

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555304	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/28/2024
NAME OF PROVIDER OR SUPPLIER Arbor Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 Springfield Drive Chico, CA 95928	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>43755</p> <p>Based on observation, interview and record review, the facility failed to ensure that resident shower rooms on Station 1 and Station 2 were safe, sanitary, and comfortable when floor tiles had black and brown areas in the grout (a mixture of water, cement, and sand used to fill voids and seal joints such as those between tiles), and the wall tiles in the shower corners were cracked and covered with a black substance.</p> <p>This failure placed residents at risk for being uncomfortable and exposed to possible infectious conditions while taking a shower.</p> <p>Findings:</p> <p>A review of the facility ' s policy titled, Safety of Employees dated January 2008, indicated As part of our efforts to provide a safe and healthful environment for all employees, residents, and visitors, the facility shall comply with applicable governmental health and safety requirements.</p> <p>A review of the facility ' s policy titled, Cleaning and Disinfection of Environmental Surfaces dated August 2019, indicated 10. Environmental surfaces will be disinfected (or cleaned) on a regular basis (e.g., daily, three time per week) and when surfaces are visibly soiled.</p> <p>During an observation and interview on 5/28/24 at 2:10 pm, with Certified Nursing Assistant (CNA) A, the shower room on Station 1 was observed. There were four shower stalls, two on the right and two on the left. The two stalls on the left were observed to have broken tiles around the base of the walls of the shower and a buildup of a black substance in the cracks and corners. The grout between the floor tiles had a black and dark brown substance on it. CNA A said that over time the grout got old. CNA A confirmed there were broken tiles with a black substance in the cracks and corners of the wall tiles and the shower floor (tiles) and walls looked dirty.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an observation and interview on 5/28/24 at 2:26 pm, with Housekeeper (HSK), the shower room on Station 2 was observed. The two shower stalls on the left were observed. The seal on the grout was cracked, and the tile that lined the walls were cracked in the corners and around the base boards. There was a black substance in the corners. HSK said We use a scrubber on Wednesday that gets the top stuff off, but it doesn ' t get all the way down. He confirmed the floor and corners and wall tiles had cracks and a black substance on them. He said it had been this way for a while. He said the caulking (a substance used to seal up cracks to protect from water penetration and the growth of mold and mildew in bathrooms), had worn away.</p> <p>During an observation and interview on 5/28/24 at 5:03 pm, with the Director of Nurses (DON) and Infection Preventionist (IP) the shower room on station 1 was observed. The DON confirmed that the baseboard tile was cracked with a black substance consistent with mold, and the floor tile grout was dirty with a dark brown and black substance.</p> <p>During an interview on 5/28/24 at 5:20 pm, the Assistant Director of Nursing (ADON) and DON confirmed that Station 1 and 2's shower rooms were not in good condition due to the broken tiles, and mold and black stuff in the grout and they should be fixed.</p>		