

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555068	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/07/2024
NAME OF PROVIDER OR SUPPLIER  White Blossom Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1990 Fruitdale Avenue San Jose, CA 95128	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>38573</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe and comfortable environment for one of three Residents (Resident 1) when space heater was used in the rehabilitation room. This failure had the potential to compromise residents' safety, health and well-being.</p> <p>Findings:</p> <p>During an interview on 4/19/24 at 8:25 a.m., with Resident 1, she stated that when she was in the rehabilitation room, the therapy staff could not turn up the space heater and Resident 1 was not allowed to have space heater and heating pad while the Rehabilitation (Rehab) staff currently use a space heater. Resident 1 further stated that the staff in the rehabilitation room was using space heater for six months because the heating unit was not functioning, and the rehabilitation room was cold if there was no space heater.</p> <p>During an initial tour of the facility with the Administrator (ADM) on 4/19/24 at 12:27 p.m., in the rehabilitation room, a space heater was plugged in. A red indicator light was on and the space heater was located under a desk</p> <p>During a concurrent observation and interview on 4/19/24 at 12:28 p.m., with Rehab Staff A (RS A), she confirmed the above observation and stated that rehab staff was using space heater for four to six months because of the problem with the heater/cooling system of the facility. She further stated that the maintenance supervisor was aware of the heater/cooling system problem of the facility for months.</p> <p>During a concurrent observation and interview on 4/19/24 at 12:30 p.m., with the Director of Nursing (DON), he acknowledged the above observation, took the space heater out from the rehabilitation room, and stated that staff could not use a space heater.</p> <p>During a concurrent interview and record review on 5/16/24 at 11:32 a.m., with the Maintenance Supervisor (MS), he stated that facility staff could not use space heater in the facility, and he could not provide in house facility preventive maintenance log and monitoring for cooling and heating system of the facility.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of the undated facility's policy and procedure (P&amp;P) titled, Homelike Environment, the P&amp;P indicated, Residents are provided with a safe, clean, comfortable, and homelike environment .These characteristics include: orderly environment, comfortable and safe temperatures . Staff provides person centered care that emphasizes the residents' comfort personal needs and preferences</p>		