

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555028	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/26/2026
NAME OF PROVIDER OR SUPPLIER Palos Verdes Health Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 26303 Western Ave. Lomita, CA 90717	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0568 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Properly hold, secure, and manage each resident's personal money which is deposited with the nursing home.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure one of four sampled residents (Resident 1) social security checks were not co-mingled (the mixing or combining of funds or assets from different sources into a single account or pool) into the facility's payroll account when Resident 1's social security checks were directly deposited into the facility's payroll account for six months (7/2021-12/2021). This deficient practice resulted in \$27,568.37 of Resident 1's social security checks being deposited into the facility's payroll account and used for employee paychecks. Findings During a review of Resident 1's admission Record (Face Sheet), the Face Sheet indicated Resident 1 was admitted to the facility on [DATE] with the diagnosis of Parkinson's disease (a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movements) During a review of Resident 1's Minimum Data Set ([MDS] a resident assessment tool) dated 4/2/2024, the MDS indicated Resident 1's cognition was moderately impaired and Resident 1 was dependent on facility staff to complete his activities of daily living ([ADLs] activities such as bathing, dressing and toileting a person performs daily). During a review of the facility's payroll account bank statement indicated the following: On 7/14/2021, the social security administration (SSA-the federal agency in the United States responsible for managing social insurance programs, including retirement, disability, and survivor benefits) deposited \$19,913.37 on behalf of Resident 1 into the payroll account. On 8/3/2021, the SSA deposited \$ 1,531 on behalf of Resident 1 into the payroll account. On 9/3/2021, the SSA deposited \$1,531 on behalf of Resident 1 into the payroll account. On 10/1/2021, the SSA deposited \$1,531 on behalf of Resident 1 into the payroll account. On 11/3/2021, the SSA deposited \$1,531 on behalf of Resident 1 into the payroll account. On 12/3/2021, the SSA deposited \$1,531 on behalf of Resident 1 into the payroll account. During a telephone interview on 1/23/2025 at 9:35 a.m. and a subsequent telephone interview on 1/28/2026 at 9:29 a.m., the Business Manager (BM1) stated when he was filling paperwork, he found the payroll bank statements from 7/2021 through 12/2021 which indicated Resident 1's social security checks were deposited into the payroll bank account. BM 1 stated he informed the former Administrator (ADM 1), the facility owner (FO) of the building, and the payroll assistant (PA). BM 1 stated there was no efforts made to return the funds to Resident 1's estate. During an interview on 1/26/2026 at 8:30 a.m., the new Business Manager (BM 2) stated after reviewing the payroll account statements, there was no evidence that Resident 1's social security funds were returned to Resident 1. BM 2 stated a check from the payroll account to Resident 1's trust account should have been made to return the social security funds, but it was not done. During an interview on 1/26/2026 at 1:35 p.m., the Administrator (ADM 2) stated Resident 1's social security funds were co-mingled (the mixing or combining of funds or assets from different sources into a single account or pool) in the facility's payroll account. ADM 2 stated the proper thing that should have been done was to provide a check to Resident 1's trust/ estate to return the funds. During a review of the facility's undated</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: Facility ID: 555028	If continuation sheet Page 1 of 4

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F 0568 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	policy and procedure (P/P) titled Resident trust funds policies and procedures, indicated money deposited to the account should not be used or combined with the facility funds.		

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<p>F 0569</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Notify each resident of certain balances and convey resident funds upon discharge, eviction, or death.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview, and record review, the facility failed to ensure funds for one of four sampled residents (Resident 1) were reconciled and returned to Resident 1 within three days of his discharge from the facility (4/28/2024) This deficient practice resulted in multiple social security checks belonging to Resident 1, totaling \$27,568.37, being deposited into the facility's payroll account between 7/2021 and 12/2021, without evidence that the funds were deposited to Resident 1's trust account while he was a resident at the facility, or that within 30 days of his discharge from the facility a check was issued to him. This deficient practice had the potential for other resident's funds to be unaccounted for and unreimbursed. Findings: During a review of Resident 1's admission Record (Face Sheet), the Face Sheet indicated Resident 1 was admitted to the facility on [DATE] with a diagnosis of Parkinson's disease (a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movements). During a review of the facility's Census (Resident information of admission and discharge), dated 1/1/2024 through 12/31/2024. The Census indicated Resident 1 was discharged from the facility on 4/28/2024. During a review of Resident 1's Minimum Data Set ([MDS] a resident assessment tool) dated 4/2/2024, the MDS indicated Resident 1's cognition was moderately impaired, and Resident 1 was dependent on facility staff to complete his activities of daily living ([ADLs] activities such as bathing, dressing and toileting a person performs daily). During a review of the facility's payroll Bank Account Statement, dated 7/14/2021 through 12/3/2021, the payroll Bank Account Statement indicated the Social Security Administration ([SSA] a Federal agency in the United States responsible for managing social insurance programs, including retirement, disability and survivor benefits) deposited multiple checks totaling \$27,568.37 into the facility's payroll account on behalf of Resident 1 as follows: 1. On 7/14/2021 - \$19,913.37 was deposited into the facility's payroll bank account 2. On 8/3/2021 - \$1,531.00 was deposited into the facility's payroll bank account 3. On 9/3/2021 - \$1,531.00 was deposited into the facility's payroll bank account 4. 10/1/2021 - \$1,531.00 was deposited into the facility's payroll bank account 5. On 11/3/2021 - \$1,531.00 was deposited into the facility's payroll bank account 6. On 12/3/2021 - \$1,531.00 was deposited into the facility's payroll bank account During a review of facility's Transaction Report dated 1/1/2020 through 1/31/2026, the Transaction Report indicated on 10/2025, the total due for Resident 1's share of cost was zero and the total owed to Resident 1 was zero. During a review of Resident 1's Trust Account, the Trust Account indicated a copied check dated 12/10/2024 (7 months and 12 days after Resident 1 was discharged from the facility on 4/28/2024) in the amount of \$1,843.70. During a telephone interview on 1/23/2026 at 9:35 a.m., and a subsequent telephone interview on 1/28/2026 at 9:29 a.m., the facility's former Business Office Manager (BOM) 1 stated when he worked at the facility (1/2022 - 1/2026), he discovered Resident 1's social security checks had been deposited into the facility's payroll account from 7/2021 through 12/2021. BOM 1 stated he informed the facility's former Administrator (ADM) 1, the facility's owner (FO), and the current Payroll Assistant (PA). BOM 1 stated he was not aware of any efforts to return the funds to Resident 1's trust account which was opened for Resident 1 1/2022. During an interview on 1/26/2026 at 8:30 a.m., the current BOM 2 stated the facility's Transaction Report for Resident 1 was incorrect because the facility owed Resident 1 funds which were deposited into the facility's payroll account (between 7/2021 - 12/2021). BOM 2 stated after reviewing the facility's Payroll Account Statements, there was no evidence that Resident 1's social security funds were returned to Resident 1. BOM 2 stated a check from the facility's payroll account should have been created and deposited into Resident 1's trust account, but it was not done. During a telephone interview</p> <p>(continued on next page)</p>		

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<p>F 0569</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>on 1/26/2026 at 12:35 p.m., the FO stated he manages the facility's payroll account and reviews it daily. The FO stated he was not aware that Resident 1's social security checks were being deposited into the facility's payroll account. During an interview on 1/26/2026 at 1:35 p.m., the Administrator (ADM) 2 stated if Resident 1's social security checks were deposited into the facility's payroll account a check should have been created and deposited into Resident 1's trust account. During a review of the facility's undated Policy and Procedure (P/P) titled Resident Trust Fund Policies and Procedures the P/P indicated upon discharge of a resident, a refund will be issued within the following guidelines: permanent discharge resident within three days and when the resident expires within 30 days.</p>		