

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555387	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/23/2026
NAME OF PROVIDER OR SUPPLIER Creekside Center		STREET ADDRESS, CITY, STATE, ZIP CODE 9107 N. Davis Road Stockton, CA 95209	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p>Based on interview, and record review, the facility failed to identify and report to the Department, an allegation of financial abuse for one of three sampled residents (Resident 1) when Resident 1 reported that his money was missing from his wallet after seeing a staff member holding his wallet. This failure resulted in a delay of the Department's investigation into Resident 1's allegation of theft and had the potential to affect other residents of the facility. Findings: A review of Resident 1's admission RECORD, indicated that he was admitted in the Summer of 2022. A review of Resident 1's MDS [Minimum Data Set, a comprehensive assessment of a resident's functional, medical, psychosocial, and cognitive status], dated 10/31/25, indicated Resident 1 had a Brief Interview for Mental Status Score of 15 (BIMS, a standardized 0-15 point cognitive assessment used primarily upon admission to long-term care facilities to gauge mental acuity, with higher scores indicating better cognition) which indicated Resident 1's cognition (the mental process of knowing and understanding) was intact. A review of Resident 1's Progress Notes, dated 1/20/26, indicated, .On 01/19/26 @ [at] 0500H [5 AM], resident [Resident 1] reported missing approximately \$120-\$140 [dollars] from his wallet. Resident stated he witnessed laundry staff [LS 1] holding his wallet while resident was asleep. Resident reassessed at time of report and noted to be cognitively intact (BIMS 15), calm, and able to verbalize concern clearly. Writer and SSD [Social Service Director] met with resident to discuss resident concern, resident rights, reporting options ([Department]/State/PD [police department]/Ombudsman [long term care resident advocate]), facility grievance [formal complaint] process, and investigation steps. Resident stated he does NOT want to file a formal grievance/complaint and just wants staff to know. Resident was offered option to report concern externally and resident declined at this time. Laundry staff [LS 1] interviewed regarding allegation and vehemently [strongly] denied holding resident's wallet or taking any money. Investigation completed with no additional evidence identified to confirm theft at this time. Resident educated on valuables safety options (secure storage/avoid keeping cash). Facility offered secured valuables storage and lockbox to be provided once available. Resident informed of facility process for lost personal property and agreed to reimbursement per facility policy; resident advised reimbursement does not affect his rights to file a grievance or report to [Department]/State/Ombudsman at any time. Resident updated on findings, verbalized understanding, and case closed at this time .A review of a facility provided document titled, Theft/Loss Report, dated, 1/19/26, indicated that Resident 1 had a \$120-\$140 dollars in twenty dollar bills missing. Further review of the document, under the section titled, Facility Action Taken to Find Missing Item, indicated, .Cash was not located, DON [Director of Nursing] and SSD met with resident regarding concern, resident rights and reporting options. Resident declined to file a formal grievance and just wanting money replaced . During an interview on 1/23/26, at 12:28 PM, with the SSD, the SSD stated that Resident 1 reported to her and to the DON that he lost his money (on 1/19/26). The SSD further stated that Resident 1 filled out a theft and lost form regarding his lost money. The SSD</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID: 555387	Facility ID: 555387

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>stated that Resident 1 had reported that he saw LS 1 holding his wallet in his room. The SSD stated that Resident 1 was offered to report the incident to the Department, police and Ombudsman. The SSD further stated that Resident 1 declined to report the incident and just wanted his money to be reimbursed. The SSD stated that she and the DON interviewed LS 1 and LS 1 denied holding Resident 1's wallet. The SSD further stated that LS 1 told them that he went to Resident 1's room to place the clothes in the closet while Resident 1 was sleeping. The SSD stated that Resident 1 told them that he did not witness LS 1 taking the money and did not confront LS 1. The SSD confirmed that Resident 1's money was not found. During an interview on 1/23/26, at 1:39 PM, with Resident 1, Resident 1 stated he woke up because he felt someone was in his room. Resident 1 further stated that when he looked up, he saw LS 1 putting clothes in the closet at 5 in the morning. Resident 1 stated he just saw LS 1 holding the wallet but did not see if LS 1 took out any cash. Resident 1 further stated he did not say anything but as soon as LS 1 left the room, he checked his wallet and noticed his \$140 was missing from his wallet. Resident 1 stated that the money was still there before he slept the night before. Resident 1 further stated that seven \$20 bills were gone. Resident 1 stated that when the CNA came in his room, he reported it to the CNA and to the head nurse. Resident 1 further stated he signed some paperwork for the lost money. Resident 1 stated that he reported it to the SSD and the DON. Resident 1 confirmed that the facility offered to report the incident to the Department, the police and the Ombudsman, but he declined because he did not want the trouble of reporting and he just wanted his money back. During an interview on 1/23/26, at 3:15 PM, with the DON, the DON stated that when a resident reported a missing item or cash, the SSD would initiate an investigation. The DON further stated that after a thorough investigation, they would involve the Administrator (ADM) and see if it would be a case of abuse and if it would be reportable. The DON stated that they would involve Human Resources (HR) if a staff member had stolen something. The DON further stated that if it was an abuse case, they would trigger the abuse protocol which was to contact the Department, Ombudsman, and Police Department. The DON stated that the potential outcome for a resident if a resident's items were stolen or missing would be degrading the resident rights because this was the resident's home. The DON further stated that the facility investigated Resident 1's allegation on the same day that he reported it. The DON stated the investigation was a laundry staff member (LS 1) allegedly was holding the wallet of Resident 1 but Resident 1 did not see LS 1 removing the money from his wallet. The DON further stated that Resident 1 claimed he counted his money in the wallet the night before and noticed \$120-\$140 was missing when he woke up. The DON stated if the amount of money or the value of the item missing was above \$100, they would report it to the police and the Department, but if the resident wanted it to be reported then the amount did not matter. The DON stated reporting was always offered to the residents and the residents were educated about reporting to the Department. The DON confirmed Resident 1's allegation was not reported to the Department because Resident 1 declined to report the incident when he was given the option to report. During a concurrent interview and record review on 1/23/26, at 4:36 PM, with the ADM, Resident 1's progress notes was reviewed. The ADM confirmed that the facility did not report the incident to the Department. The ADM stated that he was not aware that the incident was an alleged incident of abuse and usually the facility would act on behalf of the resident. The ADM stated that Resident 1 was given a choice to report the incident to the police and not the Department. The ADM further stated that he was under the impression that this was not an abuse because he was not aware that Resident 1 accused a staff member of stealing his money. The ADM stated that in the progress notes it was not stated that Resident 1 was accusing the staff of stealing his money. The ADM further stated that his understanding was that Resident 1 had some</p> <p>(continued on next page)</p>		

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