

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525333	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/01/2024
NAME OF PROVIDER OR SUPPLIER Watertown Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 121 Hospital Dr Watertown, WI 53098	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42038</p> <p>Based on interview and record review, the facility did not ensure that each resident receives adequate supervision and assistance to prevent accidents. The facility was under a tornado warning and staff failed to follow the facility's policy and procedure to ensure resident safety for 4 or 4 residents (R1, R2, R3, and R4) interviewed. This has the potential to affect more than a limited number of residents residing in the home.</p> <p>R1, R2, R3, and R4 reported that facility staff did not move them into the hallway during a tornado warning.</p> <p>Evidenced by:</p> <p>The facility's policy Tornado dated 10/1/23, states in part, .7. Emergency procedures for tornado warning: a. Make announcement that the facility is under a tornado warning. b. Implement take cover procedures immediately. i. Relocate residents to designated safe areas. ii. Close doors. iii. Provide pillows and blankets to protect head/ body from debris. c. Staff take cover in designated safe areas. Perform emergency tasks only. d. Remain in safe areas until tornado warning is lifted by weather service or Incident Commander announces, all clear. e. Account for all residents and staff .</p> <p>On June 22, 2024, at 7:31 PM, the National Weather Service issued a tornado warning that included Dodge County and the city of Watertown where the facility is located. The tornado warning was to expire at 8:00 PM.</p> <p>On June 22, 2024, at 7:35 PM, The National Weather Service confirmed that a tornado was located near Watertown, and at 7:45 PM confirmed that a tornado was located over Watertown, moving east at 30 mph (miles per hour).</p> <p>The facility provided a document from their most recent All Staff meeting dated 4/11/24, the agenda indicates that the facility discussed emergency preparedness. Out of the 5 nurses and 7 Certified Nursing Assistant (CNAs) scheduled on the evening of 6/22/24, only 2 CNAs attended the meeting.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>The facility provided Surveyor with the sign in sheet from their most recent tornado drill dated 6/21/24. The sign in sheet consisted of 3 CNAs, 5 nurses, 3 dietary aides, 2 therapists, the Social Worker, Business Office Manager, Activities Director, the scheduler, and the Director of Nursing; there were 2 additional names that Surveyor was unable to read. 1 LPN (Licensed Practical Nurse) and 1 CNA scheduled to work on 6/22/24, participated in the tornado drill.</p> <p>Example 1</p> <p>R1 was admitted to the facility on [DATE] with diagnoses that include osteomyelitis of right ankle and foot, Multiple Sclerosis, and type 2 Diabetes Mellitus. R1's most recent Minimum Data Set (MDS) dated [DATE] states that R1 has a Brief Interview of Mental Status (BIMS) of 15 out of 15, indicating that R1 is cognitively intact. R1's MDS also indicates that R1 is dependent on staff for transfers.</p> <p>On 7/1/24 at 11:10 AM, Surveyor interviewed R1. Surveyor asked R1 to explain the events that occurred on the evening of 6/22/24. R1 reported that she was sitting on the commode in her room, watching the storm through the window. R1 reported that she was watching the window to see if it was going to break. Surveyor asked R1 if staff closed the blinds, R1 stated no. Surveyor asked R1 if staff moved her into the hallway, R1 reported that she was alerted to the tornado warning via her phone and television and asked a CNA if they should be moved into the hallway, R1 reported that the CNA stated that they have these warnings all the time and nothing usually comes from it and that she doesn't like to move people. R1 stated that the CNA totally dismissed what R1 was seeing on her phone and on the television. Surveyor asked R1 if she received extra pillows or a blanket to protect herself from potential debris R1 stated no.</p> <p>Example 2</p> <p>R2 was admitted to the facility on [DATE] with diagnoses that include right hip fracture, osteoarthritis, and hypertension. R2's most recent MDS dated [DATE] stated that R2 has a BIMS of 13 out of 15, indicating that R2 is cognitively intact. R2's MDS also indicates that R2 is dependent on staff for toileting, transfers, and bathing.</p> <p>On 7/1/24 at 11:56 AM, Surveyor interviewed R2. Surveyor asked R2 what steps staff took during the tornado warning on 6/22/24, R2 reported that staff closed the blinds. Surveyor asked R2 if staff moved her into the hallway, R2 stated no, and that she uses a Hoyer lift for transfers. Surveyor asked R2 if staff moved her bed away from the window, R2 stated no. Surveyor asked R2 if she received extra pillows or a blanket to protect herself from potential debris R2 stated no.</p> <p>Example 3</p> <p>R3 was admitted to the facility on [DATE] with diagnoses that include congestive heart failure, major depressive disorder, anxiety, and chronic kidney disease. R3's most recent MDS dated [DATE] states that R3 has a BIMS of 15 out of 15, indicating that R3 is cognitively intact. R3's MDS also indicates that R3 is independent with transfers, toileting, and eating, and requires assistance with dressing as needed.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 7/1/24 at 1:15 PM, Surveyor interviewed R3. Surveyor asked R3 what steps staff took during the tornado warning on 6/22/24, R3 reported that staff closed his blinds. Surveyor asked R3 if staff moved him into the hallway, R3 stated no. Surveyor asked R3 if staff moved his bed away from the window, R3 stated no. Surveyor asked R3 if he received extra pillows or a blanket to protect himself from potential debris R3 stated no.</p> <p>Example 4</p> <p>R4 was admitted to the facility on [DATE] with diagnoses that include pelvic fracture, major depressive disorder, anxiety disorder, and COPD (Chronic Obstructive Pulmonary Disorder- a group of lung disorders that block airflow and make it difficult to breathe). R4's most recent MDS dated [DATE] states that R4 has a BIMS of 8 out of 15, indicating that R4 has moderate cognitive impairment. R4's MDS also indicated that R4 is dependent on staff for transfers and toileting and requires partial/ moderate assist with personal hygiene.</p> <p>It is important to note that R4 was able to answer Surveyor's questions appropriately.</p> <p>On 7/1/24 at 12:00 PM, Surveyor interviewed R4. Surveyor asked R4 what steps staff took during the tornado warning on 6/22/24, R4 stated that staff closed the blinds. Surveyor asked R4 if staff moved her into the hallway, R4 stated no. Surveyor asked R4 if staff moved her bed away from the window, R4 stated no. Surveyor asked R4 if she received extra pillows or a blanket to protect herself from potential debris R4 stated no.</p> <p>On 7/1/24 at 10:27 AM, Surveyor interviewed LPN C (Licensed Practical Nurse). Surveyor asked LPN C what the process was for a tornado watch and a tornado warning, LPN C stated that for a watch they make sure that the windows are closed and move residents away from the windows and for a tornado warning, it is the same process and that the main doors to the unit are closed. Surveyor asked LPN C what steps staff took on 6/22/24 with the tornado warning, LPN C reported that she left the building and took her lunch break.</p> <p>On 7/1/24 at 10:45 AM, Surveyor interviewed LPN D. Surveyor asked LPN D if she had received education from the facility for severe weather and tornados, LPN D stated that she did not know. Surveyor asked LPN D what steps they take in a tornado warning, LPN D stated that they close all blinds, make sure residents are in their rooms, and close the doors.</p> <p>On 7/1/24 at 11:05 AM, Surveyor interviewed CNA E (Certified Nursing Assistant). Surveyor asked CNA E what the process is for a tornado watch and warning, CNA E stated that for a watch they go into rooms and put the blinds down and with a warning, they don't do much different than the watch. Surveyor asked CNA E what steps she took during the tornado warning on 6/22/24, CNA E reported that they put the blinds down, checked on the residents, and the residents who wanted to come into the hallway, came out and that's about it.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 7/1/24 at 12:59 PM, Surveyor interviewed CNA I. Surveyor asked CNA I if she had received any training from the facility on what to do in a tornado warning, CNA I said no. Surveyor asked CNA I what steps she took on 6/22/24 to ensure resident safety during the tornado warning, CNA I reported that one of the residents reported that the sirens were going off outside and that she did not hear the sirens, nor was there an alert on her phone. CNA I reported that she asked the nurse what they should do, and the nurse said to close the windows and blinds, and close the doors, and check on the residents. Surveyor asked if residents were moved into the hallway, CNA I stated no. Surveyor asked CNA I if there was an overhead announcement of the tornado warning, CNA I stated no.</p> <p>On 7/1/24 at 1:04 PM, Surveyor interviewed CNA F. Surveyor asked CNA F when the last time she received training on severe weather/ tornados, CNA F reported that she did not know. Surveyor asked CNA F what steps she took on 6/22/24 during the tornado warning to ensure resident safety, CNA F reported that they closed the window blinds, pulled privacy curtains, and made sure that residents were away from the windows. Surveyor asked CNA F if they moved residents to the hallway, CNA F stated no. Surveyor asked CNA F if she had participated in any tornado drill exercises, CNA F stated that she did not believe so.</p> <p>It is important to note that CNA F's signature is on the sign in sheet for the tornado drill conducted by the facility on 6/21/24.</p> <p>On 7/1/24 at 1:26 PM, Surveyor interviewed CNA G. Surveyor asked CNA G what steps they took to ensure resident safety on 6/22/24 during the tornado warning, CNA G reported that they closed the blinds, ambulatory residents are in the hallway, and for the residents that don't get out of bed, we made sure the blinds are closed and the doors are closed. Surveyor asked if staff attempted to move beds out of the rooms, CNA G stated that it wasn't possible. Surveyor asked CNA G if there was an overhead announcement alerting staff to the tornado warning, CNA G stated no.</p> <p>On 7/1/24 at 1:32 PM, Surveyor interviewed LPN H. Surveyor asked LPN H what steps were taken on 6/22/24 during the tornado warning to ensure resident safety, LPN H stated that they closed blinds and door, and notified all residents that can move that they need to stay in the hallway. Surveyor asked LPN H if there was any type of overhead announcement altering staff and residents to the tornado warning, LPN H stated that the town had a siren and that DON B (Director of Nursing) had called and told us what steps to take.</p> <p>On 7/1/24 at 2:19 PM, Surveyor interviewed DON B. Surveyor asked DON B what the process was for staff during a tornado warning, DON B reported that staff should close the windows and blinds, residents who are able to move should go to the hallway, and the residents who are bedridden should be moved away from the windows. Surveyor asked DON B who the Incident Commander is, DON B stated that she will call the building and that they nurse that answers will be assigned the task. Surveyor asked who the Incident Commander was on 6/22/24, DON B reported that it was LPN H. Surveyor asked DON B if she would expect that LPN H to make an overhead announcement for the tornado warning, DON B stated yes. Surveyor asked DON B what they designated safe areas are, DON B stated the hallways. Surveyor asked DON B what the process is for residents that are unable to get out of bed, DON B stated that they should be moved closer to the door and that the privacy curtain should be closed. Surveyor asked DON B if she would expect residents that need assistance with transfers or are a Hoyer transfer to be moved into the hallway, DON B stated yes, if they can get out of bed, they should be and then placed in the hallway.</p>		