

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555304	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/27/2024
NAME OF PROVIDER OR SUPPLIER Arbor Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 1200 Springfield Drive Chico, CA 95928	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 39942</p> <p>Based on observation, interview, and record review, the facility failed to maintain a clean, safe, comfortable homelike environment for eight residents (Residents 1, 2, 3, 4, 5, 6, 8 and 9) among a facility census of 134, when their bathrooms appeared dirty and in disrepair. This failure had the potential to threaten the residents' health and well-being.</p> <p>Findings:</p> <p>A facility policy, titled, Bathrooms, revised 2/1/20, was reviewed. The policy indicated residents who could have used the bathroom independently (including chair-bound residents) would have been ensured access to a safe, clean, sanitary and accessible toileting facility. Bathrooms, including showers, sinks, commodes, etc., were cleaned and disinfected daily.</p> <p>During an interview, on 8/1/24, at 10:43 am, Housekeeper C stated the resident rooms and bathrooms were cleaned every day, and the supervisor inspected them every other day.</p> <p>Review of Resident 9 ' s clinical record indicated they were originally admitted to the facility on [DATE] with diagnoses that included sepsis (a blood infection) and diabetes (a disorder of blood sugar regulation).</p> <p>During a concurrent observation and interview, on 8/1/24, at 10:53 am, Certified Nursing Assistant (CNA) A viewed the bathroom for room [ROOM NUMBER] (Resident 9 ' s bathroom). CNA A confirmed there was dark-colored splatter on the wall, gouged doorframes with black marks, an unpainted patched area on the wall, dirt on the floor near the baseboards, and a dirty plastic basin beneath the sink.</p> <p>Review of Resident 6 ' s clinical record indicated they were originally admitted to the facility on [DATE] with diagnoses that included Alzheimer ' s disease (a long-term disease caused by a loss of intellectual function) and a history of falling.</p> <p>Review of Resident 3 ' s clinical record indicated they were originally admitted to the facility on [DATE] with diagnoses that included diabetes and depression.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent observation and interview, on 8/1/24, at 11 am, Medical Records clerk (MR) viewed the bathroom for room [ROOM NUMBER] (the bathroom that Residents 6 and 3 shared). MR confirmed there was reddish-brown material on the light switch, stained edges of the linoleum flooring near the wall, chipped paint on the walls with exposed sheetrock, and black scuff marks on the wall and doorframe.</p> <p>Review of Resident 4 ' s clinical record indicated they were originally admitted to the facility on [DATE] with diagnoses that included knee arthritis (joint inflammation) and a history of falling.</p> <p>Review of Resident 2 ' s clinical record indicated they were admitted to the facility on [DATE] with diagnoses that included dementia (a mental disorder that caused memory loss and confusion) and depression.</p> <p>During a concurrent observation and interview, on 8/1/24, at 11:05 am, the Hospitality Aide (HA) viewed the bathroom for room [ROOM NUMBER] (the bathroom that Residents 4 and 2 shared). HA confirmed there was chipped paint on the wall with exposed sheetrock, black scuff marks on the wall and doorframe, dirt on edges of the floor near the wall, a dirty paper towel on the floor, and red-colored drops/splatter on the door.</p> <p>Review of Resident 5 ' s clinical record indicated they were originally admitted to the facility on [DATE] with diagnoses that included osteomyelitis (a bone infection), depression and anxiety.</p> <p>During a concurrent observation and interview, on 8/1/24, at 11:16 am, the Infection Preventionist (IP) viewed the bathroom for room [ROOM NUMBER] (Resident 5 ' s bathroom). IP confirmed there were dirty bedpans and plastic basins on the floor, a toilet plunger on the floor behind the toilet, cracked, dirty and stained linoleum floor, linoleum pulling away from the wall, and black chips and scuff marks on the doorframe.</p> <p>Review of Resident 8 ' s clinical record indicated they were admitted to the facility on [DATE] with diagnoses that included a stroke and diabetes.</p> <p>Review of Resident 1 ' s clinical record indicated they were admitted to the facility on [DATE] with diagnoses that included sepsis and depression.</p> <p>During a concurrent observation and interview, on 8/1/24, at 11:30 am, CNA B viewed the bathroom for room [ROOM NUMBER] (the bathroom that Residents 8 and 1 shared). CNA B confirmed there were dirty bedpans, a commode bucket and wash basin on the floor in front of the toilet, a wet plastic graduated measuring container inverted on a paper towel on the toilet tank, a large bottle of shampoo and body wash with no cap sitting on the toilet tank, a dirty kidney-shaped basin with a used toothbrush on the sink, a plastic cup in the sink, black scuff marks on the walls and doorframe, dirt on the floor, and a small cobweb in the corner where the baseboard met the doorframe.</p>