

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525484	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/13/2024
NAME OF PROVIDER OR SUPPLIER Edenbrook of Appleton North		STREET ADDRESS, CITY, STATE, ZIP CODE 2915 N Meade St Appleton, WI 54911	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>Post nurse staffing information every day.</p> <p>42423</p> <p>Based on staff interview and record review, the nurse staffing posting did not accurately reflect the number of nursing staff working in the facility and was not posted at the beginning of each shift or on weekends. This had the potential to affect all 67 residents residing in the facility.</p> <p>The nurse staffing posting did not accurately reflect the actual number of nursing staff who worked the 12/12/24 night (NOC) shift and was not posted at the start of the 12/13/24 AM shift. In addition, the facility did not post nurse staffing hours on the weekends.</p> <p>Findings include:</p> <p>The facility's Staff Posting Information policy, revised 10/19/23, indicates: To provide public information regarding the number of licensed and unlicensed direct caregivers and hours worked per shift .2. At the beginning of each shift, the facility will verify that the hours are posted in a clear and readable format: .g. Actual time worked for the specific categories of nursing staff, including split shifts.</p> <p>On 12/13/24 at 5:01 AM, Surveyor observed a nursing staff posting, dated 12/12/24, near the front entrance of the facility. Surveyor noted the NOC shift section of the form indicated there were 4 Certified Nursing Assistants (CNAs) plus 1 CNA in training working from 10:00 PM - 6:00 AM.</p> <p>On 12/13/24 between 5:00 AM and 5:10 AM, Surveyor observed 2 nurses and 3 CNAs present on the NOC shift.</p> <p>On 12/13/24 at 5:15 AM, Surveyor interviewed Registered Nurse (RN)-D who indicated there was a call-in and there were only 3 CNAs working the NOC shift.</p> <p>On 12/13/24 at 6:10 AM, Surveyor noted the 12/12/24 nursing staff posting was still displayed even though the 12/13/24 AM shift had already started.</p> <p>On 12/13/24 at 6:45 AM, Surveyor interviewed Nursing Home Administrator (NHA)-A who indicated Nurse Scheduler (NS)-C updated the daily posting when NS-C came in on the AM shift and updated the previous NOC shift posting if there were call-ins or deviations from the original schedule.</p> <p>On 12/13/24 at 9:55 AM, Surveyor noted the 12/12/24 nursing staff posting was still displayed and the 12/13/24 posting was not posted yet.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0732</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Many</p>	<p>On 12/14/24 at 10:00 AM, Surveyor interviewed NS-C who indicated NS-C posted the current day's nursing staff posting on week days following morning meeting. On Friday, NS-C developed and printed the postings for Saturday and Sunday and updated the weekend postings with changes on Monday when NS-C returned to work. NS-C confirmed nurse staffing hours were not posted on the weekends. NS-C confirmed when there were changes to the original schedule, the posting were not updated during those particular shifts.</p> <p>On 12/13/24 at 10:21 AM, Surveyor noted the 12/12/24 nursing staff posting was still displayed and the 12/13/24 posting was not posted yet.</p> <p>On 12/13/24 at 10:50 AM, Surveyor interviewed NHA-A who indicated morning meeting was at 9:00 AM each week day. NHA-A indicated the facility would develop a process for posting the nurse staffing hours on the weekends.</p>		