

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  525262	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/04/2025
NAME OF PROVIDER OR SUPPLIER  Rock River Nursing & Rehab		STREET ADDRESS, CITY, STATE, ZIP CODE  430 Wilcox St Fort Atkinson, WI 53538	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Respond appropriately to all alleged violations.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on interview and record review, the facility did not ensure that all alleged violations involving abuse, neglect, exploitation, or mistreatment were thoroughly investigated to resolve the allegation and staff education provided to prevent further incidences for 1 (R11) of 1 facility reported incidents reviewed.R11 made an allegation of misappropriation of property that was not followed up on to resolve the missing computers allegation and no staff education was provided to prevent further misappropriation.Findings include:The Facility Policy titled Abuse, Neglect, and Exploitation dated 10/1/25 documents (in part): Policy: It is the policy of this facility to provide protections for the health, welfare and rights of each resident by developing and implementing written policies and procedures that prohibit and prevent abuse, neglect, exploitation and misappropriation of resident property.4. Taking all necessary actions as a result if the investigation, which may include, but are not limited to, the following: a. Analyzing the occurrence(s) to determine why abuse, neglect, misappropriation of resident property or exploitation occurred, and what changes are needed to prevent further occurrences; b. Defining how care provision will be changed and/or improved to protect residents receiving services; c. Training of staff on changes made and demonstration of staff competency after training is implemented; d. Identification of staff responsible for implementation of corrective actions; e. The expected date for implementation; and f. Identification of staff responsible for monitoring the implementation of the plan.R11 admitted to the facility on [DATE]. R11's quarterly Medicare Minimum Data Set (MDS) with an assessment reference date of 11/3/25 indicated R11 had a Brief Interview for Mental Status score of 14, indicating R11 is cognitively intact. R11 is coded to have adequate hearing and clear speech. R11 is assessed to understand others and make self understood. R11 exhibited no behaviors during the look back period.Surveyor reviewed the Misconduct Incident Report dated 10/9/2025 regarding R11 reporting missing two broken laptops. On 10/9/25, R11 reported to the Nursing Home Administrator (NHA)-A that R11 was missing two Apple laptops. R11 stated the computers were in a box in the corner. With permission, NHA-A searched the box and did not find any laptops. Other storage boxes in R11's room were also searched. Two staff were interviewed, the first moved R11 to a new room and stated the boxes were already packed so did not see the laptops. The second staff member stated they saw the two laptops in a box back in October/November of 2024. Seventeen Resident's were interviewed and asked have you taken anything from another resident? Have you seen anyone take anything from a resident? Have you seen anyone take anything from you? All interviewed residents answered no to all 3 questions.On 12/02/2025, at 9:05 AM, Surveyor interviewed R11 regarding the missing computers. Per R11, the issue was not taken care of. There was never an offer to replace the computers, they were Apple laptops, that were stored in a box of other stuff. R11 was waiting for funds to repair them. The other items that were in the same box are still there. Per R11, NHA-A came into R11's room and went through R11's possessions, with permission, looking for the laptops after R11 reported them missing. R11 was upset because NHA-A moved stuff around and left a mess in the room, NHA-A even moved the bed and didn't put it back. R11 filed a grievance on 10-10-25 regarding the mess the room was left in. This was resolved.On 12/04/2025, at 9:47 AM, Surveyor interviewed NHA-A to find out what was being done regarding the missing Apple laptops. NHA-A stated they were going to offer R11 a lock on R11's nightstand drawer to lock up valuables. Surveyor asked if this had been done and was told not yet, Surveyor asked why the delay, as this was reported in October. NHA-A did not know why there was a delay. Surveyor asked if there had been any education or staff follow up regarding misappropriation and was told no, they followed procedure and reported to NHA-A as soon as they heard. Surveyor confirmed there was nothing in the works to replace the value of R11's computers and was told no. On 12/04/2025, at 10:14 AM, Surveyor interviewed Certified Nursing Assistant-C who stated CNA-C does not remember R11's computers, but if they were in a box they wouldn't regularly see them, does know R11 has other Apple devices though. When asked what to do if a resident reports missing property, the Surveyor was told would tell the nurse or a manager.On 12/04/2025, at 10:17 AM, Surveyor returned to R11's room and Regional Clinical-E was in the room talking with R11 regarding the missing computers. Regional Clinical-E determined that the two computers were over 6 years old and a resolution was agreed upon with R11 to replace with one working computer. Regional Clinical-E was giving R11 until Wednesday to determine what R11 wants ordered. After Regional Clinical-E left the room Surveyor asked R11 if this was an acceptable resolution and R11 was disappointed to only get one computer but understood the missing two</p>		