

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525664	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/28/2026
NAME OF PROVIDER OR SUPPLIER Hamilton Health Services		STREET ADDRESS, CITY, STATE, ZIP CODE 1 Hamilton Dr Two Rivers, WI 54241	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>Based on staff interview and record review, the facility did not report an allegation of exploitation to the State Agency (SA) for 1 resident (R) (R14) of 2 sampled residents. The facility was informed on 1/7/26 that Licensed Practical Nurse (LPN)-F accepted money from R14. The facility did not report the allegation of exploitation to the SA. Findings include: The facility's Abuse, Neglect and Exploitation policy, revised 7/15/22, indicates: It is the policy of this facility to provide protections for the health, welfare, and rights of each resident by developing and implementing written policies and procedures that prohibit and prevent abuse, neglect, exploitation, and misappropriation of resident property. Exploitation means taking advantage of a resident for personal gain through the use of manipulation, intimidation, threats, or coercion. Reporting/Response: Reporting of all alleged violations to the Administrator, State Agency, Adult Protective Services, and to all other required agencies (e.g., law enforcement when applicable) within specified timeframes: a. Immediately, but not later than two hours after the allegation is made, if the events that caused the allegation involve abuse or result in serious bodily injury, or b. Not later than twenty-four hours if the events that caused the allegation do not involve abuse and do not result in serious bodily injury. The Administrator will follow up with government agencies to report the results of the investigation when final within five working days of the incident, as required by state agencies. On 1/27/26, Surveyor reviewed R14's medical record. R14 had diagnoses including anxiety, depression, kidney failure, chronic obstructive pulmonary disease, and type 2 diabetes. R14's Minimum Data Set (MDS) assessment, dated 12/9/25, had a Brief Interview for Mental Status (BIMS) score of 15 out of 15 which indicated R14 had intact cognition. R14 was R14's own decision maker. On 1/27/26 at 10:15 AM, Surveyor interviewed R14 who stated LPN-F told R14 that LPN-F could not get home from work (on 1/7/26) because LPN-F did not have any gas money. R14 stated R14 gave LPN-F eight dollars for gas but the money was returned a short while later. R14 stated R14 knew LPN-F from another facility and LPN-F had previously cared for R14. R14 stated Assistant Director of Nursing (ADON)-E spoke to R14 the following day about the incident and R14 had not seen LPN-F since that night. On 1/27/26 at 11:17 AM, Surveyor interviewed ADON-E who stated a nurse called ADON-E on 1/7/26 and reported that LPN-F had accepted money from R14 because LPN-F did not have gas money to get home from work. ADON-E stated the nurse instructed LPN-F to return the money because it was unacceptable to accept money from a resident. ADON-E reported the incident to Nursing Home Administrator (NHA)-A. ADON-E spoke to R14 on 1/8/26 who verified R14 gave gas money to LPN-F and it was returned. ADON-E stated LPN-F was an agency nurse and R14 knew LPN-F from a facility where R14 had previously resided. ADON-E stated R14 felt R14 and LPN-F had a relationship which made it acceptable for R14 to give LPN-F money. On 1/27/26 at 12:18 PM, Surveyor interviewed NHA-A who stated the incident occurred on 1/7/26 and was reported to NHA-A on 1/8/26. NHA-A stated an e-mail was sent to LPN-F's agency and LPN-F was not allowed to return to the facility. NHA-A stated after ADON-E spoke with R14, NHA-A did not think the incident was an allegation</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>of exploitation or needed to be reported to the State Agency since the money was returned. On 1/28/26 at 9:42 AM, Surveyor again interviewed NHA-A who stated NHA-A thought LPN-F knew it was not acceptable to accept money from a resident. NHA-A indicated LPN-F initially took the money because of a friendly relationship with R14 from a previous facility but gave the money back when instructed to do so.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Respond appropriately to all alleged violations.</p> <p>Based on staff interview and record review, the facility did not thoroughly investigate an allegation of exploitation for 1 resident (R) (R14) of 2 sampled residents. The facility was informed on 1/7/26 that Licensed Practical Nurse (LPN)-F accepted money from R14. The facility did not thoroughly investigate the allegation of exploitation. Findings include: The facility's Abuse, Neglect and Exploitation policy, revised 7/15/22, indicates: It is the policy of this facility to provide protections for the health, welfare, and rights of each resident by developing and implementing written policies and procedures that prohibit and prevent abuse, neglect, exploitation, and misappropriation of resident property. Exploitation means taking advantage of a resident for personal gain through the use of manipulation, intimidation, threats, or coercion. Investigation of Alleged Abuse, Neglect and Exploitation: An immediate investigation is warranted when allegation or suspicion of abuse, neglect, or exploitation, or reports of abuse, neglect, or exploitation occur. Written procedures for investigations include: Investigating different types of alleged violations. Identifying and interviewing all involved persons, including the alleged victim, alleged perpetrator, witnesses, and others who might have knowledge of the allegation(s). Focusing the investigation on determining if abuse, neglect, exploitation, and/or mistreatment has occurred, the extent and cause, and providing complete and thorough documentation of the investigation. On 1/27/26, Surveyor reviewed R14's medical record. R14 had diagnoses including anxiety, depression, kidney failure, chronic obstructive pulmonary disease, and type 2 diabetes. R14's Minimum Data Set (MDS) assessment, dated 12/9/25, had a Brief Interview for Mental Status (BIMS) score of 15 out of 15 which indicated R14 had intact cognition. R14 was R14's own decision maker. On 1/27/26 at 10:15 AM, Surveyor interviewed R14 who stated LPN-F told R14 that LPN-F could not get home from work (on 1/7/26) because LPN-F did not have any gas money, R14 stated R14 gave LPN-F eight dollars for gas which was returned a short while later. R14 stated R14 knew LPN-F from a facility where LPN-F had previously resided and LPN-F had cared for R14. R14 stated Assistant Director of Nursing (ADON)-E spoke to R14 the following day about the incident and R14 had not seen LPN-F since that night. On 1/27/26 at 11:17 AM, Surveyor interviewed ADON-E who stated a nurse informed ADON-E on 1/7/26 that LPN-F had accepted money from R14 because LPN-F did not have gas money to get home from work. ADON-E stated the nurse instructed LPN-F to return the money because it was unacceptable to accept money from a resident. ADON-E reported the incident to Nursing Home Administrator (NHA)-A. ADON-E stated ADON-E spoke to R14 on 1/8/26. R14 confirmed R14 gave LPN-F gas money and the money was returned. ADON-E stated LPN-F was an agency nurse and R14 knew LPN-F from a facility where R14 previously resided. ADON-E stated R14 felt R14 and LPN-F had a relationship so it was acceptable for R14 to give LPN-F money. ADON-E confirmed ADON-E did not do any further investigation after interviewing R14 and reporting the incident to NHA-A. On 1/27/26 at 12:18 PM and 3:25 PM, Surveyor interviewed NHA-A who confirmed the incident occurred on 1/7/26 and was reported to NHA-A on 1/8/26. NHA-A stated an e-mail was sent to LPN-F's agency on 1/8/26 and LPN-F was not allowed to return to the facility. NHA-A stated after ADON-E spoke with R14, NHA-A did not think the incident was an allegation of exploitation. NHA-A stated R14 did not have any adverse psychosocial effects from the incident and NHA-A did not feel the allegation of exploitation required further investigation since the money was returned. NHA-A confirmed the facility did not interview other residents or staff to determine if there were other like concerns. NHA-A stated NHA-A would obtain documentation, interviews, and staff education related to the incident and provide the information to Surveyor. On 1/28/26 at 9:42 AM, Surveyor again interviewed NHA-A who stated NHA-A thought LPN-F knew it was not okay to accept money from a resident. NHA-A indicated LPN-F initially accepted the money due to a friendly relationship from a previous facility where LPN-F</p> <p>(continued on next page)</p>		

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