

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555184	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/04/2024
NAME OF PROVIDER OR SUPPLIER Heartwood Avenue Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 1044 Heartwood Ave. Vallejo, CA 94591	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46132</p> <p>Based on observations, interviews and record reviews, the facility failed to ensure residents were provided a clean and safe environment when:</p> <ol style="list-style-type: none"> 1. <ul style="list-style-type: none"> A.the floor were sticky in rooms [ROOM NUMBERS]. B.the tissue was touching the floor in room [ROOM NUMBER]'s bathroom. C.there was a brownish colored material on the floor in room [ROOM NUMBER]'s bathroom. D.there were multiple clothes hanging in the towel rack in room [ROOM NUMBER]'s bathroom and a purple colored sweat pants was seen on the floor in room [ROOM NUMBER]. E.there was a stack of basin on top of the paper towel dispenser in room [ROOM NUMBER]. F. there was a brownish material smeared on the toilet bowl seat which staff identified as feces. 2. there was a hole in room [ROOM NUMBER]'s bathroom door. <p>These failures resulted in an unclean, unsanitary and unsafe environment for the residents in rooms [ROOM NUMBERS]. These failures were also an infection control issue which could result in cross contamination and could result in residents getting sick with GI (gasto-intestinal; stomach) illness and skin infections. The hole on room [ROOM NUMBER]'s bathroom door was a safety risk and could lead to residents acquiring cuts, abrasions, and splinters.</p> <p>Findings:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of Resident 1's face sheet (demographics) indicated she was admitted on [DATE] with a diagnoses of Essential Hypertension (HTN, high blood pressure), Sciatica (pain that starts in your lower back or buttock and radiates down your leg) and Anxiety (an emotion characterized by feelings of tension, worried thoughts, and physical changes). Her Brief Interview for Mental Status (BIMS, a mandatory tool used to screen and identify the cognitive condition of residents) dated 4/3/24 score was 15 indicating intact cognition (the conscious and unconscious processes involved in thinking, perceiving, and reasoning).</p> <p>1.</p> <p>During a concurrent observation and interview on 6/4/24 at 2:45 p.m., Unlicensed Staff A verified the following: Rm 20's floor were sticky, there were 2 brownish stain/material on the bathroom floor which Unlicensed Staff A identified as probably poop , there were 3 clothes hanging on the towel rack in the bathroom and the tissue paper was touching the bathroom floor. Unlicensed Staff A stated this was a big infection control issue. Unlicensed Staff A stated the floor was sticky because it was probably not cleaned well enough. Unlicensed Staff A stated the floor should not be sticky, there should be no clothes hanging on the towel rack, no tissues touching the bathroom floor and the bathroom should be clean for infection control purposes. Unlicensed Staff A stated the clothes should not be hanging on the towel rack because they don't know if that was clean or dirty and resident might put the clothes back on. Unlicensed Staff A stated the tissue should not be touching the floor because the floor was dirty and contaminated and if a resident used the tissue, they might have cross contamination with the bacteria from the floor. Unlicensed Staff A stated it was a resident's right to ensure their environment was homelike, clean and safe.</p> <p>During a concurrent observation in room [ROOM NUMBER]'s bathroom and interview on 6/4/24 at 2:54 p.m., Unlicensed Staff A verified there was a brownish material smeared on the toilet bowl seat which Licensed Staff A identified as definitely a poop , there was a stack of basin on top of the paper towel dispenser and there was a purplish colored pants on the floor. Unlicensed Staff A also verified room [ROOM NUMBER]'s bathroom reeked of urine smell and the bathroom floor was sticky. Unlicensed Staff A stated these were unacceptable. Unlicensed Staff A stated the bathroom floor should not be sticky, there should not be clothes on the bathroom floor and the toilet bowl seat should not have a smeared poop. Unlicensed Staff A stated this was a big infection control issue.</p> <p>During an interview on 6/4/24 at 2:55 p.m., Licensed Staff B stated the bathroom floor should not be sticky. Licensed Staff B stated if the bathroom floor was sticky, it could be an indication the floor was not cleaned thoroughly. Licensed Staff B also stated there should be no brownish stain/material on the bathroom floor which could be poop or poop smeared in the toilet bowl seat. Licensed Staff B stated this was disgusting and was a big infection control issue. Licensed Staff B stated there should be no stack of basin on top of the paper towel dispenser. Licensed Staff B stated those basin should not be used and should be discarded because it was now considered dirty. Licensed Staff B stated it was not acceptable to place clothes on the towel rack or on the floor because you would not know whether resident would put this on again which could result to possible cross contamination. Licensed Staff B stated it was important to ensure residents were in a clean environment and residents were protected from infection due to environmental factors such as dirty bathrooms and floors. Licensed Staff B stated it was also a resident's right to have a clean and safe environment.</p> <p>During an interview on 6/4/24 at 3:05 p.m., Resident 1 stated the facility over all cleanliness could be improved.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 6/4/24 at 3:10 p.m., Licensed Staff C stated sticky floor meant the floor was not cleaned thoroughly. Licensed Staff C stated the bathroom floor should not have any brownish stains or materials, no clothes on the floor or the towel rack, no stack of basin in the paper towel dispenser and the tissue paper was not supposed to touch the floor. Licensed Staff C also stated the toilet bowl seat should not have any smeared bowel movement. Licensed Staff C stated this was disgusting and should have been cleaned right away. Licensed Staff C stated these were big infection control issues and could lead to residents getting sick. Licensed Staff C stated it was a resident right to have a clean bathroom and to live in a clean and safe environment.</p> <p>During an interview on 6/4/24 at 3:15 p.m., Housekeeping D stated the floors should not be sticky. Housekeeping D stated a sticky floor could be an indication the floor was not thoroughly cleaned. Housekeeping D stated it was not acceptable to have a smeared poop on the toilet bowl seat. Housekeeping D stated the tissue should not touch the floor and there should be no clothes on the bathroom floor or on the towel rack. Licensed Staff D stated all of these were an infection control issue and residents could get sick and infected through contaminated and dirty items.</p> <p>During an interview on 6/4/24 at 3:25 p.m., the Director of Nursing (DON) stated it was not acceptable to have a sticky floor, to have the tissue touching the floor, to have a stack of basin on top of the paper towel dispenser, to have brownish stain/material on the bathroom floor or have a bowel movement smeared on the toilet bowl seat, to have clothes on the bathroom floor or have clothes hanging on the towel rack in the bathroom. The DON stated these were an infection control issue. When asked if it was a resident right to live in a clean and safe environment, the DON stated yes. When asked if a sticky floor, having a tissue touching the floor, having a stack of basin on top of the paper towel dispenser, having a brownish stain or material on the bathroom floor, having bowel movement smeared on the toilet bowl seat, having clothes on the bathroom floor and clothes hanging on the towel track meant the resident was living in a clean environment, the DON stated I get it.</p> <p>During an interview on 6/4/24 at 3:33 p.m., Unlicensed Staff E stated sticky floor meant it was not cleaned thoroughly. Unlicensed Staff E stated it was not acceptable to have tissue touching the floor, to have a stack of basin kept in the paper towel dispenser, to have a poop smeared in the toilet bowl seat or to have clothes hanging on the towel rack or left on the floor. Unlicensed Staff E stated these were all an infection control issue and residents could get sick if they use these contaminated items.</p> <p>During an interview on 6/4/24 at 3:35 p.m., Licensed Staff F stated it was not acceptable to have a sticky floor, to have tissue touching the floor, to have a stack of basin on top of the paper towel dispenser in the bathroom, to have clothes on the bathroom floor or hanging on the towel rack. Licensed Staff F stated it was not acceptable and it was disgusting to have a brown colored discoloration or material on the bathroom floor or a bowel movement smeared on the toilet bowl seat. Licensed Staff F stated it was a resident's right to live in a safe and clean environment. Licensed Staff F stated these were all an infection control issue and could result to cross contamination which could lead to residents getting sick.</p> <p>A review of the facility's policy and procedure (P&P) titled Cleaning and Disinfection of Environmental Surfaces revised 8/2019, the P&P indicated housekeeping surface will be cleaned in regular basis, when spills occurs and when these surfaces were soiled .spills of blood and other potentially infectious materials be promptly cleaned .</p> <p>(continued on next page)</p>		

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