

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 525678	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/22/2025
NAME OF PROVIDER OR SUPPLIER Careview Health and Rehab of Minocqua		STREET ADDRESS, CITY, STATE, ZIP CODE 9969 Old Hwy 70 Rd Minocqua, WI 54548	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0773 Level of Harm - Actual harm Residents Affected - Few	<p>Provide or obtain laboratory tests/services when ordered and promptly tell the ordering practitioner of the results.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44863</p> <p>Based on record review and interview, the facility did not ensure the physician was notified of laboratory results for 1 of 2 residents (R), R7, reviewed for lab results.</p> <p>-A urinalysis (U/A) determined R7 had a urinary tract infection (UTI). The facility did not update R7's primary provider or urologist with the results; four days later R7 was hospitalized due to sepsis.</p> <p>Findings:</p> <p>R7 admitted to the facility on [DATE] with past medical history notable for cerebral palsy, urinary retention with chronic suprapubic catheter, and urinary tract infections.</p> <p>Minimum Data Set (MDS) assessment completed on 02/14/25 confirmed R7 scored 15/15 during Brief Interview for Mental Status (BIMS), indicating intact cognition. R7 is dependent on staff for activities of daily living (ADLs).</p> <p>R7's care plan included the following:</p> <p>-Renal insufficiency related to hydronephrosis (fluid in kidneys), history of calculus (stone) of ureter (a tube that carries urine from the kidney to the bladder) with obstruction, nephritis (kidney inflammation), and UTI, 10/31/24.</p> <p>In August 2024, R7 had ureter stents placed due to obstruction caused from kidney stones.</p> <p>On 03/06/25, R7 was scheduled to have stents removed at urology clinic. R7's stents were unable to be removed due to a small bladder, inflammatory debris, patient discomfort, and possible encrustation. Urologist E recommended removal in the operating room with date to be determined.</p> <p>On 03/17/25, Urologist E ordered a urine sample with culture and sensitivity, one time only for pre-surgical orders. R7's stent removal was scheduled for 04/02/25.</p> <p>On 03/19/25, R7 complained of abdominal pain and bladder spasms rating pain 8/10. Facility staff changed R7's suprapubic catheter. R7 stated she felt relieved and had no other complaints at that time. Urine specimen was collected and taken to lab per orders.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0773</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 03/23/25, R7's U/A results confirmed growth of pathogens, >100,000 klebsiella variicola and >100,000 proteus mirabilis.</p> <p>On 03/27/25 at approximately 5:46 AM, R7 reported to facility staff she felt dizzy and unwell. Vital signs were stable, rapid covid was negative, blood glucose was 196. R7's provider, Nurse Practitioner (NP) C was updated and ordered to obtain the following blood tests, Complete Blood Count (CBC) and Comprehensive Metabolic Panel (CMP).</p> <p>On 03/27/25 at approximately 1:05 PM, facility staff updated NP C of R7's change in condition related to lethargy and fever. NP C ordered R7 be sent to the emergency room (ER) for evaluation. R7 was admitted to the hospital due to septicemia (a body's response to an infection, causing inflammation which can lead to organ failure and death).</p> <p>Surveyor reviewed the discharge summary from R7's hospitalization from [DATE]-[DATE]. The discharge summary read in part, Brought to ER d/t mental status changes and fever, found to be septic. Two possible causes of sepsis, CAUTI from enterococcus. Blood cultures grew klebsiella pneumonia and imaging suggests possible pneumonia. UTI was treated with vancomycin, and pneumonia was treated with cefepime. There were no other concerns indicated during R7's hospitalization .</p> <p>On 04/02/25, R7 was discharged from the hospital and readmitted to the facility.</p> <p>On 04/21/25 at 2:11 PM, Surveyor interviewed R7. R7 stated she went to the urology clinic to have her ureter stents removed, however, they were unable to remove them due to pain, and she will be receiving anesthesia to have the stents removed on 04/30/25. R7 confirmed she was hospitalized about a month ago related to a UTI and states she has had UTIs in the past. R7 stated on the day she was sent to the ER, she had told staff she was not feeling well. After telling staff she was not feeling she was sent to the ER. R7 denied feeling ill prior to the day she was sent to the ER and hospitalized .</p> <p>On 04/22/25, Surveyor reviewed R7's record and noted NP C or Urologist E were not updated after the facility received R7's U/A results on 03/23/25. Surveyor noted the facility placed the order for R7's U/A under Medical Director (MD) D, and not under Urologist E, who ordered the U/A.</p> <p>On 04/22/25 at 9:17 AM, Surveyor interviewed NP C. Surveyor asked NP C if he was aware of R7's U/A results from 03/23/25. NP C stated he was not aware of R7's U/A results, as he did not order it. NP C stated because R7's U/A was ordered by Urologist E and not ordered by NP C, NP C would not have been sent R7's U/A lab report on 03/23/25, and he would have to go into R7's record to see the results. NP C stated he would not have looked in R7's record for the results, as he was not aware a U/A was ordered. NP C stated the results would have been sent to MD D, as her name was entered on the order. NP C stated MD D may not have reviewed the results as she would not have been aware a U/A was ordered. NP C stated facility should have put Urologist E's name on the order to ensure follow up.</p> <p>On 04/22/25 at 10:22 AM, Surveyor interviewed Infection Preventionist (IP) F. IP F reviewed R7's U/A results from 03/23/25, and stated she would expect staff to update a provider with the results. IP F stated a provider should be updated with both negative and positive results. IP F was unable to report why a provider was not updated on R7's U/A results.</p> <p>(continued on next page)</p>		

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<p>F 0773</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On 04/22/25 at 11:01 AM, Surveyor interviewed NP C. NP C stated residents with catheters will usually grow bacteria in urine due to colonization (bacteria is present without causing signs or symptoms) and may not require treatment. NP C confirmed R7 was asymptomatic until 03/27/25, when she was sent to ER. NP C stated R7's U/A results on 3/23/25 were not critical results. R7's U/A on 03/23/25 grew klebsiella variicola and proteus mirabilis and the U/A in the ER on [DATE] grew enterococcus, and the blood culture grew klebsiella pneumoniae.</p> <p>Klebsiella variicola comprises seven klebsiella pneumoniae species. Klebsiella variicola causes a wide range of health-care-associated infections and community-acquired infections. Klebsiella variicola is an opportunistic pathogen that can infect in the bloodstream, the respiratory tract, and the urinary tract. ([NAME] E, [NAME] SA. A case of Klebsiella variicola infection. Consultant. 2021;61(2):e33-e34. doi:10.25270/con.2020.07.00006)</p> <p>On 04/22/25 at 11:24 AM, Surveyor interviewed Medication Tech (MT) G. MT G stated she also works as Certified Nursing Assistant (CNA.) MT G reported she has cared for R7 and is familiar with R7. MT G reported R7 was at her normal baseline prior to her hospitalization on [DATE].</p> <p>On 04/22/25 at 11:26 AM, Surveyor interviewed Registered Nurse (RN) H. RN H stated R7 absolutely had no symptoms until 3/27/25, when she spiked a fever and had tremors. RN H stated R7 has a history of elevated temperature being related to UTI.</p> <p>On 04/22/25 at 11:51 AM, Surveyor interviewed Urologist E's staff. Urologist E's staff confirmed Urologist E did not receive R7's U/A results on 03/23/25, and they would discuss this with Urologist E and call Surveyor back.</p> <p>On 04/22/25 at 4:07 PM, Surveyor interviewed Urologist E about R7's U/A and treatment. Urologist E reported R7's U/A was ordered as part of her pre-operative plan and not due to symptoms. She would have treated R7's UTI approximately 3-4 days prior to R7's procedure, which was scheduled for 04/02/25.</p> <p>Facility staff did not update R7's primary provider or urologist related to the results of R7's U/A, to determine if R7 required treatment at the time of her UTI. Four days later R7 was hospitalized with sepsis.</p>		