

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 515120	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/09/2025
NAME OF PROVIDER OR SUPPLIER River Oaks Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 100 Parkway Drive Clarksburg, WV 26301	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 43340</p> <p>Based on record review, resident interview, and staff interview, the facility failed to ensure that residents received treatment and care in accordance with professional standards of practice. Soiled briefs were being left in residential rooms following staff providing incontinence care. This was true for two (2) out of (2) residents reviewed. Resident identifiers: #92 and #78. Facility census: 115.</p> <p>Findings included:</p> <p>a) Resident #92</p> <p>Record review completed on Monday, 04/07/25 at 1:30 PM revealed a resident grievance dated 01/16/25. Resident #92 alleged Nurse Aides do not pick up after themselves. Her roommate's soiled briefs are being left on the floor. The facility's Infection Preventionist and Social Service Designee #5 investigated the allegation and reported their findings to the Director of Nursing (DON). Nurse Aide #133 was re-educated, and the incident was logged as a teachable moment.</p> <p>Further review of Resident #92's electronic medical record revealed:</p> <p>-A physician determination of capacity, dated 05/20/24, stating resident had capacity to make decisions.</p> <p>-A quarterly MDS, dated [DATE], revealed the resident had a Brief Interview for Mental Status (BIMS) score of 15, indicating that resident was cognitively intact.</p> <p>During an interview on 04/09/24 at 12:05 PM, Resident #92 reported that her roommate's soiled briefs are still being left in the room. Resident #92 stated that the issue had improved but there were still a few staff members who were not picking up after themselves and are leaving briefs in the room which leaves an undesirable odor for her to endure.</p> <p>b) Resident #78</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A record review completed on Monday, 04/07/25 at 2:15 PM revealed a resident grievance had been filed on 02/10/25. Resident #78 reported that nursing staff would change a brief and discard it in the room rather than removing it. The DON and Assistant DON investigated this allegation. The facility provided staff education regarding the proper way to complete incontinence care which would include removing soiled briefs from the resident room.</p> <p>Further review of Resident #78's electronic medical record revealed:</p> <ul style="list-style-type: none"> -A physician determination of capacity, dated 01/03/25, stating resident had capacity to make decisions. -A quarterly MDS, dated [DATE], revealed the resident had a Brief Interview for Mental Status (BIMS) score of 13, indicating that resident was cognitively intact. <p>During an interview on 04/09/24 at 9:40 AM, Resident #78 reported that her roommate's soiled briefs are still being left in the room. Resident #78 stated that the issue had improved but there were still a few staff members who were not picking up after themselves and are leaving briefs in the room which leaves an undesirable odor for her to endure. In fact, it just happened again the other day, the resident stated. Resident #78 reported she found it necessary to bag the brief herself and place it outside of her room in the hallway for staff to pick up so her room would not smell so bad.</p> <p>c) Anonymous Staff Interviews</p> <p>Anonymous staff interviews were conducted on 04/08/25 with the following results:</p> <ul style="list-style-type: none"> -Staff Member #55 reported that briefs are still being left in resident trash cans within their rooms. -Staff Member #121 reported that even though it had been a lot worse many months ago, that briefs were still occasionally being left in resident rooms and not being removed as per facility protocol. -Staff Member #56 reported that she sometimes finds briefs left in resident rooms throughout the course of her shift. -Staff Member #13 reported that briefs are still being left in resident rooms despite the re-education that has been given to staff. 		