

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525371	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/20/2024
NAME OF PROVIDER OR SUPPLIER Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1300 West Silver Spring Dr Glendale, WI 53209	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 22692</p> <p>Based on observation and interview, the facility did not provide a safe, clean, comfortable, and homelike environment for 2 of 4 resident units with the potential to affect 53 residents residing on the units.</p> <p>Findings include:</p> <p>On 6/20/24 at 9:30 AM the following were observed on the B unit.</p> <ul style="list-style-type: none"> * The entrance to the hall, on the east wall, was observed with an approximately 11 inch x 8 inch area not painted same color, with nails in the wall. The handrail was observed to be loose right under this area. * The entrance to the hall, on the west wall, was observed with an approximately 8 inch by 4 inch area of missing drywall and was not painted. * A brown substance was observed on the wall outside of room [ROOM NUMBER] at baseboard. * The baseboard was missing in the hall between rooms [ROOM NUMBERS]. * R29's room was observed and R29 pointed out her sink, which she indicated had been leaking 2-3 days. The sink was observed to have a partially filled basin with water under it and a wet bath blanket. There was also a hole behind R29's bed with exposed wires and R29 indicated she was afraid she would get electrocuted. The window in R29's room was very dirty and the window track had 2 dead bugs and was very soiled. * The resident common area, at the end of the hall, had 2 window that were very dirty and the screens had large areas that appeared as cobwebs. In the window tracks, 4 dead flies were observed and the track was very dirty. <p>On 6/20/24 at 11:30 AM Maintenance Director (MD) -D was interviewed and indicated he did not know about the leaking sink or hole in the wall in R29's room but that the hole had already been fixed and just needed a plate screwed over it.</p> <p>Observation on C wing:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 06/17/2024, at 10:48 AM, Surveyor noted the floor under the couch/chairs in the main area on C wing had debris/crumbs and dust.</p> <p>On 06/18/2024, at 08:03 AM, Surveyor interviewed Housekeeper-L. Surveyor asked Housekeeper-L what her routine is with cleaning and what she cleans. Housekeeper-L stated she prepares her cart and will clean the dining room first. Housekeeper-L stated she will then go to resident rooms who are awake and out of their rooms and clean those rooms. Housekeeper-L stated she will work her way down the hall and then do isolation rooms last. Housekeeper-L stated an auto scrubber is used to clean the floors and is supposed to be done every day. Housekeeper-L stated the auto scrubber has not been used and is unable to be used on C wing due to isolation containment of the C wing.</p> <p>On 06/18/2024, at 08:08 AM, Surveyor observed and noted the following on C wing:</p> <ul style="list-style-type: none"> *Unknown brown matter on curtain and tile missing on the floor, near the bed in R66's room. *The floor in common area still sticky, crumbs/wrapper on the floor. *Crusty, brown matter on the wall in the hallway of C wing outside of R59's room. *Dried, brown splash marks on wall, near nurses station. *Thick layer of dust build up on the ceiling vent in hallway near nurses' station. <p>On 06/20/2024, at 09:34 AM, Surveyor observed the following on C wing:</p> <ul style="list-style-type: none"> *Crusty brown matter still on wall outside of R59's room. *Brown splashes of unknown substances still on wall near nurses station window. *R66's room to have a sticky floor, unknown brown substance still on curtain and tile still missing from floor near the bed. <p>On 06/20/2024, at 09:40 AM, Surveyor interviewed Housekeeper-L. Surveyor asked Housekeeper-L how staff communicates regarding things that need to be fixed or cleaned on the unit or in resident rooms. Housekeeper-L stated maintenance will be notified of things put into the electronic system. Housekeeper-L stated anyone can put in a electronic request for maintenance.</p> <p>On 06/20/2024, at 09:43 AM, Surveyor interviewed Licensed Practical Nurse (LPN)-M. LPN-M stated the missing tiles in R66's room is very new, but she is putting it into the electronic system now to notify maintenance.</p> <p>The above findings were shared with Administrator-A and Director of Nurses-B on 5/25/22. Additional information was requested if available. None was provided as to why the housekeeping and maintenance hadn't been completed.</p>		