

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  515159	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/22/2024
NAME OF PROVIDER OR SUPPLIER  Eagle Pointe Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1600 27th Street Parkersburg, WV 26101	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.</p> <p>.</p> <p>Based on record review, and interviews, the facility failed to ensure they promoted and facilitated resident self determination by failing to assist with transportation to the resident's primary care physician (PCP). Resident identifier: #115. Facility Census:109</p> <p>Findings included:</p> <p>a) Resident #115</p> <p>Resident #115 was no longer at the facility.</p> <p>Record review revealed that Resident #115 had been diagnosed with Seizures, Dementia, Major Depressive Disorder (MDD) Congestive Heart Failure (CHF), Chronic Obstructive Pulmonary Disease (COPD), Hypertension (HTN), Hypothyroidism, and Hyperlipidemia.</p> <p>Further record review on 11/19/24 at approximately 10:00 AM revealed that resident had ongoing complaints of shortness of breath, and pain as evidenced by the following progress notes:</p> <p>A nursing note dated 10/26/224 at 2:48 PM by Licensed Practical Nurse (LPN) #130, stated:</p> <p>Resident sitting in WC in room at this time. Resident feet/ankles/legs have edema, pitting 3+. Resident is noted to be on 80 mg of Lasix and can't to drink several drinks at a time as well as not elevating feet throughout the day. This nurse educated that she needed to elevate her feet d/t swelling. Resident stated, 'I should, maybe I'll lay down later and put them up.'</p> <p>An acute visit reporte was reviewed where Resident #115 was examined by Nurse Practitioner (NP) #131 on 11/01/24 at 1:00 PM. NP #131 had noted that the resident's bilateral lower extremities (BLE) red, warm, weeping skin. Painful to touch. Appears to be cellulitis. The note stated:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. The staff has noted increased swelling, redness, warmth, and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. She does have clear serous fluid seeping from BLE. Afebrile; VS WNL. Will start cephalixin QID for cellulitis.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A nursing note by LPN #68 on 11/03/24 at 4:37 PM stated the following:</p> <p>Continues on ATB for cellulitis. BLE remain reddened and edematous. Resident states legs are 'seeping', but staff has not observed any drainage. Asking if she should go to the hospital or not. Discussed with resident that NP and MD aware of cellulitis and this is why she is on ATB but if she chose to be sent out that we could notify MD. Resident then states she does not wish to go.</p> <p>A follow-up assessment by NP #131 on 11/04/24 at approximately 12:00 AM, stated:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. Staff has noted increased swelling, redness, warmth and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. Afebrile; VS WNL. Continues on cephalexin QID for cellulitis of BLE. Staff does report that she has been having increased/breakthrough pain in the early morning before her Norco is due; pain is in her left shoulder. Will add a once every 24 hours additional PRN dose of Norco.</p> <p>Another nursing note by LPN # 130 on 11/08/24 at 1:28 PM stated that:</p> <p>Resident called this nurse into room. Stated she was SOB (short of breath). All vitals WNL, O2 was 98 RA. PRN inhaler was taken to resident. NP notified and observed. Orders for CXR, as well as a BNP, BMP. Will monitor.</p> <p>During an interview with the Director of Nursing (DON) on 11/19/24 at approximately 2:00 PM, the DON produced a copy of the x-ray results, which revealed that the resident's lungs were clear.</p> <p>Further record review revealed a progress note dated 11/11/24 at 10:11 AM by LPN #80 which stated:</p> <p>Appt with Dr (name) cancelled this morning due to transportation not being able to take her. This nurse called and cancelled her appt. This nurse spoke with resident in regard to rescheduling. Resident stated she needed to call and speak to her sister. Resident had this nurse speak to sister and sister states she will call and reschedule her appt with Dr. (name) herself and provide her own transportation for the resident.</p> <p>A follow-up note by LPN # 80 on 11/11/24 at 3:20 PM stated:</p> <p>Resident outside in parking lot with her sister and Physical therapist. Resident unable to get into personal vehicle. [Sister] was on the phone when this nurse walked outside. [Sister] had called 911 to have resident transported to her appt with Dr (name). This nurse explained that they could not transport her to her Dr appt. [Sister] states if she can't go to her Dr appt she wants her taken to ER to be evaluated for shortness of breath. Time of examination residents' oxygen was 99% and heart rate was 79. Resident was requesting that she go to the ER just to be checked out. Residents' sister had already called 911. This nurse spoke to facility NP #131 who ordered for resident to be sent to ER. Acute transfer letter, Transfer or Discharge Notice, Profile, Medication sheet, Post form and Capacity paperwork sent to with resident. Report called to (hospital name) ER.</p> <p>Records showed an order by NP #131 on 11/11/24 at 3:20 PM which stated:</p> <p>(continued on next page)</p>		

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<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Send resident to (name) ER for shortness of breath one time only for 1 Day.</p> <p>During an interview with the DON on 11/19/24 at approximately 3:00 PM, the DON stated that resident's transportation was canceled because the resident was attempting to visit her primary care provider, and the facility did not encourage this because the facility had their own house Medical Director, and Nurse Practitioners, that could attend to the resident's needs.</p> <p>Record review, however, revealed that the facility's Medical Director (MD) #132, had written an order for the resident to visit her primary care physician as evidenced by the following order dated 11/08/24 at 11:32 AM.</p> <p>During an interview with LPN #80 on 11/20/24 at approximately 10:30 AM, LPN #80 stated that when she contacted transportation, she had been notified that no transportation had been arranged for resident to visit her physician. LPN stated that she had no knowledge of the order by MD #132.</p> <p>Further record review on 11/20/24 at approximately 9:45 AM revealed that Resident #115 had been admitted to the hospital with admitting diagnoses of weight gain, edema and CHF as evidenced by the following progress note:</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on observation and Interviews, the facility failed to ensure that resident's rooms and common areas were maintained at a comfortable temperature. Resident Room Identifiers: room [ROOM NUMBER], #205 and TV room. Facility Census: 109.</p> <p>Findings included:</p> <p>During a walk-through of the locked Alzheimer's unit on 11/19/24 at approximately 9:30 AM, Resident #35 in room [ROOM NUMBER] was observed on his bed, tightly bundled up in a blanket. Investigation revealed the P-tac unit was set to 67 degrees Fahrenheit. Resident did not respond to questions.</p> <p>Further observation revealed that the P-tac unit in room [ROOM NUMBER] was set to 65 degrees Fahrenheit.</p> <p>During an interview with the Director of Plant Maintenance (DPM) #30 at approximately 9:45 AM, a temperature check was requested. The DPM used an ambient air thermometer to check the temperature of room [ROOM NUMBER], and room [ROOM NUMBER].</p> <p>The DPM confirmed that the ambient air temperature of room [ROOM NUMBER] was observed to be approximately 67 degrees Fahrenheit. The DPM then proceeded to check the temperature of room [ROOM NUMBER]. The ambient air temperature of room [ROOM NUMBER] was observed to be approximately 72 degrees Fahrenheit.</p> <p>The DPM was also requested to check the temperature of the TV Room. The DPM confirmed that the temperature of the TV room was recorded to be 67 degrees Fahrenheit.</p> <p>Resident #5 was observed on 11/19/24 at approximately 9:45 AM, walking down the hallway, stating I am feeling cold to LPN #113. LPN #113 stated come with me, I'll get you a blanket.</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> .</p> <p>Based on record review and interview, the facility delayed necessary medical treatment, potentially impacting a resident's health and safety, by failing to address the resident's ongoing complaints of shortness of breath, progressive weight gain, and increasing edema over a period of two weeks. Resident Identifier: Resident #115. Facility Census:109.</p> <p>Findings included:</p> <p>a) Resident #115</p> <p>A closed record review of Resident #115's records was performed on 11/18/24 at approximately 11:15 AM. Record review revealed that Resident #115 was (age and gender) diagnosed with Dementia, Major Depressive Disorder, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF), seizures, and hypertension.</p> <p>During the record review, the facility did not notify the physician of the resident's weight gain of over 12 pounds in two months. Additionally, the facility failed to obtain orders from the physician to address this weight gain. Furthermore, the facility did not inform the physician about the resident's +3 pitting edema. This is evidenced by the following notes and documentation:</p> <p>Record review revealed a nursing note 10/23/24 at 10:42 PM by Licensed Practical Nurse (LPN) #87, which stated:</p> <p>Resident refuses to allow staff to shower her due to the extent of pain that she is in. States that feet, legs, shoulders and arms hurt, that she had been up half the night from her feet hurting. Nursing medicated resident per her requests. Resident states, I want to wait till tomorrow.</p> <p>A follow up visit by the Nurse Practitioner (NP) #131 on 10/24/24 at 1:00 PM noted that:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. She states that she is having increased pain to her left shoulder and neck. Nursing staff states she has been refusing baths due to being in too much pain. She has been taking Flexeril at bedtime, which does help the pain and enables her to sleep. No redness or warmth or swelling noted to affected joint. VS WNL; afebrile. Will increase Flexeril to three times a day.</p> <p>Another nursing note on 10/26/224 at 2:48 PM by LPN #130 stated:</p> <p>Resident sitting in WC in room at this time. Resident feet/ankles/legs have edema, pitting 3+. Resident is noted to be on 80mg of Lasix and con't to drink several drinks at a time as well as not elevating feet throughout the day. This nurse educated that she needed to elevate her feet d/t swelling. Resident stated, I should, maybe I'll lay down later and put them up.</p> <p>Records reveal that resident #115 was examined by NP #131 on 11/1/24 at 1:00PM. NP #131 noted the following:</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Date of Service: 11/01/2024</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. Staff has noted increased swelling, redness, warmth and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. She does have clear serous fluid seeping from BLE. Afebrile; VS WNL. Will start cephalexin QID for cellulitis.</p> <p>Medication List:</p> <p>Cephalexin, Cephalexin Oral Capsule 500 MG, Give 1 capsule by mouth four times a day for cellulitis for 7 Days, 500MG, ACTIVE, 10/30/2024 to 11/6/2024</p> <p>Hydrocodone-Acetaminophen, Hydrocodone-Acetaminophen Oral Tablet 5-325 MG, Give 1 tablet by mouth three times a day for pain, 5-325MG, ACTIVE, 10/29/2024</p> <p>Cyclobenzaprine HCl, Cyclobenzaprine HCl Oral Tablet 10 MG, Give 1 tablet by mouth three times a day for muscle pain, 10MG, ACTIVE, 10/24/2024</p> <p>Albuterol Sulfate, ProAir HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT, 2 puff inhale orally every 4 hours as needed for cough, COVID, congestion, 108 (90 Base) MCG/ACT, ACTIVE, 9/11/2024</p> <p>Throat Lozenges, Throat Lozenges Mouth/Throat Lozenge, Give 1 unit by mouth every 2 hours as needed for sore throat, ACTIVE, 9/11/2024</p> <p>Fluticasone-Salmeterol Aerosol Powder Breath Activated 250-50 MCG/DOSE, 1 inhalation inhale orally every 12 hours for asthma rinse and spit, 250-50MCG/DOSE, ACTIVE, 9/2/2024</p> <p>Albuterol Sulfate, Albuterol Sulfate HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT, 2 puff inhale orally every 6 hours as needed for asthma rinse and spit, 108 (90 Base) MCG/ACT, ACTIVE, 9/2/2024</p> <p>Omeprazole 20 MG Capsule delayed release, Give 1 capsule by mouth in the morning for GERD, 20MG, ACTIVE, 8/31/2024</p> <p>Furosemide, Furosemide Oral Tablet 80 MG, Give 1 tablet by mouth one time a day for edema, 80MG, ACTIVE, 8/31/2024</p> <p>Lisinopril, Lisinopril Oral Tablet 5 MG, Give 1 tablet by mouth one time a day for HTN, 5MG, ACTIVE, 8/31/2024</p> <p>(continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Aripiprazole, Abilify Oral Tablet 10MG, Give 1 tablet by mouth one time a day for schizophrenia, 10MG, ACTIVE, 8/31/2024</p> <p>Potassium Chloride ER Tablet Extended Release 10 MEQ, Give 1 tablet by mouth one time a day for supplement, 10MEQ, ACTIVE, 8/31/2024</p> <p>Cholecalciferol, Cholecalciferol Oral Tablet 125 MCG (5000 UT), Give 1 tablet by mouth one time a day for supplement, 125 MCG (5000 UT), ACTIVE, 8/31/2024</p> <p>Aspirin, Aspirin 81 Oral Tablet Chewable 81 MG, Give 1 tablet by mouth one time a day for prophylaxis to be on hold 9/21 through 9/27for EGD and colonoscopy, 81MG, ACTIVE, 8/31/2024</p> <p>Duloxetine HCl, Duloxetine HCl Oral Capsule Delayed Release Particles 60 MG, Give 1 capsule by mouth one time a day for depression, 60MG, ACTIVE, 8/31/2024</p> <p>Levothyroxine Sodium, Levothyroxine Sodium Oral Tablet 75 MCG, Give 1 tablet by mouth in the morning for hypothyroidism, 75MCG, ACTIVE, 8/31/2024</p> <p>Lamotrigine, lamotrigine Oral Tablet 150 MG, Give 1 tablet by mouth two times a day for seizures, 150MG, ACTIVE, 8/30/2024</p> <p>Metoprolol Tartrate, Metoprolol Tartrate Oral Tablet 50 MG, Give 1 tablet by mouth two times a day for HTN, 50MG, ACTIVE, 8/30/2024</p> <p>Apixaban, Apixaban Oral Tablet 5 MG, Give 1 tablet by mouth two times a day for circulation on hold 9/23/24 through 9/27/24 for EGD and colonoscopy, 5MG,ACTIVE, 8/30/2024</p> <p>Buspirone HCl, buspirone HCl Oral Tablet 5 MG, Give 1 tablet by mouth two times a day for anxiety, 5MG, ACTIVE, 8/30/2024</p> <p>Docusate Sodium, Docusate Sodium Oral Tablet 100 MG, Give 1 tablet by mouth two times a day for constipation, 100MG, ACTIVE, 8/30/2024</p> <p>Atorvastatin Calcium 40 MG Tablet, Give 1 tablet by mouth at bedtime for cholesterol, 40MG, ACTIVE, 8/30/2024</p> <p>Lorazepam, Ativan Oral Tablet 0.5 MG, Give 1 tablet by mouth every 12 hours as needed for anxiety for 6 Months, 0.5MG, ACTIVE, 8/30/2024 to 2/28/2025</p> <p>***reviewed</p> <p>Allergy List:</p> <p>No known medication allergies.</p> <p>Past Medical History:</p> <p>Seizures Hyperlipidemia, CHF, Hypothyroidism, HTN, COPD, Dementia/ MDD, Insomnia, RLS</p> <p>(continued on next page)</p>

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Time spent 20 minutes</p> <p>**** Document e-signed by [NP #131] on [DATE] 11:38AM EDT ****</p> <p>Signed Date: 11/01/2024 10:38:41 AM</p> <p>NP #131 noted that the resident's bilateral lower extremities (BLE) were red, warm, and weeping a clear serous fluid. However, NP #131 did not document, or address, the +3 pitting edema that LPN #130 documented on 10/26/24.</p> <p>A nursing note by LPN #68 on 11/3/24 at 4:37 PM stated the following:</p> <p>Continues on ATB for cellulitis. BLE remain reddened and edematous. Resident states legs are seeping but staff has not observed any drainage. Asking if she should go to the hospital or not. Discussed with resident that NP and MD aware of cellulitis and this is why she is on ATB but if she chose to be sent out that we could notify MD. Resident then states she does not wish to go.</p> <p>On 11/20/24 at approximately 10:30 AM, LPN #80 stated that she had not noticed any exudate, or any fluid weeping from Resident #115's lower extremities at any time.</p> <p>On 11/19/24, at approximately 9:25 AM, an ongoing review of Resident #115's chart revealed that the resident had experienced a weight gain of 12.4 lbs. over the last two months.</p> <p>11/4/24 at 1:17 PM 370.4 Lbs.</p> <p>10/2/24 at 11:22 AM 366.2 Lbs.</p> <p>10/01/24 at 9:04 AM 363.8 Lbs.</p> <p>09/25/24 at 3:12 PM 356.8 Lbs.</p> <p>09/16/24 at (continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>1:39 PM</p> <p>354.4 Lbs.</p> <p>09/11/24 at</p> <p>9:23 AM</p> <p>356.8 Lbs.</p> <p>09/05/24 at</p> <p>4:14 PM</p> <p>356.2 Lbs.</p> <p>09/04/24 at</p> <p>11:23 AM</p> <p>358.0 Lbs.</p> <p>An admission dietary nutritional assessment on 09/03/24 at 1:34 PM noted the resident's weight as evidenced by the following note:</p> <p>(age) A&amp;O (gender) from another SNF; known from that SNF. Diet regular diabetic diet, sugar sub, regular texture, feeds self, intakes 76-100%. No PIs. Admit wt. 369.8# (8/31)consistent w/previous SNF w/near significant gain x90-180d r/t excess kcalories w/between meal snacks/food related activities &amp; good &amp; adequate meal intakes. BMI=very severely obese. Further gain not desired but will depend on extra foods consumed. Weight gain should not occur w/intake of meals alone. Diet appropriate w/DM &amp; adequate</p> <p>An assessment note by NP #131 on 11/04/24 at approximately 12:00 AM stated the following:</p> <p>Date of Service: 11/04/2024</p> <p>Visit Type: Acute</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness.</p> <p>(continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. Staff has noted increased swelling, redness, warmth and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. Afebrile; VS WNL. Continues on cephalexin QID for cellulitis of BLE. Staff does report that she has been having increased/breakthrough pain in the early morning before her Norco is due; pain is in her left shoulder. Will add a once every 24 hours additional PRN dose of Norco.</p> <p>. Appetite is satisfactory. No significant weight change . Weight: 370.4 pounds; 11/4/2024 1:17:00 PM;</p> <p>.This patient is well developed and in no acute distress. Appears pleasant and cooperative. Answers questions appropriately. Respiratory:</p> <p>Lungs diminished throughout Normal respiratory effort.</p> <p>Time spent 20 minutes</p> <p>Signed Date: 11/07/2024 9:31:11 AM</p> <p>A review of resident's care plan on 11/19/24 at approximately 1:20 PM revealed the following:</p> <p>Observe for s/sx of elevated blood pressure: headache, altered vision, confusion, disorientation, lethargy, nausea/vomiting, irritability, seizure activity, dyspnea, edema. Report any abnormal findings to medical provider, resident / resident representative.</p> <p>Date Initiated: 09/10/2024</p> <p>Revision on: 11/19/2024</p> <p>Another encounter note by NP #131 on 11/08/2024 At 12:00 AM stated:</p> <p>Date of Service: 11/08/2024</p> <p>Visit Type: Follow Up</p> <p>Transition of Care: No transition occurred.</p> <p>Details: This is a copy of a signed encounter note documented in GEHRIMED.</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness:</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. She reports she is feeling short of breath. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. Afebrile; VS WNL. Continues on cephalexin QID for cellulitis of BLE.</p> <p>.Appetite is satisfactory. No significant weight change.</p> <p>No fever, chills, or sweats reported.</p> <p>Respiratory:</p> <p>No dyspnea, cough or wheezing.</p> <p>Cardiovascular:</p> <p>No chest pain, tightness or palpitations.</p> <p>Gastrointestinal:</p> <p>No abdominal pain, nausea, vomiting, or change in bowel habits.</p> <p>Vital Signs/Constitutional</p> <p>Weight:</p> <p>370.4 pounds; 11/4/2024 1:17:00 PM;</p> <p>This patient is well developed and in no acute distress.</p> <p>Appears pleasant and cooperative.</p> <p>Answers questions appropriately.</p> <p>Respiratory:</p> <p>Lungs diminished throughout</p> <p>Normal respiratory effort.</p> <p>Cardiovascular:</p> <p>Regular rhythm; no murmurs, rubs, or [NAME].</p> <p>Gastrointestinal:</p> <p>The abdomen is soft and non-tender. There is no guarding or rigidity. Bowel sounds are present. There are no palpable masses.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Continue to monitor meal intake, BMI and weights.</p> <p>J44.9: Chronic obstructive pulmonary disease, unspecified</p> <p>Reports shortness of breath</p> <p>Will get CXR and labs</p> <p>Spo2 currently 98% on room air</p> <p>Continue Advair</p> <p>Continue PRN albuterol sulfate</p> <p>Continue to monitor for s/s of any respiratory distress.</p> <p>I50.9: Heart failure, unspecified</p> <p>Report shortness of breath</p> <p>Will get chest x-ray and labs</p> <p>SPO2 98% on air currently</p> <p>Continue to monitor for acute exacerbations.</p> <p>Continue with Lasix.</p> <p>Monitor O2 sat and lung sounds</p> <p>Plan:</p> <p>Time spent 20 minutes</p> <p>***** Document e-signed by NP #131 on [DATE] 11:22AM EST *****</p> <p>Signed Date: 11/13/2024 at 11:22:47 AM</p> <p>A nursing note by LPN #130 on 11/08/24 at 1:28 PM stated:</p> <p>Resident called this nurse into room. Stated she was SOB. All vitals WNL, O2 was 98 RA. PRN inhaler was taken to resident. NP notified and observed. Orders for CXR, as well as a BNP, BMP. Will monitor.</p> <p>During an interview with the Director of Nursing (DON) on 11/19/24 at approximately 2:00 PM, the DON produced a copy of the x-ray results, which revealed that the resident's lungs were clear.</p> <p>An order on 11/08/2024 at 2:11 PM by NP #131 and was entered by LPN #130</p> <p>(continued on next page)</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Lasix Oral Tablet 20 MG (Furosemide)</p> <p>Give 20 mg by mouth one time a day for edema for 3 Days Give with 80mg to = 100mg total</p> <p>Record review revealed the following orders by NP #131.</p> <p>On 11/08/24 at 2:46 PM entered by LPN #130</p> <p>Albuterol Sulfate HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT</p> <p>2 puff inhale orally every 6 hours as needed for asthma rinse and spit</p> <p>PRN Administration was: Effective</p> <p>Another order on 11/10/24 at 9:26 PM, entered by LPN #88</p> <p>Ativan Oral Tablet 0.5 MG</p> <p>Give 1 tablet by mouth every 12 hours as needed for anxiety for 6 Months</p> <p>PRN Administration was: Effective</p> <p>Further record review revealed a progress note dated 11/11/24 at 10:11 AM by LPN #80 which stated:</p> <p>Appt with Dr (physician name) cancelled this morning due to transportation not being able to take her. This nurse called and cancelled her appt. This nurse spoke with resident in regards to rescheduling. Resident stated she needed to call and speak to her sister. Resident had this nurse speak to sister and sister states she will call and reschedule her appt with Dr. (physician name) herself and provide her own transportation for the resident.</p> <p>A follow up note by LPN # 80 on 11/11/24 at 3:20 PM stated:</p> <p>Resident outside in parking lot with her sister and Physical Therapist. Resident unable to get into personal vehicle. [Sister] was on the phone when this nurse walked outside. [Sister] had called 911 to have resident transported to her appt with Dr (physician name). This nurse explained that they could not transport her to her Dr appt. [Sister] states if she can't go to her Dr appt she wants her taken to ER to be evaluated for shortness of breath. Time of examination residents' oxygen was 99% and heart rate was 79. Resident was requesting that she go to the ER just to be checked out. Residents' sister had already called 911. This nurse spoke to facility NP #131 who ordered for resident to be sent to ER. Acute transfer letter, Transfer or Discharge Notice, Profile, Medication sheet, Post form and Capacity paper work sent to with resident. Report called to (name) ER.</p> <p>Records showed an order by NP #131 on 11/11/24 at 3:20 PM which stated:</p> <p>Send resident to (name) ER for shortness of breath one time only for 1 Day</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview with the Director of Nursing (DON) on 11/19/24, at approximately 3:00 PM, the DON stated that the resident's transportation was canceled because she was attempting to visit her primary care provider. The facility did not encourage this visit, as they had their own Medical Director and Nurse Practitioners available to address the resident's needs.</p> <p>However, a review of the records revealed that the facility's Medical Director (MD) #132 had issued an order for the resident to see her primary care physician. This order was documented on November 8, 2024, at 11:32 AM by MD #132.</p> <p>Appt with Dr Med (Name) @ 10:30AM, (facility address), (name of ambulance service) to p/u @ 9:45AM On Monday, November 11, 2024 one time only for appt for 1 Day need to be in wheelchair under 32 in for w/c van.</p> <p>During an interview with LPN #80 on 11/20/24, at approximately 10:30 AM, LPN #80 stated that when she contacted transportation, she was informed that no arrangements had been made for the resident to visit her physician. LPN #80 also indicated that she was unaware of the order from MD #132.</p> <p>Record review revealed that Resident #155 was admitted to the hospital with a diagnosis of weight gain, edema, and congestive heart failure (CHF). As evidenced by the follow-up nursing note dated 11/11/24 at 9:18 PM by LPN #78 which stated::</p> <p>called local hospital for status update resident being admitted for weight gain, edema, CHF. no room number at this time.</p>

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** .</b></p> <p>Based on record review and interview, a resident's necessary medical treatment was delayed due to a lack of ongoing clinical assessment and identification of changes in condition by the facility. This failure resulted in the resident being admitted to the hospital for edema and congestive heart failure. Resident Identifier: Resident #115. Facility Census: 109.</p> <p>Findings included:</p> <p>a) Resident #115</p> <p>A closed record review of Resident #115's records was performed on 11/18/24 at approximately 11:15 AM. Record review revealed that Resident #115 was a (age and gender) diagnosed with Dementia, Major Depressive Disorder, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF), seizures, and hypertension.</p> <p>Record review on 11/19/24 at approximately 10:00 AM revealed a nursing note dated 10/26/224 at 2:48 PM by LPN #130, which stated:</p> <p>Resident sitting in WC in room at this time. Resident feet/ankles/legs have edema, pitting 3+. Resident is noted to be on 80mg of Lasix and can't to drink several drinks at a time as well as not elevating feet throughout the day. This nurse educated that she needed to elevate her feet d/t swelling. Resident stated, I should, maybe I'll lay down later and put them up.</p> <p>Further record review revealed that Resident #115 was examined by Nurse Practitioner (NP) #131 on 11/1/24 at 1:00 PM, and NP #131 had noted that the resident's bilateral lower extremities (BLE) red, warm, weeping skin. Painful to touch. Appears to be cellulitis. as evidenced by the following note:</p> <p>Date of Service: 11/01/2024</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. The staff has noted increased swelling, redness, warmth, and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. She does have clear serous fluid seeping from BLE. Afebrile; VS WNL. Will start cephalexin QID for cellulitis.</p> <p>Medication List:</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Cephalexin, Cephalexin Oral Capsule 500 MG, Give 1 capsule by mouth four times a day for cellulitis for 7 Days, 500MG, ACTIVE, 10/30/2024 to 11/6/2024</p> <p>Hydrocodone-Acetaminophen, Hydrocodone-Acetaminophen Oral Tablet 5-325 MG, Give 1 tablet by mouth three times a day for pain, 5-325MG, ACTIVE, 10/29/2024</p> <p>Cyclobenzaprine HCl, Cyclobenzaprine HCl Oral Tablet 10 MG, Give 1 tablet by mouth three times a day for muscle pain, 10MG, ACTIVE, 10/24/2024</p> <p>Albuterol Sulfate, ProAir HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT, 2 puff inhale orally every 4 hours as needed for cough, COVID, congestion, 108 (90 Base) MCG/ACT, ACTIVE, 9/11/2024</p> <p>Throat Lozenges, Throat Lozenges Mouth/Throat Lozenge, Give 1 unit by mouth every 2 hours as needed for sore throat, ACTIVE, 9/11/2024</p> <p>Fluticasone-Salmeterol Aerosol Powder Breath Activated 250-50 MCG/DOSE, 1 inhalation inhale orally every 12 hours for asthma rinse and spit, 250-50MCG/DOSE, ACTIVE, 9/2/2024</p> <p>Albuterol Sulfate, Albuterol Sulfate HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT, 2 puff inhale orally every 6 hours as needed for asthma rinse and spit, 108 (90 Base) MCG/ACT, ACTIVE, 9/2/2024</p> <p>Omeprazole 20 MG Capsule delayed release, Give 1 capsule by mouth in the morning for GERD, 20MG, ACTIVE, 8/31/2024</p> <p>Furosemide, Furosemide Oral Tablet 80 MG, Give 1 tablet by mouth one time a day for edema, 80MG, ACTIVE, 8/31/2024</p> <p>Lisinopril, Lisinopril Oral Tablet 5 MG, Give 1 tablet by mouth one time a day for HTN, 5MG, ACTIVE, 8/31/2024</p> <p>Aripiprazole, Abilify Oral Tablet 10MG, Give 1 tablet by mouth one time a day for schizophrenia, 10MG, ACTIVE, 8/31/2024</p> <p>Potassium Chloride ER Tablet Extended Release 10 MEQ, Give 1 tablet by mouth one time a day for supplement, 10MEQ, ACTIVE, 8/31/2024</p> <p>Cholecalciferol, Cholecalciferol Oral Tablet 125 MCG (5000 UT), Give 1 tablet by mouth one time a day for supplement, 125 MCG (5000 UT), ACTIVE, 8/31/2024</p> <p>Aspirin, Aspirin 81 Oral Tablet Chewable 81 MG, Give 1 tablet by mouth one time a day for prophylaxis to be on hold 9/21 through 9/27for EGD and colonoscopy, 81MG, ACTIVE, 8/31/2024</p> <p>Duloxetine HCl, Duloxetine HCl Oral Capsule Delayed Release Particles 60 MG, Give 1 capsule by mouth one time a day for depression, 60MG, ACTIVE, 8/31/2024</p> <p>Levothyroxine Sodium, Levothyroxine Sodium Oral Tablet 75 MCG, Give 1 tablet by mouth in the morning for hypothyroidism, 75MCG, ACTIVE, 8/31/2024</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Lamotrigine, lamotrigine Oral Tablet 150 MG, Give 1 tablet by mouth two times a day for seizures, 150MG, ACTIVE, 8/30/2024</p> <p>Metoprolol Tartrate, Metoprolol Tartrate Oral Tablet 50 MG, Give 1 tablet by mouth two times a day for HTN, 50MG, ACTIVE, 8/30/2024</p> <p>Apixaban, Apixaban Oral Tablet 5 MG, Give 1 tablet by mouth two times a day for circulation on hold 9/23/24 through 9/27/24 for EGD and colonoscopy, 5MG,ACTIVE, 8/30/2024</p> <p>Buspirone HCl, buspirone HCl Oral Tablet 5 MG, Give 1 tablet by mouth two times a day for anxiety, 5MG, ACTIVE, 8/30/2024</p> <p>Docusate Sodium, Docusate Sodium Oral Tablet 100 MG, Give 1 tablet by mouth two times a day for constipation, 100MG, ACTIVE, 8/30/2024</p> <p>Atorvastatin Calcium 40 MG Tablet, Give 1 tablet by mouth at bedtime for cholesterol, 40MG, ACTIVE, 8/30/2024</p> <p>Lorazepam, Ativan Oral Tablet 0.5 MG, Give 1 tablet by mouth every 12 hours as needed for anxiety for 6 Months, 0.5MG, ACTIVE, 8/30/2024 to 2/28/2025</p> <p>***reviewed</p> <p>Allergy List:</p> <p>No known medication allergies.</p> <p>Past Medical History:</p> <p>Seizures, Hyperlipidemia, CHF, Hypothyroidism, HTN, COPD, Dementia/ MDD, Insomnia, RLS</p> <p>CAD, Angina, A fib , Asthma, GERD, Hiatal Hernia, IBS/Constipation, OA, Anemia, Morbid Obesity</p> <p>Past Surgical History:</p> <p>History of surgery (11/08/2021), right ankle Arthroplasty of right shoulder (05/03/2017</p> <p>Miscellaneous operations fibrous mass (benign) excision from the Right hand first webspace.</p> <p>Cardiac catheterization, Total knee replacement bilateral, Cholecystectomy, Removal of gallstones from liver, Hysterectomy, Surgical repair of prolapsed uterus, Defibrillator, Bilateral TKD</p> <p>Social History:</p> <p>Lives alone at home</p> <p>Family History:</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>heart disease diabetes</p> <p>hypertension</p> <p>Review of Systems</p> <p>General:</p> <p>Appetite is satisfactory. No significant weight change.</p> <p>No fever, chills, or sweats reported.</p> <p>Respiratory:</p> <p>No dyspnea, cough or wheezing.</p> <p>Cardiovascular:</p> <p>No chest pain, tightness or palpitations.</p> <p>Gastrointestinal:</p> <p>No abdominal pain, nausea, vomiting, or change in bowel habits.</p> <p>Skin/Breast:</p> <p>+BLE redness/warmth/weeping suspect cellulitis</p> <p>Vital Signs/Constitutional</p> <p>Weight:</p> <p>354.4 pounds; 9/16/2024 1:39:00 PM;</p> <p>Height:</p> <p>64 inches; 9/6/2024 10:00:00 AM;</p> <p>Pulse:</p> <p>76 BPM; 11/1/2024 10:20:19 AM;</p> <p>Blood Pressure:</p> <p>136/76; 11/1/2024 10:20:19 AM;</p> <p>O2 Saturation:</p> <p>(continued on next page)</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  515159	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/22/2024
NAME OF PROVIDER OR SUPPLIER  Eagle Pointe Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1600 27th Street Parkersburg, WV 26101	

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>96 Room Air; 10/18/2024 11:47:00 AM;</p> <p>Temperature:</p> <p>98.1 Fahrenheit; 11/1/2024 10:20:19 AM;</p> <p>Respiratory Rate:</p> <p>17 Breaths per minute; 10/18/2024 11:47:00 AM;</p> <p>BMI:</p> <p>60.8;</p> <p>Pain Level:</p> <p>5; 11/1/2024 10:20:40 AM;</p> <p>Blood Sugar:</p> <p>120 mg/dL; 11/1/2024 4:57:28 AM;</p> <p>Physical Exam</p> <p>General:</p> <p>This patient is well developed and in no acute distress.</p> <p>Appears pleasant and cooperative.</p> <p>Answers questions appropriately.</p> <p>Respiratory:</p> <p>Lungs diminished throughout</p> <p>Normal respiratory effort.</p> <p>Cardiovascular:</p> <p>Regular rhythm; no murmurs, rubs, or [NAME].</p> <p>Skin:</p> <p>BLE red, warm, weeping skin. Painful to touch. Appears to be cellulitis.</p> <p>Diagnosis and Assessment</p> <p>(continued on next page)</p>

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Assessment:</p> <p>CPT Codes:</p> <p>99308 (1 unit)</p> <p>ICD Codes:</p> <p>L03.119: Cellulitis of lower extremity, unspecified laterality</p> <p>Start cephalexin QID</p> <p>Monitor for s/s of worsening infection</p> <p>R46.0: Poor hygiene</p> <p>Refusing bathing</p> <p>Educated patient on importance of regular bathing and possible increase risk of infections if not bathing regularly</p> <p>Increase Flexeril to three times daily to help with pain so patient is more willing to get a bath.</p> <p>E66.01: Morbid (severe) obesity due to excess calories</p> <p>BMI is now 53.6.</p> <p>Continue to monitor meal intake, BMI and weights.</p> <p>Continue on Mounjaro injection every week.</p> <p>Plan:</p> <p>Time spent 20 minutes</p> <p>***** Document e-signed by [NP #131] on [DATE] 11:38AM EDT *****</p> <p>Signed Date: 11/01/2024 10:38:41 AM</p> <p>While NP #131 noted that the resident's bilateral lower extremities (BLE) were red, warm, and weeping a clear serous fluid, NP #131 did not document or address the +3 pitting edema documented by LPN #130 on 10/26/24. In addition, NP #131 incorrectly noted the resident's most recent weight as 353.4 pounds (lbs).</p> <p>Record review on 11/19/24 at approximately 9:25 AM of Resident #115's chart revealed that the resident's weight on 10/02/24 had been 366.2 lbs. The resident had experienced a weight gain of 12.4 lbs. from 09/04/24 to 11/04/24.</p> <p>(continued on next page)</p>		

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F 0726  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	11/4/24 at  1:17 PM  370.4 Lbs.  10/2/24 at  11:22 AM  366.2 Lbs.  10/01/24 at  9:04 AM  363.8 Lbs.  09/25/24 at  3:12 PM  356.8 Lbs.  09/16/24 at  1:39 PM  354.4 Lbs.  09/11/24 at  9:23 AM  356.8 Lbs.  09/05/24 at  4:14 PM  356.2 Lbs.  09/04/24 at  11:23 AM  358.0 Lbs.  (continued on next page)

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>While NP #131 had documented on 11/01/24 at 1:00 PM that Resident #115's bilateral lower extremities (BLE) were red, warm, weeping skin. Painful to touch. Appears to be cellulitis. A nursing note by LPN #68 on 11/3/24 at 4:37 PM stated the following:</p> <p>Continues on ATB for cellulitis. BLE remain reddened and edematous. Resident states legs are seeping but staff has not observed any drainage. Asking if she should go to the hospital or not. Discussed with resident that NP and MD aware of cellulitis and this is why she is on ATB but if she chose to be sent out that we could notify MD. Resident then states she does not wish to go.</p> <p>A follow-up assessment by NP #131 on 11/04/24 at approximately 12:00 AM, while now noting the resident's current weight of 370.4 lbs., stated that Resident #115's Appetite is satisfactory. No significant weight change, and that Lungs diminished throughout Normal respiratory effort .</p> <p>Date of Service: 11/04/2024</p> <p>Visit Type: Acute</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness.</p> <p>[Resident] is being seen for an acute visit today. She is a (age and sex) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. Staff has noted increased swelling, redness, warmth and pain to BLE. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. Afebrile; VS WNL. Continues on cephalexin QID for cellulitis of BLE. Staff does report that she has been having increased/breakthrough pain in the early morning before her Norco is due; pain is in her left shoulder. Will add a once every 24 hours additional PRN dose of Norco.</p> <p>. Appetite is satisfactory. No significant weight change . Weight: 370.4 pounds; 11/4/2024 1:17:00 PM;</p> <p>.This patient is well developed and in no acute distress. Appears pleasant and cooperative. Answers questions appropriately. Respiratory:</p> <p>Lungs diminished throughout Normal respiratory effort.</p> <p>Time spent 20 minutes</p> <p>***** Document e-signed by NP #131 on [DATE] 9:31AM EST *****</p> <p>Signed Date: 11/07/2024 9:31:11 AM</p> <p>A review of resident's care plan on 11/19/24 at approximately 1:20 PM revealed the following:</p> <p>(continued on next page)</p>

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Observe for s/sx of elevated blood pressure: headache, altered vision, confusion, disorientation, lethargy, nausea / vomiting, irritability, seizure activity, dyspnea, edema. Report any abnormal findings to medical provider, resident / resident representative.</p> <p>Date Initiated: 09/10/2024</p> <p>Revision on: 11/19/2024</p> <p>Another encounter note by NP #131 on 11/08/2024 At 12:00 AM stated:</p> <p>Chief Complaint / Nature of Presenting Problem:</p> <p>Acute visit</p> <p>History of Present Illness:</p> <p>[Resident] is being seen for an acute visit today. She is a (age and gender) with Seizures, Hyperlipidemia, CHF, HTN, hypothyroidism, COPD, dementia, MDD. She reports she is feeling short of breath. She is sitting up in her wheelchair today on exam; she has been resisting recommendations to go back to bed and keep her legs elevated. Afebrile; VS WNL. Continues on cephalexin QID for cellulitis of BLE.</p> <p>.Appetite is satisfactory. No significant weight change.</p> <p>No fever, chills, or sweats reported.</p> <p>Respiratory:</p> <p>No dyspnea, cough or wheezing.</p> <p>Cardiovascular:</p> <p>No chest pain, tightness or palpitations.</p> <p>Gastrointestinal:</p> <p>No abdominal pain, nausea, vomiting, or change in bowel habits.</p> <p>Vital Signs/Constitutional</p> <p>Weight:</p> <p>370.4 pounds; 11/4/2024 1:17:00 PM;</p> <p>This patient is well developed and in no acute distress.</p> <p>Appears pleasant and cooperative.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Answers questions appropriately.</p> <p>Respiratory:</p> <p>Lungs diminished throughout</p> <p>Normal respiratory effort.</p> <p>Cardiovascular:</p> <p>Regular rhythm; no murmurs, rubs, or [NAME].</p> <p>Gastrointestinal:</p> <p>The abdomen is soft and non-tender. There is no guarding or rigidity. Bowel sounds are present. There are no palpable masses.</p> <p>Continue to monitor meal intake, BMI and weights.</p> <p>J44.9: Chronic obstructive pulmonary disease, unspecified</p> <p>Reports shortness of breath</p> <p>Will get CXR and labs</p> <p>Spo2 currently 98% on room air</p> <p>Continue Advair</p> <p>Continue PRN albuterol sulfate</p> <p>Continue to monitor for s/s of any respiratory distress.</p> <p>I50.9: Heart failure, unspecified</p> <p>Report shortness of breath</p> <p>Will get chest x-ray and labs</p> <p>SPO2 98% on air currently</p> <p>Continue to monitor for acute exacerbations.</p> <p>Continue with Lasix.</p> <p>Monitor O2 sat and lung sounds</p> <p>Plan:</p> <p>(continued on next page)</p>

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Time spent 20 minutes</p> <p>**** Document e-signed by NP #131 on [DATE] 11:22AM EST ****</p> <p>Signed Date: 11/13/2024 11:22:47 AM</p> <p>Another nursing note by LPN # 130 on 11/08/24 at 1:28 PM stated that:</p> <p>Resident called this nurse into room. Stated she was SOB. All vitals WNL, 02 was 98 RA. PRN inhaler was taken to resident. NP notified and observed. Orders for CXR, as well as a BNP, BMP. Will monitor.</p> <p>During an interview with the DON on 11/19/24 at approximately 2:00 PM, the DON produced a copy of the x-ray results, which revealed that the resident's lungs were clear.</p> <p>Upon being contacted by the facility, on 11/08/2024 at 2:11 PM, NP #131 ordered:</p> <p>Lasix Oral Tablet 20 MG (Furosemide)</p> <p>Give 20 mg by mouth one time a day for edema for 3 Days Give with 80mg to = 100mg total</p> <p>This order was entered by LPN #130.</p> <p>Record review revealed that the following orders were prescribed by NP #131 on 11/08/24 at 2:46 PM, and entered by LPN #130</p> <p>Albuterol Sulfate HFA Inhalation Aerosol Solution 108 (90 Base) MCG/ACT</p> <p>2 puff inhale orally every 6 hours as needed for asthma rinse and spit</p> <p>PRN Administration was: Effective</p> <p>NP #131 had prescribed another order on 11/10/24 at 9:26 PM, which was entered by LPN #88</p> <p>Ativan Oral Tablet 0.5 MG</p> <p>Give 1 tablet by mouth every 12 hours as needed for anxiety for 6 Months</p> <p>PRN Administration was: Effective</p> <p>Further record review revealed a progress note dated 11/11/24 at 10:11 AM by LPN #80 which stated:</p> <p>Appt with Dr (name) cancelled this morning due to transportation not being able to take her. This nurse called and cancelled her appt. This nurse spoke with resident in regards to rescheduling. Resident stated she needed to call and speak to her sister. Resident had this nurse speak to sister and sister states she will call and reschedule her appt with Dr. (name) herself and provide her own transportation for the resident.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A follow-up note by LPN # 80 on 11/11/24 at 3:20 PM stated:</p> <p>Resident outside in parking lot with her sister and Physical therapist. Resident unable to get into personal vehicle. [Sister] was on the phone when this nurse walked outside. [Sister] had called 911 to have resident transported to her appt with Dr [NAME]. This nurse explained that they could not transport her to her Dr appt. [Sister] states if she can't go to her Dr appt she wants her taken to ER to be evaluated for shortness of breath. Time of examination residents' oxygen was 99% and heart rate was 79. Resident was requesting that she go to the ER just to be checked out. Residents' sister had already called 911. This nurse spoke to facility NP #131 who ordered for resident to be sent to ER. Acute transfer letter, Transfer or Discharge Notice, Profile, Medication sheet, Post form and Capacity paper work sent to with resident. Report called to (named) ER.</p> <p>Records showed an order by NP #131 on 11/11/24 at 3:20 PM which stated:</p> <p>Send resident to (named) ER for shortness of breath one time only for 1 Day.</p> <p>During an interview with the DON on 11/19/24 at approximately 3:00 PM, the DON stated that resident's transportation was canceled because the resident was attempting to visit her primary care provider, and the facility did not encourage this because the facility had their own house Medical Director, and Nurse Practitioners, that could attend to the resident's needs.</p> <p>Record review, however, revealed that the facility's Medical Director (MD) #132, had written an order for the resident to visit her primary care physician as evidenced by the following order dated:11/08/24 at 11:32 AM by Medical Director (MD) #132</p> <p>Appt with Dr (name) @ 10:30AM, (ambulance service name) to p/u @ 9:45AM On Monday, November 11, 2024</p> <p>one time only for appt for 1 Day need to be in wheelchair under 32 in for w/c van</p> <p>During an interview with LPN #80 on 11/20/24 at approximately 10:30 AM, LPN #80 stated that when she contacted transportation, she had been notified that no transportation had been arranged for resident to visit her physician. LPN stated that she had no knowledge of the order by MD #132.</p> <p>A follow-up nursing note on 11/11/24 at 9:18 PM by LPN #78 stated:</p> <p>Called (hospital name) for status update resident being admitted for weight gain, edema, CHF. no room number at this time</p> <p>Record review and interviews make it evident that the facility failed to notify the physician of the resident's weight gain of over 12 pounds (lbs.) in two months, failed to obtain orders from the physician to address the weight gain, failed to notify the physician of the residents +3 pitting edema, as evidenced by the nursing and progress notes, and in addition, failed to follow a physician's order to transport resident to resident's primary care physician</p>		

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<p>F 0804</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure food and drink is palatable, attractive, and at a safe and appetizing temperature.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on record review, staff interview, and observation the facility failed to provide palatable, attractive, and appetizing food. This has the potential to affect all residents that get their nutrition from the kitchen. Facility census: 109.</p> <p>Findings included:</p> <p>a) Meals</p> <p>During a complaint investigation for Residents not being served nutritious and palatable meals found Resident Council Minutes:</p> <p>June 2024</p> <ul style="list-style-type: none"> <li>- Concerning the meat is tough, residents not receiving substitutions and eggs not being cooked correctly. No response noted.</li> <li>- Meals do not match the menu. Response We are working to have more consistent offering. We are good as long as the meal matches the tray ticket.</li> </ul> <p>August 2024</p> <p>-</p> <p>Meals are late. Response from the Administrator that meals will be late for various reasons. He encouraged the residents to ask for a snack.</p> <p>October 2024</p> <p>-</p> <p>Rolls were flat and potatoes were cold. Response education to on temperature of food and presentation of food was given to dietary staff.</p> <p>-</p> <p>Meals are coming late. No response at this time.</p> <p>Review of greivance forms found:</p> <ul style="list-style-type: none"> <li>-06/03/24 - Roast Beef was to hard to chew.</li> </ul> <p>Resolution -Cooking it in a different way</p> <ul style="list-style-type: none"> <li>-06/10/24 - Time of meals are usually late, meat, fish and eggs are over cooked and tough.</li> </ul> <p>(continued on next page)</p>

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<p>F 0804</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Resolution- Posted meal times are times meal starting to be served but not all floors/residents/ can receive meals at exact times. Staff educated on keeping meals on schedule.</p> <p>On 11/19/24 a test tray was obtained from the Kitchen, Menu stated Salisbury steak, sliced glazed carrots, egg noodles, buttered dinner roll/bread, spiced peaches.</p> <p>-Carrots were palatable, no glaze present.</p> <p>-Egg Noodles, has a mushy consistency, and not appetizing to taste.</p> <p>-Bread- no rolls.</p> <p>On 11/19/24 an observation of the Dining room [ROOM NUMBER]:24 PM found Residents served mashed potatoes in place of egg noodles</p> <p>.</p> <p>During an interview on 11/19/24 at about 12:38 PM the Administrator stated the kitchen did not prepare enough egg noodles. He stated that they were preparing more at this time.</p> <p>On 11/19/24 around 2:15 PM the recipe was reviewed for the egg noodles.</p> <p>During an interview on 11/19/24 at about 2:30 PM the Administrator verified the issues with the noon meal. He stated that the kitchen staff just didn't prepare the rolls, and didn't follow the recipe for the egg noodles, they steamed the noodles instead of boiling them.</p>		

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<p>F 0809</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure meals and snacks are served at times in accordance with resident's needs, preferences, and requests. Suitable and nourishing alternative meals and snacks must be provided for residents who want to eat at non-traditional times or outside of scheduled meal times.</p> <p>Based on record review, staff interview, and observation the facility failed to provide palatable, attractive, and appetizing food at a scheduled time. This has the potential to affect all residents that get their nutrition from the kitchen. Facility census: 109.</p> <p>Findings included:</p> <p>a) Meal times</p> <p>During a complaint investigation for Residents not being served meals on time meals found Resident Council Minutes:</p> <p>August 2024</p> <p>-Meals are late. Response from the Administrator that meals will be late for various reasons. He encouraged the residents to ask for a snack.</p> <p>October 2024</p> <p>-Rolls were flat and potatoes were cold. Response education to on temperature of food and presentation of food was given to dietary staff.</p> <p>- Meals are coming late. No response at this time.</p> <p>Review of grievance forms found:</p> <p>-06/10/24 - Time of meals are usually late, meat, fish and eggs are over cooked and tough.</p> <p>Resolution- Posted mealtimes are times meal starting to be served but not all floors /residents/ can receive meals at exact times. Staff educated on keeping meals on schedule.</p> <p>During an interview on 11/19/24 at about 12:30 PM with Interviews were conducted with staff throughout the survey process with, Nurse Aide (NA) #49, NA # NA #5, Licensed Practical Nurse (LPN) #68, voiced concerns about mealtimes being so late and not on a scheduled time.</p> <p>An observation of the facility found no mealtimes posted.</p> <p>During an interview on 11/19/24 at about 2:30 PM the Administrator verified that mealtimes were not posted, and they have had some issues with consistency in meal time. He also stated that they just recently changed the times the meal carts come out.</p>		