

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555583	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/24/2024
NAME OF PROVIDER OR SUPPLIER  MacLay Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  12831 MacLay Street Sylmar, CA 91342	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0554</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Allow residents to self-administer drugs if determined clinically appropriate.</p> <p>46445</p> <p>Based on interview and record review, the facility failed to ensure residents were treated with respect and dignity in a manner that promotes maintenance or enhancement of the quality of life for one of three sampled residents (Resident 1) by failing to ensure Resident 1's preference to self-administer a medication was honored.</p> <p>This deficient practice had the potential to affect the resident's sense of self-worth and self-esteem.</p> <p>Findings:</p> <p>During a record review of Resident 1's Admission Record, the Admission Record indicated the facility admitted the resident on 8/8/2024 with diagnoses including type 2 diabetes mellitus, depression (a constant feeling of sadness and loss of interest, which stops the individual from doing normal activities), and essential hypertension (an abnormally high blood pressure that was not a result of a medical condition).</p> <p>During a record review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 11/13/2024, the MDS indicated the resident's cognitive (refers to conscious mental activities including thinking, reasoning, understanding, learning, and remembering) skills were intact.</p> <p>During a record review of Resident 1's Physician Orders, dated 8/9/2024, the Physician Orders indicated Trulicity (a medication used in the treatment of type 2 diabetes) 3 milligrams (mg - unit of measurement) / 0.5 milliliter (ml - unit of measurement) subcutaneous (under all the layers of the skin) pen injector, given in the morning every Sunday for diabetes mellitus.</p> <p>During an interview on 12/24/2024 at 9:18 a.m. and a concurrent record review of Resident 1's Physician Orders, created on 8/9/2024 and revised on 12/8/2024, reviewed with Registered Nurse 1 (RN 1), the Physician Orders indicated the clinician (licensed nurses) were to administer the Trulicity 3mg to Resident 1. RN 1 stated there was no order for Resident 1 to self-administer the Trulicity 3mg.</p> <p>During an interview on 12/24/2024 at 10:44 a.m. with Licensed Vocational Nurse 3 (LVN 3), LVN 3 stated Resident 1 preferred to self-administer the Trulicity 3 mg medication.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0554</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/24/2024 at 11:03 a.m. with LVN 4, LVN 4 stated Resident 1 preferred to self-administer the Trulicity 3 mg. LVN 4 stated on 9/2024 or 10/2024 (LVN 4 was not able to recall the exact date) she informed RN 1 regarding Resident 1's preference to self-administer the medication. LVN 4 stated the licensed nurse should perform an assessment of Resident 1's ability to self-administer a medication. LVN 4 stated the licensed nurse should provide an education to the resident and obtain a physician order to self-administer a medication. LVN 4 stated the licensed nurse should create a care plan that addressed Resident 1's self-administration of medication. LVN 4 was not able to provide documented evidence that Resident 1's reassessment, resident education, training, and physician order for self-administration of medication. LVN 4 was not able to provide documented evidence of Resident 1's care plan on resident preference to self-administer the medication.</p> <p>During an interview on 12/24/2024 at 11:40 a.m. with the Director of Nursing (DON), the DON stated the licensed nurses should initiate the process to determine Resident 1's ability to self-administer as soon as the licensed nurse was informed about the resident's preference. The DON stated it was Resident 1's right to self-administer the medication after the self-administration of medication process had been completed. The DON stated the facility failed to ensure the resident's right to self-administer a medication was done according to the facility's policy.</p> <p>During a record review of the facility's policy and procedure (PnP) titled, Self-Administration of Medications, last reviewed on 4/2024, the PnP indicated residents have the right to self-administer medications if the interdisciplinary team (IDT - a team of healthcare professionals from different professional disciplines who work together to manage the physical, psychological, and spiritual needs of the patient) had determined that it is clinically appropriate and safe for the resident to do so. The PnP indicated as part of the evaluation comprehensive assessment, the IDT assesses each resident's cognitive and physical abilities to determine whether self-administering medications was safe and clinically appropriate for the resident.</p> <p>During a record review of the facility's PnP titled, Resident Rights, last reviewed on 4/2024, the PnP indicated Federal and State laws guarantee certain basic rights to all residents in the facility. These rights include the resident's right to self-determination, be informed of and participate in his care planning and treatment, and to self-administer medication if the IDT determines it is safe.</p>		

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<p>F 0636</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Assess the resident completely in a timely manner when first admitted, and then periodically, at least every 12 months.</p> <p>46445</p> <p>Based on interview and record review, the facility failed to ensure a comprehensive assessment was done for one of three sampled residents (Resident 1) by failing to reassess Resident 1 for self-administration of medications.</p> <p>This deficient practice had placed Resident 1 at risk for medication administration error that had the potential to result in injection site infection and underdosage of the medication.</p> <p>Findings:</p> <p>During a record review of Resident 1's Admission Record, the Admission Record indicated the facility admitted the resident on 8/8/2024 with diagnoses including type 2 diabetes mellitus (a chronic condition that affects the way the body processes blood sugar [glucose]), depression (a constant feeling of sadness and loss of interest, which stops the individual from doing normal activities), and essential hypertension (an abnormally high blood pressure that was not a result of a medical condition).</p> <p>During a record review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 11/13/2024, the MDS indicated the resident's cognitive (refers to conscious mental activities including thinking, reasoning, understanding, learning, and remembering) skills were intact.</p> <p>During a record review of Resident 1's Physician Orders, dated 8/9/2024, the Physician Orders indicated Trulicity (a medication used in the treatment of type 2 diabetes) 3 milligrams (mg - unit of measurement) / 0.5 milliliter (ml - unit of measurement) subcutaneous (under all the layers of the skin) pen injector, given in the morning every Sunday for diabetes mellitus.</p> <p>During an interview on 12/24/2024 at 9:18 a.m. and a concurrent record review of Resident 1's Physician Orders, created on 8/9/2024 and revised on 12/8/2024, reviewed with Registered Nurse 1 (RN 1), the Physician Orders indicated the clinician (licensed nurses) to administer the Trulicity 3mg to Resident 1. RN 1 stated there was no order for Resident 1 to self-administer the Trulicity 3mg.</p> <p>During an interview on 12/24/2024 at 11:03 a.m. and a concurrent record review of Resident 1's Medication Administration Record (MAR) dated 8/1/2024 to 12/31/2024, reviewed with Licensed Vocational Nurse 4 (LVN 4), the MAR indicated Resident 1 received Trulicity 3 mg from LVN 4 eight times. LVN 4 stated Resident 1 preferred to self-administer the Trulicity 3 mg. LVN 4 stated Resident 1 self-administered Trulicity 3 mg seven out of the eight times LVN 4 was assigned to administer the medication. LVN 4 stated the licensed nurse should perform an assessment of Resident 1's ability to self-administer a medication. LVN 4 stated the licensed nurse should provide an education to the resident and obtain a physician order to self-administer a medication. LVN 4 stated the licensed nurse should create a care plan that addressed Resident 1's self-administration of medication. LVN 4 stated Resident 1 did not have an assessment that indicated the resident may self-administer medications. LVN 4 was not able to provide documented evidence that Resident 1 had education and training on self-administering medications. LVN 4 stated Resident 1 had the potential for infection and complications from incorrect administration of a medication.</p> <p>(continued on next page)</p>		

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<p>F 0636</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/24/2024 at 11:40 a.m. with the Director of Nursing (DON), the DON stated self-administration of medications require a licensed nurse assessment. The DON stated the licensed nurse should provide Resident 1 the required bedside training and document the resident's ability to self-administer the medication. Resident 1 was not reassessed for self-administration of medications. The DON was not able to provide documented evidence that Resident 1 received education and training on self-administration of Trulicity 3 mg. The DON stated Resident 1 had the potential to experience discomfort if the resident was not assessed and trained on medication self-administration. The DON stated the facility failed to follow the facility's policy and procedure on self-administration of medications.</p> <p>During a record review of the facility's policy and procedure (PnP) titled, Self-Administration of Medications, last reviewed on 4/2024, the PnP indicated residents have the right to self-administer medications if the interdisciplinary team (IDT - a team of healthcare professionals from different professional disciplines who work together to manage the physical, psychological, and spiritual needs of the patient) had determined that it is clinically appropriate and safe for the resident to do so. The PnP indicated as part of the evaluation comprehensive assessment, the IDT assesses each resident's cognitive and physical abilities to determine whether self-administering medications was safe and clinically appropriate for the resident.</p>		

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured.</p> <p>46445</p> <p>Based on interview and record review, the facility failed to ensure a comprehensive, person-centered care plan with measurable objectives and interventions for one of three sampled residents (Resident 1) was created and implemented that addressed Resident 1's self-administration of medication.</p> <p>This deficient practice had placed Resident 1 at risk for not receiving the necessary services and assistance that can result in resident injury or serious condition.</p> <p>Findings:</p> <p>During a record review of Resident 1's Admission Record, the Admission Record indicated the facility admitted the resident on 8/8/2024 with diagnoses including type 2 diabetes mellitus (a chronic condition that affects the way the body processes blood sugar [glucose]), depression (a constant feeling of sadness and loss of interest, which stops the individual from doing normal activities), and essential hypertension (an abnormally high blood pressure that was not a result of a medical condition).</p> <p>During a record review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 11/13/2024, the MDS indicated the resident's cognitive (refers to conscious mental activities including thinking, reasoning, understanding, learning, and remembering) skills were intact.</p> <p>During a record review of Resident 1's Physician Orders, dated 8/9/2024, the Physician Orders indicated Trulicity (a medication used in the treatment of type 2 diabetes) 3 milligrams (mg - unit of measurement) / 0.5 milliliter (ml - unit of measurement) subcutaneous (under all the layers of the skin) pen injector, given in the morning every Sunday for diabetes mellitus.</p> <p>During an interview on 12/24/2024 at 9:18 a.m. and a concurrent record review of Resident 1's Physician Orders, created on 8/9/2024 and revised on 12/8/2024, reviewed with Registered Nurse 1 (RN 1), the Physician Orders indicated the clinician (licensed nurses) were to administer the Trulicity 3mg to Resident 1. RN 1 stated there was no order for Resident 1 to self-administer the Trulicity 3mg.</p> <p>During an interview on 12/24/2024 at 11:03 a.m. with Licensed Vocational Nurse 4 (LVN 4), LVN 4 stated the licensed nurse should perform an assessment of Resident 1's ability to self-administer a medication. LVN 4 stated the licensed nurse should provide an education to the resident and obtain a physician order to self-administer a medication. LVN 4 stated the licensed nurse should create a care plan that addressed Resident 1's self-administration of medication. LVN 4 stated Resident 1 did not have a care plan to self-administer Trulicity 3 mg medication. LVN 4 stated without a care plan on self-administration of medication, Resident 1 had the potential for infection and complications from incorrect administration of a medication.</p> <p>(continued on next page)</p>

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/24/2024 at 11:40 a.m. with the Director of Nursing (DON), the DON stated there was no care plan created for Resident 1 that addressed the resident's ability to self-administer a medication. The DON stated Resident 1 had the potential to receive inconsistent care. The DON stated the facility failed to follow the facility's policy and procedure on self-administration of medication that included a creation of a resident care plan.</p> <p>During a record review of the facility's policy and procedure (PnP) titled, Comprehensive Person-Centered Care Plans, last reviewed on 4/2024, the PnP indicated the interdisciplinary team (IDT - a team of healthcare professionals from different professional disciplines who work together to manage the physical, psychological, and spiritual needs of the patient) in conjunction with the resident and family or legal representative, develops and implements a comprehensive, person-centered care plan for each resident. The PnP indicated the comprehensive, person-centered care plan describes the services that were to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being.</p> <p>During a record review of the facility's PnP titled, Self-Administration of Medications, last reviewed on 4/2024, the PnP indicated if it is deemed safe and appropriate for a resident to self-administer medications, this is documented in the medical record and the care plan.</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>46445</p> <p>Based on interview and record review, the facility failed to ensure one of three sampled residents (Resident 1) had a physician order to self-administer Trulicity (a medication used in the treatment of type 2 diabetes mellitus [a chronic condition that affects the way the body processes blood sugar]).</p> <p>This deficient practice had the potential to create confusion in the delivery of care and services to Resident 1.</p> <p>Findings:</p> <p>During a record review of Resident 1's Admission Record, the Admission Record indicated the facility admitted the resident on 8/8/2024 with diagnoses including type 2 diabetes mellitus, depression (a constant feeling of sadness and loss of interest, which stops the individual from doing normal activities), and essential hypertension (an abnormally high blood pressure that was not a result of a medical condition).</p> <p>During a record review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 11/13/2024, the MDS indicated the resident's cognitive (refers to conscious mental activities including thinking, reasoning, understanding, learning, and remembering) skills were intact.</p> <p>During a record review of Resident 1's Physician Orders, dated 8/9/2024, the Physician Orders indicated Trulicity (a medication used in the treatment of type 2 diabetes) 3 milligrams (mg - unit of measurement) / 0.5 milliliter (ml - unit of measurement) subcutaneous (under all the layers of the skin) pen injector, given in the morning every Sunday for diabetes mellitus.</p> <p>During an interview on 12/24/2024 at 9:18 a.m. and a concurrent record review of Resident 1's Physician Orders, created on 8/9/2024 and revised on 12/8/2024, reviewed with Registered Nurse 1 (RN 1), the Physician Orders indicated the clinician (licensed nurses) were to administer the Trulicity 3mg to Resident 1. RN 1 stated there was no order for Resident 1 to self-administer the Trulicity 3mg.</p> <p>During an interview on 12/24/2024 at 11:03 a.m. with Licensed Vocational Nurse 4 (LVN 4), LVN 4 stated Resident 1 did not have a physician order to self-administer the Trulicity 3 mg.</p> <p>During an interview on 12/24/2024 at 11:40 a.m. with the Director of Nursing (DON), the DON stated self-administration of medications required a physician order. The DON was not able to provide documented evidence of a physician order for Resident 1 to self-administer Trulicity 3 mg. The DON stated the facility failed to follow the facility's policy and procedure on self-administration of medications and physician orders.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a record review of the facility's policy and procedure (PnP) titled, Self-Administration of Medications, last reviewed on 4/2024, the PnP indicated residents have the right to self-administer medications if the interdisciplinary team (IDT - a team of healthcare professionals from different professional disciplines who work together to manage the physical, psychological, and spiritual needs of the patient) had determined that it is clinically appropriate and safe for the resident to do so. The PnP indicated as part of the evaluation comprehensive assessment, the IDT assesses each resident's cognitive and physical abilities to determine whether self-administering medications was safe and clinically appropriate for the resident.</p> <p>During a record review of the facility's PnP titled, Telephone Orders, last reviewed on 4/2024, indicated the entry must contain the instructions from the physician, date, time, and the signature and title of the person transcribing the information.</p>

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<p>F 0760</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that residents are free from significant medication errors.</p> <p>46445</p> <p>Based on interview and record review, the facility failed to ensure one of three sampled residents (Resident 1) was free from significant medication errors by failing to ensure the physician orders were followed. Resident 1 was allowed to self-administer a medication without an order for self-administration.</p> <p>This deficient practice placed Resident 1 at risk for medication administration error that had the potential to result in uncontrolled blood sugar.</p> <p>Findings:</p> <p>During a record review of Resident 1's Admission Record, the Admission Record indicated the facility admitted the resident on 8/8/2024 with diagnoses including type 2 diabetes mellitus (a chronic condition that affects the way the body processes blood sugar [glucose]), depression (a constant feeling of sadness and loss of interest, which stops the individual from doing normal activities), and essential hypertension (an abnormally high blood pressure that was not a result of a medical condition).</p> <p>During a record review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated 11/13/2024, the MDS indicated the resident's cognitive (refers to conscious mental activities including thinking, reasoning, understanding, learning, and remembering) skills were intact.</p> <p>During a record review of Resident 1's Physician Orders, dated 8/9/2024, the Physician Orders indicated Trulicity (a medication used in the treatment of type 2 diabetes) 3 milligrams (mg - unit of measurement) / 0.5 milliliter (ml - unit of measurement) subcutaneous (under all the layers of the skin) pen injector, given in the morning every Sunday for diabetes mellitus.</p> <p>During an interview on 12/24/2024 at 9:18 a.m. and a concurrent record review of Resident 1's Physician Orders, created on 8/9/2024 and revised on 12/8/2024, reviewed with Registered Nurse 1 (RN 1), the Physician Orders indicated the clinician (licensed nurses) to administer the Trulicity 3mg to Resident 1. RN 1 stated there was no order for Resident 1 to self-administer the Trulicity 3mg.</p> <p>During an interview on 12/24/2024 at 11:03 a.m. and a concurrent record review of Resident 1's Medication Administration Record (MAR) dated 8/1/2024 to 12/31/2024, reviewed with Licensed Vocational Nurse 4 (LVN 4), the MAR indicated Resident 1 received Trulicity 3mg from LVN 4 eight times. LVN 4 stated Resident 1 preferred to self-administer the Trulicity 3mg. LVN 4 stated Resident 1 self-administered Trulicity 3 mg seven out of the eight times LVN 4 was assigned to administer the medication. LVN 4 stated Resident 1 required a physician order before the resident was allowed to self-administer a medication. LVN 4 stated Resident 1 did not have a physician order to self-administer Trulicity 3 mg.</p> <p>During an interview on 12/24/2024 at 11:40 a.m. with the Director of Nursing (DON), the DON stated self-administration of medications required a physician order. The DON stated Resident 1 did not have a physician order to self-administer Trulicity 3 mg. The DON stated the facility failed to follow the policy and procedure on self-administering medications.</p> <p>(continued on next page)</p>		

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<p>F 0760</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a record review of the facility's policy and procedure (PnP) titled, Self-Administration of Medications, last reviewed on 4/2024, the PnP indicated residents have the right to self-administer medications if the interdisciplinary team (IDT - a team of healthcare professionals from different professional disciplines who work together to manage the physical, psychological, and spiritual needs of the patient) had determined that it is clinically appropriate and safe for the resident to do so. The PnP indicated as part of the evaluation comprehensive assessment, the IDT assesses each resident's cognitive and physical abilities to determine whether self-administering medications was safe and clinically appropriate for the resident.</p>		