| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 555565 | A. Building<br>B. Wing | 10/16/2024 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| Artesia Palms Care Center | 11900 E. Artesia Blvd.<br>Artesia, CA 90701 |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
|---|---|
| F 0557<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions.<br><br>45537<br><br>Based on observation, interview and record review, the facility failed to ensure one of six sampled residents (Resident 6) who had a diagnosis of legal blindness (inability to see) was supervised during mealtime (eating).<br><br>This deficient practice resulted in Resident 6 feeling neglected, unsatisfied, and undignified when food particles fell on her clothing, accessories, and on the floor while eating, which had the potential to negatively affect her psychosocial and emotional well-being.<br><br>Findings:<br><br>During a review of Resident 6's Admission Record (Face sheet), the Face Sheet indicated Resident 6 was admitted to the facility with diagnoses including Diabetes Mellitus (DM - a disorder characterized by difficulty in blood sugar control and wound healing), open angle glaucoma (a chronic eye condition characterized by increased eye pressure which can lead to vision loss [blindness]), legal blindness, and bipolar disorder (sometimes called manic-depressive disorder; mood swings that range from the lows of depression to elevated periods of emotional highs).<br><br>During a review of Resident 6's Minimum Data Set (MDS - a federally mandated resident assessment tool) dated 8/15/2024, the MDS indicated Resident 6's vision was severely impaired, was able to make decisions that were consistent and reasonable. The MDS indicated Resident 6 required supervision with one-person assist to provide verbal cues and/or touching/steadying assistance during mealtime/eating.<br><br>During a review of Resident 6's Clinical Record (Care Plan section) dated 6/6/2022, the Care Plan indicated Resident 6 had a self-care deficit with Activities of Daily Living (ADLs - routine tasks/activities such as bathing, dressing, and toileting a person performs daily to care for themselves) functions which included bathing, personal hygiene, dressing, eating, grooming, toileting, locomotion (the movement of a person from one place to another), and transfer related to legal blindness. Under this Care Plan, the Care Plan goals indicated Resident 6 will be clean, dry, odor free, dressed appropriately, and will maintain dignity and self-esteem every day. The Care Plan's interventions included to provide supervision to Resident 6 during eating.<br><br>(continued on next page) |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
|---|---|---|

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| F 0557<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | During an interview on 10/11/2024 at 2:20 p.m., with Resident 6, Resident 6 stated the nursing staff do not consistently supervise and/or assist her during mealtimes. Resident 6 stated, when she asks the nursing staff to supervise her while eating, the Certified Nursing Assistants (CNAs) deny her request, and her food ends up spilling on her clothes, accessories, and on the floor. Resident 6 stated when the staff ignore her, she feels neglected, undignified, and unsatisfied with her food.<br><br>During an observation on 10/11/2024 at 2:30 p.m., in Resident 6's room, Resident 6 was observed sitting in her wheelchair alone with her bedside table over her. Resident 6's bedside table was observed having a plate of salad and a plate of chopped fruits sitting on top of it. Resident 6 was observed eating the salad with no staff supervision and was observed having salad dressing on her face, food particles (chopped vegetables) on her shirt, pants, purse (situated on her lap), shoes, and on the floor around her. During a continued observation, two unidentified nursing staff members were observed passing by Resident 6's room, looked at Resident 6 eating unsupervised, and did not stop to supervise Resident 6. Certified Nursing Assistant 1 (CNA 1) was observed walking into Resident 6's room, acknowledge Resident 6, then leaving Resident 6's room without helping nor providing supervision to Resident 6.<br><br>During an interview on 10/11/2024 at 2:42 p.m., with CNA 1, CNA 1 stated she did not find anything concerning with Resident 6 when she saw Resident 6 eating by herself in her room nor when she saw Resident 6 having salad dressing on her face and food particles on her shirt, pants, purse, shoes, and on the floor. CNA 1 stated she thought it was normal for Resident 6 to spill food on herself because Resident 6 was blind. CNA 1 stated it was her responsibility to check on the needs of Resident 6 and she should have helped and/or supervised Resident 6 with eating, especially when she saw Resident with salad dressing on her face, and food particles spilled all over her.<br><br>During an interview on 10/11/2024 at 3:05 p.m., with Licensed Vocational Nurse 1 (LVN 1), LVN 1 stated it is the nursing staff's responsibility to aid and supervise Resident 6 during eating because Resident 6 was blind. LVN 1 stated, the purpose of the conducting room rounds is to identify and attend to residents who are in need. LVN 1 stated the nursing staff should have identified Resident 6's lack of supervision and attended to her needs to prevent Resident 6 from feeling insecure, neglected, and undignified.<br><br>During a concurrent interview and record review on 10/11/2024 at 3:40 p.m. with Registered Nurse Supervisor 1 (RNS 1), Resident 6's Care Plan was reviewed. RNS 1 stated CNAs and licensed nurses must supervise Resident 6 when she eats to ensure Resident 6 has dignified existence and to aid in prevention of untoward accidents because Resident 6 was legally blind.<br><br>During an interview on 10/11/2024 at 4:37 p.m., with the Director of Nursing Services (DON), the DON stated all residents should be assisted and/or supervised with their ADLs as indicated while accommodating their needs and/or preferences. The DON stated all residents shall be always treated with dignity and respect.<br><br>During an interview on 10/11/2024 at 5:30 p.m., with the Administrator (ADM), the ADM stated the facility supports the dignified existence of the residents and all staff are expected to recognize the residents' needs, level of supervision, and provide support to the residents as needed.<br><br>(continued on next page) |

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| F 0557<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | During a review of the facility's undated P&P titled, Activities of Daily Living (ADL), Supporting, the P&P indicated the residents of the facility shall be provided with care, treatment, and services as appropriate to maintain their ability to carry out activities of daily living (ADLs).<br><br>During a review of the facility's policy and procedure (P&P) titled, Dignity, revised 2/2021, the P&P indicated, each resident of the facility shall be cared for in a manner that promotes and enhances the residents' well-being, level of satisfaction with life, and feelings of self-worth and self-esteem; therefore, the residents must be treated with dignity and respect at all times, while honoring their goals, choices, preferences, values and beliefs. |