

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555122	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/06/2025
NAME OF PROVIDER OR SUPPLIER McKinley Park Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3700 H Street Sacramento, CA 95816	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>39489</p> <p>Based on observation, interview and record review, the facility failed to treat one of five sampled residents (Resident 4) with respect and dignity when Resident 4 stated, through an interpreter, that Certified Nursing Assistant (CNA 2) was rough, aggressive, and raised her voice when she performed care to Resident 4.</p> <p>This deficient practice had the potential to cause psychological harm and emotional distress to Resident 4.</p> <p>Findings:</p> <p>A review of Resident 4 ' s Admission Record, indicated, Resident 4 was admitted to the facility in December 2024, and had diagnosis that included left side hemiplegia (partial or complete paralysis on one side of the body) and hemiparesis (one-sided muscle weakness), and dysarthria (speech disorder).</p> <p>A review of Resident 4 ' s Brief Interview for Mental Status, Section C, (BIMS, cognitive screening test), indicated, Resident 4 had moderate cognitive impairment.</p> <p>A review of Resident 5 ' s Admission Record, indicated, Resident 5 was admitted to the facility in November 2024, and had diagnosis that included End Stage Renal Disease (kidney disease) and difficulty in walking.</p> <p>A review of Resident 5 ' s Brief Interview for Mental Status, Section C, (BIMS, cognitive screening test), indicated, Resident 5 had moderate cognitive impairment.</p> <p>During an interview on 1/6/25 at 10:55 a.m., with Family Member 1 (FM 1), FM 1 stated, she visited Resident 4 on December 29, and the resident told her he did not sleep well last night (12/28/24) because The mean lady did it again, and Resident 4 started to cry. FM 1 said the resident then said that CNA 2 grabbed his mouth and shut it closed with her bare hands, rolled him to his side, pushed him, and hit the left side of his face on the rails of the bed. According to FM 1, Resident 4 ' s roommate, Resident 5 heard CNA 2 yell, scream, and cuss at Resident 4 and Resident 4 made an aw, aw, aw, ' sound as she cleaned him. FM 1 also stated, Resident 5 heard the supervisor remind CNA 2 to keep her voice down as it was past 10:30 p.m., and other residents were asleep.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a concurrent observation and interview on 1/6/25 at 12:25 p.m., with Resident 4 and FM 3 to interpret in Spanish. Resident 4 was seated on his wheelchair. FM 3 stated, Resident 4 can speak and understand some English. When Resident 4 was asked if he remembered the incident, Resident 4 started to cry, grabbed FM 3 ' s left arm with his right hand, hugged her and started talking in Spanish. According to Resident 4, FM 3 stated, he was in his room, his brief needed to be changed so he rang his call light and CNA 2 came. He said CNA 2 cleaned Resident 4, was rough, aggressive, and yelled at him. Resident 4 continued and said that CNA 2 pushed him hard to his side and he hit his face on the siderails of the bed, he also said she covered and squeezed his mouth and turned his face away from her. While crying, Resident 4 demonstrated the movements by grabbing the left hand of FM 3 with his right hand and then pushed FM 3 ' s hand, afterwards he covered his mouth with his right hand and squeezed it. According to FM 3, Resident 4 wanted to go home and did not want CNA 2 in his room, that he felt hurt with how they treated him.</p> <p>During an interview on 1/6/25 at 1:12p.m., with Resident 5, Resident 5 stated, the incident happened after Christmas around 10:30 p.m., he was asleep in his room when CNA 2 ' s loud voice woke him up when CNA 2 said to Resident 4 that she ' s sick of this and she shouldn ' t be doing it, she then left the room, came back, and complained about the mess. Resident 5 further stated that CNA 2 yelled the whole time and Resident 5 heard Resident 4 moan aw, aw, aw, as if he was in pain. Resident 5 heard CNA 2 say move over, and spoke to Resident 4 with no respect at all. Resident 5 stated, CNA 2 was unprofessional, very loud and felt bad for Resident 4 on how she treated him.</p> <p>During an interview on 1/6/25 at 1:45 p.m., with CNA 2, CNA 2 confirmed she worked night shift on December 28, and had Resident 4 under her care. CNA 2 remembered the incident when Resident 4 needed to be changed, and stated, she cleaned him and left the room when done. CNA 2 confirmed Resident 5 was Resident 4 ' s roommate and was independent, alert, and oriented. CNA 2 further confirmed a nurse came in Resident 4 ' s room and reminded her not to yell as residents were asleep.</p> <p>During an interview on 1/6/25 at 2:41 p.m., with Licensed Nurse 1 (LN 1), LN 1 stated, on December 29, at around 1 p.m., FM 1 and FM 2 of Resident 4 spoke with her and complained about the night shift CNA 2. They said the CNA 2 abused him, covered his mouth, and turned his face away from her while she cleaned him. Resident 4 tried to talk but CNA 2 said to keep quiet, turned his head away and covered his mouth. Resident 4 was scared and cried as he described the incident. FM 1 and FM 2 stated they did not want CNA 2 around Resident 4.</p> <p>During an interview on 1/8/25 at 2:25 p.m., with LN 2, LN 2 confirmed she worked with CNA 2 on December 28. LN 2 stated she was in the hallway and heard CNA 2 yell at Resident 4, she went inside Resident 4 ' s room and reminded CNA 2 to keep her voice down. LN 2 stated, Resident 5 was seated on his bed with his head bend down on the bedside table. LN 2 then stated that on December 29, around 3:30 p.m., FM 2 reported to LN 2 that CNA 2 was rough with Resident 4, squeezed his hands until it hurt and when he tried to talk, she placed her hand over his mouth, and squeezed it tight. LN 2 stated that FM 2 told her that CNA 2 took Resident 4 ' s right hand and pushed it towards the siderails and told him to hold on to it. LN 2 continued and said that FM 2 said CNA 2 was rough, and aggressive to Resident 4 and did not respect him. Resident 4 wanted to go home and was afraid to stay in the facility. LN 2 spoke with Resident 4 in his room with the family members and interpreted for LN 2. Resident 4 cried as he described the incident and was emotionally hurt and felt unsafe in the facility. LN 2 stated she cried when she saw Resident 4 cry.</p> <p>(continued on next page)</p>		

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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 1/8/25 at 2:25 p.m., with FM 2, FM 2 stated, this is the second time Resident 4 complained to FM 2 about CNA 2 for being rough and aggressive to him. Resident 4 described CNA 2 as African American, short lady and worked on the graveyard shift(11pm-7am). FM 2 further stated, on December 28, CNA 2 cleaned Resident 4, rolled him aggressively to his sides and hit his face on the rails. CNA 2 was very rough and yelled at Resident 4 while she cleaned him. Resident 4 complained of pain, but CNA 2 grabbed his mouth, and squeezed it hard. After this incident, Resident 4 cried and begged FM 2 to take him home. FM 2 further stated, CNA 2 was unprofessional and manhandled Resident 4.</p> <p>During an interview on 1/9/25 at 1:45 p.m., with the Director of Nursing (DON), the DON stated, her expectation from the staff is to respect the residents, and staff should not yell or cover resident ' s mouths but instead treat them with respect. The DON added, the basic conduct behavior was to treat the resident with respect and conduct good communication.</p> <p>During a review of Resident 4 ' s Progress Notes, dated, 12/29/24, indicated, .son c/o [complained] related to NOC [night] shift CNA being rough during patient care . she placed her hand on father mouth and squeeze tight as if he [sic] does not want him to say a word cuz my Dad ask her what did he do why she rough, my Dad told me that she hold his right hand too tight and throw it towards the bedrail so he can hold on to it, she even point fingers to him a threatening way . patient appears upset . I did not realize I can be treated this was [sic] .</p> <p>During a review of Resident 4 ' s Care Plan, date initiated 12/30/24, indicated, [name of resident] has a psychosocial well-being problem (actual or potential) r/t [related to] allegation of abuse, Dependent behavior., Ineffective coping, .</p> <p>During a review of facility ' s policy and procedure, titled, Dignity, dated February 2021, indicated, Each resident shall be cared for in a manner that promotes and enhances his or her sense of well-being, level of satisfaction with life, and feelings of self-worth and self-esteem .1. Residents are treated with dignity and respect at all times .8. Staff speak respectfully to residents at all times .</p>		