

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  525637	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  09/04/2024
NAME OF PROVIDER OR SUPPLIER  Cornell Health Services		STREET ADDRESS, CITY, STATE, ZIP CODE 320 N 7th St Cornell, WI 54732	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide and implement an infection prevention and control program.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48793</b></p> <p>Based on observation, interview and record review, the facility did not establish and maintain an infection prevention and control program designed to provide a safe, sanitary, and comfortable environment and to help prevent the development and transmission of communicable diseases and infections. This had the potential to affect 17 residents (R) on the 200 Hall.</p> <p>The facility did not ensure the standards of practice for applying and removing Personal Protective Equipment (PPE) to prevent the spread of infection while providing high contact care for COVID-19 positive R4.</p> <p>Housekeeper observed not sanitizing hands between resident rooms when delivering clean linens.</p> <p>Findings include:</p> <p>Surveyor requested and reviewed the facility policy titled Personal Protective Equipment, which stated in part, .c. Face/eye protection: ii. Wear goggles or face shield as added face/eye protection. Personal eyeglasses with side protectors are not a substitute for goggles or a face shield .</p> <p>Surveyor requested and reviewed the facility policy titled Infection Prevention and Control Program, which stated in part, .11. Linens: a. Laundry and direct care staff shall handle, store, process, and transport linens to prevent spread of infection .</p> <p>R4 was admitted on [DATE] with diagnoses which included in part: COVID-19 positive, dementia, and diabetes. R4's Minimum Data Set (MDS) assessment, dated 06/23/24, identified R4 scored 4 during a Brief Interview for Mental Status (BIMS), indicating impaired cognition.</p> <p>On 09/04/24 at 11:50 AM, Surveyor observed Certified Nursing Assistant (CNA) C and CNA D sanitize hands and apply fluid shield 3 N95 particulate filter respirator mask, gowns, and gloves. CNA D applied goggles and CNA C kept personal glasses on and entered R4's room. Surveyor did not observe CNA C apply protective goggles before entering COVID-19 positive room.</p> <p>On 09/04/24 at 12:07 PM, Surveyor observed CNA C exit R4's room and doff PPE. CNA C sanitized CNA C's regular glasses.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 09/04/24 at 12:11 PM, Surveyor observed CNA D doff PPE. CNA D laid contaminated goggles on the top of the PPE cart outside R4's room to wipe goggles down with sanitizing wipe. Surveyor did not observe CNA D wipe down the top of the PPE cart after contaminated goggles were touching the PPE cart.</p> <p>On 09/04/24 at 12:20 PM, Surveyor observed Housekeeper E remove clean linens from linen cart. Housekeeper E placed a pile of clean linens underneath Housekeeper E's arm pit and placed another set of clean linens under the other arm while holding the clean linens against Housekeeper E's scrubs. Then Housekeeper E approached PPE cart outside R4's door. Housekeeper E moved items around with bare hands and then placed R4's clothes on top of the contaminated PPE cart. Housekeeper E went directly into R5 and R8's room, opened the closet door and delivered the other clean linens that were being held under Housekeeper E's arm. Housekeeper E exited R5 and R8's room. Surveyor did not observe hand hygiene being performed before or after entering or exiting R5 and R8's room. Housekeeper E walked down hallway and grabbed more residents' clean linens and held clean linens against Housekeeper E's body touching Housekeeper E's scrubs. Housekeeper E ambulated down the hallway to R6 and R7's room and delivered clean linens to R6 and R7's closet. Surveyor did not observe hand hygiene performed before or after entering and exiting R6 and R7's room.</p> <p>On 09/04/24 at 1:10 PM, Surveyor interviewed Housekeeper E and asked Housekeeper E what expectation for hand hygiene and infection control practices were during clean linen delivery. Surveyor indicated to Housekeeper E that Surveyor observed Housekeeper E carry clean linens against Housekeeper E's body and then deliver clean linens, and Surveyor observed no hand hygiene between Housekeeper E entering, exiting, and delivering clean linens to residents' rooms. Housekeeper E indicated that Housekeeper E was never really taught that Housekeeper E needed to sanitize hands between rooms after touching closets and clean linens. Housekeeper E indicated that Housekeeper E should not let clean linens touch Housekeeper E's clothes.</p> <p>On 09/04/24 at 1:12 PM, Surveyor interviewed CNA C and asked if CNA C knows what type of eye protection is supposed to be used in a droplet precaution room. CNA C indicated that CNA C was never really told that CNA C could not wear CNA C's personal glasses.</p> <p>On 09/04/24 at 1:14 PM, Surveyor interviewed CNA D and asked what the correct process was for doffing PPE when exiting droplet precautions room. CNA D stated, I know I placed my dirty goggles on PPE cart outside the COVID-19 positive room and didn't mean to. I should have wiped goggles down right away and not placed them on the PPE cart contaminated.</p> <p>On 09/04/24 at 1:17 PM, Surveyor interviewed Infection Preventionist (IP) F and asked IP F what guidelines does IP F follow to implement and educate staff on current standards of practice. IP F indicated that IP F follows the CDC guidelines and facility protocols. Surveyor asked IP F if IP F can walk Surveyor through the process for donning and doffing PPE. IP F indicated that staff are to don gown, mask, eye protection, and gloves. Surveyor asked was it normal for staff to doff PPE on the outside of the COVID-19 positive room. IP F indicated that IP F has never been taught any other way. Surveyor indicated to IP F that Surveyor observed staff doffing PPE outside COVID-19 positive room and throwing PPE into trash located on outside door in common hallway.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>IP F indicated that IP F was not aware that trash can needed to be in the COVID-19 positive room. Surveyor asked IP F what expectation is for staff when doffing PPE and how do they sanitize goggles after being contaminated. IP F indicated that staff are to doff PPE and sanitize goggles before placing goggles down on any surface. Surveyor indicted to IP F that Surveyor observed CNA D exit COVID-19 positive room, doff gown, gloves, and then grabbed goggles and placed contaminated goggles on the PPE cart outside R4's room before wiping contaminated goggles down. CNA D then opened PPE cart drawers and grabbed a wipe to clean contaminated goggles. Surveyor did not observe CNA D wipe down the PPE cart. IP F indicated that CNA D should have not laid contaminated goggles on PPE cart. IP F indicated that CNA D should have wiped the goggles down with sanitizing wipe before laying directly on the PPE cart.</p> <p>Surveyor asked IP F what expectation of hand hygiene between Housekeeper E delivering clean linens room to room. IP F indicated that Housekeeper E is expected to be using hand sanitizer between rooms when delivering clean linens. Surveyor indicated to IP F that Surveyor observed Housekeeper E grab clean linens, press clean linens against scrubs, walk down hallway to COVID-19 positive room and rearrange contaminated items on top of PPE cart to make room for clean linens. Housekeeper E then walked across the hall to another resident room and delivered the other clean linens that were being held under Housekeeper E's arm. Surveyor did not observe Housekeeper E sanitize hands or use any hand hygiene practices. IP F indicated that Housekeeper E should be practicing good hand hygiene between delivering clean linens and expectation would be to sanitize or wash hands between rooms.</p>		