

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555053	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/14/2024
NAME OF PROVIDER OR SUPPLIER Valley View Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 729 Browning Road Delano, CA 93215	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>37697</p> <p>Based on interview and record review, the facility failed to treat one of three sampled residents (Resident 1) with dignity and respect. This failure had the potential to affect Resident 1 ' s feeling of self-worth.</p> <p>Findings:</p> <p>During an interview on 8/14/24 at 11:27 a.m. with Administrator, Administrator stated on 8/5/24, Certified Nursing Assistant (CNA) 1 told Resident 1, You are lucky you get three meals a day because there are starving children in the world. Administrator stated the following day on 8/6/24 during breakfast, CNA 1 passed the breakfast trays to everyone in Resident 1 ' s room (not identified) but not to Resident 1. Administrator stated CNA 1 and all other facility staff had just been in-serviced recently that all meal trays are to be passed to everyone in the room before moving onto the next room.</p> <p>During an interview on 8/14/24 at 11:39 a.m. with CNA 1, CNA 1 stated on 8/5/24, she was discussing food with Resident 1 and told him, You know there are some kids on the street that have nothing to eat and picking in the trash. CNA 1 stated the following day 8/6/24 she was handing out meal trays for breakfast and handed Resident 1 ' s roommate his breakfast tray and moved onto the other residents as she pulled each individual tray. CNA 1 stated she had forgotten about the in-service given by the facility that all meal trays are to be passed out to each room completely before moving on to the next resident/room.</p> <p>During a review of the facility record MEETING NOTES (MN), dated 7/22/24, the MN indicated, (Food) Trays need to be served table and room at a time. The MN indicated CNA 1 received this education and signed her name.</p> <p>During a review of Resident 1 ' s Minimum Data Set (MDS- an assessment tool) under the section BIMS (Brief Interview for Mental Status - an assessment of cognition [mental processes including perception, memory, and thought]) dated 7/26/24, the BIMS indicated, Resident 1 had a score of 14 (cognitively intact).</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 8/29/24 at 12:19 p.m. with Resident 1, Resident 1 stated on 8/5/24, he was not feeling very hungry as he was recovering from surgery and had not had a big appetite. Resident 1 stated he told CNA 1 he did not want his meal. Resident 1 stated CNA 1 told him he was lucky to get three meals a day and there were people starving in the world. Resident 1 stated he was thinking why CNA 1 was talking to him in that manner. Resident 1 stated the next day during breakfast his roommate (not identified) was served his meal tray at approximately 7:10 a.m. by CNA 1. Resident 1 stated he never got his breakfast meal tray until another staff member (not identified) came to him around 7:24 a.m. and asked if he had eaten yet and then brought him his tray. Resident 1 stated, I (Resident 1) was really thinking what happened? What 's going on? Am I getting punished for what happened yesterday? Luckily the other aide (not identified) came in and apologized and brought me my tray. At the moment it felt like she (CNA 1) did it purposely and why did I not get my food. I mean I was hungry too. I could smell the food and my mouth was watering from being hungry.</p> <p>During a review of the facility ' s policy and procedure (P&P) titled, Promoting/Maintaining Resident Dignity, undated, the P&P indicated, It is the practice of this facility to protect and promote resident rights and treat each resident with respect and dignity as well as care for each resident in a manner and in an environment that maintains or enhances resident's quality of life by recognizing each resident's individuality. All staff members are involved in providing care to residents to promote and maintain resident dignity and respect resident rights. Speak respectfully to residents .</p>		