

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555470	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/30/2026
NAME OF PROVIDER OR SUPPLIER  Crystal Creek Post-Acute		STREET ADDRESS, CITY, STATE, ZIP CODE  9289 Branstetter Place Stockton, CA 95209	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689  Level of Harm - Actual harm  Residents Affected - Few	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>Based on observation, interview, and record review, the facility failed to ensure safety measures were in place while providing care for one of three sampled residents (Resident 2), when:1. During a change of bedding, without securing Resident 2's right side of the bed, Certified Nursing Assistant (CNA) 2 turned Resident 2 to her right side, away from the CNA.This deficient practice resulted in Resident 2 falling out of bed and onto the floor on 1/23/26. Resident 2 sustained injuries including a fracture (broken bone) to her right elbow.2. The staff did not implement interventions timely to prevent further falls and to reduce the impact of potential falls after Resident 2's fall incident on 1/23/26.This failure exposed Resident 2 to potential falls and associated injury.Findings:1. A review of Resident 2's admission RECORD, indicated that Resident 2 was admitted to the facility in 2025 with diagnoses which included intervertebral disc degeneration lumbar region (wear and tear of the discs in the lower back which compress nerves and cause pain), closed fracture right patella (broken kneecap), infection (presence of germs) of internal fixator right ankle (surgically reconnecting broken bones with screws, plates, rods, or nails), and unspecified fall (accidental fall where the exact nature of incident was not specified).A review of Resident 2's Fall Risk Assessment, dated 10/18/25, indicated, .Score: 25.Category: Moderate Risk for Falling.A review of Resident 2's SBAR (a communication tool for sharing information with teams and stands for Situation, Background, Assessment, and Recommendation or Requests) Nurse Progress Notes, dated 1/23/26, at 9:30 a.m., indicated, .Fall Details.1. Describe the problem/symptom: Resident alert awake and verbally responsive CNA states During care she [CNA 2] turned resident to the opposite side because she needs to change everything but before turn [sic] her [Resident 2] she said she make [sic] sure there should be enough space on the other side so she [Resident 2] would not fall so she turn [sic] her [Resident 2] and pulled the old flat sheet but according to her she held her [Resident 2] tooo [sic]. But when she let her [Resident 2] go to hold the curtain during care so that she can take out the old flat sheet but suddenly she [Resident 2] fell on the floor on her right side.2. Was fall witnessed? Yes.3a. Location of fall: Resident Room.4. Date &amp; Time of Fall: 01/23/2026 09:00 [9 a.m.].5. What was the resident doing prior to the fall? Resident laid on her right side with [sic] holding curtain with both hands.6. Does the resident exhibit or complain of pain related to the fall? Yes.7. Location of pain: right elbow.8. Most recent pain level.Pain Level: 7.Date 01/23/2026 14:47 [2:47 p.m.].Pain Scale.Numerical [a method of rating level of pain numerically with 0 meaning no pain and 10 meaning worst pain].Body Observation.Location of injury.right humerus [arm] elbow.redness.Describe Range of Motion [ROM].ROM painful/limited in upper extremity.Possible contributing factors.Orthopedic condition [a medical issue that affects the musculoskeletal system (consists of the body's bones, muscles, tendons, ligaments, joints, and cartilage)].Muscle weakness.Date and time physician notified.01/23/2026 0900.Date and time Resident/Resident Representative notified.01/23/2026 1000 [10 a.m.].A review of Resident 2's Transfer Record, dated 1/23/26, at 3:16 p.m., indicated that Resident 2 was transferred</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0689  Level of Harm - Actual harm  Residents Affected - Few	<p>Summary, indicated, .May have quarter siderails in bed for mobility and positioning (start when available).Active.Order Date.01/26/2026.A review of Resident 2's Physician Order Summary, indicated, .Apply landing mat on floor to reduce impact and injury of fall while in bed. Check placement QS [every shift]. every shift.Active.Order Date.01/29/2026.Start Date.01/29/2026.During a review of Resident 2's Interdisciplinary Team Falls Progress Notes (IDT, a team of professional staff or a care team consisting of different disciplines working together towards the goal of the residents), dated 1/25/26, 5:07 p.m., the IDT Falls Progress Notes, indicated, .Summary and Root Cause Analysis.Resident fell when [CNA 2] was turning her. Per resident statement, she was holding on to the side of the mattress while CNA was doing the care. She was leaning too much resulting to loss of balance and fell.PREDISPOSING/RISK FACTORS FOR FALLS.BIMS score 15 [Brief Interview for Mental Status- a tool to assess cognition (the mental processes involved in gaining knowledge and understanding). The total possible BIMS score ranges from 00 to 15. 13 - 15: cognitively intact; 08 - 12: moderately impaired; 00 - 07: severe impairment].History of Falls.Muscle Weakness.Gait/Balance Deficit.Poor Safety Awareness.Overestimates limits.Other predisposing risk factors.h/o [history of] falls prior to admission.PREVENTIVE MEASURE/S PRIOR TO FALL.ASSESSED FOR NEEDS: TOILETING, REPOSITIONING, FLUIDS, OR SNACK Q [every] 2 HOURS.BED IN LOW POSITION WHEN IN BED TO LESSEN IMPACT OF FALLS.KEPT BED LOCKED.LANDING MAT ON FLOOR TO REDUCE IMPACT AND INJURY OF FALL.NOTES.Interventions.pain management Xray right arm low bed landing mat frequent visual check sent to ER [emergency department] for further eval d/t [due to] Xray result of right humerus [long bone of upper arm extending from shoulder to elbow] f/u [follow up] with Ortho IDT Recommendations: Quarter side rail to bed to assist with mobility/positioning when available 2 person assist with ADLs [activities of daily living, tasks of everyday life including eating, dressing, bathing, or showering, and using the bathroom].During a concurrent observation and interview on 1/28/26, at 2:15 p.m., with Resident 2 in her room, Resident 2 was noted to be resting in bed with her right arm in a splint and elevated on a pillow. Resident 2's bed was observed with side rails, was in low position with the wheel brakes locked. No fall mats were observed on the floor near Resident 2's bed. Resident 2 stated that she fell out of bed while a CNA provided care and her arm was broken as a result. Resident 2 further stated that the side rails were installed on her bed on 1/28/26. Resident 2 stated that she had pain, but staff gave pain medication that provided relief to her arm.During an observation on 1/28/26, at 3:15 p.m., in Resident 2's room, a gray fall mat was placed on the floor on the right side of Resident 2's bed.During a concurrent interview and record review on 1/29/26, at 3:32 p.m., with the Director of Nursing (DON), Resident 2's Electronic Medical Record (EMR) was reviewed. The DON stated that residents were assessed for the use of side rails (bed rails) during admission, as needed, and at the request of a resident and/or responsible party (RP, the person designated to direct the care of a loved one admitted into a nursing facility). The DON further stated that staff documented bed rail risk assessments in the residents' EMR, staff obtained consent from the resident and/or RP for the use of bed rails, staff explained the risks and benefits of bed rails to the residents and/or RPs, and staff documented bed rail use on the residents' care plans. The DON stated that if a resident's physician gave an order for bed rails, the nursing staff or the physical therapist did an assessment of the resident. The DON further stated that once the assessment was completed and the use of bed rails was deemed to be beneficial to the resident, the care plan was updated, and the maintenance staff installed the bed rails on the resident's bed immediately as soon as the staff did the assessment if the resident was a fall risk. The DON acknowledged that Resident 2 had a physician order for bed rails dated 1/26/26. The DON confirmed that a bed rail assessment was completed for Resident 2 on 1/26/26, and that Resident 2 consented to the use of</p> <p>(continued on next page)</p>		

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