

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555306	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/16/2024
NAME OF PROVIDER OR SUPPLIER Kei-Ai South Bay Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 15115 S Vermont Ave Gardena, CA 90247	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Immediately tell the resident, the resident's doctor, and a family member of situations (injury/decline/room, etc.) that affect the resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50379</p> <p>Based on interview and record review, the facility failed to implement its policy and procedure (P&P) titled Change in Resident's Condition or Status for one of three sampled residents when the facility failed to notify a resident's representative within 24 hours of a significant change in Resident 1's health status.</p> <p>This failure resulted in a violation of Resident 1's rights.</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record, the Admission Record indicated Resident 1 was admitted to the facility on [DATE] and had a resident representative. Resident 1's diagnoses included history of multiple myeloma (blood cancer that decreases the ability to fight infection), type II diabetes mellitus (DM- a disorder characterized by difficulty in blood sugar control and poor wound healing), and end-stage renal disease (ESRD- irreversible kidney failure) with dependence on dialysis (a treatment to cleanse the blood of wastes and extra fluids artificially through a machine when the kidney(s) have failed).</p> <p>During a review of Resident 1's History and Physical (H&P), dated 7/24/2024, the H&P indicated Resident 1 was not able to make medical decisions.</p> <p>During a review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 10/30/2024, the MDS indicated Resident 1 did not have any ulcers, wounds, or skin problems.</p> <p>During a review of Resident 1's care plan titled Altered skin integrity related to swelling on the right buttock dated 11/13/2024, the care plan indicated an intervention to observe for signs and symptoms of foul smelling drainage on the right upper buttock site and notify the responsible party.</p> <p>During an interview on 12/13/2024 at 12:10 p.m. with the Director of Nursing (DON), the DON stated resident representatives must be notified about changes in a resident's condition because they have a right to know about the resident's health status. The DON stated if a resident representative was not informed of changes, the resident's condition could continue to decline without the resident representative knowing.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0580</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/13/2024 at 1:51 p.m. with Registered Nurse (RN 1), RN 1 stated a new wound was a change of condition and the resident and resident representative must be immediately informed of all changes in a resident's condition or treatment plan.</p> <p>During a concurrent interview and record review on 12/16/2024 at 1:30 p.m. with Licensed Vocation Nurse (LVN 1), Resident 1's Physician Orders dated 11/28/2024 and Progress Notes dated November 2024 were reviewed. LVN 1 stated the Progress Note on 11/28/2024 indicated new dermatology medication orders were noted and carried out. LVN 1 stated Resident 1 had new physician orders for multiple new medications and a wound culture (a test that measures if a wound is infected) on 11/28/2024. LVN 1 stated LVN 1 identified and treated Resident 1's open wound on 11/28/2024. LVN 1 stated LVN 1 collected Resident 1's wound culture sample from Resident 1's open wound on 11/28/2024. LVN 1 stated Resident 1's representative (Family Member [FM] 1) was not notified on 11/28/2024 when Resident 1's condition and orders changed. LVN 1 stated the progress note on 11/30/2024 indicated FM 1 was notified on 11/30/2024, two days after the new wound was identified and new orders were administered to Resident 1. LVN 1 stated there were no notes or assessments about Resident 1's new wound until 11/30/2024. LVN 1 stated nursing staff should have notified FM 1 when the wound was discovered and when Resident 1's treatment was modified.</p> <p>During an interview on 12/19/2024 at 12:15 p.m. with FM 1, FM 1 stated FM 1 was Resident 1's resident representative and medical decision maker. FM 1 stated facility staff notified FM 1 of Resident 1's wound and change in care on 11/30/2024 (2 days later).</p> <p>During a review of the facility's undated P&P titled Change in Resident's Condition or Status, the P&P indicated a significant change was a change in health status that would not resolve itself without intervention by staff. The P&P indicated staff must notify a resident's representative within 24 hours of a significant change occurring in the resident's medical condition.</p>

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50379</p> <p>Based on interview and record review, the facility failed to develop and implement a care plan for one of three sampled residents (Resident 1) after a new wound was identified.</p> <p>This failure had the potential to result in Resident 1 not receiving appropriate care and developing an infection and further skin breakdown.</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record, the Admission Record indicated Resident 1 was admitted to the facility on [DATE]. Resident 1's diagnoses included history of multiple myeloma (blood cancer that decreases the ability to fight infection), type II diabetes mellitus (DM- a disorder characterized by difficulty in blood sugar control and poor wound healing), and end-stage renal disease (ESRD- irreversible kidney failure) with dependence on dialysis (a treatment to cleanse the blood of wastes and extra fluids artificially through a machine when the kidney(s) have failed).</p> <p>During a review of Resident 1's History and Physical (H&P), dated 7/27/2024, the H&P indicated Resident 1 was not able to make medical decisions due to medical and physical condition.</p> <p>During a review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 10/30/2024, the MDS indicated Resident 1 did not have any ulcers (open wounds), wounds, or skin problems.</p> <p>During a review of Resident 1's Physician Orders dated 11/28/2024, the Physician Orders indicated the following:</p> <p>Perform a wound culture (a test that measures if a wound is infected) collection.</p> <p>Apply Betamethasone Dipropionate (medication to treat swelling) External Cream 0.05% (concentration) topically (on the skin) two times per day for skin discomfort.</p> <p>Apply Povidone-Iodine (antiseptic medication to prevent infection) 10% (concentration) to the right buttock topically two times a day for localized swelling.</p> <p>Apply Clotrimazole (antibiotic, medication to treat infection) External Cream 1% (concentration) topically two times per day for skin discomfort.</p> <p>Administer Doxycycline Hyclate (antibiotic, medication to treat infection) 100 milligrams (mg- metric unit of measurement, used for medication dosage) one tablet by mouth every 12 hours for abscess (a pus-filled lump) on the right buttock.</p> <p>Administer Sulfamethoxazole Trimethoprim (antibiotic, medication to treat infection) Oral Tablet 800-160 mg by mouth two times a day for abscess on the right buttock.</p> <p>(continued on next page)</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of Resident 1's Weekly Non-Pressure Ulcer Observation Tool dated 12/2/2024, the Weekly Non-Pressure Ulcer Observation Tool indicated Resident 1's right buttock had copious (a large amount of) pus drainage with a sign of infection.</p> <p>During a concurrent interview and record review on 12/16/2024 at 1:30 p.m. with Licensed Vocational Nurse (LVN 1), Resident 1's Physician Orders dated 11/28/2024, Weekly Non-Pressure Ulcer Observation Tool dated 12/2/2024, and Care Plans dated December 2024 were reviewed. LVN 1 stated Resident 1 received new orders for multiple antibiotics and a wound culture on 11/28/2024. LVN 1 stated the orders indicated five medication orders and a wound culture test were ordered when the wound opened on 11/28/2024. LVN 1 stated the Weekly Non-Pressure Ulcer Observation Tool dated 12/2/2024 indicated Resident 1 had an abscess on the right buttock with a large amount of pus that indicated infection. LVN 1 stated there were no care plans related to Resident 1's wound and new treatment orders. LVN 1 stated a care plan should have been implemented by licensed nurses when the wound was discovered and when Resident 1's treatment was modified. LVN 1 stated Resident 1 had the potential to not receive proper care and services for his condition because a care plan was not created and implemented.</p> <p>During a review of the facility's policy and procedure (P&P) titled Care Plans, Comprehensive Person-Centered, dated December 2016, indicated comprehensive, person-centered care plans describe services that are to be provided to support the resident's highest practicable well-being and support the resident's goals. The P&P indicated care plans will identify professional services for each element of care. The P&P indicated assessments of residents are ongoing and care plans are revised as information about the resident's treatment goals and the residents' conditions change.</p>

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50379</p> <p>Based on interview and record review, the facility failed to provide one of three residents (Resident 1) with a physician-ordered computerized tomography scan (CT scan- an imaging test that helps detect diseases) and general surgeon referral.</p> <p>This failure had the potential to result in a delay in care and worsening of Resident 1's localized swelling and severe ascites (fluid buildup in the abdomen).</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record, the Admission Record indicated Resident 1 was admitted to the facility on [DATE]. Resident 1's diagnoses included history of multiple myeloma (blood cancer that decreases the ability to fight infection), ulcerative colitis (chronic inflammation of the lining of the digestive tract) with rectal bleeding, and end-stage renal disease (ESRD- irreversible kidney failure) with dependence on dialysis (a treatment to cleanse the blood of waste and extra fluid artificially through a machine when the kidney(s) have failed).</p> <p>During a review of Resident 1's History and Physical (H&P), dated 7/27/2024, the H&P indicated Resident 1 was not able to make medical decisions. The H&P indicated Resident 1 had a gastrostomy (a surgical opening fitted with a device to allow feedings to be administered directly to the stomach common for people with swallowing problems).</p> <p>During a review of Resident 1's Physician Orders dated 11/14/2024, the Physician Orders indicated a referral to a general surgeon due to Resident 1's ascites.</p> <p>During a review of Resident 1's Physician Orders dated 11/20/2024, the Physician Orders indicated a CT scan of the right gluteus maximus (buttock) area related to localized swelling, mass, and lump.</p> <p>During a concurrent interview and record review on 12/13/2024 at 1:08 p.m. with Licensed Vocational Nurse (LVN) 2, Resident 1's Physician Orders dated November 2024, Progress Notes dated November 2024 and December 2024, and fax receipts dated November 2024 were reviewed. LVN 2 stated the Progress Notes and fax receipts indicated the facility last spoke to Resident 1's general surgeon on 11/25/2024, 18 days earlier.</p> <p>During a concurrent interview and record review on 12/13/2024 at 3:15 p.m. with LVN 3, Resident 1's Physician Orders dated 11/20/2024, Progress Notes dated November 2024 and December 2024, and fax receipts dated 11/25/2024 were reviewed. LVN 3 stated Resident 1's Physician Orders indicated a CT scan of the right gluteus maximus area. LVN 3 stated Resident 1's Progress Notes and fax receipts indicated the facility faxed general acute care hospital (GACH 1) information about Resident 1's CT scan order on 11/25/2024. LVN 3 stated there were no Progress Notes indicated the facility contacted GACH 1 since 11/25/2024, 18 days earlier. LVN 3 stated desk nurses and Resident 1's assigned nurse were responsible for organizing CT scan orders and general surgery referrals.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/16/2024 at 11:34 a.m. with LVN 4, LVN 4 stated desk nurses organize and coordinate scans and referrals outside the facility. LVN 4 stated the facility should contact the doctors offices and scan providers every three days. LVN 4 stated Resident 1's general surgeon referral should have been notified again on 11/28/2024. LVN 4 stated delayed in care coordination could result in a resident's condition worsening.</p> <p>During a review of the facility's policy and procedure (P&P) titled, Referrals, Social Services, dated December 2008, the P&P indicated social services will collaborate with nursing staff to arrange physician-ordered services. The P&P indicated nursing staff and physicians will directly arrange specialized services.</p>

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 50379</p> <p>Based on observation, interview, and record review, the facility failed to implement infection prevention precautions for one of three sampled residents (Resident 1) when Resident 1's wound dressing was soiled and not changed, and when one certified nursing assistant (CNA 1) did not wear required personal protective equipment (PPE) when providing care to Resident 1.</p> <p>These failures had the potential to result in contamination and infection of Resident 1's wound and spread of Resident 1's infection to other residents and staff members.</p> <p>Findings:</p> <p>During a review of Resident 1's Admission Record, the Admission Record indicated Resident 1 was admitted to the facility on [DATE]. Resident 1's diagnoses included history of multiple myeloma (blood cancer that decreases the ability to fight infection), type II diabetes mellitus (DM- a disorder characterized by difficulty in blood sugar control and poor wound healing), and end-stage renal disease (ESRD- irreversible kidney failure) with dependence on dialysis (a treatment to cleanse the blood of wastes and extra fluids artificially through a machine when the kidney(s) have failed).</p> <p>During a review of Resident 1's History and Physical (H&P), dated 7/27/2024, the H&P indicated Resident 1 was not able to make medical decisions. The H&P indicated Resident 1 had a gastrostomy (a surgical opening fitted with a device to allow feedings to be administered directly to the stomach common for people with swallowing problems) and permacath (a flexible tube that's inserted into a blood vessel to provide long-term access to the bloodstream) in the right upper chest.</p> <p>a. During a review of Resident 1's Physician Orders dated 12/24/2024, the Physician Orders indicated to cleanse with normal saline (NS) pat dry apply triple antibiotic (ABT) ointment and dry dressing (DD) every day shift.</p> <p>During a concurrent observation and interview on 12/13/2024 at 9:16 a.m. with Licensed Vocational Nurse (LVN 1) and Certified Nursing Assistant (CNA 3) in Resident 1's room, Resident 1's dressing had large green spots on the bottom left quadrant. LVN 1 stated the dressing was soiled with old, dried stool from a previous bowel movement and that Resident 1's incontinent brief was clean and dry. CNA 3 stated Resident 1 had not had a bowel movement since 6:00 a.m LVN 1 stated all nursing staff should monitor residents' dressings and change the dressings when soiled. LVN 1 stated Resident 1's wound could get infected if the dressing was soiled and not changed.</p> <p>During a review the facility's job description titled Charge Nurse dated 2003, the job description indicated charge nurses must administer professional services such as applying and changing dressings/bandages.</p> <p>b. During a review of Resident 1's care plan titled Required isolation precautions . dated 12/3/2024, the care plan indicated an intervention to observe contact isolation precautions (used to prevent the spread of germs that are transmitted by touching a person or object they have touched).</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of Resident 1's Physician Orders dated 12/3/2024, the Physician Orders indicated to implement contact isolation precautions (guidelines to wear a gown and gloves prior to entering a resident's room) due to Methicillin-resistant Staphylococcus aureus (MRSA - a bacteria that does not respond to antibiotics) of the wound.</p> <p>During a concurrent observation and interview on 12/16/2024 at 11:14 a.m. with CNA 1 and CNA 2, in Resident 1's room, CNA 1 was observed not wearing a gown while physically touching Resident 1's left arm and adjusting the linens in Resident 1's bed. CNA 2 stated CNA 1 was not wearing the correct PPE and should have donned (put on) a gown prior to entering Resident 1's room.</p> <p>During a concurrent interview and record review on 12/16/2024 at 11:50 a.m. with Licensed Vocational Nurse 5 (LVN 5), Resident 1's Physician Orders dated 12/3/2024 were reviewed. LVN 5 stated all staff and visitors must follow Resident 1's Physician Order for contact precautions prior to entering Resident 1's room. LVN 5 stated there was potential for Resident 1's infection to spread to Resident 1's implanted medical equipment or spread to other residents if staff do not implement Resident 1's contact precautions.</p> <p>During a review the facility's job description titled Charge Nurse dated 2003, the job description indicated charge nurses must ensure assigned personnel follow established infection control procedures and ensure assigned personnel use and dispose of personal protective equipment.</p> <p>During a review of the facility's policy and procedure (P&P) titled, Infection Prevention and Control Program, dated June 2021, the P&P indicated infection prevention includes identifying possible infections or potential complications of existing infections and implementing measures to avoid complications.</p>