

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525403	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/05/2025
NAME OF PROVIDER OR SUPPLIER Clark County Rehabilitation & Living Center		STREET ADDRESS, CITY, STATE, ZIP CODE W4266 County Highway X Owen, WI 54460	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0576</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure residents have reasonable access to and privacy in their use of communication methods.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 51804</p> <p>Based on interview and record review, the facility did not ensure a resident's right to privacy was maintained when receiving mail for 1 of 3 residents reviewed (R2).</p> <p>R2's mail packages were opened by facility staff without R2's permission.</p> <p>Findings include:</p> <p>The facility policy, titled Distribution of Resident Mail, undated, states: Residents have the right to receive and read mail in private and to receive mail in a timely manner. Resident's will be asked if they would like assistance in opening and /or reading personal mail. Resident's may also receive assistance with personal mail upon request.</p> <p>R2 was admitted on [DATE]. R2's Minimum Data Set (MDS) assessment, dated 9/21/2024, documents R2 is cognitively intact, has clear speech, is able to make self-understood and understands others.</p> <p>On 3/5/2025 at 10:50 AM, Surveyor interviewed Certified Nursing Assistant (CNA) F, who stated mail comes to the nurse's desk and usually activities will deliver the mail to the residents.</p> <p>On 3/5/2025 at 11:07 AM, Surveyor interviewed R2, who stated that not all mail for R2 is opened but packages and other unlabeled or suspicious mail is. When asked, R2 stated the package from Senator [NAME] came unopened, however as a rule it is open. R2 stated that about 5 months ago they started opening his mail. When asked what changed 5 months ago, R2 said he was ordering adult movies. R2 stated that he is 92 and an adult. R2 admitted R2 is a criminal but that should be over. R2 reported that activities staff deliver his mail.</p> <p>On 3/5/2025 at 11:24 AM, Surveyor interviewed Nursing Care Coordinator (NCC) D. NCC D stated mail is delivered to residents and usually it is unopened. NCC D states it is different with R2 because R2 has a history of child pornography and is a registered sex offender. NCC D stated that R2 registers himself yearly. NCC D stated they open mail that is suspicious in nature, unlabeled, and potentially related to child pornography. NCC D referred Surveyor to talk to the Case Manager/Social Worker (SW) E for further details.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0576</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 3/5/2025 at 11:47 AM, Surveyor interviewed Director of Social Services (DSS) C and SW E. DSS C stated there have been challenges since R2's admission. R2 came to live at facility because when R2 was released to probation, probation and parole could not find a location in the community for R2 to live. R2 was then placed at facility. SW E stated as part of R2's probation, R2 signed a waiver on 7/29/1998, allowing the facility to open R2's mail to ensure there was no pornography content. SW E stated R2's probation ended 11/12/02.</p> <p>R2 is off probation as of 11/12/02; the practice to open his mail continues. R2 has not signed a waiver to consent to this since a waiver was signed by probation on 07/29/1998.</p>		