

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 515196	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/04/2024
NAME OF PROVIDER OR SUPPLIER Nella's at Autumn Lake Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 499 Ferguson Road Elkins, WV 26241	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 30153</p> <p>Based on observation, resident interviews and staff interviews, the facility failed to ensure resident room temperatures were maintained between 71 to 81 degrees Fahrenheit (F). This failed practice has the potential to affect more than a limited number of residents. Facility census: 87.</p> <p>Findings include:</p> <p>An unannounced complaint investigation was conducted.</p> <p>Upon entering the building, an interview was conducted with Registered Nurse (RN) # 42 at 9:20 AM. When asked if the building was hot on 06/29/24. RN # 42 answered it was hot especially on B side of the building. I understand parts have been ordered.</p> <p>After meeting with the Nursing Home Administrator (NHA) and providing a request of documents and electronic medical record access, a tour was conducted on the A Hall at 12:22 PM. The outside temperature was 77 degrees F at the time.</p> <p>Observations of the resident rooms on the A Hall found the following concerns:</p> <p>110 No air conditioning (AC)</p> <p>104 Resident #49 complained the room was too hot and the AC unit was not blowing any air and the switch could not be moved to turn on AC. Reported to the Maintenance Director on 07/02/24 at 1:48 PM.</p> <p>room [ROOM NUMBER] little air coming from AC unit.</p> <p>room [ROOM NUMBER] Air not cool.</p> <p>room [ROOM NUMBER] No fan on on AC unit Resident #9 said the room was hot.</p> <p>room [ROOM NUMBER] Fan turned off and no air moving.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>room [ROOM NUMBER] Resident #50 stated that the unit had been leaking into the floor from the time she was admitted which was about a year. Stated, they put towels around it because the water runs down the floor. The unit filter was partially pulled out and was wet. Fan would not turn on. NHA was told about leak at 1:40 PM on 07/02/24. NHA stated he would have the Maintenance Director take care of the leak.</p> <p>At 12:49 PM the outdoor temperature had risen to 78 degrees F.</p> <p>At 12:58 PM, found the room hot and found Resident #72 naked in bed in room [ROOM NUMBER] A. An interview with Nurse Aide (NA) #44 found this resident sleeps naked at all times and has all of her life. The room mate was fully clothed and the door to the room was closed and the curtain pulled between the residents.</p> <p>On 07/02/24 at 1:15 PM the outdoor temperature was 79 degrees F. All rooms on the B hall were toured with the Maintenance Director and found the temperatures ranged from 71.2 degrees F to 79.4 degrees F in room [ROOM NUMBER]. Resident #20 in room B115 stated the room was hot but she knows they are trying to get this fixed.</p> <p>At 4:24 PM, room [ROOM NUMBER] temperature was rechecked and found to be 83 degrees F. This was reported immediately to the NHA. He stated he would take care of it. In addition he stated the room air conditioners were being picked up and would be installed once they arrived. In addition he stated, an AC company had inspected the AC unit on 06/27/24 and were to replace several parts in each room unit. He further stated they were awaiting the estimate approval from corporate.</p> <p>On 07/03/24 at approximately 9:00 AM, found both residents in room [ROOM NUMBER] had been moved to another room and room [ROOM NUMBER] had no residents in the room. An interview with Resident #20 stated, she was glad they were moved and this room was more comfortable.</p>

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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Keep all essential equipment working safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 30153</p> <p>Based on observation, resident interview and staff interview, the facility failed to maintain a functioning room air conditioner when water was leaking from the air conditioning unit in room [ROOM NUMBER] on A Hall. Facility census: 87.</p> <p>Findings include:</p> <p>a) room [ROOM NUMBER]</p> <p>On 07/02/24 at 12:46 PM Resident #50 stated, the air conditioning unit had been leaking into the floor from the time she was admitted which was about a year ago. She stated, they put towels around it because the water runs down the floor. Resident #50 stated, she was afraid she could fall with the water in the floor.</p> <p>An observation of the unit found the filter was partially pulled out and was wet. The unit fan would not turn on. NHA was told about the leak at 1:40 PM on 07/02/24. An interview with the Maintenance Director on 07/03/24 at approximately 9:30 AM confirmed he didn't have a work order regarding the unit leaking. He stated, the drain tube was plugged up and had been opened. An additional observation found the floor dry and the filter had been replaced and was dry.</p>