] Virginia Abuse, Neglect & Misappropriation (Policy # NS-1018-03) section entitled Procedure, I. Screening identified the following facility Policies and Standard Procedures:</p> <p>#2. A pre-hire criminal background check will be performed for all potential [NAME] Virginia staff including but not limited to;</p> <p>a) Federally mandated Health and Human Services (HHS) Office of Inspector General's (OIG) List of Excluded Individuals/Entitles (LEIE)</p> <p>b) System for Award Management (SAM) formerly known as the General Services administrations (GSA).</p> <p>c) Criminal state, criminal federal, sex offender, Federal and State Excluding screening and Elder Abuse (NRDD) screenings.</p> <p>d) Criminal State Background checks.</p> <p>e) Criminal Federal Background checks.</p> <p>f) Sex offender background screen.</p> <p>(continued on next page)</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>g) Federal and State Exclusions screening.</p> <p>h) Elder Abuse screening</p> <p>S 69-10-1 TITLE 69 Legislative Rule Department of Health and Human Resources, Series 10 [NAME] Virginia Clearance for Access: Registry and Employment Screening</p> <p>S 69-10-3. Prescreening.</p> <p>3.1. A covered provider or covered contractor shall prescreen all direct access personnel applicants considered for hire for negative findings by way of an internet search of registries and licensure databases through the WV CARES website. The Department shall prescreen all applicants considered for hire for negative findings by way of an internet search of registries and licensure databases through the WV CARES website. The Secretary will charge a \$20 fee for its use.</p> <p>3.2. A covered provider shall ensure that all covered contractors who provide direct access personnel prescreen their applicants considered for hire for negative findings by way of an internet search of registries and licensure databases through the WV CARES website.</p> <p>3.3. The Department shall ensure that all covered contractors who provide direct access personnel prescreen their applicants considered for hire for negative findings by way of an internet search of registries and licensure databases through the WV CARES website.</p> <p>3.4. If the applicant has a negative finding on any required registry or licensure database, the Department, covered provider, or covered contractor shall notify the applicant, in writing, by regular U.S. mail, of such finding and shall not employ that applicant.</p> <p>S 69-10-5. Employment Fitness Determination.</p> <p>5.1. If the Secretary's review of the criminal history record information provided by the State Police reveals the applicant does not have a disqualifying offense, the applicant may be employed.</p> <p>S 69-10-6. Provisional Employees.</p> <p>6.1. Provisional basis employment for no more than 60 days may occur when:</p> <p>6.1.1. An applicant does not have a negative finding on a required registry or licensure database, and the employment fitness determination is pending the criminal history record information; or</p> <p>6.1.2. An applicant has requested a variance of the employment fitness determination and that decision is pending.</p> <p>On 04/08/24 at approximately 6:00 PM during an interview with the Administrator, the Administrator acknowledged there had been issues identified within the IDT team regarding the WV Cares background check completions not being timely. He also acknowledged that staff were permitted to work more than the provisional 60 days and they had been hired before the fingerprint-based background check.</p> <p>(continued on next page)</p>		

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>He further stated the facility had identified the issue and had put a plan in place to correct the issue and to monitor it to ensure the process is corrected. The Administrator provided the Quality Assessment and Performance Improvement (QAPI) Performance Improvement Team Documentation dated 02/21/24 and submitted the following narrative of the plan that was put in place.</p> <p>On 02/21/24 the Executive Director and Human Resource Director created a Performance Improvement Plan on compliance with WV Cares. It was identified that there were issues with employees getting WV Cares completed within the 60 days of hire.</p> <p>An Audit was completed to determine what employees had been missed. Those employees missing were submitted to WV Cares upon identification.</p> <p>The Human Resource Director along with the Executive Director started monitoring WV Cares weekly to ensure all employees stayed in the 60-day window for compliance. Those employees that trigger a variance will be placed on leave until a final decision is made.</p> <p>All new hires are now being monitored by the Human Resource Director and/or Executive Director weekly. Any decision that takes longer than 60 days will result in the employee being suspended pending the WV Care results. Dated and signed by the Administrator (Executive Director) on 04/08/24.</p> <p>On 04/09/24 at approximately 10:30 AM a review of the completion of the [NAME] Virginia (WV) Cares notification of eligibility fitness determination for ten (10) staff with hire dates on or after 10/31/23 revealed there were no further issues identified with the [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form completion, the Notification of Eligible Fitness Determinations, staff working in excess of the 60 provisional days permitted or with staff being hired before requiring the fingerprint-based background check.</p>		

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<p>F 0836</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Ensure the facility is licensed under applicable State and local law and operates and provides services in compliance with all applicable Federal, State, and local laws, regulations, and codes, and with accepted professional standards.</p> <p>49650</p> <p>Based on record review, review of legislative rule S 69-10-1 TITLE 69 Rule Department of Health and Human Resources, Series 10 [NAME] Virginia Clearance for Access: Registry and Employment Screening and staff interview,</p> <p>the facility failed to operate and provide services in compliance with all applicable State and local laws, regulations, and codes, and with accepted professional standards and principles that apply to professionals providing services in such a facility.</p> <p>The facility failed to ensure provisional employment screening. The facility also failed to ensure completion of background checks before allowing staff to work and have direct access to the residents. All residents had the potential to be affected.</p> <p>The facility failed to provisionally employ staff pending the [NAME] Virginia Cares fitness determination and the facility failed to require a fingerprint-based background check before hiring staff.</p> <p>The facility had identified and corrected this issue prior to the survey. Staff identifiers: #28, #44, #80, #109, #110, #119 and #127. Facility Census: 93.</p> <p>Findings included:</p> <p>a) Certified Nursing Assistant (CNA) #28</p> <p>CNA #28 was hired on 08/30/22. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 01/15/24. The Notification of Eligible Fitness Determination was received 03/26/24.</p> <p>b) Certified Nursing Assistant (CNA) #44</p> <p>CNA #44 was hired on 08/18/21. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 02/23/24. The Notification of Eligible Fitness Determination was received 03/26/24.</p> <p>c) Maintenance Technician (MT) #80</p> <p>MT #80 was hired on 12/05/23. The [NAME] Virginia (WV) Cares Self-Disclosure Application and Consent Form was completed and signed on 12/12/23.</p> <p>d) Receptionist #109</p> <p>(continued on next page)</p>		

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