

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  525462	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  02/17/2025
NAME OF PROVIDER OR SUPPLIER  Maplewood of Sauk Prairie		STREET ADDRESS, CITY, STATE, ZIP CODE 245 Sycamore St Sauk City, WI 53583	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38882</b></p> <p>Based on interview and record review, the facility did not ensure that all alleged violations involving abuse, neglect, exploitation, or mistreatment are reported to the State Survey Agency for 3 of 3 residents reviewed for abuse (R4, R5, and R6).</p> <p>R4 filed a grievance regarding R5 verbally abusing R4. Staff observed R5 throw a cup of soup across the room and swear. Then staff observed R4, who was in the room at the time to be in an upset state. The facility did not report the resident to resident allegation/verbal abuse to the state agency.</p> <p>R6 voiced an allegation of a male coming in her room and attacking her, pulling off her stockings and pants without notice, and leaving her to feel violated. The facility failed to report this allegation of abuse to the state agency.</p> <p>Findings include:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>The facility's policy, titled Abuse Prevention and Investigation Policy and Procedure, reviewed 7/2024, includes: . The facility will not tolerate abuse, neglect, or misappropriation of resident's property. All allegations of abuse, neglect, or misappropriation and any injury of which the source cannot be identified will be investigated. The result of the investigation will be reported as required by state and federal laws and this policy and procedure . Verbal abuse: refers to any use of oral, written, or gestured language that includes disparaging and derogatory terms to residents or their families, or within their hearing distance, to describe residents, regardless of their age, ability to comprehend, or disability. Sexual abuse: is nonconsensual sexual contact of any type with a resident. This includes but is not limited to sexual harassment, sexual coercion, or sexual assault. Physical abuse- includes hitting, slapping, pinching, kicking . it also includes controlling behavior through corporal punishment . upon a complaint or observation of suspected resident abuse the following steps will be taken . a resident or family member may report an allegation of misconduct to any employee. Upon receiving an allegation the employee will immediately take the necessary steps to protect the resident As per state regulations the notification of necessary authorities will take place in appropriate time frames . notification will be made too the office of caregiver quality immediately via the completion of the online form . law enforcement agency will be notified if there is any reasonable suspicion of a crime . Time frames for reporting: any incident/allegation involving abuse or serious bodily injury will be reported to both state agency and law enforcement within two hours of knowledge of the incident/allegation. Any other allegation or incident will be reported within 24 hours. The employee whom received the allegation or was a witness to a reportable incident will compose a written statement detailing the alleged incident as reported by the resident or as witnessed. The resident with the complaint will be interviewed and a written statement will be composed. The employee or employees involved will be interviewed with such interview being documented. A written response to the allegations will be requested from the accused employee. Any other persons who may have additional information will be interviewed as well with written statements obtained if able. Investigation is to be done within 5 working days of the incident . it is important to note that abuse can occur by staff, family members, friends, visitors, other care providers, or buy another resident. Any abuse from any source will be handled in the same manner .</p> <p>Example 1</p> <p>R5 admitted to the facility on [DATE]. Her diagnoses include: major depressive disorder, hypertension (high blood pressure), atrial fibrillation (irregular and rapid heart beat), and asthma.</p> <p>R4 admitted to the facility on [DATE]. Her diagnoses include: hemiplegia (complete paralysis) and hemiparesis (partial weakness) following cerebral infarction (stroke), aphasia (language disorder) following cerebral infarction, and anxiety disorder.</p> <p>Grievance, dated 1/24/25, includes: Complaint made by R4 . Nature of complaint: repeated rude, negative, verbally abusive language from roommate, roommate repeatedly calling R4 names, roommate throwing items at R4/throwing items towards R4's side of the room, prohibiting her right to watch/listen to TV. Investigation/Findings: Social Services has brought to attention of DON B (Director of Nursing) and NHA A (Nursing Home Administrator), instructed wing staff/nurses to document any inappropriate behavior/language from roommate, instructed to document changes in R4's mood due to roommate's behavior. Documentation has been collected, wing staff sharing ongoing concern. Corrective Action Taken: Administration/Leadership looking at options to separate the 2 ladies as soon as able. Currently no other room available. Staff to intervene immediately, ensure R4's safety, encourage out of room activities.</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Nurse Notes, dated 1/24/25, include: Wing nurse requested writer to intervene as R5 upset, swearing, throwing items in room, verbally aggressive towards staff and roommate. Writer did observe R5 throw a cup with tomato soup in it across the room causing it to spill. Writer counseled R5 for half hour, discussing her behavior. R5 was pleasant and calm with writer . R5 shared she threw her cup as she had a chunk in the straw of the tomato soup and was not able to drink it Writer overheard R5 talking to herself in her room, seeming upset. Writer visited with R5 who seemed very confused, concern that no one else was home, where did her family go, she could not find them. R5 also upset sharing she was the only one who did all the work in the house, but she felt bad as she was not able to do the work/chores because her legs no longer worked. R5 crying, upset, began to hit the wall, sharing she was so upset she just wanted to smash everything in sight . called to R4's room as nurse stating R4 was upset, crying, due to roommate calling R4 inappropriate names, throwing items across the room . writer did visit with R4 to offer support/reassurance. Informed R4 the interdisciplinary team was looking at plans to rectify the situation. R4 pointing to roommate shaking head stating no no no. Writer asked R4 if she wished to file a grievance on her roommate due to her behavior towards her and R4 shook her head and stated yes. Writer clarified what R4 wished to have in the grievance. As writer leaving for day, writer passing by R4's room, observed her roommate throw a cup of soup across the room, swearing. R4 once again upset. Once again writer intervened offering support/reassurance.</p> <p>On 2/17/25 at 11:36 AM DON B (Director of Nursing) and Surveyor reviewed Grievance, dated 1/24/25. DON B indicated this grievance contains an allegation of abuse, both verbal abuse and mental abuse. DON B indicated staff witnessed R5 throwing items and swearing and R4 in an upset state, but the facility did not follow the facility's abuse policy. DON B indicated throwing items, swearing, name calling, being rude, being negative, and using verbally abusive language could be intimidating and is an allegation of abuse that should have been reported to the state agency within 2 hours of the facility becoming aware.</p> <p>On 2/17/25 at 1:00 PM NHA A (Nursing Home Administrator) and Surveyor reviewed Grievance, dated 1/24/25. NHA A indicated throwing items, swearing, and verbally aggressive behavior are all allegations of abuse and could be intimidating. NHA A indicated the words verbally abusive were recorded and this is an allegation of abuse that should have been reported to the state agency within 2 hours of the facility becoming aware.</p> <p>Example 2</p> <p>R6 admitted to the facility on [DATE] with the following diagnoses: mild cognitive impairment, chronic pain, major depressive disorder, and sleep disorder.</p> <p>Facility investigation, dated 12/12/24, includes:</p> <p>Staff statement: R6 walked down (hall) around 3:05 AM looking for (named Manager). I told her (named Manager) was not here as it was 3:00 AM, but if she needed something (named Nurse) was down (another hall). R6 stated that she was attacked last night by a tall man named (insert male name). R6 thought he was from the therapy department. I stated I did not know a (insert male name) but she wanted to speak to the nurse on the other hall . I walked her towards (other hall) and she said she had it from there .</p> <p>(continued on next page)</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Staff statement: Around 3:15 AM Writer saw R6 standing in hallway by dining area . Writer went to assist with R6 stating that she had woke up crying at 3:00 AM remembering that someone had violated her at 9:50 PM. She stated she remembers the time because she was watching a tv show. She went on to tell writer she doesn't feel safe. Writer assisted her back to her room and questioned her more. She stated again around 9:50 PM a big guy, tall with white hair came in and pulled her stocking off and then pulled her pants down to look at her bottom. She stated he didn't explain anything . I questioned if it could have been the skin check we do and she stated if it was they explained nothing. Also questioned if possibly a dream since writer had been in 2 other times this night and she made no mention . She stated it was not a dream and she felt violated . stated was afraid we would try to cover this up. Told her we took this serious . DON B . voicemail . NHA A updated . told R6 this was going to be looked into and NHA was aware .</p> <p>Staff statement: I talked with resident. She was good with assessment at time . I gave her trazadone about 8:00 PM to 9:00 PM .</p> <p>Resident statements: 7:12 AM . they ripped my ted hose off. Physical therapy was rough and ripped my ted hose . I felt violated .I was dreaming, it was a bad dream . I don't know who he was, then Physical Therapy rushed in here and scared me at 9:50 PM . He woke me up from sleeping and took all my clothes off .</p> <p>On 2/17/25 at 11:36 AM, DON B (Director of Nursing) indicated R6 had come to the facility for rehab. She had come out into the hallway and was scared. She told staff a therapy man, a big guy came in and ripped her stockings and pants off to check her skin. DON B indicated this could be an allegation of sexual misconduct, citing the definition of sexual abuse as nonconsensual sexual contact of any kind. DON B indicated she thought at the time of the incident that this should be reported to the state agency and maybe local law enforcement, because of the resident saying she felt violated. DON B indicated she called the previous NHA (Nursing Home Administrator) and was advised she did not need to file a self report so she didn't.</p> <p>On 2/17/25 at 1:00 PM, during an interview, NHA A (Nursing Home Administrator) indicated a resident stating that they had been attacked, been violated, not feeling safe, and had a man come in and pulled their pants down to look at their bottom could be an allegation of sexual misconduct and this should have been reported to the state agency within 2 hours of facility becoming aware of allegation. NHA A indicated the facility should have reported this to the local law enforcement also so they could decide if allegations warranted an investigation. NHA A indicated staff consulted with the previous NHA and he advised not to report voiced allegations to the state agency.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Respond appropriately to all alleged violations.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 38882</b></p> <p>Based on interview and record review, the facility did not ensure that all alleged violations involving abuse, neglect, exploitation, or mistreatment are thoroughly investigated for 3 of 3 residents reviewed for abuse (R4, R5, and R6).</p> <p>R4 filed a grievance regarding R5 verbally abusing R4. Staff observed R5 throw a cup of soup across the room and swear. Then staff observed R4, who was in the room at the time to be in an upset state. The facility did not conduct a thorough investigation including interviewing other residents who may have knowledge of R5's behavior or the incident.</p> <p>R6 voiced an allegation of a male coming into her room and attacking her, pulling off her stockings and pants without notice, and leaving her to feel violated. The facility failed to conduct a thorough investigation including interviewing all staff who worked with R6 recently or other residents who may have knowledge of the alleged incident.</p> <p>Findings include:</p> <p>The facility's policy, titled Abuse Prevention and Investigation Policy and Procedure, reviewed 7/2024, includes: . The facility will not tolerate abuse, neglect, or misappropriation of resident's property. All allegations of abuse, neglect, or misappropriation and any injury of which the source cannot be identified will be investigated. The result of the investigation will be reported as required by state and federal laws and this policy and procedure . Verbal abuse: refers to any use of oral, written, or gestured language that includes disparaging and derogatory terms to residents or their families, or within their hearing distance, to describe residents, regardless of their age, ability to comprehend, or disability. Sexual abuse: is nonconsensual sexual contact of any type with a resident. This includes but is not limited to sexual harassment, sexual coercion, or sexual assault. Physical abuse- includes hitting, slapping, pinching, kicking . it also includes controlling behavior through corporal punishment . upon a complaint or observation of suspected resident abuse the following steps will be taken . a resident or family member may report an allegation of misconduct to any employee. Upon receiving an allegation the employee will immediately take the necessary steps to protect the resident As per state regulations the notification of necessary authorities will take place in appropriate time frames . notification will be made too the office of caregiver quality immediately via the completion of the online form . law enforcement agency will be notified if there is any reasonable suspicion of a crime . Time frames for reporting: any incident/allegation involving abuse or serious bodily injury will be reported to both state agency and law enforcement within two hours of knowledge of the incident/allegation. Any other allegation or incident will be reported within 24 hours. The employee whom received the allegation or was a witness to a reportable incident will compose a written statement detailing the alleged incident as reported by the resident or as witnessed. The resident with the complaint will be interviewed and a written statement will be composed. The employee or employees involved will be interviewed with such interview being documented. A written response to the allegations will be requested from the accused employee. Any other persons who may have additional information will be interviewed as well with written statements obtained if able. Investigation is to be done within 5 working days of the incident . it is important to note that abuse can occur by staff, family members, friends, visitors, other care providers, or buy another resident. Any abuse from any source will be handled in the same manner .</p> <p>(continued on next page)</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Example 1</p> <p>R5 admitted to the facility on [DATE]. Her diagnoses include: major depressive disorder, hypertension (high blood pressure), atrial fibrillation (irregular and rapid heart beat), and asthma.</p> <p>R4 admitted to the facility on [DATE]. Her diagnoses include: hemiplegia (complete paralysis) and hemiparesis (partial weakness) following cerebral infarction (stroke), aphasia (language disorder) following cerebral infarction, and anxiety disorder.</p> <p>Grievance, dated 1/24/25, includes: Complaint made by R4 . Nature of complaint: repeated rude, negative, verbally abusive language from roommate, roommate repeatedly calling R4 names, roommate throwing items at R4/throwing items towards R4's side of the room, prohibiting her right to watch/listen to TV. Investigation/Findings: Social Services has brought to attention of DON B (Director of Nursing) and NHA A (Nursing Home Administrator), instructed wing staff/nurses to document any inappropriate behavior/language from roommate, instructed to document changes in R4's mood due to roommate's behavior. Documentation has been collected, wing staff sharing ongoing concern. Corrective Action Taken: Administration/Leadership looking at options to separate the 2 ladies as soon as able. Currently no other room available. Staff to intervene immediately, ensure R4's safety, encourage out of room activities.</p> <p>Nurse Notes, dated 1/24/25, include: Wing nurse requested writer to intervene as R5 upset, swearing, throwing items in room, verbally aggressive towards staff and roommate. Writer did observe R5 throw a cup with tomato soup in it across the room causing it to spill. Writer counseled R5 for half hour, discussing her behavior. R5 was pleasant and calm with writer . R5 shared she threw her cup as she had a chunk in the straw of the tomato soup and was not able to drink it Writer overheard R5 talking to herself in her room, seeming upset. Writer visited with R5 who seemed very confused, concern that no one else was home, where did her family go, she could not find them. R5 also upset sharing she was the only one who did all the work in the house, but she felt bad as she was not able to do the work/chores because her legs no longer worked. R5 crying, upset, began to hit the wall, sharing she was so upset she just wanted to smash everything in sight . [NAME] called to R fours room as nurse stating R4 was upset, crying, due to roommate calling R4 inappropriate names, throwing items across the room . writer did visit with R4 to offer support/reassurance. Informed R4 the interdisciplinary team was looking at plans to rectify the situation. R4 pointing to roommate shaking head stating no no no. Writer asked our four if she wished to file a grievance on her roommate due to her behavior towards her and our four shook her head and stated yes. Writer clarified what R4 wished to have in the grievance. As writer leaving for day, writer passing by R4's room, observed her roommate throw a cup of soup across the room, swearing. R4 once again upset. Once again writer intervened offering support/reassurance.</p> <p>On 2/17/25 at 11:36 AM, DON B (Director of Nursing) and Surveyor reviewed Grievance, dated 1/24/25. DON B indicated this grievance contains an allegation of abuse, both verbal abuse and mental abuse. DON B indicated staff witnessed R5 throwing items and swearing and R4 in an upset state, but the facility did not follow the facility's abuse policy. DON B indicated throwing items, swearing, name calling, being rude, being negative, and using verbally abusive language could be intimidating and is an allegation of abuse that should have been investigated thoroughly. DON B indicated the two residents were separated when a room became available. DON B indicated no other residents were interviewed and only one staff member was interviewed.</p> <p>(continued on next page)</p>

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 2/17/25 at 1:00 PM NHA A (Nursing Home Administrator) and Surveyor reviewed Grievance, dated 1/24/25. NHA A indicated throwing items, swearing, and verbally aggressive behavior are all allegations of abuse and could be intimidating.</p> <p>NHA A indicated the words verbally abusive were recorded and this is an allegation of abuse that should have been reported to the state agency within 2 hours of the facility becoming aware. NHA A indicated no other residents were interviewed regarding this exchange and only the staff who witnessed the event were interviewed. NHA A indicated residents were eventually separated when a room became available.</p> <p>Example 2</p> <p>R6 admitted to the facility on [DATE] with the following diagnoses: mild cognitive impairment, chronic pain, major depressive disorder, and sleep disorder.</p> <p>Facility investigation, dated 12/12/24, includes:</p> <p>Staff statement: R6 walked down (hall) around 3:05 AM looking for (named Manager). I told her (named Manager) was not here as it was 3:00 AM, but if she needed something (named Nurse) was down (another hall). R6 stated that she was attacked last night by a tall man named (insert male name). R6 thought he was from the therapy department. I stated I did not know a (insert male name) but she wanted to speak to the nurse on the other hall . I walked her towards (other hall) and she said she had it from there .</p> <p>Staff statement: Around 3:15AM Writer saw R6 standing in hallway by dining area . Writer went to assist with R6 stating that she had woke up crying at 3:00 AM remembering that someone had violated her at 9:50 PM. She stated she remembers the time because she was watching a tv show. She went on to tell writer she doesn't feel safe. Writer assisted her back to her room and questioned her more. She stated again around 9:50 PM a big guy, tall with white hair came in and pulled her stocking off and then pulled her pants down to look at her bottom. She stated he didn't explain anything . I questioned if it could have been the skin check we do and she stated if it was they explained nothing. Also questioned if possibly a dream since writer had been in 2 other times this night and she made no mention . She stated it was not a dream and she felt violated . stated was afraid we would try to cover this up. Told her we took this serious . DON B . voicemail . NHA A updated . told R6 this was going to be looked into and NHA was aware .</p> <p>Staff statement: I talked with resident. She was good with assessment at time . I gave her trazadone about 8:00 PM to 9:00PM .</p> <p>Resident statements: 7:12 AM . they ripped my ted hose off. Physical therapy was rough and ripped my ted hose . I felt violated .I was dreaming, it was a bad dream . I don't know who he was, then Physical Therapy rushed in here and scared me at 9:50 PM . He woke me up from sleeping and took all my clothes off .</p> <p>(continued on next page)</p>

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