

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. Based on observation, staff interview, and record review, the facility did not ensure food was stored and served in a safe and sanitary manner. This practice had the potential to affect 44 of 44 residents residing in the facility. Staff did not store food in a manner to ensure food safety, including proper labeling and dating practices. Staff did not accurately test parts per million (PPM) of the sanitizing solution or accurately complete testing logs. Kitchen equipment and food services areas were not in clean and condition. Staff did not follow safe food cooling protocols. Staff did not appropriately test and maintain dishwasher temperatures. In addition, staff engaged in an unsanitary dishwashing process. Staff did not wear hair restraints consistently throughout the kitchen. Staff did not complete appropriate hand hygiene. Findings include: On 5/4/26 at 9:08 AM, Surveyor and [NAME] (CK)-G began an initial kitchen tour and were joined by Kitchen Manager (KM)-F. On 5/5/26 Nursing Home Administrator (NHA)-A indicated the facility follows the Food and Drug Administration (FDA) Food Code. Food Labeling/Storage: The 2022 FDA Food Code documents at 3-501.17 Ready-to-Eat, Time/Temperature Control for Safety Food (TCS), Date Marking: (A) Except when packaging food using a reduced oxygen packaging method as specified under S 3-502.12, and except as specified in (E) and (F) of this section, refrigerated, ready-to-eat, time/temperature control for safety food prepared and held in a food establishment for more than 24 hours shall be clearly marked to indicate the date or day by which the food shall be consumed on the premises, sold, or discarded when held at a temperature of 5 Celsius (C) (41 Fahrenheit (F)) or less for a maximum of 7 days. The day of preparation shall be counted as day 1. The 2022 FDA Food Code documents at 3-501.18 Ready-to-Eat, Time/Temperature Control for Safety Food (TCS), Disposition: (A) A food specified in 3-501.17(A) or (B) shall be discarded if it: (1) Exceeds the temperature and time combination specified in 3-501.17(A), except time that the product is frozen; (2) Is in a container or package that does not bear a date or day; or (3) Is inappropriately marked with a date or day that exceeds a temperature and time combination as specified in 3-501.17(A). The facility's Date Marking for Food Safety policy, dated 3/1/26, indicates: 2. Food shall be clearly marked to indicate the date or day by which the food shall be consumed or discarded. 3. The individual opening or preparing a food shall be responsible for date marking the food at the time the food is opened or prepared. 4. The marking system shall consist of a color-coded label, the day/date of opening, the day/date the item must be consumed or discarded. 6. The head cook, or designee, shall be responsible for checking the refrigerator daily for food items that are expiring, and shall discard accordingly. The dietary manager, or designee, shall spot check refrigerators weekly for compliance, and document accordingly. During the initial kitchen tour with KM-F and CK-G that began at 9:08 AM on 5/4/26, Surveyor observed numerous food storage concerns including the following examples: Dry Storage:~ An open bag of penne pasta that was not sealed shut and did not contain open or use-by dates.~ An unlabeled bulk container of bread crumbs (per KM-F) with no open or use-by dates. Surveyor and KM-F observed a scoop in the container.~ An unlabeled gallon container of an unidentified substance with no open or use-by dates. KM-F initially indicated the substance was salt, but then thought it was seasoning. KM-F stated the container had been on the counter as long as KM-F could remember. ~ Three unlabeled containers of oats (per KM-F) with no (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
--	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	open or use-by dates. Surveyor and KM-F observed a metal scoop in one of the containers.~ Two unlabeled containers of white flour (per KM-F). Surveyor and KM-F observed a plastic scoop in one of the containers. Coolers:~ An open package of 30 jumbo hotdogs in a pan. Neither the pan or package were sealed and the hotdogs were left open to air. There were no open or use-by dates.~ A container of pina y narajas (pineapple and oranges) with a use-by date of 5/2/26.~ An unlabeled container of watermelon (per KM-F) with a use-by date of 4/27/26. The watermelon was dark red and floating in bubbly liquid. The pieces appeared grainy and mushy. ~ An unlabeled package of mushrooms (per KM-F) with no open or use-by dates.~ A bowl of macaroni salad with a use-by date of 4/29/26. Freezers:~ A container of marinara covered in ice crystals with no use-by date. KM-F indicated the marinara was past its use-by date.~ An unlabeled and unsealed bag of ciabatta bread (per KM-F) with no open or use-by dates.~ An unlabeled bag of pepperoni (per KM-F) with no open or use-by dates. During the initial kitcen tour that began at 9:08 AM on 5/4/26, Surveyor interviewed KM-F who indicated all food products should be sealed, labeled, and dated with open, made, and/or use-by dates. KM-F stated food that is past the use-by date should be discarded. KM-F did not know the use-by dates of many of the items. KM-F confirmed KM-F had food storage guidance sheets but thought the sheets were inaccurate and the use-by dates were not right. KM-F was not aware scoops should not be left in bulk food items. KM-F knew food should be sealed but stated the kitchen did not have enough containers. KM-F stated KM-F would order more containers when the budget allowed. On 5/5/26, Surveyor noted unit/kitchenette refrigerators were missing temperatures on the temperature logs. Sanitizing Solution: The 2022 FDA Food Code documents at 4-501.114 Manual and Mechanical Warewashing Equipment, Chemical Sanitization-Temperature, pH, Concentration, and Hardness: A chemical sanitizer used in a sanitizing solution for a manual or mechanical operation at contact times specified under 4-703.11(C) shall meet the criteria specified under 7-204.11 Sanitizers, Criteria, shall be used in accordance with the Environmental Protection Agency (EPA)-registered label use instructions. The 2022 FDA Food Code documents at 4-501.116 Warewashing Equipment, Determining Chemical Sanitizer Concentration: Concentration of the sanitizing solution shall be accurately determined by using a test kit or other device. The Ecolab Oasis 146 Multi-Quat Sanitizer data sheet indicates the sanitizing solution should be tested for effectiveness by measuring the PPM dilution range. Hydriion Quat test strips are the appropriate test strips. The sanitizing solution temperature should be tested and be within 65 to 75 degrees F. The effective PPM range is 150-400. The facility's Dietary Department Policy and Procedure (Sanitization) policy, dated 3/1/26, indicates: .4. Sanitizing of environmental surfaces must be performed using FDA appropriate Quat sanitizer . The facility's Dietary Department Policy and Procedure (Dishwashing and Manual Washing) policy, dated 3/1/26, indicates: .3. Sanitize with a chemical sanitizing solution of Quat for 1 minute. Parts per million (PPM) will be tested while water temperature reads between 65° and 75° and will have a PPM of 200-400 (pull a sample of water to cool down to desired temperature) .4. Temperatures of all three sinks should be recorded on a designated log as well as PPM test strip . During the initial kitchen tour that began at 9:08 AM on 5/4/26, Surveyor observed a container of Ecolab Oasis 146 Multi-Quat Sanitizer in the kitchen and an Ecolab Oasis 146 Multi-Quat Sanitizer data sheet posted above the three-compartment sink. Surveyor observed Hydriion sanitizer test strips above the sink. The dishwashing machine temperature and sanitizing solution testing logs were posted to the right of the sink. The log was filled out three times daily from 5/1/26 through 5/3/26 with the Quat sanitizer PPM and staffs' initials. There were missing entries for breakfast and lunch on 5/4/26 and 5/5/26. Surveyor noted there was no space on the log to record the temperature of the sanitizing solution. Surveyor noted every PPM entry was 400. On 5/4/26 at 10:13 AM, Surveyor asked KM-F to test the sanitizing solution. KM-F filled a bucket with sanitizer from the sink dispenser. KM-F dipped a test strip into the solution for 10 seconds and compared the strip to the color legend on the back of the test strip container. KM-F indicated the PPM was 400 or 500. KM-F was not aware of temperature testing requirements to ensure the effectiveness of the sanitizing solution. KM-F temped the (continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	sanitizing solution which was 80.4 degrees F. KM-F was not aware the temperature was outside the temperature range. KM-F did not document the temperature on the testing log. Cleanliness: The 2022 FDA Food Code documents at 4-601.11 Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils: (A) Equipment food-contact surfaces and utensils shall be clean to sight and touch. (B) The food-contact surfaces of cooking equipment and pans shall be kept free of encrusted grease deposits and other soil accumulations. The 2022 FDA Food Code documents at 4-602.12 Cooking and Baking Equipment: (A) Food-contact surfaces of cooking and baking equipment shall be cleaned at least every 24 hours. The 2022 FDA Food Code documents at 4-602.13 Nonfood-Contact Surfaces: Nonfood-contact surfaces of equipment shall be cleaned at a frequency necessary to preclude accumulation of soil residues. The facility's Dietary Department Policy and Procedure (Sanitization) policy, dated 3/1/26, indicates: The food service area will be maintained in a clean and sanitary manner. 1. Kitchen, kitchen areas, and dining areas will be clean, free of litter/debris, and protected from vermin/insects. 2. All utensils, counters, shelves, and equipment shall be kept clean and maintained in good condition. All equipment, food contact surfaces, and utensils shall be washed, rinsed, and sanitized .4. Sanitizing of environmental surfaces must be performed using FDA appropriate Quat sanitizer .14. The food service manager will be responsible for scheduling dietary staff for regular cleaning of kitchen and dining areas. Food service staff will maintain cleanliness throughout their work areas throughout the day. The facility's Sanitation Inspection policy, revised 3/1/26, indicates: 1. All food service areas shall be kept clean, sanitary, free from litter and rubbish, and protected from rodents, roaches, flies, and other insects. 2. The department shall establish a sanitation program for food services based on applicable state and federal requirements. 3. The sanitation program will provide for inspections to be conducted of the food service areas. 4. Sanitation inspections will be conducted in the following manner: a. Daily: Food service staff shall inspect refrigerators/coolers, freezers, storage area temperatures, and dishwasher temperatures daily. b. Weekly: The dietary manager shall inspect all food service areas weekly to ensure the areas are clean and comply with sanitation and food service regulations. During the initial kitchen tour that began at 9:08 AM on 5/4/26, Surveyor and KM-F observed the following: ~ Stovetop burners were caked with food and debris that coated the burner surfaces and ran down the sides of the stove.~ Four 3 level carts used to transport food and clean dishes contained food and debris on each shelf.~ Food prep areas contained debris on the counters and shelves.~ The kitchen floor contained stains, dirt, spilled food/drinks, and food wrappers, including bread bag tags, and plastic bags.~ The toaster was covered with toast crumbs. The metal bottom of the toaster was not visible due to debris. ~ Metal grate shelves with clean food storage containers contained unidentified particles and debris. On 5/4/26 at 10:18 AM, Surveyor interviewed KM-F who verified the kitchen should be kept clean. Surveyor and KM-F observed the posted cleaning logs. The daily cleaning logs contained 24 daily cleaning assignments; all were marked as completed. There was an opening checklist of to do and cleaning items with 19 tasks; all were marked as completed. Examples of the tasks listed as completed included: ~ Toaster cleaned~ Range: burners, drip tray, backdrop~ Tables and shelves organized/cleaned~ Back prep area floor sweep/mop~ [NAME] and server line floor sweep/mop~ All work surfaces cleaned and sanitized~ Cleaning assignments from prior day completed and reviewed KM-F verified the items marked as completed were not completed. KM-F was unsure when the range/stovetop was last cleaned. KM-F indicated the toaster looked terrible and had not been cleaned that day. On 5/5/26 at 7:42 AM, Surveyor entered the kitchen and noted all 43 tasks on the kitchen cleaning log and opening checklist were marked as completed by CK-G. Surveyor noted food, dirt, grime, and debris were still on the range/stovetop, carts, the floor, and shelves, and the kitchen was in the same condition as the day prior aside from the toaster which had been cleaned. On 5/5/26 at 9:01 AM, Surveyor interviewed CK-G about the cleaning items marked completed by 7:42 AM. CK-G verified CK-G had not completed any of the tasks that day and had not completed them when CK-G signed off on all 43 tasks on 5/4/26. CK-G did not know why CK-G marked the tasks as completed. (continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	CK-G then stated CK-G cleaned the microwave that morning. CK-G did not know when the stovetop/range was last cleaned and verified the kitchen did not look clean. Food Cooling Temperatures: The 2022 FDA Food Code documents at 3-501.14 Cooling: (A) Cooked time/temperature control for safety food shall be cooled: (1) Within 2 hours from 57 C (135 F) to 21 C (70 F); and (2) Within a total of 6 hours from 57 C (135 F) to 5 C (41 F) or less. (B) Time/temperature control for safety food shall be cooled within 4 hours to 5 C (41 F) or less. The 2022 FDA Food Code documents at section 3-501.15 Cooling Methods: (A) Cooling shall be accomplished in accordance with the time and temperature criteria specified under S 3-501.14 by using one or more of the following methods based on the type of food being cooled: (1) Placing the food in shallow pans; (2) Separating the food into smaller or thinner portions; (3) Using rapid cooling equipment; (4) Stirring the food in a container placed in an ice water bath; (5) Using containers that facilitate heat transfer; (6) Adding ice as an ingredient; or (7) Other effective methods. The facility's Dietary Department Policy and Procedure (Rapid Cooling of Foods), dated 3/1/26, indicates: Potentially hazardous foods should be cooled rapidly. Proper cooling of hot foods to a safe temperature minimizes the growth of microorganisms that may result in food contamination. 1. Rapid cooling is defined as cooling from 135°F to 70°F within two hours and then to a temperature of 40°F or below within the next four hours. The total cooling time between 135°F and 40°F is not to exceed six hours. During the initial kitchen tour that began at 9:08 AM on 5/4/26, Surveyor and KM-F observed a food cooling log posted in the kitchen. The log contained 23 food items for cooling. Seven of the items had not been cooled to 40 degrees or less. Examples of final logged temperatures included: ~ Ham - 50°~ Soup - 109°~ Chili - 66°~ [NAME] - 64°~ Sausage - 145° Surveyor interviewed KM-F who indicated food should be cooled to 40 degrees. KM-F indicated staff should document the food cooling progress on the log all the way through to 40 degrees or less. Dishwasher Temperatures: The 2022 FDA Food Code documents at 4-302.13 Temperature Measuring Devices, Manual Warewashing: Water temperature is critical to sanitization in warewashing operations. This is particularly true if the sanitizer being used is hot water. The effectiveness of cleaners and chemical sanitizers is also determined by the temperature of the water used. A temperature measuring device is essential to monitor manual warewashing and ensure sanitization. Effective mechanical hot water sanitization occurs when the surface temperatures of utensils passing through the warewashing machine meet or exceed the required 71 C (160 F). Parameters such as water temperature, rinse pressure, and time determine whether the appropriate surface temperature is achieved. Although the Food Code requires integral temperature measuring devices and a pressure gauge for hot water mechanical warewashers, the measurements displayed by these devices may not always be sufficient to determine the surface temperatures of utensils are reaching 71 C (160 F). The regular use of irreversible registering temperature indicators provides a simple method to verify the hot water mechanical sanitizing operation is effective in achieving a utensil surface temperature of 71 C (160 F). The 2022 FDA Food Code documents at 4-501.112 Mechanical Warewashing Equipment, Hot Water Sanitization Temperatures: The temperature of hot water delivered from a warewasher sanitizing rinse manifold must be maintained according to the equipment manufacturer's specifications and temperature limits specified in this section to ensure surfaces of multi-use utensils such as kitchenware and tableware accumulate enough heat to destroy pathogens that may remain on such surfaces after cleaning. The surface temperature must reach at least 160 degrees F as measured by an irreversible registering temperature measuring device to affect sanitization. When the sanitizing rinse temperature exceeds 194 degrees F at the manifold, the water becomes volatile and begins to vaporize reducing its ability to convey sufficient heat to utensil surfaces. The lower temperature limits of 165 degrees F for a stationary rack, single temperature machine, and 180 degrees F for other machines are based on the sanitizing rinse contact time required to achieve the 160 degree F utensil surface temperature. The 2022 FDA Food Code documents at 4-302.13 Temperature Measuring Devices, Manual and Mechanical Warewashing (B): In hot water mechanical warewashing operations, an irreversible registering (continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	temperature indicator shall be provided and readily accessible for measuring the utensil surface temperature. The facility's Dishwasher Temperature policy, revised 3/1/26, indicates: It is the policy of this facility to ensure dishes and utensils are cleaned under sanitary conditions through adequate dishwasher temperatures. 1. All items cleaned in the dishwasher will be washed in water that is sufficient to sanitize any and all items. 2. Manufacture's instructions shall be followed for machine washing and sanitizing. For high temperature dishwashers (heat sanitization): a. The wash temperature shall be 150-165 F .b. The final rinse temperature shall be 180 F or above but not to exceed 194 F .6. Water temperatures shall be measured and recorded prior to each meal . The facility's Dietary Department Policy and Procedure (Dishwashing and Manual Washing) policy, dated 3/1/26, indicates: .2. Wash solution must maintain a temperature of 150°F or higher. 3. Rinse cycle temperature must maintain a rinse temperature of 180-194°F. 4. Dietary staff operating the dishwashing machine will check temperatures using the machine gauge with each washing cycle and will record the results in the facility's Dishwashing Temperature Log before breakfast, after lunch, and after dinner. Temperatures not meeting the appropriate temperature/range should be reported to the supervisor and corrected immediately. 5. The operator will check temperature calibration of the gauge and record results daily by using a temperature test strip following manufacturer's instructions. 6. Should hot water temperatures not meet appropriate guidelines, shutdown the machine (notify supervisor) until the temperatures or parts per million (PPM) are adjusted . On 5/4/26 at 10:13 AM, Surveyor interviewed KM-F who indicated machine temperatures run low on the dish machine gauges. KM-F stated KM-F doesn't use a temperature testing puck because it comes out low and is probably not correct because the plates come out hot. Surveyor observed signs on the dishwashing machine that indicated the wash temperature should be 155 F and the rinse temperature should be higher than 180 F. Surveyor observed the following dishwashing temperatures: ~ On 5/4/26 at 9:47 AM - Wash: 146 F, Rinse: 172 F ~ On 5/5/26 at 8:41 AM - Wash: 146 F, Rinse: 186 F~ On 5/5/26 at 8:52 AM - Wash: 142 F, Rinse: 186 F~ On 5/5/26 at 8:55 AM - Wash: 142 F, Rinse: 184 F~ On 5/5/26 at 8:56 AM - Wash: 140 F, Rinse: 186 F On 5/5/26 at 8:56 AM, Surveyor and CK-G observed CK-H run a temperature testing puck through the dishwasher which indicated the maximum temperature reached was 147 F. On 5/5/26 at 8:56 AM, Surveyor interviewed CK-G who observed the testing puck and indicated the puck usually runs low with a maximum temperature of 149, 150, or 153 degrees. CK-G did not know what the dishwashing temperature should be and indicated temperatures have been that low for a while. CK-G did not know how correct temperatures on the dishwashing log were achieved. On 5/5/26 at 9:07 AM, Surveyor interviewed CK-H who read the dishwashing temperatures of 155 F for the wash cycle and 180 F for the rinse cycle to Surveyor. CK-H indicated CK-H isn't supposed to do anything if the dishwasher doesn't reach the designated temperatures and stated there is no point in telling anyone. CK-H indicated management is aware the machine has not reached the required temperatures for several weeks because a repairman was at the facility 2 to 3 weeks ago to replace a part but the machine still doesn't work. CK-G indicated the repairman stated the machine isn't properly ventilated so it won't reach the appropriate temperatures. CK-H stated a second repairman serviced the machine but the temperatures are still consistently low. CK-H reported the low temperatures to management and KM-F. On 5/5/26, Surveyor observed the dishwashing temperature logs and noted missing entries for breakfast and lunch on 5/4/26 and 5/5/26. Entries on the log for 5/1/26 to 5/3/26 indicated the following temperatures: 150, 152, 153, 149, 153, 150, 153, 154, and 152 degrees F. The May 2026 temperature log contained the following rinse temperatures: 170, 174, 176, 170, 172, 171, 171, 173, and 170 degrees F. Unsanitary Dishwashing: The 2022 FDA Food Code documents at 2-301.14 When to Wash: Food employees shall clean their hands and exposed portions of their arms as specified under S 2-301.12 immediately before engaging in food preparation including working with exposed food, clean equipment and utensils, and unwrapped single-service and single-use articles, and: .(E) After handling soiled equipment or utensils; .(H) Before putting on gloves to initiate a task that involves working with food; and .(I) After engaging in other activities that (continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	contaminate the hands. The facility's Dishwasher Temperature policy, revised 3/1/26, indicates: .a. Hands are to be washed before and after running the dishwashing machine. Food service workers will also wash hands between placing dirty dishes on racks and taking clean dishes off rack as well as change aprons . On 5/4/26 at 9:11 AM, Surveyor observed CK-H load dirty dishes into a rack, push the rack into the dishwasher, and go to the clean dishes side. CK-H wore an apron but not gloves. CK-H did not cleanse hands or remove the soiled apron before putting away clean dishes. On 5/5/26 at 8:44 AM, Surveyor interviewed CK-H while CK-H did dishes with CK-G. CK-H stated dishes should be washed with two staff so one can stay on the clean side and one on the dirty side. CK-H stated if there is only one staff, the staff should cleanse hands before touching clean dishes. CK-H verified CK-H had not done so the day prior. Hair Nets: The 2022 FDA Food Code documents at 2-402.11 Hair Restraints: Effectiveness: (A) Except as provided in (B) of this section, Food Employees shall wear hair restraints such as hats, hair coverings or nets, beard restraints, and clothing that covers body hair, that are designed and worn to effectively keep their hair from contacting exposed food, clean equipment, utensils and linens, and unwrapped single-service and single-use articles. The facility's Food Safety Requirements policy, revised 2/1/26, indicates: .Food will also be stored, prepared, distributed, and served in accordance with professional standards for food safety .7. Staff shall adhere to safe hygienic practices to prevent contamination of foods from hands or physical objects .d. Dietary staff must wear hair restraints to prevent hair from contacting food . On 5/4/26 at 9:11 AM, Surveyor observed CK-H wash dishes and work throughout the kitchen. CK-H wore a hairnet but not a beard restraint. CK-H had a full face beard over one inch in length and longer in front of the chin. On 5/4/26 at 9:47 AM, Surveyor observed KM-F with a beard restraint and a baseball hat that did not cover KM-F's hair. Approximately 3 inches of unrestrained hair was visible out the back and sides of the hat. Surveyor observed KM-F in the freezer, coolers, and kitchen prep areas on multiple occasions. On 5/5/26 beginning at 7:42 AM, Surveyor observed CK-H prep food and drinks in the kitchen for breakfast tray delivery without a beard restraint. On 5/5/26 at 9:06 AM, Surveyor observed Housekeeper (HK)-I walk though the kitchen to the dish area. HK-I did not wear a hairnet. On 5/5/26 at 9:06 AM, Surveyor interviewed HK-I who didn't know KH-I needed to wear a hairnet in the kitchen and was not told HK-I needed to wear one. On 5/5/26 at 11:53 AM, Surveyor observed CK-H prep food and drinks in the kitchen for lunch service without a beard restraint. Surveyor observed CK-H in multiple areas of the kitchen throughout the day without a beard restraint. On 5/5/26 at 12:11 PM Surveyor observed KM-F cook hamburgers on the flat top grill in a baseball hat with inches of unrestrained hair out the back and sides of the hat. Surveyor observed KM-F walk through the kitchen and prep area with unrestrained hair on multiple occasions. Hand Hygiene: The 2022 FDA Food Code documents at 2-301.14: Food Employees shall clean their hands and exposed portions of their arms as specified under S 2-301.12 immediately before engaging in food preparation including working with exposed food, clean equipment and utensils, and unwrapped single-service and single-use articles. The 2022 FDA Food Code documents at 3-301.11 Preventing Contamination from Hands: (A) Food Employees shall wash their hands as specified under S 2-301.12. (B) Except when washing fruits and vegetables as specified under S3-302.15 or as specified in (D) and (E) of this section, Food Employees may not contact exposed, ready-to-eat food with their bare hands and shall use suitable utensils such as deli tissue, spatulas, tongs, single-use gloves, or dispensing equipment. The facility's Handwashing Guidelines for Dietary Employees policy, revised 3/1/26, indicates: Handwashing is necessary to prevent the spread of bacteria that may cause foodborne illnesses .6. Dietary employees shall clean their hands and exposed portions of their arms immediately before engaging in food preparation .in the following situations: .h. Before donning gloves for working with food . On 5/5/26 at 11:53 AM, Surveyor observed CK-G serve lunch while wearing gloves. At 12:06 AM, Surveyor observed CK-G change gloves to change tasks. CK-G did not cleanse hands between glove changes. Surveyor also observed CK-G change gloves without cleansing hands while serving food at 12:27 PM and 12:41 PM. On 5/5/26 at 12:19 PM, Surveyor observed KM-F tell kitchen staff (continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525611	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/06/2026
NAME OF PROVIDER OR SUPPLIER Timber Ridge Health and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 825 Whiting Ave Stevens Point, WI 54481	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	they needed to review policies for education. Surveyor observed the following policies on the counter for staff to read and sign: ~ Food Safety Requirements~ Sanitation Inspection~ Dishwasher Temperatures~ Date Marking for Food Service On 5/6/26 at 12:11 PM, Surveyor interviewed Registered Dietician (RD)-E who indicated kitchen staff should be aware of and follow all policies related to food preparation, storage, safety, cleanliness, and serving. On 5/6/26 at 12:27 PM, Surveyor interviewed KM-F who indicated cooked and opened food should be clearly marked with the name of the food, the date it was made or opened, and the use-by date. KM-F indicated staff should clean food storage areas and remove out-of-date foods. KM-F indicated nursing staff are responsible for maintaining temperature logs for unit kitchenette refrigerators/freezers. KM-F wasn't aware the sanitizing solution needs to be at a certain temperature to test for efficacy and verified the testing log did not include the temperature of the sanitizing solution. KM-F verified staff aren't cleaning the kitchen as indicated on the daily cleaning checklist and deep cleaning list and indicated it may be due to staff burnout. KM-F stated the state of the kitchen is embarrassing and verified staff should not sign the daily cleaning log for tasks that aren't completed. KM-F verified cooked food should be cooled to 40 degrees or below. KM-F stated staff should put food in shallow pans and/or in ice baths to cool and should document cooling temperatures until the food reaches a temperature of 40 degrees or below. KM-F thought the facility had a high temperature dishwashing machine but stated KM-F was told by NHA-A it was a low temperature chemical sanitizing machine and the low temperatures were fine. KM-F was aware information on the dishwashing machine indicated the temperature should reach a minimum of 155° for the wash cycle and 180° for the rinse cycle and reported the low temperatures to NHA-A. KM-F stated it is an old machine and two repairman have been there to address low temperatures in the past two months. KM-F stated one of the repairmen indicated the machine is faulty because it isn't properly ventilated. KM-F stated the temperature testing puck does not work and shows lower temperatures than the dishwashing machine gauges. KM-F verified KM-F did not order a new testing puck. KM-F confirmed staff should remove aprons and wash hands prior to touching clean dishes when moving from dirty dishes to clean dishes. KM-F stated every person who enters the kitchen needs to wear a hairnet and beard restraint (if applicable). KM-F stated KM-F put a box of hairnets by the kitchen entrance so staff can put one on prior to entering the kitchen. KM-F verified KM-F should have worn a hairnet to cover the hair coming out of KM-F's hat. KM-F also confirmed CK-G should have cleansed hands between glove changes. On 5/6/26 at 3:29 PM, Surveyor interviewed NHA-A who indicated kitchen staff should be aware of and follow policies related to food preparation, storage, safety, cleanliness, and serving. NHA-A stated NHA-A was told the dishwashing machine was a chemical sanitizing machine. After Surveyor indicated information on the dish machine indicated the wash temperature should reach 155° and the rinse temperature should reach 180°, NHA-A confirmed the dishwashing machine is a high temperature machine. NHA-A confirmed the dishwashing machine needs to be fixed or replaced because of the consistently low temperatures.		