

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 06/25/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555742	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/17/2026
NAME OF PROVIDER OR SUPPLIER Desert Mountain Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 47-763 Monroe Avenue Indio, CA 92201	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0686 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide appropriate pressure ulcer care and prevent new ulcers from developing. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review the facility failed to ensure, for one of three residents reviewed (Resident 1):1.A complete skin assessment was conducted and documented upon the resident's admission; and2.Physician's order was obtained for treatment of sacrococcyx (tailbone) pressure ulcer (PU - skin damage due to prolonged pressure).These failures resulted in a delay in the care and treatment of Resident 1's sacrococcyx PU and had the potential for complications of delay wound care such as infection and delayed wound healing, which could compromised the resident's overall health condition.Findings:On March 27, 2026, at 8:01 a.m., an unannounced visit was conducted at the facility to investigate a quality-of-care issue.On April 1, 2026, a review of Resident 1's Face Sheet, indicated the resident was admitted to the facility on [DATE], with a diagnosis of pneumonia (lung infection).A review of Resident 1's Minimum Data Set (MDS - a resident assessment tool), dated February 4, 2026, indicated a Brief Interview for Mental Status (BIMS - a cognitive assessment) score of 3 (severe cognitive impairment).A review of Resident 1's Progress Notes, dated March 3, 2026, at 9:02 a.m. by the Treatment Nurse (TxN), indicated, Resident 1 was re-admitted to the facility on [DATE], from the General Acute Care Hospital (GACH) with a pressure ulcer (PU) located at his sacrococcygeal area (base of the spine/tailbone area), the PU was unstageable (completely covered by dead skin, unable to determine the stage of the wound), present on admission [DATE]), measuring 9 cm (centimeters - a unit of measurement) in width by (X) 11 cm in depth with discoloration around the surrounding skin.A review of Resident 1's care plans (Individualized plan of care for specific health issues), initiated on March 3, 2026, titled, (Resident 1) Has Unstageable PU . to sacrococcyx area (Base of the spine/tailbone area), which included the intervention of, . Administer treatments as ordered .A review of Resident 1's physician's orders, indicated no wound care treatment orders to treat resident's sacrococcyx PU identified by the TxN on March 3, 2026.A review of Resident 1's Treatment Administration Record, for the month of March 2026, indicated no wound care treatments were administered to Resident 1's sacrococcyx PU.A review of Resident 1's treatment orders, dated March 8, 2026 (six days after the PU was identified on March 3, 2026), indicated, . Medihoney (wound ointment) and.Dressing.to Coccyx (Sacrococcyx).every day shift for open wound Cleanse with (Normal Saline).cover with foam or silicone dressing.A review of Resident 1's. TAR, for the month of March 2026, indicated Resident 1 began receiving treatments for the sacrococcyx PU on March 9, 2026 (seven days after it was first identified).On April 1, 2026, at 2:34 p.m., a concurrent interview and review of Resident 1's record were conducted with the TxN and stated the following:- When a resident is admitted to the facility, the Registered Nurse (RN) completes an admission skin assessment (skin check) to identify any skin issues, then the same day or the following day, the TxN completes an additional skin check to verify and/or identify additional skin issues if any;- If he identifies a skin issue, the wound care physician is to be notified, orders received and carried out, and completed treatments are documented by the nurse in the resident's TAR;- Resident 1 was re-admitted to the facility on [DATE], and a skin check was completed on March 3, 2026, which identified a sacrococcygeal PU with discoloration of the surrounding skin, and no wound care orders were received;- He was responsible for receiving these orders, and he was not sure why the orders (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 555742
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F 0686 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	were not received, but they should have been;- The Wound Care physician conduct wound care visits every Thursdays and re-evaluates the resident's reported skin issues identified by the TxN. The TxN stated he accompanied the wound care physician and would carry out any treatment orders recommended by the wound care physician. Resident 1's record was further reviewed with the TxN which indicated the following:- SNF Wound Care, note, dated, March 5, 2026, by the Wound Care physician, indicated, . (Resident 1) was (re) admitted on (March 2, 2026), with a DTI (Deep Tissue Injury) on the sacrococcyx . (Resident 1) was transferred from (GACH) with this acquired wound, for which I was asked to evaluate and recommend treatment . Measurement: 9.0 X 11.0 cm UTD (Unstageable depth unknown) . Plan (Orders): Cleanse with normal saline and apply barrier cream daily .- Resident 1's physician's order indicated no treatment orders recommended by the wound care physician on March 5, 2026, was transcribed on Resident 1's record.On April 1, 2026, at 4:17 p.m., a concurrent interview and review of Resident 1's SNF Wound Care note dated March 5, 2026, and the resident's treatment orders were conducted with the TxN. The TxN verified Resident 1's sacrococcyx wound assessed by the Wound Care physician on March 5, 2026, is the same sacrococcygeal wound he identified on March 3, 2026. The TxN verified he received Resident 1's SNF wound care note and treatment orders from the physician, and he did not document or transcribe the orders into the resident's medical record. The TxN further stated a complication of Resident 1 not receiving prompt treatments for his sacrococcyx PU could lead to the PU becoming an open wound and potential for delayed wound healing.On April 1, 2026, at 4:30 p.m., a concurrent interview with the Director of Nursing (DON), and record review of Resident 1's progress notes, admission skin checks dated March 3, 2026, and treatment orders were conducted. The DON stated upon admission to the facility, the resident's admission skin check is to be completed by the RN. If a skin abnormality is identified, the RN will notify the physician and receive treatment orders. The DON stated the TxN will check the resident's skin on day two of admission, and if a skin issue is found, the TxN will notify the Wound Care physician and receive treatment orders. The DON further stated when treatment orders were received they should be transcribed into the resident's medical record, and any identified skin issues should be documented. The DON verified Resident 1 was re-admitted to the facility on [DATE], and RN 1 did not document an admission skin check. The DON stated he was not sure what happened, but RN 1 should have completed an admission skin check and received treatment orders from the physician, if needed. The DON verified the TxN completed a skin check on Resident 1 on March 3, 2026, at which time a sacrococcyx PU was identified and no physician orders were received by the TxN. The DON stated treatment orders should have been received by the TxN and carried out.On April 2, 2026, at 7:11 a.m., a concurrent interview with RN 1, and record review of Resident 1's admission notes and Dr's orders was conducted. RN 1 stated upon a resident's admission to the facility, it is the facilities policy to complete an admission skin check to assess any skin issues. The RN stated the admission skin check should be documented in the resident's medical record. RN 1 further stated it's Important to complete and document the admission skin check because the resident medical record is a continuation of care, and a way nursing staff communicate the resident's health care issues to each other. RN 1 stated if a resident has an identified skin issue on admission there are Batch (treatment) orders, that can be transcribed into the resident's medical records, until the resident's skin is re-checked by the TxN. RN 1 further stated it is important to begin wound treatments on admission to help prevent the skin issue from getting worse. RN 1 reviewed Resident 1's admission orders from March 2, 2026, and verified he transcribed the orders, indicating he was responsible for completing Resident 1's admission skin check. RN 1 reviewed Resident 1's progress notes and verified he did not complete or document an admission skin check, stating he should have, as it is the facilities policy to do so.On April 2, 2026, at 3:28 p.m., an interview was conducted with the DON, who stated when a resident is admitted to the facility, nursing staff should follow the admission Assessments Checklist, which provides a list of assessments, including the skin check, that are to be completed upon admission. The DON stated nursing staff are expected to complete all admission assessments, review (continued on next page)		

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F 0686 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	and transcribe any Drs orders, and document the admission in the resident medical record at the time of the resident's admission. A review of the facilities, admission Assessments Checklist, undated, indicated .Please refer to checklist to complete upon new patient admission.Assessments that need to be completed.Skin Assessment.A review of the facility's policy and procedure titled, Nursing Administration - Admission, revised, February 2023, indicated, .Obtain information about the resident to establish baseline data .The resident should be admitted according to the procedure by the licenses nurse .		