

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555098	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/03/2025
NAME OF PROVIDER OR SUPPLIER Greenhaven Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 455 Florin Road Sacramento, CA 95831	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>38528</p> <p>Based on observation, interview and record review, the facility failed to ensure a comprehensive assessment, treatment and care was provided in accordance with professional standards of practice for one of three sampled residents (Resident 1), when treatment orders were not obtained, and a nursing care plan was not developed and implemented for a newly sustained skin tear.</p> <p>This failure had the potential for Resident 1 ' s wound to have delayed or compromised healing.</p> <p>Findings:</p> <p>Resident 1 was admitted in the middle of 2024 with diagnoses which included diabetes (a disorder characterized by difficulty in blood sugar control and poor wound healing), memory impairment and respiratory failure.</p> <p>During a review of Resident 1 ' s Minimum Data Assessment (MDS- a federally mandated resident was totally dependent with activities of daily living (ADLs- routine tasks/activities such as bathing, dressing and toileting a person performs daily to care for themselves).</p> <p>During a review of Resident 1 ' s physician ' s orders, there was no treatment orders associated with Resident 1 ' s skin tear.</p> <p>During record review of Resident 1 ' s nursing care plans, there was no care plan associated with the Resident 1 ' s skin tear.</p> <p>During a review of Resident 1 ' s SBAR (Situation, Background, Assessment, and Recommendation -a communication tool used by healthcare workers when there is a change of condition among the residents) Summary, dated 3/23/25, the SBAR indicated, [Resident 1] stated she was put back by 4 people onto bed . showed writer LN [licensed nurse] her skin tear & disc [discoloration] to RFA [right forearm], disc to LUA [left upper arm]. Skin tear noted w/ bandage & w/ scant blood .RFA skin tear 2 x 0.6 cm .</p> <p>During a review of Resident 1 ' s Nurse Progress Notes (NPN), dated 3/23/25, the NPN indicated, [Resident 1] noted with a small skin tear to the right outer forearm near her elbow.</p> <p>During a concurrent observation and interview on 4/3/25 at 9:35 a.m. with Resident 1 in bed, Resident 1 showed her right upper arm, and stated, I got a skin tear on my arm. It never happened before. It happened last Monday. They grabbed my hand, so I guess it created a skin tear.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 4/3/25 at 11:35 a.m. with the Treatment Nurse (TN), when asked if Resident 1 had a skin tear, the TN stated, Not that I know of .I am not aware of any skin tears. I don ' t know of any order changes for any skin tears.</p> <p>During an interview on 4/3/25 at 12:20 a.m. with the TN, the TN stated, when a resident sustained a skin tear, the nurse should notify the TN. The TN would then assess the resident, develop a treatment plan, submit the treatment plan to the physician, and initiate a care plan. The TN verified there was no care plan for the skin tear of Resident 1, and stated, I never got a report regarding [Resident 1 ' s] skin tear so I didn ' t get any treatment orders.</p> <p>During an interview on 4/3/25 at 12:29 a.m. with the Director of Nursing (DON), the DON stated, if a CNA found a new skin issue, the CNA would report it to the charge nurse, and then the charge nurse would complete an assessment. If there is a skin tear, then they would need to report it to the treatment nurse. The treatment nurse would report it to the doctor. The DON further stated that there was a standard order for treatment of a skin tear. The treatment nurse creates a treatment order, monitors and documents, develops and implements a care plan stating the skin care interventions.</p> <p>During an interview on 4/3/25 at 12:31 p.m. with the DON, the DON verified and confirmed there was no care plan developed or implemented for Resident 1 ' s skin tear, and stated, Unfortunately, I don ' t see any care plan for the skin tear. I guess the nurse missed to get treatment orders. A care plan should have been initiated for the skin tear.</p> <p>During a review of the facility ' s policy and procedures (P&P) titled, Skin Tears - Abrasions and Minor Breaks, Care of, dated 9/13, the P&P indicated, The purpose of this procedure is to guide the prevention and treatment of abrasions, skin tears, and minor breaks in the skin .Obtain a physician ' s order .Review the resident ' s care plan, current orders .Interventions implemented or modified to prevent additional abrasions .</p> <p>During a review of the facility ' s P&P titled, Care Plans, Comprehensive Person-Centered, dated 3/22, the P&P indicated, A comprehensive, person-centered care plan that includes measurable objectives and timetables to meet the resident ' s physical, psychosocial and functional needs is developed and implemented for each resident .Assessment of residents are ongoing, and care plans are revised as information about the resident and the residents condition changes.</p> <p>During a review of the undated document titled, Nursing Practice Act Rules and Regulations, the document indicated, Article 2. Scope of Regulation 2725 (b). The practice of nursing within the meaning of this chapter means those functions, including basic health care, that help people cope with difficulties in daily living that are associated with their actual or potential health or illness problems or the treatment thereof, and that require substantial amount of specific knowledge of the following: (2) Direct and indirect patient care services, including, but not limited to, the administration of medications and therapeutic agents, necessary to implement treatment, disease prevention, or rehabilitative regiment .ordered by and within the scope of licensure of a physician .as defined by Section 1316.5 of the Health and Safety Code. (Nursing Practice Act Rules and Regulations Issued by Board of Registered Nursing 1997 State of California Department of Consumer Affairs. pp. 5).</p>		