

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555703	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/18/2026
NAME OF PROVIDER OR SUPPLIER Ridgeway Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 523 Hayes Lane Petaluma, CA 94952	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0552 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure that residents are fully informed and understand their health status, care and treatments. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation and interview, the facility failed to ensure the rights of three of 18 sampled residents (Residents 11, 12, and 23) were considered when nursing staff did not inform them of the medications being administered during their medication administration process. This failure limited the residents' ability to participate in their care, ask questions, and make informed decisions regarding the medications they received. 1. A review of Resident 11's admission record (facility demographic) indicated she was admitted to the facility in January 2026 with medical diagnosis which included malignant neoplasm of the vulva (cancer that originates in the external female genitalia) and acute diastolic (congestive) heart failure (when the heart muscle becomes stiff and does not relax). A review of Resident 11's Minimum Data Set (MDS-a federally mandated resident assessment tool) dated 4/24/26, indicated her Brief Interview of Mental Status (BIMS-a cognition [the processes of thinking and reasoning] assessment) score was 12, which indicated her cognition was moderately impaired (a score of 1-7 indicates cognition is severely impaired, 8-12 indicates cognition is moderately impaired, and 13-15 indicates cognition is intact). During an interview on 6/16/26 at 9:30 a.m., Resident 11 stated on one occasion during medication administration the nurse did not tell her what she was given. Resident 11 stated she refused all the medications because the nurse would not explain to her what they were. Resident 11 further stated that she did not like not being educated in regard to her medications and stated it was her right to know. 2. A review of Resident 12's admission record indicated he was admitted to the facility in December 2025 with medical diagnosis which included metabolic encephalopathy (a disease of the brain that changes brain function or structure) and Alzheimer's disease (a disease characterized by a progressive decline in mental abilities). A review of Resident 12's MDS dated [DATE], indicated his BIMS score was two, which indicated his cognition was severely impaired. During an observation on 6/17/26 at 8:36 a.m., Licensed Nurse F (LN F) was observed mixing Resident 12's crushed medications in pudding. Resident 12 was difficult to arouse and LN F simulated Resident 12 until he opened his eyes. LN F stated, [Resident 12] I have your cookies. Eat your cookies. Resident 12 proceeded to eat the pudding. LN F did not inform Resident 12 that he received medications. 3. A review of Resident 23's admission record indicated he was admitted to the facility in August 2021 with medical diagnosis which included hemiplegia (total paralysis of the arm, leg, and trunk on the same side of the body) and hemiparesis (muscle weakness or partial paralysis on one side of the body) following cerebrovascular disease (a condition that affects blood flow and blood vessels in the brain) and hypertensive heart disease (heart condition caused by unmanaged high blood pressure). A review of Resident 23's MDS dated [DATE], indicated his BIMS score was 15, which indicated his cognition was intact. During an observation on 6/17/26 at 8:36 a.m., LN F was observed administering Resident 23's his medications. LN F informed Resident 23 that his seizure (a sudden, uncontrolled electrical disturbance in the brain which can cause uncontrolled jerking, blank stares, and loss of consciousness) medication was included but did not explain any other medications to him. Resident 23 proceeded to take his medication and stated, I don't know what I take- I just take them. During an interview on 6/18/26 at 8:23 a.m., LN A stated when medications were administered it was important to inform residents what they were receiving so that (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0552 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	they were aware. LN A further stated, It is their [the resident] right to know. Even if they are non-verbal or don't understand, we are expected to still explain their medications to them. During an interview on 6/18/26 at 11:34 a.m., the Director of Nursing (DON) confirmed that nurse staff should inform residents of what medications they were receiving during medication administration. The DON stated, It's the patient's [resident] right to know what they are taking. A review of the facility's policy and procedures titled, Resident Rights, revised 2021, indicated, Federal and state laws guarantee certain basic rights to all residents of this facility. These rights include the resident's right to: be informed of, and participate in, his or her care planning and treatment.		