

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  525371	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/29/2025
NAME OF PROVIDER OR SUPPLIER  Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1300 West Silver Spring Dr Glendale, WI 53209	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0554</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Allow residents to self-administer drugs if determined clinically appropriate.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 20483</b></p> <p>Based on observation, interview and record review, the facility did not ensure 2 (R32 &amp; R1) of 3 residents were assessed by the interdisciplinary team to determine it was clinically appropriate to self administer medication.</p> <p>* R32's albuterol inhaler was observed on the over bed table next to R32's bed.</p> <p>* On 1/23/25 two aspirin tablets were observed in a medication cup in R1's room. There was also a bottle of Vitamin C 1000 mg (milligrams), a bottle of Vitamin B12 500 mg, three bottles of Potassium Gluconate, and two bottles of Super B Complex observed in R1's room.</p> <p>Findings include:</p> <p>The facility's policy titled, Self-Administration of Medications with an effective date 10/25/14 under policy documents In order to maintain the residents' high level of independence, residents who desire to self-administer medications are permitted to do so if the facility's interdisciplinary team has determined that the practice would be safe for the resident and other residents of the facility and there is a prescriber's order to self-administer. Under procedures A. If the resident desires to self-administer medications, an assessment is conducted by the interdisciplinary team of the resident's cognitive (including orientation to time), physical, and visual ability to carry out this responsibility during the care planning process. C. For those residents who self-administer, the interdisciplinary team verifies the resident's ability to self-administer medications by means of a skill assessment conducted on a quarterly basis or when there is a significant change in condition. D. The results of the interdisciplinary team assessment of resident skills and of the determination regarding bedside storage are recorded in the resident's medical record, on the care plan. For each medication authorized for self-administration, the label contains a notation that it may be self administered.</p> <p>1.) R32's diagnoses includes morbid obesity and asthma.</p> <p>R32's quarterly MDS (minimum data set) with an assessment reference date of 1/17/25 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0554</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>R32's physician orders include an order dated 8/5/23 Budesonide-Formoterol Fumarate Aerosol 80-4.5 mcg/act (micrograms/actuation) 2 puff inhale orally two times a day for asthma. Rinse mouth with water. Do not swallow. and an order dated 5/8/24 Ipratropium-Albuterol Inhalation Solution 0.5-2.5 (3) mg/3 ml (milliliter) (Ipratropium-Albuterol) 3 ml inhale orally every 6 hours as needed for wheezing/sob (shortness of breath) related to unspecified asthma, uncomplicated.</p> <p>On 1/22/25, at 1:42 p.m., Surveyor asked RN (Registered Nurse)-K if she administered R32 Budesonide-Formoterol Fumarate Aerosol 80-4.5 mcg/act (micrograms/actuation) inhaler as Surveyor did not observe this during the medication pass observation. RN-K replied no. Surveyor asked RN-K if R32 administers her own inhaler. RN-K replied yes. Surveyor asked RN-K if the inhaler is kept in R32's room. RN-K replied yes. Surveyor asked RN-K if she initialed the inhaler as being done. RN-K replied correct.</p> <p>On 1/22/25, at 2:48 p.m., Surveyor observed R32 sitting in bed covered with a comforter. Surveyor asked R32 if she has any inhalers at the bed side. R32 replied nurse took the red one to do notes and put in a lock box. R32 explained she just has the albuterol inhaler as needed its the emergency one. Surveyor observed the albuterol inhaler on the over bed table to the right of R32's bed along with multiple other items. Surveyor asked R32 if she remembers what time the nurse removed her inhaler. R32 informed Surveyor the nurse took the inhaler about 1:45 p.m.</p> <p>On 1/23/25, at 8:24 a.m., Surveyor observed R32 sitting in bed covered with a comforter around her shoulders and a blanket on her lap. Surveyor observed the albuterol inhaler on the over bed table and asked R32 if that's her albuterol inhaler. R32 replied yes, they still have the other one. Guess they are going to keep it. R32 explained she uses that one (Budesonide-Formoterol Fumarate Aerosol 80-4.5 mcg/act inhaler) more than the albuterol.</p> <p>Surveyor reviewed R32's medical record and noted under the assessment tab the last self administration of medications assessment is dated 10/14/22. Under self administration of medications for administration of medication by route for inhalants/inhalers documents b) assistance required. Surveyor noted there is not a current self administration of medications assessment for R32.</p> <p>On 1/23/25, at 11:10 a.m., Surveyor met with DON (Director of Nursing)-BB and VP (Vice President) Clinical-R. Surveyor asked if self administration of medications are completed quarterly. DON-BB &amp; VP Clinical-R replied yes. Surveyor informed DON-BB &amp; VP Clinical-R the last self administration of medication assessment was completed 10/14/22. Surveyor informed DON-BB &amp; VP Clinical-R of the observations of the albuterol inhaler being on R32's over bed table on 1/22/25 &amp; 1/23/25 and RN-K informed Surveyor R32's inhalers are kept in her room.</p> <p>No additional information was provided as to why R32 did not have a current self administration assessment of medications completed.</p> <p>38829</p> <p>2.) R1 was admitted to the facility on [DATE] with diagnoses of Type 2 Diabetes Mellitus, Venous Insufficiency, Hoarding Disorder, Bipolar, and Depression. R1 is currently R1's own person.</p> <p>R1's Quarterly Minimum Data Set (MDS) completed 10/24/24 documents R1's Brief Interview for Mental Status (BIMS) score to be 10, indicating R1 demonstrated moderately impaired cognitive skills.</p> <p>(continued on next page)</p>		

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<p>F 0554</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/14/25, R1's BIMS score was 14, indicating R1 is cognitively intact.</p> <p>On 1/23/25, at 10:32 AM, Surveyor observed multiple medication bottles on R1's overbed table and bedside table. Surveyor also observed a plastic medicine cup with 2 orange pills in it. Surveyor asked R1 what the pills were and R1 stated they were aspirin. R1 indicated the nurse left the pills at about 9:00 AM and left. Surveyor asked R1 when R1 intended on taking the pills and R1 stated whenever R1 started to hurt.</p> <p>Surveyor observed the following medication bottles:</p> <p>Vitamin C 1,000 mg. R1 stated R1 takes 1 everyday.</p> <p>B12 500 mg 2 bottles. R1 stated R1 takes 1-2 per week.</p> <p>Potassium Gluconate 2 full bottles-R1 takes when R1 is urinating too much.</p> <p>Super B Complex plus Vitamin C and Folic Acid 2 full bottles.</p> <p>R1's last self administration of medications assessment was completed on 9/19/23. The assessment documented at that time that R1 was not approved for self administration of medications and could not keep medications at bedside.</p> <p>Surveyor reviewed R1's physician orders which document that R1's aspirin 325 mg is to be given one time a day for pain. Supervised self-administration.</p> <p>Surveyor notes that none of the vitamins located on R1's tables are documented on R1's physician orders.</p> <p>On 1/23/25, at 11:06 AM, Surveyor interviewed Director of Nursing (DON)-BB in regards to medications left at bedside. Surveyor shared that R1 had 2 aspirin left at bedside. DON-BB stated that no medication should be left at bedside and R1 should not have any vitamins at bedside. DON-BB stated that self administration assessments should be completed on a quarterly basis. DON-BB agreed that a self administration assessment should have been completed after 9/19/23 for R1. Surveyor shared the concern that R1's self administration of medications on 9/19/23 documented at that time that R1 was not approved for self administration of medications and could not keep medications at bedside. Surveyor also shared that the assessment had not been completed on a quarterly basis and there was no physician order for self administration of medications or a care plan in place for R1. DON-BB understands the concern. No further information was provided by the facility at this time.</p> <p>On 1/23/25, at 12:36 PM, Licensed Practical Nurse (LPN)-Q confirmed R1 had medications at the bedside. LPN-Q informed Surveyor that LPN-Q has a call out to R1's physician and is ordering a lock box for R1.</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 20483</b></p> <p>Based on interview and record review the facility did not ensure a residents physician was consulted with for 2 (R32 &amp; R33) of 3 residents reviewed.</p> <p>* R32's physician was not consulted with when R32 received medication late for medication that were to be received BID/TID/QID (two times daily/three times daily/four times daily) on 12/30/24 to 1/22/25.</p> <p>* R33's physician was not consulted with when R33 received medication late for medication to be received BID/TID on 1/2/25 to 1/22/25.</p> <p>Findings include:</p> <p>1.) R32's diagnoses includes systemic lupus erthematosus, asthma, morbid obesity, chronic pain, depression, hypertension and anxiety disorder.</p> <p>* On 12/30/24 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 11:37 a.m. This is three hours after the scheduled medication time.</p> <p>On 12/30/24 Propranolol HCl 10 mg (milligrams) two times a day scheduled at 8:00 a.m. was administered at 13:28 (1:28 p.m.).</p> <p>On 12/30/24 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 11:37 a.m.</p> <p>* On 1/1/25 Oxycodone HCl 10 mg three times a day, Cyclobenzaprine HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1354 (1:54 p.m.).</p> <p>* On 1/2/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:40 a.m. This was over two hours past the scheduled time.</p> <p>On 1/2/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:40 a.m.</p> <p>* On 1/3/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 1305 (1:04 p.m.).</p> <p>On 1/3/25 Propranolol HCl 10 mg two times a day is scheduled at 1600 (4:00 p.m.). R32 received this medication at 1813 (6:13 p.m.)</p> <p>(continued on next page)</p>

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 1/4/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, &amp; Propranolol HCl 10 mg two times a day were scheduled at 8:00 a.m. R32 received these medications at 9:50 a.m.</p> <p>* On 1/6/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0612 (6:12 a.m.).</p> <p>On 1/6/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 23:11 (9:11 p.m.)</p> <p>* On 1/7/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 19:55 (7:55 p.m.).</p> <p>On 1/7/25 Oxycodone HCl 10 mg three times a day is scheduled at 2000 (8:00 p.m.) R32 received this medication at 2238 (10:38 p.m.).</p> <p>* On 1/8/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:02 a.m.</p> <p>On 1/8/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1958 (7:58 p.m.).</p> <p>On 1/8/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 1958 (7:58 p.m.).</p> <p>* On 1/9/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received Cyclobenzaprine HCl 10 mg at 9:32 a.m., Buspirone HCl 15 mg at 9:36 a.m., and Propranolol HCl 10 mg at 9:37 a.m.</p> <p>* On 1/10/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:47 a.m.</p> <p>On 1/10/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:48 a.m.</p> <p>On 1/10/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1336 (1:36 p.m.).</p> <p>On 1/10/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 2018 (8:18 p.m.).</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/10/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 2018 (8:18 p.m.).</p> <p>* On 1/11/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:29 a.m.</p> <p>* On 1/12/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0508 (5:08 a.m.).</p> <p>On 1/12/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:31 a.m.</p> <p>On 1/12/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:31 a.m.</p> <p>* On 1/13/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0500 (5:00 a.m.).</p> <p>* On 1/14/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:45 a.m.</p> <p>On 1/14/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:45 a.m.</p> <p>On 1/14/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received Cyclobenzaprine HCl 10 mg, &amp; Buspirone HCl 15 mg at 1354 (1:54 p.m.) and Oxycodone HCl 10 mg at 1355 (1:55 p.m.).</p> <p>* On 1/15/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 11:33 a.m.</p> <p>On 1/15/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 11:23 a.m.</p> <p>On 1/15/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 2000 (8:00 p.m.).</p> <p>* On 1/16/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:41 a.m.</p> <p>On 1/16/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:41 a.m.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/16/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1408 (2:08 p.m.).</p> <p>On 1/16/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 19:29 (7:29 p.m.)</p> <p>On 1/16/25 Gabapentin 900 mg four times daily is scheduled at 1700 (5:00 p.m.). R32 received this medication at 1927 (7:27 p.m.).</p> <p>* On 1/17/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1754 (5:54 p.m.).</p> <p>* On 1/19/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m.</p> <p>R32 received Buspirone HCl 15 mg at 12:59 p.m., Cyclobenzaprine HCl 10 mg at 1300 (1:00 p.m.), and Propranolol HCl 20 mg at 1303 (1:03 p.m.).</p> <p>* On 1/20/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received Propranolol HCl 20 mg &amp; Cyclobenzaprine HCl 10 mg at 9:50 a.m. and Buspirone HCl 15 mg at 9:51 a.m.</p> <p>On 1/20/25 Propranolol HCl 20 mg twice a day &amp; Oxycodone HCl 10 mg three times a day were scheduled at 2000 (8:00 p.m.). R32 received Propranolol HCl 20 mg at 2133 (9:33 p.m.) and Oxycodone HCl 10 mg at 2218 (10:18 p.m.).</p> <p>* On 1/21/25 Gabapentin 900 mg four times daily is scheduled at 1700 (5:00 p.m.). R32 received this medication at 2019 (8:19 p.m.).</p> <p>* On 1/22/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day and Buspirone HCl 15 mg three times a day were scheduled at 8:00 a.m. R32 received these medications at 10:46 a.m.</p> <p>On 1/22/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1832 (6:32 p.m.).</p> <p>On 1/22/25 Propranolol HCl 20 mg twice a day &amp; Oxycodone HCl 10 mg three times a day were scheduled at 2000 (8:00 p.m.). R32 received Oxycodone HCl 10 mg at 2201 (10:01 p.m.) and Propranolol HCl 20 mg at 2207 (10:07 p.m.).</p> <p>Surveyor did not note any documentation in R32's medical record from 12/30/24 to 1/22/25 regarding R32's physician being consulted with when R32's medication was administered late.</p> <p>On 1/23/25, at 12:40 p.m., Surveyor asked RN (Registered Nurse)-U if a medication is scheduled for more than once a day if the medication is administered late do you have to notify the doctor. RN-U replied yes. Surveyor asked if the doctor is called regarding late medications is this documented. RN-U informed Surveyor it should be documented.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/23/25, at 12:48 p.m., Surveyor asked RN-P if a medication is ordered more than once a day and is administered late do you have to notify the doctor. RN-P replied no they didn't tell us to notify the doctor if it is late.</p> <p>On 1/23/25, at 12:51 p.m., Surveyor asked LPN-O if medication is ordered multiple times and is administered late do you have to notify the doctor. LPN-O replied yes and then stated I don't give my pills late but I would if I did.</p> <p>On 1/23/25, at 1:59 p.m. Surveyor met with DON (Director of Nursing)-B and VP (Vice President) Clinical-R. Surveyor asked if the nurse administers medication late to the resident and this medication is administered BID/TID (two times a day/three times a day) should the resident's physician be notified. DON-B replied yes. Surveyor inquired if this should be documented in the resident's medical record. Surveyor was informed the nurse should document. Surveyor informed DON-B &amp; VP Clinical-R of R32's medication being administered late on multiple occasions and there is no evidence R32's physician was consulted.</p> <p>No additional information was provided to Surveyor.</p> <p>2.) R33 was admitted to the facility on [DATE]</p> <p>R33's diagnoses includes hyperlipidemia, chronic obstructive pulmonary disease, paranoid schizophrenia, Parkinson's, dementia, and anxiety.</p> <p>* On 1/3/25 Gabapentin 100 mg (milligrams) three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 11:19 a.m.</p> <p>On 1/3/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 18:21 (6:21 p.m.).</p> <p>* On 1/4/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 18:21 (6:21 p.m.).</p> <p>* On 1/5/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 2150 (9:50 p.m.).</p> <p>* On 1/5/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 2000 (8:00 p.m.). R33 received these medications at 2150 (9:50 p.m.).</p> <p>* On 1/6/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 9:27 a.m.</p> <p>On 1/6/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1812 (6:12 p.m.).</p> <p>* On 1/8/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1911 (7:11 p.m.).</p> <p>(continued on next page)</p>

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NAME OF PROVIDER OR SUPPLIER  Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1300 West Silver Spring Dr Glendale, WI 53209	
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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 1/9/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1804 (6:04 p.m.).</p> <p>* On 1/10/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 10:11 a.m.</p> <p>* On 1/11/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received Amantadine 100 mg at 11:15 a.m. Gabapentin 100 mg is not listed as being administered.</p> <p>* On 1/12/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 10:24 a.m.</p> <p>* On 1/13/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 10:15 a.m. This is over two hours past the scheduled time.</p> <p>On 1/13/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 17:32 (5:32 p.m.).</p> <p>On 1/13/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 2000 (8:00 p.m.). R33 received these medications at 2233 (10:33 p.m.).</p> <p>* On 1/14/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 10:09 a.m.</p> <p>* On 1/15/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 11:29 a.m.</p> <p>On 1/15/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1818 (6:18 p.m.).</p> <p>* On 1/16/25 Gabapentin 100 mg three times a day and Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 11:29 a.m.</p> <p>* On 1/17/25 Gabapentin 100 mg three times a day and Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 11:10 a.m.</p> <p>On 1/17/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1727 (5:27 p.m.).</p> <p>* On 1/18/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1748 (5:48 p.m.).</p> <p>* On 1/19/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 10:13 a.m.</p> <p>(continued on next page)</p>		

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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/19/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1907 (7:07 p.m.).</p> <p>* On 1/20/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received Amantadine 100 mg at 10:35 a.m. and Gabapentin 100 mg at 10:36 a.m.</p> <p>* On 1/21/25 Gabapentin 100 mg three times a day &amp; Amantadine 100 mg three times a day were scheduled at 8:00 a.m. R33 received these medications at 9:35 a.m.</p> <p>* On 1/22/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1909 (7:09 p.m.).</p> <p>Surveyor did not note any documentation in R33's medical record from 12/30/24 to 1/22/25 regarding R33's physician being notified R33's medication was administered late.</p> <p>On 1/23/25, at 12:40 p.m., Surveyor asked RN (Registered Nurse)-U if a medication is scheduled for more than once a day if the medication is administered late do you have to consult with the doctor. RN-U replied yes. Surveyor asked if the doctor is called regarding late medications is this documented. RN-U informed Surveyor it should be documented.</p> <p>On 1/23/25, at 12:48 p.m., Surveyor asked RN-P if a medication is ordered more than once a day and is administered late do you have to notify the doctor. RN-P replied no they didn't tell us to notify the doctor if it is late.</p> <p>On 1/23/25, at 12:51 p.m., Surveyor asked LPN-O if medication is ordered multiple times and is administered late do you have to notify the doctor. LPN-O replied yes and then stated I don't give my pills late but I would if I did.</p> <p>On 1/23/25, at 1:59 p.m., Surveyor met with DON (Director of Nursing)-B and VP (Vice President) Clinical-R. Surveyor asked if the nurse administers medication late to the resident and this medication is administered BID/TID (two times a day/three times a day) should the resident's physician be consulted. DON-B replied yes. Surveyor inquired if this should be documented in the resident's medical record. Surveyor was informed the nurse should document. Surveyor informed DON-B &amp; VP Clinical-R of R33's medication being administered late on multiple occasions and there is no evidence R33's physician was consulted. No additional information was provided to Surveyor.</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 38829</p> <p>Uncorrected on revisit</p> <p>Based on observation, interview and record review, the facility did not ensure the Residents environment was comfortable and homelike. During the survey, the heat was not operational in areas of the facility and did not maintain a comfortable, homelike environment/living temperature for Residents within the facility. This had the potential to effect all 92 Residents residing in the facility at the time of the survey.</p> <p>* During the survey, the internal temperatures of the facility common areas and resident rooms were noted to be cold. Residents expressed they were not warm and comfortable in the facility. Residents were observed wearing winter coats, hats, multiple layers of clothing and using blankets to try to stay warm. Residents shared they were trying to seal out drafts in their rooms themselves instead of facility staff addressing the issues. The facility heating system was not maintaining comfortable temperatures for residents as well as multiple windows throughout the facility were noted to not seal creating cold drafts in resident rooms</p> <p>Findings include:</p> <p>The facility's policy Quality of Life-Homelike Environment Policy issued on 2/1/19 documents:</p> <p>.Residents are provided with a safe, clean, comfortable and homelike environment and encouraged to use their personal belongings to the extent possible.</p> <p>Policy Interpretation and Implementation</p> <p>2. The facility staff and management shall maximize, to the extent possible, the characteristics of the facility that reflect a personalized, homelike setting. These characteristics include:</p> <p>g. Comfortable temperatures .</p> <p>The facility was not able to provide a facility policy specific to defining what comfortable temperatures are upon request of the Surveyors.</p> <p>1.) During the survey process 1/22/25-1/23/25 Surveyor observed the following:</p> <p>On 1/22/25, at 8:37 AM, Surveyor conducted an initial tour of the facility and noted:</p> <p>The A wing-hallway is very cold</p> <p>The B wing-hallway is very cold with a draft. Observations of the thermometer on the wall reads 70 degrees. Surveyor stated to Registered Nurse (RN)-K that it felt like a window was open. RN-K responded stating, It does feel like a window is open. Its very cold.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>The C wing-hallway is very cold. Surveyor noted the end of hallway, small dining area, is the warmest room of the facility.</p> <p>Surveyor could feel cold air blowing in all hallways and observed multiple staff with sweatshirts on, and 2 employees with fleece on.</p> <p>Surveyor went to all wings of the facility and noted the air temperature to be cold.</p> <p>On 1/22/25, at 10:45 AM, Director of Nursing (DON)-BB informed Surveyor that the facility implemented a new guardian angel round form that is done daily since 1/1/25 which has a question that reads: .Is the room a suitable temperature . Whomever is completing the form circles yes or no.</p> <p>R1 was admitted to the facility on [DATE] with diagnoses of Type 2 Diabetes Mellitus, Venous Insufficiency, Hoarding Disorder, Bipolar, and Depression. R1's Quarterly Minimum Data Set (MDS) completed 10/24/24 documents R1's Brief Interview for Mental Status (BIMS) score to be 10, indicating R1 demonstrated moderately impaired skills. On 1/14/25, R1's BIMS score was 14, indicating R1 is cognitively intact.</p> <p>On 1/22/25, at 10:15 AM, Surveyor observed R1 in bed with 3 blankets on. R1 had a green wool sweater on and a white scarf around R1's head and tied around R1's neck. R1 had a thick red blanket between the bed and window. R1's bed is pushed up against the wall. R1 has 2 blankets behind R1's head on the bed. Surveyor felt the red blanket located between the bed and the window and the blanket was very cold and damp. Surveyor could feel a cold draft on the left and right side of R1's window. Surveyor felt very little air coming from vent underneath window and the air was warm to the touch. R1 stated that the window has had ice crystals on the window and that is why R1 keeps a blanket between the bed and the window. R1 stated that R1 asked on 1/21/25 to have R1's bed moved away from the window because it was so cold, but no one has come to talk to me about it. R1 stated that this is week 2 of being really cold in the room and had a friend bring in extra blankets. At the end of the conversation with R1 at 10:35 AM, Surveyor felt the room to be extremely cold with Surveyor's nose and feet uncomfortably cold. Surveyor was dressed in sweater, pants, socks and shoes.</p> <p>On 1/22/25, at 12:48 PM, Surveyor observed R1's curtain closed on window and Surveyor felt cold air to the right of the window. Registered Nurse (RN)-K took R1's body temperature at this time which was 98.3 degrees F (Fahrenheit). Both Residents (R1 and R42) in the room had multiple blankets on while in bed.</p> <p>On 1/23/25, at 9:43 AM, Surveyor spoke with Social Worker (SW)-N. SW-N informed Surveyor that R1 did complain last week of being chilly and had contact with the State Ombudsman. SW-N alerted maintenance of the concern, temperature of the room was completed and R1 declined extra blankets at that time.</p> <p>Surveyor reviewed the 1/14/25 grievance which documents that R1's room temperature was 73.8 degrees F. A room change was offered to R1, however, R1 declined. R47 was another Resident listed on the grievance form who had concerns with the cold temperature of the room, temperature was 71.2 degrees F, offered a room change and also declined.</p> <p>On 1/23/25, at 10:32 AM, R1 informed Surveyor that R1 was offered last night to go to another facility but has to think about it.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 1/23/25, at 10:53 AM, Surveyor and Regional Director of Facilities (RDF)-I checked R1's window and RDF-I found the window to be slightly open and was able to close it.</p> <p>On 1/23/25, at 11:45, Surveyor noted the facility temperature gauge placed on R1's bedside table was 70 degrees F.</p> <p>On 1/22/25, at 11:13 AM, Surveyors interviewed Regional Facilities Director (RDF)-I. RDF-I stated RDF-I is not at the facility all the time and only comes to the facility when there is something going on. On 1/20/25, RDF-I was at the facility and checked the hot water, exits, heaters, and the boiler and stated RDF-I checked temperatures in the facility but did not document any of the temperatures taken. RDF-I stated on 1/16/25 or 1/17/25, the former Maintenance Director (MD)-C called and stated the end of D Wing was chilly. RDF-I found the dampers were closed. RDF-I stated that Nursing Home Administrator (NHA)-AA called RDF-I on 1/20/25 and informed RDF-I that the facility was chilly. RDF-I explained each Resident room has their own thermostat to adjust and the radiator heaters should be at 90 degrees F. RDF-I stated that they are all working. RDF-I explained that RDF-I uses a Milwaukee Inferno [NAME] pointer and points at the heaters and objects in the Resident rooms. RDF-I stated that RDF-I was informed about windows having a cold draft and was given a list of those Resident rooms. Surveyors requested a list of those Resident rooms with a cold draft.</p> <p>On 1/22/25, at 12:11 PM, Surveyors toured the facility with NHA-AA with the intent to obtain temperatures of areas of the facility. NHA-AA used the Milwaukee [NAME] pointer that RDF-I has been using to obtain temperatures. NHA-AA aimed the [NAME] pointer at walls of hallways and Resident rooms. Surveyors obtained permission from Residents in the randomly selected rooms.</p> <p>A Wing</p> <p>Beginning of hallway-69.3 degrees F</p> <p>R40's room-61.3 degrees F R40 responded, Oh, that's better than it was.</p> <p>room [ROOM NUMBER]-71.6 degrees F</p> <p>Midway of hallway-71.0 degrees F</p> <p>room [ROOM NUMBER]-A bed-71.8 degrees F, B bed-70.7 degrees F</p> <p>Small room at end of hallway 66.9 degrees F</p> <p>Hallway by conference room [ROOM NUMBER].3 degrees F</p> <p>B Wing</p> <p>Beginning of hallway-75.4 degrees F</p> <p>room [ROOM NUMBER] Bed 1-68.4 degrees F, Bed 2-67.3 degrees F</p> <p>room [ROOM NUMBER] Bed 1-66.4 degrees F, Bed 2-66.2 degrees F</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>room [ROOM NUMBER] Bed 1 73.0 degrees F, Bed 2 74.1 degrees F</p> <p>End of hallway 67.6 degrees F</p> <p>Dining area outside wall 67.5 degrees F</p> <p>Small common area used for Resident Council-Outside wall 61.6 degrees F and inside wall 66.6 degrees F</p> <p>End of hallway lounge,-64.6 degrees F and 60.1 degrees F by the sink</p> <p>C Wing</p> <p>Across from nurse's station-67.8 degrees F</p> <p>R22's Room Bed 1-66.7 degrees F, Bed 2-62.6 degrees F - R22 stated, Its cold today, everyday. I'm wrapped up.</p> <p>room [ROOM NUMBER] Bed 1-65.1 degrees F, Bed 2 57.4 degrees F</p> <p>room [ROOM NUMBER] Bed 1-70.2 degrees F, Bed 2 60.4 degrees F</p> <p>End of hallway by dining area-72.7 degrees F</p> <p>Wall by clock in dining area-68.2 degrees F</p> <p>Room with general store cart-71.8 degrees F</p> <p>D Wing</p> <p>Beginning of hallway-71.1 degrees F</p> <p>room [ROOM NUMBER] Bed 1-68.2 degrees F, Bed 2-67.3 degrees F-Oxygen running in room</p> <p>room [ROOM NUMBER] Bed 1-67.1 degrees F, Bed 2-64.6 degrees F</p> <p>Mid hallway 66.7 degrees F</p> <p>room [ROOM NUMBER] Bed 1-65.1 degrees F, Bed 2-62.6 degrees F</p> <p>End of hallway common area-67.3 degrees F</p> <p>Main Dining Room-71.1 degrees F</p> <p>Wall by kitchen-55.0 degrees F</p> <p>Floor under register-59.0 degrees F</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Metal on window-44.0 degrees F</p> <p>On 1/22/25, according to the Weather Channel at 10 AM the outside temperature was minus 4 degrees F, feels like minus 19 degrees F. Current temperature is 22 degrees F, feels like 11 degrees F at 1:00 PM.</p> <p>On 1/22/25, at 1:32 PM, Surveyor interviewed Residents regarding the temperature of the facility.</p> <p>* R36 was admitted to the facility on [DATE] with diagnoses of Paraplegia, Chronic Pain Syndrome, Type 2 Diabetes Mellitus, Unspecified Protein-Calorie Malnutrition, and Essential Hypertension. R36's Quarterly Minimum Data Set (MDS) completed 11/21/24 documents R36's Brief Interview for Mental Status (BIMS) score to be 15, is cognitively intact. R36 is wearing a thick brown/black pullover, hat, and has boots on. R36 stated that some parts of the building are very cold. A lot of rooms are cold. R36 keeps a coat on.</p> <p>* R37 was admitted to the facility on [DATE] with diagnoses of Postpolio syndrome, Centrilobular Emphysema, Depression and Alcohol Abuse. R37's Quarterly MDS completed 12/13/24 documents R37's BIMS score to be 11, is moderately impaired for cognitive skills. R37 is wearing a coat and stocking hat and leather varsity jacket. R37 stated it is very cold in here, especially in the dining room. They turn the heat on when they want to.</p> <p>* R38 was admitted to the facility on [DATE] with diagnoses of Hemiplegia and Hemiparesis following Cerebral Infarction Affecting Right Dominant Side, Unspecified Asthma, Peripheral Vascular Disease, Chronic Pain Syndrome, Epilepsy, Vitamin B and D Deficiency, Depression, and Anxiety. R38's Quarterly MDS completed 12/19/24 documents R38's cognitive status was not assessed. R38 is wearing a thick blue winter coat with a flannel shirt underneath, R38 has a green stocking hat on. R38 stated it is cold all the time, especially in R38's room. R38 informed Surveyor that R38 does not like to be cold.</p> <p>* R39 was admitted to the facility on [DATE] with diagnoses of Hemiplegia and Hemiparesis following Cerebral Infarction Affecting Right Dominant Side, Pulmonary Hypertension, Peripheral Vascular Disease, and Unspecified Protein Calorie Malnutrition. R39's Quarterly MDS completed 10/29/24 documents R39's BIMS score to be 15, indicating R39 is cognitively intact. R39 is wearing a purple thick winter coat. R39 stated it is very cold in R39's room and has several blankets. R39 stated, My muscles and bones hurt from being cold.</p> <p>* On 1/22/25, at 1:42 PM, Surveyor interviewed R43 who was sitting at the end of the hallway A Wing. R43 was admitted to the facility on [DATE] with diagnoses of Encephalopathy, Alcoholic Cirrhosis of Liver, Unspecified Protein-Calorie Malnutrition, Epilepsy and Alcohol Dependence. R43's Quarterly MDS completed 1/3/25 documents R43's BIMS score to be 14, indicating R43 is cognitively intact. R43 was wearing a knit hat, brown sweatpants, and a thermal blue shirt. Surveyor observed R43 shivering. R43 informed Surveyor that it is cold in R43's room and wished R43 had more to wear to stay warm.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>* On 1/22/25, at 1:45 PM, Surveyor interviewed R40. R40 was admitted to the facility on [DATE] with diagnoses of Multiple Fractures, Unspecified Protein-Calorie Malnutrition, Hypothyroidism, Hyperlipidemia, Chronic Pain, Bipolar, and Major Depressive Disorder. R40's Quarterly MDS completed 12/4/24 documents R40's BIMS score to be 15, indicating R40 is cognitively intact. R40 was observed in bed with multiple blankets. R40 stated R40 is warm if R40 has enough blankets. R40 stated it has been cold frequently lately. Only have 2 seasons here. Summer being very hot and winter being very cold in the facility. R40 was told today that the window would be fixed.</p> <p>* On 1/22/25, at 1:50 PM, Surveyor observed R41 walking around with a thick black winter coat. R41 was admitted to the facility on [DATE] with diagnoses of Encephalopathy, Vascular Dementia, Chronic Obstructive Pulmonary Disease, Epilepsy, Iron Deficiency Anemia, Hemiplegia and Hemiparesis following Cerebral Infarction Affecting Right Dominant Side, Vitamin D Deficiency, Major Depressive Disorder, and Anxiety Disorder. R41's Quarterly MDS completed 1/15/25 documents R41's BIMS score to be 15, indicating R41 is cognitively intact. Surveyor asked R41 if R41 was cold. R41 stated, I'm always cold, why do you care?</p> <p>* On 1/22/25, at 1:55 PM, Surveyor interviewed R42, roommate of R1. R42 always feels cold air blowing and it makes R42 uncomfortable. R42 prefers to stay in bed under all 3 blankets. R42 was wearing sweatpants and a sweatshirt. R42 was admitted to the facility on [DATE] with diagnoses of Hemiplegia and Hemiparesis following Cerebral Infarction Affecting Right Dominant Side, Type 2 Diabetes Mellitus, Unspecified Protein-Calorie Malnutrition, Vitamin D Deficiency, Essential Hypertension, and Depression. R42's Quarterly MDS completed 12/18/24 documents R42's cognitive status was not assessed.</p> <p>* R32's quarterly MDS (minimum data set) with an assessment reference date of 1/17/25 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/22/25, at 10:07 a.m., Surveyor observed R32 sitting on the bed with a thick comforter around her shoulders &amp; upper body and a blanket covering R32's legs. Surveyor noted the room felt cold and asked R32 about the temperature of her room. R32 replied as you can see it's freezing in here. Surveyor asked R32 if the heater works. R32 informed Surveyor it doesn't work very well. Surveyor then asked R32 if Surveyor could touch the heater which is located on the left side of R32's bed. After getting permission, Surveyor touched the heater and noted the heater was slightly warm when touched. Surveyor asked R32 if she has spoken to any staff regarding the temperature of her room. R32 informed Surveyor the DON (Director of Nursing) came in the other day and asked R32 if she wanted to move to another room. R32 informed Surveyor she didn't want to move as she has lupus and is scared to move in with someone. R32 informed Surveyor she's between a rock and a hard place. R32 informed Surveyor there is a breeze coming in where the window meets the screen. Surveyor felt the window on the right side and felt cold air coming in along the length of this window. R32 stated she has been begging to get maintenance here.</p> <p>On 1/22/25, at 12:24 p.m., Surveyors accompanied NHA (Nursing Home Administrator)-AA into R32's room. NHA-AA obtained a temperature of 66 degrees Fahrenheit on the left wall &amp; 66.2 degrees Fahrenheit on the right wall.</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1300 West Silver Spring Dr Glendale, WI 53209	
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 1/22/25, at 2:48 p.m., Surveyor observed R32 sitting on the bed with a comforter around her. Surveyor asked R32 if anyone came in to check the windows. R32 replied just you today. Surveyor asked R32 what she sleeps with at night. R32 informed Surveyor she sleeps with a comforter, blanket, and sometimes another comforter. R32 shared when sleeping at night, her neck gets cramps because of the drafty windows so she covers her head with a blanket.</p> <p>On 1/23/25, at 8:11 a.m., Surveyor observed R32 sitting on the bed with a thick comforter around her shoulders &amp; a blanket over her lower half. R32 informed Surveyor it's warmer in here today. R32 explained maintenance said the window was open a little and will be in this morning to fix the drafts. Surveyor asked R32 if she was warm last night. R32 replied I was okay for the first time, if they keep it this way and keep the heat on it will be just fine.</p> <p>* R22's quarterly MDS (minimum data set) with an assessment reference date of 1/10/25 has a BIMS (brief interview mental status) score of 3 which indicates severe cognitive impairment.</p> <p>On 1/22/25, at 1:42 p.m., Surveyor observed R22 sitting in a wheelchair in her room wearing a pink velour outfit. R22 has a flowered blanket over R22's lap &amp; legs. Surveyor asked R22 how she was. R22 replied I just got here today and I'm fine. Surveyor asked R22 if she was cold as Surveyor noted R22's room to be cool. R22 replied I am, not freezing.</p> <p>* R24's quarterly MDS (minimum data set) with an assessment reference date of 12/7/24 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/22/25, at 1:52 p.m. Surveyor observed R24 sitting in the Unit C lounge wearing a sweat shirt with a shirt under pants. and a knit hat. Surveyor asked R24 about the temperature in the facility. R24 replied my room is quite cold. R24 explained she tried to put a paper towel on the window. Surveyor mentioned to R24 Surveyor observed she is wearing a knit hat. R24 replied sometimes I wear my winter coat explaining when her room door is closed the room gets really really cold. R24 then showed Surveyor a pair of winter gloves she wears.</p> <p>* On 1/22/25, at 10:52 a.m., Surveyor asked RN (Registered Nurse)-P if the facility is usually this cold. RN-P replied yes and explained she thinks its because of the windows.</p> <p>* R34's quarterly MDS (minimum data set) with an assessment reference date of 12/23/24 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/22/25, at 2:00 p.m., Surveyor observed R34 sitting in a wheelchair in his room wearing a gray/blue coat zipped up, pants, socks, &amp; sneakers. Surveyor asked R34 if he is warm enough. R34 replied no. Surveyor asked R34 about the temperature of his room. R34 informed Surveyor it's cold.</p> <p>* R35's admission MDS (minimum data set) with an assessment reference date of 11/25/24 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/22/25, at 2:02 p.m., Surveyor observed R35 in bed covered with a blanket wearing a winter knit hat. Surveyor asked R35 if he is warm enough. R35 replied no, cold.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 1/22/25, at 2:37 PM, Surveyors interviewed RDF-I. RDF-I agreed with Surveyors that Resident room windows are drafty with cold air. RDF-I purchased today Poly Foam [NAME], Rubber Seal, and supplies to seal up concrete and planned on fixing Resident windows that were drafty with cold air. RDF-I plans on checking all Resident rooms after working on a list of windows provided to RDF-I. RDF-I took Surveyors down to observe the facility boiler. RDF-I explained the boiler is working because it is very hot to the touch. The boiler is set to 200 degrees F for Resident rooms, and 170 degrees For the rest of the facility. RDF-I believes the cold temperatures in the facility is the cause of drafty windows.</p> <p>On 1/22/25, at 3:09 PM, Surveyors exited with NHA-AA and DON-BB. NHA-AA stated Resident rooms last week were reaching a good temperature. NHA-AA had RDF-I crank up the heat on 1/17/25. NHA-AA stated that everyone over the weekend said it was hot. NHA-AA said, its an old building with drafty windows. NHA-AA informed Surveyors that 60 degrees F is the threshold the facility sets for temperatures and if below 60 degrees F, they would move Residents out of their rooms. NHA-AA has only spot checked Resident rooms for temperature and did not do every room starting on 1/6/25. NHA-AA stated NHA-AA didn't feel it was necessary to do every room. The temperatures in the hallway were okay so there was no need to do any Resident rooms. The concern was shared that audits of Resident rooms were not completed to monitor temperatures. DON-BB stated that DON-BB is pushing for rounds to be completed daily in Resident rooms with the goal of any concerns getting into the maintenance system to be fixed.</p> <p>On 1/22/25, at 3:28 PM, NHA-AA informed Surveyors that NHA-AA didn't think to add Resident rooms to the temperature audit. NHA-AA thought the Angel Rounds would be sufficient to catch any issues.</p> <p>On 1/22/25, at 3:42 PM, it was discussed with NHA-AA that multiple temperatures taken with NHA-AA today were well below 71 degrees F, which would be a baseline comfortable temperature for residents. NHA-AA expressed understanding of the temperature concerns and provided no further information at this time.</p> <p>On 1/23/25, at 7:25 AM, NHA-AA informed Surveyor that when the temperature is taken in Resident rooms, it needs to be aimed at wheelchair level. RDF-I had been aiming the [NAME] at the ceiling and heat rises thus it will be warmer. NHA-AA stated that every Resident was offered to transfer to another facility last night, but no Resident requested a transfer. NHA-AA purchased 12 temperature gauges to place in rooms to obtain a more accurate temperature instead of the [NAME] pointer.</p> <p>Surveyor reviewed Resident Council Minutes. Surveyor was informed by NHA-AA that there were no minutes from January because the Activities Director was no longer employed at the facility and the minutes could not be located.</p> <p>On 1/23/25, at 12:16 PM, Surveyor interviewed R46 who confirmed that R46 is the Resident Council president and recalled what was discussed at the January Resident Council meeting. R46 stated a majority of the Residents in attendance complained about the very cold temperatures in the facility. Everyone was complaining about the temperatures of their rooms.</p> <p>R46 was admitted to the facility on [DATE] with diagnoses of Alcoholic Polyneuropathy, Wernicke's Encephalopathy, Alcohol Abuse, Iron Deficiency Anemia, Alcohol Dependence, Depression, and Essential Hypertension. R46's Annual MDS completed 11/6/24 documents R46's BIMS score to be 15, indicating R46 is cognitively intact.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>On 1/23/25, at 1:49 PM, RDF-I informed Surveyors that RDF-I only takes temperatures of Resident rooms when there is an issue and does not have a policy/procedure for taking temperatures. RDF-I stated that 73 degrees F would be a comfortable temperature for a nursing facility.</p> <p>On 1/23/25, at 2:15 PM, Surveyor interviewed Licensed Practical Nurse (LPN)-O who always works on the C Wing regarding the temperatures of the facility. LPN-O stated that the facility gets a little chilly when the temperature is below 0 degrees F outside.</p> <p>On 1/23/25, at 2:19 PM, Registered Nurse (RN)-P, who works the B and D wing, stated it is a lot colder on the B Wing than the D Wing. Back of D Wing is like an icicle but B Wing is definitely colder on a regular basis. RN-P stated that Residents are bundled up and will say it is cold.</p> <p>20483</p>

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<p>F 0585</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to voice grievances without discrimination or reprisal and the facility must establish a grievance policy and make prompt efforts to resolve grievances.</p> <p>20483</p> <p>Based on interview and record review the facility did not ensure 1 (R32) of 4 residents reviewed for grievances had their grievances resolved.</p> <p>* R32's grievance regarding missing clothing in September 2024 was not resolved.</p> <p>Findings include:</p> <p>The facility's policy titled, Grievance and not dated under policy documents It is the policy of this facility that each resident has the right to voice grievances to the facility or other agency or entity that hears grievances without discrimination or reprisal and without fear of discrimination or reprisal. Such grievances include those with respect to care and treatment which has been furnished as well as that which has not been furnished, the behavior of staff and of other residents, and other concerns regarding their LTC (long term care) facility stay.</p> <p>The facility will ensure prompt resolution of all grievances, keeping the resident and resident representative informed throughout the investigation and resolution process. The facility grievance process will be overseen by a designated Grievance who will be responsible for receiving and tracking grievances through their conclusion, lead necessary investigations, maintaining the confidentiality of all information associated with grievances communicate with residents throughout the process to resolution and coordinate with other staff (including the Administrator, if he or she is not the designated Grievance Official) and with state of sic (or) agencies as may indicated by specific allegations.</p> <p>Under Procedures H. Resolution documents a. The facility will strive for a prompt resolution outcome for all grievances or complaints rendered. A reasonable time frame will be agreed upon with all parties involved. b. The grievance Official will complete a written response to the resident or resident representative which includes: i. Date of grievance/concern. ii. Summary of grievance. iii. Investigation steps. iv. Findings. v. Resolution outcome and actions taken and date decision was issued.</p> <p>R32's quarterly MDS (minimum data set) with an assessment reference date of 1/17/25 has a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/23/25, at 7:53 a.m., Surveyor reviewed the facility's grievance logs from October 2024 to present. Surveyor did not note R32 listed on any of the grievance logs.</p> <p>On 1/23/25, at 9:43 a.m., Surveyor asked DSS (Director of Social Service)-N if she has any contact with R32. DSS-N replied no. Surveyor asked DSS-N if there has been any concerns brought to her attention regarding R32 missing clothing. DSS-N replied no and explained to Surveyor there is another social worker, SW-T. DSS-N informed Surveyor SW-T is out for the next two weeks.</p> <p>(continued on next page)</p>		

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<p>F 0585</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/23/25, at 12:57 p.m., Surveyor asked R32 if she had voiced any concerns to staff regarding missing clothing. R32 informed Surveyor she told SW-T, Former DON (Director of Nursing)-B, and Former NHA (Nursing Home Administrator)-A. R32 informed Surveyor she thought [first name] CNA (Certified Nursing Assistant) threw out her clothes. Surveyor asked if anything was done regarding her clothing. R32 informed Surveyor SW-T was going to look into it and this was back in September. Surveyor asked what R32 was clothing she was missing. R32 informed Surveyor T shirts, the beater ones men wear, underwear and PJs. R32 informed Surveyor they got her one packet of underwear and one set of PJs but she was missing two sets. Surveyor asked R32 as of today what is she still missing. R32 informed Surveyor she is missing one set of PJs and the men's beater T shirts a set of 4 or 6 which were dark blue and gray in color. Surveyor asked R32 if she did a grievance regarding her missing clothing. R32 replied yes.</p> <p>On 1/23/25, at 1:13 p.m., DSS-N informed Surveyor she knew from SW-T, [first name] Former NHA-A was the grievance officer. Surveyor asked DSS-N if she could provide Surveyor a copy of September 2024 grievance log.</p> <p>On 1/23/25, at 1:32 p.m., DSS-N informed Surveyor she spoke with SW-T on the phone and she said yes she does recall R32 speaking to her about missing clothing. DSS-N informed Surveyor SW-T said she filled out a grievance form and gave it to the grievance officer who was Former NHA-A. Former NHA-A told R32 to text photos of what was missing so it could be replaced. DSS-N informed Surveyor she doesn't know why R32's grievance isn't on the September 2024 grievance log. Surveyor asked DSS-N if SW-T ordered any of the missing clothing for R32. DSS-N informed Surveyor Former NHA-A would have ordered the clothing. Surveyor reviewed the September 2024 grievance log and also noted R32 is not listed on the grievance log.</p> <p>On 1/23/25, at 1:55 p.m., DSS-N informed Surveyor NHA-AA was able to get a hold of Former NHA-A. Former NHA-A said there should be a grievance. Former NHA-A indicated R32 had initially reported a top of a two piece pajama set was missing. Former NHA-A indicated she replaced a pajama set &amp; frozen chicken nuggets and doesn't know why there isn't a grievance. DSS-N informed Surveyor SW-T informed her Former NHA-A had her send her pictures of what was missing.</p> <p>Surveyor was not provided with any additional information as to why R32's grievance regarding missing clothing in September 2024 was not resolved or why this grievance was not listed on the facility's September 2024 grievance log.</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 20483</p> <p>Based on interview and record review the facility did not provide pharmaceutical services to meet the needs of each resident for 2 (R32 &amp; R33) of 3 Residents.</p> <p>* R32 did not receive scheduled medications one hour before or one hour after the scheduled time 48 times between 12/29/24 &amp; 1/22/25. R32's medication during the day shift on 12/15/24 was not checked and initialed as being administered.</p> <p>* R33 did not receive scheduled medication one hour before or on hour after the scheduled time 27 times between 1/2/25 &amp; 1/22/25.</p> <p>Findings include:</p> <p>The facility's policy titled, Medication Administration with an effective date 10/24/14 under procedures documents 12) Medications are administered within 60 minutes of scheduled time, except before, with or after meal orders, which are administered based on mealtimes. Unless otherwise specified by the prescriber, routine medications are administered according to the established medication administration schedule for the facility.</p> <p>The 11/20/24 Resident Council Minutes under Nursing/Cares: documents Residents expressed concern about medication passing, stating that they often must wait longer than usual. The writer assured residents that this is a topic that the DON (Director of Nursing) is aware of and addressing. Resident reported satisfaction with that and will follow up at the next RC (Resident Council) meeting as it relates.</p> <p>The facility did not have a Resident Council meeting in December 2024 due to an infection outbreak.</p> <p>Surveyor was informed R46 is the Resident Council President. R46's annual MDS (minimum data set) with an assessment reference date of 11/6/24 documents a BIMS (brief interview mental status) score of 15 which indicates cognitively intact.</p> <p>On 1/23/25, at 12:16 p.m., a Surveyor interviewed R46 who confirmed that R46 is the Resident Council president and recalled what was discussed at the January Resident Council meeting. R46 stated that Residents had concerns with medications not given timely and some Residents stated that their medications were given very late.</p> <p>1.) R32's diagnoses includes systemic lupus erthematosus, asthma, morbid obesity, chronic pain, depression, hypertension and anxiety disorder.</p> <p>On 1/23/25 Surveyor reviewed R32's medication administration audit report for the time period 12/29/24 to 1/23/25. This audit report show the scheduled time and administration time for R32's medication. This report revealed the following:</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 12/30/24 Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq (milliequivalent) one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day and Cyanocobalamin 1000 mcg (micrograms) one time a day were scheduled at 8:00 a.m. R32 received these medications at 11:37 a.m. This is three hours after the scheduled medication time.</p> <p>On 12/30/24 Propranolol HCl 10 mg (milligrams) two times a day scheduled at 8:00 a.m. was administered at 13:28 (1:28 p.m.).</p> <p>On 12/30/24 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 11:37 a.m.</p> <p>* On 12/31/24 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq (milliequivalent) one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:28 a.m.</p> <p>* On 1/1/25 Oxycodone HCl 10 mg three times a day, Cyclobenzaprine HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1354 (1:54 p.m.).</p> <p>* On 1/2/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:40 a.m. This was over two hours past the scheduled time.</p> <p>On 1/2/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:40 a.m.</p> <p>* On 1/3/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 1305 (1:04 p.m.).</p> <p>On 1/3/25 Propranolol HCl 10 mg two times a day is scheduled at 1600 (4:00 p.m.). R32 received this medication at 1813 (6:13 p.m.) This is over two hours after the scheduled time.</p> <p>* On 1/4/25 Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, Propranolol HCl 10 mg two times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 9:50 a.m.</p> <p>* On 1/6/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0612 (6:12 a.m.). Three hours after the scheduled time.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/6/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 23:11 (9:11 p.m.) This is five hours after the scheduled medication time.</p> <p>On 1/6/25 Seroquel 12.5 mg once daily at bedtime is scheduled at 2100 (9:00 p.m.) R32 received this medication at 2311 (11:11 p.m.).</p> <p>* On 1/7/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 19:55 (7:55 p.m.).</p> <p>On 1/7/25 Oxycodone HCl 10 mg three times a day is scheduled at 2000 (8:00 p.m.) R32 received this medication at 2238 (10:38 p.m.).</p> <p>* On 1/8/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:02 a.m.</p> <p>On 1/8/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1958 (7:58 p.m.).</p> <p>On 1/8/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 1958 (7:58 p.m.).</p> <p>* On 1/9/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, multi vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received Cyclobenzaprine HCl 10 mg, Ascorbic Acid 500 mg, Cyanocobalamin 1000 mcg, &amp; Multi Vitamin at 9:32 a.m., Sertraline HCl 200 mg &amp; Loratadine 10 mg at 9:33 a.m., Buspirone HCl 15 mg, Potassium Chloride ER 20 meq &amp; Montelukast Sodium 10 mg at 9:36 a.m. and Propranolol HCl 10 mg at 9:37 a.m.</p> <p>* On 1/10/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:47 a.m. This was over two hours past the scheduled time.</p> <p>On 1/10/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:48 a.m.</p> <p>On 1/10/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1336 (1:36 p.m.).</p> <p>(continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1300 West Silver Spring Dr Glendale, WI 53209	
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/10/25 Cyclobenzaprine HCl 10 mg three times a day, Buspirone HCl 15 mg three times a day, and Propranolol HCl 10 mg two times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 2018 (8:18 p.m.).</p> <p>On 1/10/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 2018 (8:18 p.m.).</p> <p>* On 1/11/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:29 a.m. This is over two hours after the scheduled medication time.</p> <p>* On 1/12/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0508 (5:08 a.m.).</p> <p>On 1/12/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:31 a.m. This is over two hours after the scheduled medication time.</p> <p>On 1/12/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:31 a.m.</p> <p>* On 1/13/25 Oxycodone HCl 10 mg three times a day is scheduled at 0300 (3:00 a.m.) R32 received this medication at 0500 (5:00 a.m.).</p> <p>* On 1/14/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:45 a.m. This is over two hours after the scheduled medication time.</p> <p>On 1/14/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:45 a.m.</p> <p>On 1/14/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received Cyclobenzaprine HCl 10 mg &amp; Buspirone HCl 15 mg at 1354 (1:54 p.m.) and Oxycodone HCl 10 mg at 1355 (1:55 p.m.).</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 1/15/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 11:33 a.m. This is over three hours after the scheduled medication time.</p> <p>On 1/15/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 11:23 a.m.</p> <p>On 1/15/25 Gabapentin 900 mg four times a day is scheduled at 1700 (5:00 p.m.) R32 received this medication at 2000 (8:00 p.m.). This is three hours after the scheduled medication time.</p> <p>* On 1/16/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:41 a.m. This is over two hours after the scheduled medication time.</p> <p>On 1/16/25 Gabapentin 900 mg four times daily is scheduled at 9:00 a.m. R32 received this medication at 10:41 a.m.</p> <p>On 1/16/25 Cyclobenzaprine HCl 10 mg three times a day, Oxycodone HCl 10 mg three times a day, &amp; Buspirone HCl 15 mg three times a day were scheduled at 12:00 p.m. R32 received these medications at 1408 (2:08 p.m.) This is two hours after the scheduled medication time.</p> <p>On 1/16/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 19:29 (7:29 p.m.)</p> <p>On 1/16/25 Gabapentin 900 mg four times daily is scheduled at 1700 (5:00 p.m.). R32 received this medication at 1927 (7:27 p.m.).</p> <p>* On 1/17/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1754 (5:54 p.m.).</p> <p>* On 1/19/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received Cyanocobalamin 1000 mcg, Loratadine 10 mg, &amp; Ascorbic Acid 500 mg at 12:57 p.m., Multi Vitamin at 12:58 p.m. Buspirone HCl 15 mg at 12:59 p.m., Cyclobenzaprine HCl 10 mg &amp; Montelukast Sodium 10 mg at 1300 (1:00 p.m.), Propranolol HCl 20 mg, Potassium Chloride ER 20 meq at 1303 (1:03 p.m.) and Sertraline HCl 200 mg at 1305 (1:05 p.m.).</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 1/20/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received Ascorbic Acid 500 mg &amp; Loratadine 10 mg at 9:48 a.m., Sertraline 200 mg at 9:49 a.m., Potassium Chloride ER 20 meq, Propranolol HCl 20 mg, Montelukast Sodium 10 mg, Multi Vitamin, Cyanocobalamin 1000 mcg, Cyclobenzaprine HCl 10 mg at 9:50 a.m. and Buspirone HCl 15 mg at 9:51 a.m.</p> <p>On 1/20/25 Propranolol HCl 20 mg twice a day, Trazodone HCl 150 mg once a day, &amp; Oxycodone HCl 10 mg three times a day were scheduled at 2000 (8:00 p.m.). R32 received Propranolol HCl 20 &amp; Trazodone HCl 150 mg at 2133 (9:33 p.m.) and Oxycodone HCl 10 mg at 2218 (10:18 p.m.).</p> <p>* On 1/21/25 Gabapentin 900 mg four times daily is scheduled at 1700 (5:00 p.m.). R32 received this medication at 2019 (8:19 p.m.). This is three hours after the scheduled medication time.</p> <p>* On 1/22/25 Propranolol HCl 10 mg two times a day, Cyclobenzaprine HCl 10 mg three times a day, Potassium Chloride ER 20 meq one time a day, Sertraline HCl 200 mg one time a day, Montelukast Sodium 10 mg one time a day, Multi Vitamin one time a day, Ascorbic Acid 500 mg one time a day, Loratadine 10 mg one time a day, Buspirone HCl 15 mg three times a day, and Cyanocobalamin 1000 mcg one time a day were scheduled at 8:00 a.m. R32 received these medications at 10:46 a.m. This is over two hours after the scheduled medication time.</p> <p>On 1/22/25 Cyclobenzaprine HCl 10 mg three times a day &amp; Buspirone HCl 15 mg three times a day were scheduled at 1600 (4:00 p.m.) R32 received these medications at 1832 (6:32 p.m.).</p> <p>On 1/22/25 Propranolol HCl 20 mg twice a day, Trazodone HCl 150 mg once a day, &amp; Oxycodone HCl 10 mg three times a day were scheduled at 2000 (8:00 p.m.). R32 received Oxycodone HCl 10 mg &amp; Trazodone HCl 150 mg at 2201 (10:01 p.m.) and Propranolol HCl 20 mg at 2207 (10:07 p.m.).</p> <p>Surveyor did not note any documentation in R32's medical record regarding R32's medication being administered late.</p> <p>On 1/22/25, at 10:07 a.m., Surveyor spoke with R32 about her medication and if she had any concerns. R32 informed Surveyor she receives her medication late and there has been a couple incidents when she has not received her medication.</p> <p>On 1/23/25, at 12:40 p.m., Surveyor asked RN (Registered Nurse)-U when medication is scheduled at a certain time when can this medication be administered. RN-U informed Surveyor have one hour before and one hour after. Surveyor asked RN-U if the medication is administered once a day can this medication be administered anytime during the shift. RN-U replied no when it's scheduled.</p> <p>On 1/23/25, at 12:45 p.m., Surveyor asked LPN (Licensed Practical Nurse)-V when medication is scheduled at a certain time when can this medication be administered. LPN-V informed Surveyor they have an hour window.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/23/25, at 12:48 p.m., Surveyor asked RN-P when medication is scheduled at a certain time when can this medication be administered. RN-P informed Surveyor they have an hour before and an hour after. RN-P explained the medication on their screen shows up red indicating its being given late.</p> <p>On 1/23/25, at 12:51 p.m., Surveyor asked LPN-O when medication is scheduled at a certain time when can this medication be administered. LPN-O informed Surveyor an hour before and an hour after. Surveyor asked if the medication is only ordered one time a day can you administer this medication at any time during your shift. LPN-O replied no a hour before and hour after.</p> <p>On 1/23/25, at 1:59 p.m., Surveyor met with DON (Director of Nursing)-BB and VP (Vice President) Clinical-R to discuss R32's medication. Surveyor asked when medication is scheduled at a certain time when can this medication be administered. DON-BB informed Surveyor two hours before and after. Surveyor inquired about the two hours. VP Clinical-R informed Surveyor they would get Surveyor their policy. VP Clinical-R provided Surveyor with the policy and informed Surveyor it's an hour before and an hour later.</p> <p>On 1/23/25, at 2:15 p.m., Surveyor informed of R32's medication being administered late multiple times during 12/29/24 to 1/22/25.</p> <p>* Surveyor reviewed R32's December 2024 MAR (medication administration record). Surveyor noted on Sunday, 12/15/24 R32's day shift medications are not checked &amp; initialed as being administered. The boxes are blank.</p> <p>Medications scheduled at 8:00 a.m. that are not checked and initialed as being administered are Ascorbic Acid 500 mg (milligrams), Cyanocobalamin 1000 mcg (micrograms), Loratadine 10 mg, Montelukast Sodium 10 mg, Multi Vitamin, Potassium Chloride ER (extended release) 20 meq (milliequivalent), Sertraline HCl 200 mg, Propranolol HCl 10 mg &amp; the vital signs for this medication, Voltaren Gel 1%, Buspirone HCl 15 mg, Cyclobenzaprine HCl 10 mg.</p> <p>Medications scheduled at 9:00 a.m. that are not checked and initialed as being administered are Diclofenac Sodium External Gel 1% and Gabapentin 900 mg.</p> <p>Medications scheduled at 12:00 p.m. that are not checked and initialed as being administered are Buspirone HCl 15 mg and Cyclobenzaprine HCl 10 mg.</p> <p>Medications scheduled at 1300 (1:00 p.m.) are Diclofenac Sodium External Gel 1% and Gabapentin 900 mg.</p> <p>On 1/23/25, at 12:52 p.m., Surveyor asked LPN (Licensed Practical Nurse)-O if a medication is not checked &amp; initialed and is blank on the MAR what does this mean. LPN-O replied I don't know I always initial them.</p> <p>On 1/23/25, at 12:54 p.m., Surveyor asked RN (Registered Nurse)-P if a medication is not checked &amp; initialed and is blank on the MAR what does this mean. RN-P replied wasn't given and there should be a progress note.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/23/25, at 1:59 p.m., Surveyor met with DON (Director of Nursing)-BB and VP (Vice President) Clinical-R to discuss R32's medication. Surveyor asked if medications are not checked &amp; initialed as being administered and are blank what does this mean. Surveyor was informed they didn't sign it out. Surveyor asked if the medication was given. VP Clinical- R replied that's a catch 22. VP Clinical-R explained every medication has to be signed out in PCC (point click care), you have to hit yes or no and sometimes the nurses move to fast and a miss a yes. Surveyor informed DON-BB &amp; VP Clinical-R all the medications on 12/15/24 for the day shift were blank. VP Clinical-R stated we were not here at this time.</p> <p>No additional information was provided to Surveyor as to why R33's medication was administered late and medications on 12/15/24 were not checked &amp; initialed as being administered.</p> <p>2.) R33 was admitted to the facility on [DATE]</p> <p>R33's diagnoses includes hyperlipidemia, chronic obstructive pulmonary disease, paranoid schizophrenia, Parkinson's, dementia, and anxiety.</p> <p>On 1/23/25 Surveyor reviewed R33's medication administration audit report for the time period 1/2/25 to 1/22/25. This audit report show the scheduled time and administration time for R33's medication. This report revealed the following:</p> <p>* On 1/3/25 Gabapentin 100 mg (milligrams) three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 11:19 a.m. This is over two hours past the scheduled time.</p> <p>On 1/3/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 18:21 (6:21 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/4/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 18:21 (6:21 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/5/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 2150 (9:50 p.m.). This is over five hours past the scheduled time.</p> <p>* On 1/5/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 2000 (8:00 p.m.). R33 received these medications at 2150 (9:50 p.m.) According to this report R33 received his 4:00 p.m. &amp; 8:00 p.m. dose at the same time.</p> <p>* On 1/6/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 9:27 a.m.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/6/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1812 (6:12 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/8/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1911 (7:11 p.m.). This is over three hours past the scheduled time.</p> <p>* On 1/9/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1804 (6:04 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/10/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 10:11 a.m. This is over two hours past the scheduled time.</p> <p>* On 1/11/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received Amantadine 100 mg, Atorvastatin Calcium 10 mg, &amp; Pantoprazole Sodium 40 mg at 11:15 a.m. and Pyridoxine HCl 100 mg at 11:16 a.m. Gabapentin 100 mg is not listed as being administered.</p> <p>* On 1/12/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 10:24 a.m. This is over two hours past the scheduled time.</p> <p>* On 1/13/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 10:15 a.m. This is over two hours past the scheduled time.</p> <p>On 1/13/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 17:32 (5:32 p.m.).</p> <p>On 1/13/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 2000 (8:00 p.m.). R33 received these medications at 2233 (10:33 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/14/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 10:09 a.m. This is over two hours past the scheduled time.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  525371	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/29/2025
NAME OF PROVIDER OR SUPPLIER  Silver Springs Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1300 West Silver Spring Dr Glendale, WI 53209	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>* On 1/15/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 11:29 a.m. This is over three hours past the scheduled time.</p> <p>On 1/15/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1818 (6:18 p.m.). This is over two hours past the scheduled time.</p> <p>* On 1/16/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 11:29 a.m. This is over three hours past the scheduled time.</p> <p>* On 1/17/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received Pyridoxine HCl 100 mg &amp; Pantoprazole Sodium 40 mg at 11:09 a.m. &amp; Gabapentin 100 mg, Amantadine 100 mg &amp; Atorvastatin Calcium 10 mg at 11:10 a.m. This is over three hours past the scheduled time.</p> <p>On 1/17/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1727 (5:27 p.m.).</p> <p>* On 1/18/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1748 (5:48 p.m.).</p> <p>* On 1/19/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 10:13 a.m. This is over two hours past the scheduled time.</p> <p>On 1/19/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1907 (7:07 p.m.). This is three hours past the scheduled time.</p> <p>* On 1/20/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received Amantadine 100 mg &amp; Atorvastatin Calcium 10 mg at 10:35 a.m. and Gabapentin 100 mg, Pantoprazole Sodium 40 mg, and Pyridoxine HCl 100 mg at 10:36 a.m. This is over two hours past the scheduled time.</p> <p>* On 1/21/25 Gabapentin 100 mg three times a day, Amantadine 100 mg three times a day, Pyridoxine HCl 100 mg once daily, Pantoprazole Sodium 40 mg once daily, and Atorvastatin Calcium 10 mg once daily were scheduled at 8:00 a.m. R33 received these medications at 9:35 a.m.</p> <p>* On 1/22/25 Gabapentin 100 mg three times a day and Amantadine HCl 100 mg three times a day were scheduled at 1600 (4:00 p.m.). R33 received these medications at 1909 (7:09 p.m.). This is three hours past the scheduled time.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Surveyor did not note any documentation in R33's medical record regarding R32's medication being administered late.</p> <p>On 1/23/25, at 12:40 p.m., Surveyor asked RN (Registered Nurse)-U when medication is scheduled at a certain time when can this medication be administered. RN-U informed Surveyor have one hour before and one hour after. Surveyor asked RN-U if the medication is administered once a day can this medication be administered anytime during the shift. RN-U replied no when it's scheduled.</p> <p>On 1/23/25, at 12:45 p.m., Surveyor asked LPN (Licensed Practical Nurse)-V when medication is scheduled at a certain time when can this medication be administered. LPN-V informed Surveyor they have an hour window.</p> <p>On 1/23/25, at 12:48 p.m., Surveyor asked RN-P when medication is scheduled at a certain time when can this medication be administered. RN-P informed Surveyor they have an hour before and an hour after. RN-P explained the medication on their screen shows up red indicating its being given late.</p> <p>On 1/23/25, at 12:51 p.m., Surveyor asked LPN-O when medication is scheduled at a certain time when can this medication be administered. LPN-O informed Surveyor an hour before and an hour after. Surveyor asked if the medication is only ordered one time a day can you administer this medication at any time during your shift. LPN-O replied no a hour before and hour after.</p> <p>On 1/23/25, at 1:59 p.m., Surveyor met with DON (Director of Nursing)-BB and VP (Vice President) Clinical-R to discuss R32's medication. Surveyor asked when medication is scheduled at a certain time when can this medication be administered. DON-BB informed Surveyor two hours before and after. Surveyor inquired about the two hours. VP Clinical-R informed Surveyor they would get Surveyor their policy. VP Clinical-R provided Surveyor with the policy and informed Surveyor it's an hour before and an hour later.</p> <p>On 1/23/25, at 2:15 p.m Surveyor informed of R33's medication being administered late multiple times during 1/2/25 to 1/22/25.</p> <p>No additional information was provided to Surveyor as to why R33's medication was administered late.</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure medication error rates are not 5 percent or greater.</p> <p>20483</p> <p>Based on observation, interview, and record review the Facility did not ensure there was a medication error rate below 5 percent. There were 3 medication errors in 30 opportunities which resulted in a medication error rate of 10%. Medication errors were identified for R44, R45, &amp; R32.</p> <p>* R44 did not receive the correct dose of Folic Acid.</p> <p>* R45 did not receive multivitamin with minerals.</p> <p>* R32 did not receive the correct dose of Vitamin B12.</p> <p>Findings include:</p> <p>1.) On 1/22/25, at 8:21 a.m., Surveyor observed LPN (Licensed Practical Nurse)-M prepare R44's medication which consisted of Aspirin 81 mg (milligrams) one tablet, Gabapentin 100 mg one capsule, Vitamin B1 (Thiamine) 100 mg one tablet, Iron 325 mg one tablet, Levetiracetam 500 mg one tablet, Eliquis 5 mg one tablet, Folic Acid 400 mcg (micrograms) one tablet, and Clear Lax 17 grams.</p> <p>At 8:28 a.m. Surveyor verified with LPN-M the number of pills in the medication cup. LPN-M then opened the Gabapentin capsule, crushed R44's medication and mixed the medication with applesauce. LPN-M added water to the Clear Lax.</p> <p>At 8:30 a.m. Surveyor observed LPN-M administer these medications to R44.</p> <p>On 1/22/25, at 11:38 a.m., Surveyor reviewed R44's physician orders. Surveyor noted R44 physician orders include an order dated 12/14/24 Folic Acid Oral Tablet (Folic Acid) Give 1 mg by mouth one time a day related to Alcohol Dependence Uncomplicated.</p> <p>On 1/22/25, at 1:36 p.m., Surveyor asked LPN-M to show Surveyor the stock bottle of Folic Acid she used to administer R44's folic acid this morning. LPN-M showed Surveyor the Folic Acid 400 mcg bottle. Surveyor informed LPN-M R44's Folic Acid is 1 mg. LPN-M informed Surveyor she would need to give two and a half tablets.</p> <p>This observation resulted in one medication error for R44.</p> <p>2.) On 1/22/25 at 8:44 a.m. Surveyor observed RN (Registered Nurse)-K prepare R45's medication which consisted of Pregabalin 75 mg (milligrams) one capsule, Aspirin EC (enteric coated) 81 mg one tablet, Atenolol 25 mg one tablet, Hydrochlorothiazide 50 mg one tablet, Lisinopril 5 mg one tablet, Lubiprostone 24 mcg (micrograms) one capsule, Clear Lax 17 grams mixed with water, Pantoprazole 40 mg one tablet, and Simvastatin 10 mg one tablet.</p> <p>At 8:52 a.m. Surveyor verified the number of pills in the medication cup with RN-K and at 8:53 a.m. RN-K administered R45's medication whole with the Clear Lax.</p> <p>(continued on next page)</p>		

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<p>F 0759</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 1/22/25, at 11:51 p.m., Surveyor reviewed R45's physician orders. Surveyor noted R45 physician orders include an order dated 5/22/24 Multivitamin-Minerals Tablet (Multiple Vitamins-Minerals). Give 1 tablet by mouth every day shift for Wound healing/FTT (failure to thrive) related to unspecified severe protein calorie malnutrition.</p> <p>On 1/22/25, at 1:40 p.m., Surveyor asked RN-K if she had to go back to R45 to administer any medication to him after Surveyor observed her this morning. RN-K replied no. Surveyor informed RN-K Surveyor did not observe her administer R45 multivitamins with minerals. RN-K replied is that what I forgot? You're right.</p> <p>This observation resulted in one medication error for R45.</p> <p>3.) On 1/22/25, at 9:36 a.m., Surveyor observed RN-K prepare R32's medication which consisted of Loratadine 10 mg (milligrams) one tablet, Vitamin C 500 mg one tablet, Buspirone HCl 15 mg one tablet, Vitamin B12 100 mcg (micrograms) one tablet, Cyclobenzaprine HCl 10 mg one tablet, Montelukast Sodium 10 mg one tablet, Multivitamin one tablet, Potassium Chloride ER (extended release) 20 meq one tablet, Propranolol HCl 20 mg one tablet, Sertraline HCl 100 mg two tablets, and Gabapentin 300 mg three capsules.</p> <p>At 9:46 a.m. Surveyor verified the number of pills in the medication cup with RN-K and at 9:47 a.m. RN-K administered R32 her medication.</p> <p>On 1/22/25 Surveyor reviewed R32's physician orders. Surveyor noted R32's physician orders include an order dated 10/14/22 Cyanocobalamin (Vitamin B12) Tablet 1000 mcg. Give 1 tablet by mouth one time a day for supplement. Surveyor noted R32 received 100 mcg not 1000 mcg as ordered.</p> <p>On 1/23/25, at 8:02 a.m. Surveyor asked RN (Registered Nurse)-P if she could show Surveyor the bottle of Vitamin B in the medication cart for R32. RN-P showed Surveyor a bottle of Vitamin B12 500 mcg. Written on the cap of the bottle was B12 1000. A second bottle of Vitamin B12 500 mcg. Written on the cap of this bottle is 500 mcg and a bottle of Vitamin B12 100 mcg with written on cap 100 mcg. Surveyor informed RN-P Surveyor had observed the nurse yesterday administer Vitamin B12 100 mcg when the physician orders are for 1000 mcg. RN-P then went into the medication room and returned a few minutes later stating to Surveyor 500 is the highest we get. RN-P informed Surveyor she would have to give 10 tablets.</p> <p>This observation resulted in one medication error for R32.</p> <p>On 1/23/25, at 9:03 a.m., Surveyor asked DON (Director of Nursing)-B if nurses should be following physician orders. DON-B replied yes they should be. Surveyor informed DON-B the medication errors for R44, R45, &amp; R32.</p>		