

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/28/2024
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555323	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/06/2024
NAME OF PROVIDER OR SUPPLIER Aviara Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 944 Regal Road Encinitas, CA 92024	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0558 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Reasonably accommodate the needs and preferences of each resident. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 36765 Based on observation, interview and record review, the facility failed to ensure the call light was answered in a timely manner for one of one Resident ' s (1). This failure had the potential for Resident 1 ' s needs to not be accommodated. Findings: Resident 1 was admitted to the facility on [DATE] with diagnoses that included muscle weakness, and difficulty in walking per the facility ' s Admission Record. An observation was conducted on 5/28/24 at 12:15 pm of Resident 1. Resident 1 was reclining in bed, eating lunch. Resident 1 stated, Call lights can take 1, 2, 3 hours to be answered. An interview was conducted on 5/28/24 at 12:30 P.M. with Resident 2. Resident 2 stated, Call lights can take up to 3 hours (to be answered). A review of the facility ' s Resident Council Meeting Minutes from March 2024, April 2024 and May 2024 was conducted on 5/28/24 at 1:30 P.M. The April minutes indicated a council concern that call lights take too long. An interview was conducted on 5/28/24 at 1 P.M. with the Assistant Director of Nursing (ADON). The ADON stated, One hour is too long, 15 minutes is reasonable. An interview was conducted on 5/28/24 at 1:05 P.M. with certified nursing assistant (CNA) 1. CNA 1 stated, Call lights should be answered in 5-10 minutes; one hours is too long and 3 hours is way too long. A review of the faciliy ' s policy, dated, 2001, titled, Call Light Policy, indicated: Answering the Call Light: Purpose: The purpose of this procedure is to respond to the resident ' s requests and needs .General Guidelines: 7. Answer the resident ' s call as soon as possible .		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE