

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555219	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/30/2024
NAME OF PROVIDER OR SUPPLIER  Auburn Oaks Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  3400 Bell Road Auburn, CA 95603	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>48175</p> <p>Based on observation, interview, and record review, the facility failed to protect one of four sampled residents (Resident 1) from verbal abuse when a Certified Nursing Assistant (CNA 1) used profanity while Resident 1 asked for assistance.</p> <p>This failure resulted in Resident 1 feeling intimidated and verbally abused at the facility.</p> <p>Findings:</p> <p>A review of Resident 1's Admission Record indicated he was admitted to the facility in early 2023 with multiple diagnoses including depression, cerebral infarction (also known as a stroke - damage to tissues in the brain due to a loss of oxygen to the area), benign prostatic hyperplasia (also known as enlarged prostate) with lower urinary tract, complications of amputation of the left leg above the knee, difficulty walking, muscle weakness, lack of coordination, contracture of left hand, and abnormal posture.</p> <p>A review of Resident 1's Minimum Data Set (MDS-an assessment tool) Cognitive Patterns, dated 6/20/24, indicated he had a Brief Interview for Mental Status Score (BIMS-a tool to assess cognition) of 15 out of 15, which indicated he was cognitively intact.</p> <p>A review of Resident 1's MDS Functional Status, dated 6/20/24, indicated he needed substantial/maximal assistance with toileting hygiene.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview with the ADM on 7/30/24 at 1:05 p.m. the ADM stated, CNA 1 had a quick temperament and got upset quickly. The ADM stated CNA 1 was assisting with picking up trays, and Resident 1 needed assistance with his urinal. CNA 1 was closest to Resident 1, and CNA 1 yelled at Resident 1, Don't f**** yell at me. Resident 1 was scared and intimidated by CNA 1's behavior. The ADM stated CNA 1 was suspended on the same day and was found to be unprofessional and was terminated for misconduct on 07/22/24.</p> <p>A review of the facility's Policy &amp; Procedure (P&amp;P), the P&amp;P titled Resident Rights, revised 10/2022, indicated, Employees shall treat all residents with kindness, respect, and dignity .Federal and state laws guarantee certain basic rights to all residents of this facility. These rights include the resident's right to .be treated with respect, kindness, and dignity.</p> <p>A review of the facility's P&amp;P titled, Abuse Prevention Program, revised 12/2016, indicated, Our residents have the right to be free from abuse .This includes but is not limited to freedom from verbal abuse .As part of the resident abuse prevention, the administration will Protect our residents from abuse by anyone including, but not necessarily limited to, facility staff .</p>