

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555254	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/06/2025
NAME OF PROVIDER OR SUPPLIER Medical Hill Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 475 29th Street Oakland, CA 94609	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>32717</p> <p>Based on interview and record review, the facility failed to ensure an allegation of sexual assault was reported to officials that included the State Survey Agency, Office of the Long-Term Care Ombudsman and law enforcement officials within the required timeframe for one of two sampled residents (Resident 1).</p> <p>This failure had the potential to result in the lack of protection for residents alleging abuse.</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record, the Admission Record indicated, Resident 1 was admitted to the facility in August 2023 with anxiety disorder and schizophrenic disorder.</p> <p>During an interview on 2/6/25 at 11:01 a.m. with Neurobehavioral Unit Director(NBUD), NBUD stated receiving the report of sexual assault on 2/3/25 from Resident 1's Conservator (RC). NBUD stated an investigation was conducted immediately and after interviews with Registered Nurse (RN) and Certified Nursing Assistant (CNA), the sexual assault could not be substantiated. NBUD also stated the allegation was not reported to the proper authorities because the facility could not establish an accusation from Resident 1.</p> <p>During a review of Resident 1's Behavior Note dated 2/3/25, the Behavior Note indicated Social Services Director (SSD), Director of Staff Development (DSD) and NBUD all went to Resident 1 to discuss Resident 1's allegation of being raped by a staff member. The sexual assault could not be substantiated because Resident 1 could not focus and was randomly talking about other topics and was not able to recall the incident.</p> <p>During an interview on 2/6/25 at 11:25 a.m. with Administrator (Adm), Adm stated Resident 1's sexual allegation against CNA should have been reported to the proper authorities but it was not reported in this case.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of the facility's policy and procedure (P&P) titled Abuse, Neglect, Exploitation or Mistreatment- Reporting and Investigating, copyrighted 2001, the P&P indicated, The administrator or the individual making the allegation immediately reports his or her suspicion to the following persons or agencies: a. The state licensing certification agency responsible for surveying/licensing the facility; b. The local/stated ombudsman; .e. Law enforcement officials . 'Immediately' is defined as a. within two hours of an allegation involving abuse or result in serious bodily injury .</p>