

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555748	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/15/2024
NAME OF PROVIDER OR SUPPLIER Berkley East Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2021 Arizona Ave Santa Monica, CA 90404	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide safe and appropriate respiratory care for a resident when needed.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42342</p> <p>Based on interview, and record review the facility failed to apply a non-rebreather oxygen mask (NRBM- It is a face mask oxygen delivery device that fits over your mouth and nose. An elastic band stretches around your head to keep mask on. The mask connects to a small bag filled with oxygen (reservoir bag), and the bag is attached to an oxygen tank. Oxygen should be set on 10-15 lpm (liters per minute) to administer a higher concentration of oxygen in an emergent situation) correctly in an emergent situation for one of three sampled residents, Resident 1.</p> <p>This deficient practice could have caused Resident 1 to remain short of breath due to not enough oxygen delivery.</p> <p>Findings:</p> <p>A review of Resident 1's Admission Record indicated the facility admitted this [AGE] year-old- male on 4/27/2024 with diagnoses including Parkinson's Disease (a disorder of the nervous system that affects movement, often causing tremors), Asthma (long term disease in which the airways in the lungs become narrow and swollen causing difficulty breathing), Prostate Cancer (cancer in the gland in men that produces sperm), Bladder Cancer, Sick Sinus Syndrome (a heart rhythm disorder), Aneurysm of the Aorta (a balloon-like bulge in the largest artery in the body), Heart Disease (disease that affects the hear or blood vessels), Atrial Fibrillation (an irregular, often rapid heart rate that causes poor blood flow), Hyperlipidemia (high cholesterol), major Depressive Disorder (a mental health disorder characterized by persistent low mood or loss of interest in activities, causing impairment in daily life), Urinary Tract Infection (UTI- infection in the bladder or urinary tubes), presence of a Cardiac pacemaker.</p> <p>A review of Resident 1's Admission Record indicated Resident 1 had allergies to Codeine (drug in narcotic class used to treat pain), Levaquin (antibiotic medication), Penicillin (antibiotic medication), Sulfa antibiotics, garlic, and peanut oil.</p> <p>A review of Resident 1's Minimum Data Set (MDS - a standardized assessment and care screening tool), dated 5/1/2024 indicated Resident 1's cognition (the mental ability to make decisions of daily living)was moderately impaired. Resident 1 required maximal assistance (helper does more than half the effort) with transfers (moving from bed to chair), toileting and hygiene.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0695</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of Resident 1's Skilled Nursing facility Progress Note dated 5/9/2024 indicated Resident 1's attending physician spoke with Resident 1's primary physician and together agreed to administer Cefepime (antibiotic medication that contains penicillin) to treat UTI despite Resident 1's allergy to Penicillin.</p> <p>A review of Resident 1's physician order dated 5/10/2024 indicated Cefepime 2 grams (gm)/100milliliters (ml) (IV-Intravenously-through the veins) every 8 hours for urinary tract infection for 7 days.</p> <p>A review of resident 1's physician order dated 5/11/2024 indicated Transfer resident via 911(emergency medical services) due to anaphylaxis (a severe, potentially life-threatening allergic reaction).</p> <p>On 5/13/2024 The California Department of Public Health (CDPH) received a complaint alleging the facility placed Resident 1 on a NRBM at 2 lpm and the reservoir bag on the mask was flat causing the resident to remain in respiratory distress.</p> <p>During a concurrent interview and record review on 5/15/2024 at 7:42 a.m. with, The Licensed Vocational Nurse (LVN), Resident 1's Nursing Progress Note dated 5/11/2024 timed at 1:54 a.m. was reviewed. The Nursing progress noted indicated Resident 1 was found in bed with a red flushed face, an oxygen saturation (O2 sat- the percentage of oxygen in the blood normal range is from 92%-100%) measuring 79% without supplemental oxygen and a low blood pressure. The LVN stated, I informed the Registered Nurse Supervisor (RNS) who then came to the room to assist. The RNS was initially given an order to place the resident on Oxygen at 2 lpm via nasal cannula (oxygen delivery tubing with two prongs that insert into each nostril and deliver 2-5 lpm of oxygen) to maintain an O2 sat of 92% and we did that but the O2 sat was still in the 80's. After that the RNS called the doctor and got an order to put on the NRBM. The RNS connected the tubing to the wall, and I am not sure how many liters. I put the mask on the Resident. Before I put the mask on, I flattened out the bag and put the mask over his nose and mouth. After that I notice the bag was little bit inflated but not fully inflated or more flat than puffy. I did not inflate the bag fully before I put it on the Resident, but I did hear oxygen flowing from it. After this Resident 1's was having some wheezing (whistling sound caused by narrow inflamed airways) and the O2 sat came up to 94%; If we removed the mask the O2 sat would drop so he kept the mask on for about 40 minutes until the paramedics arrived. When the paramedics arrived, they said the bag on the mask was not inflated enough and I believe they increased the amount of oxygen, but I am not sure how much .</p> <p>During on interview on 5/15/2024 at 8:17 a.m. the RNS stated, I put the oxygen on 5 lpm when the LVN put the NRBM on Resident 1. The bag on the mask was just a little bit inflated not fully . When the paramedics got there, they said we have to put the oxygen at 15 lpm with that mask but our oxygen regulators (reduces, controls and measures the flow rate of oxygen) only go to 10 lpm. Resident 1's O2 sat went up to 91% when we put the mask on, so I thought it was okay .</p> <p>A review of the facility policy and procedure titled, Non-rebreather mask dated 1/1/2024 indicated partial and non-rebreather masks should be used by resident's who do not have a tracheostomy and need more than 50% supplemental oxygen.</p> <p>Procedure</p> <p>1. Verify physician's order.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42342</p> <p>Based on observation, interview, and record review the facility failed to ensure that licensed nurses had the skills and knowledge apply a non-rebreather oxygen mask (NRBM- It is a face mask oxygen delivery device that fits over your mouth and nose. An elastic band stretches around your head to keep mask on. The mask connects to a small bag filled with oxygen (reservoir bag), and the bag is attached to an oxygen tank. Oxygen should be set on 10-15 lpm (liters per minute) to administer a higher concentration of oxygen in an emergent situation) correctly in an emergent situation for one of three sampled residents, Resident 1.</p> <p>This deficient practice could have caused Resident 1 to remain short of breath due to not enough oxygen delivery and potentially places other residents having severe shortness of breath at risk.</p> <p>Findings:</p> <p>A review of Resident 1's Admission Record indicated the facility admitted this [AGE] year-old- male on 4/27/2024 with diagnoses including Parkinson's Disease (a disorder of the nervous system that affects movement, often causing tremors), Asthma (long term disease in which the airways in the lungs become narrow and swollen causing difficulty breathing), Prostate Cancer (cancer in the gland in men that produces sperm), Bladder Cancer, Sick Sinus Syndrome (a heart rhythm disorder), Aneurysm of the Aorta (a balloon-like bulge in the largest artery in the body), Heart Disease (disease that affects the hear or blood vessels), Atrial Fibrillation (an irregular, often rapid heart rate that causes poor blood flow), Hyperlipidemia (high cholesterol), major Depressive Disorder (a mental health disorder characterized by persistent low mood or loss of interest in activities, causing impairment in daily life), Urinary Tract Infection (UTI- infection in the bladder or urinary tubes), presence of a Cardiac pacemaker.</p> <p>During a concurrent interview and record review on 5/15/2024 at 7:42 a.m. with, The Licensed Vocational Nurse (LVN), Resident 1's Nursing Progress Note dated 5/11/2024 timed at 1:54 a.m. was reviewed. The Nursing progress noted indicated Resident 1 was found in bed with a red flushed face, an oxygen saturation (O2 sat- the percentage of oxygen in the blood normal range is from 92%-100%) measuring 79% without supplemental oxygen and a low blood pressure. The LVN stated, I informed the Registered Nurse Supervisor (RNS) who then came to the room to assist. The RNS was initially given an order to place the resident on Oxygen at 2 lpm via nasal cannula (oxygen delivery tubing with two prongs that insert into each nostril and deliver 2-5 lpm of oxygen) to maintain an O2 sat of 92% and we did that but the O2 sat was still in the 80's. After that the RNS called the doctor and got an order to put on the NRBM. The RNS connected the tubing to the wall, and I am not sure how many liters. I put the mask on the Resident. Before I put the mask on, I flattened out the bag and put the mask over his nose and mouth. After that I notice the bag was little bit inflated but not fully inflated or more flat than puffy. I did not inflate the bag fully before I put it on the Resident, but I did hear oxygen flowing from it. After this Resident 1's was having some wheezing (whistling sound caused by narrow inflamed airways) and the O2 sat came up to 94%; If we removed the mask the O2 sat would drop so he kept the mask on for about 40 minutes until the paramedics arrived. When the paramedics arrived, they said the bag on the mask was not inflated enough and I believe they increased the amount of oxygen, but I am not sure how much .</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During on interview on 5/15/2024 at 8:17 a.m. the RNS stated, I put the oxygen on 5 lpm when the LVN put the NRBM on Resident 1. The bag on the mask was just a little bit inflated not fully . When the paramedics got there, they said we have to put the oxygen at 15 lpm with that mask but our oxygen regulators (reduces, controls and measures the flow rate of oxygen) only go to 10 lpm. Resident 1's O2 sat went up to 91% when we put the mask on, so I thought it was okay .</p> <p>During a concurrent observation and interview on 5/15/2024 at 2:08 p.m. with the Director of Staff Development (DSD) inside of an empty room. The DSD inserted the oxygen regulator (reduces, controls and measures the flow rate of oxygen) into the wall, then attached the oxygen concentrator humidifier (a refillable plastic bottle that infuses the normal flow of oxygen with water droplets) to the regulator, then attached the NRBM tubing to the humidifier and turned on oxygen to 10 lpm. The DSD then held the mask in hand waiting for the reservoir bag to fill with oxygen. The DSD then placed the mask on a mannequin in the bed with the reservoir bag partially inflated but mostly flat then tightened straps on the mask around the head and pinched the bridge of the nose. The DSD was asked if the humidifier would be used during an emergency and stated, I don't think so .</p> <p>During a concurrent interview and record review on 5/15/2024 at 2:37 p.m. with the DSD, a Class Attendance Roster with a course titled, Oxygen dated 5/10/2024 was reviewed. The Class Attendance Roster indicated multiple signatures and did not include a lesson plan. The DSD stated, there is no lesson plan I have to make one . The DSD was asked what was taught during this class and stated, I taught what I know about oxygen based on my experience .</p> <p>During a concurrent observation and interview on 5/15/2024 at 2:51 p.m. with the Registered Nurse (RN) 1 inside of an empty room. RN 1 inserted the oxygen regulator into the wall, then attached the oxygen concentrator humidifier to the regulator, then attached the NRBM tubing to the humidifier and turned-on oxygen to 15 lpm. Then waited for reservoir bag to inflate. The reservoir bag did not fully inflate; then RN 1 stated, Then I would put the mask on the resident. RN 1 further stated, The paramedics told me before that with this mask the oxygen has to be between 8 - 15 lpm and I have also asked other respiratory therapists that I know, and they say the same thing . Lastly, RN 1 stated, 5 lpm is not enough oxygen it has to be at least 8 lpm, the last time I had an in service on this mask was in December of 2023 .</p> <p>A review of the facility policy and procedure titled, Competency of Nursing Staff indicated:</p> <ol style="list-style-type: none"> 1. All nursing staff must meet the specific competency requirements of their respective licensure and certification requirements defined by State law. 2. In addition, licensed nurses and nursing assistants employed (or contracted) by the facility will: <ol style="list-style-type: none"> a. participate in a facility-specific, competency-based staff development and training program; and b. demonstrate specific competencies and skill sets deemed necessary to care for the needs of residents, as identified through resident assessments and described in the plans of care. <p>he staff development and training program is created by the nursing leadership, with input from the medical director, and is designed to train nursing staff to deliver individualized, safe, quality care and services for the residents.</p> <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>2. The following factors are considered in the creation of the competency-based staff development and training program:</p> <ul style="list-style-type: none"> a. An evaluation of the current program to ensure basic nursing competencies; b. Any gaps in education or training that may be contributing to poor outcomes; c. Specialized skills or training needed based on the resident population; d. A method to track, assess, plan, implement and evaluate the effectiveness of training; and e. A method to evaluate critical thinking skills and management of care in complex environments with multiple interruptions. <p>3. The facility assessment includes an evaluation of the staff competencies that are necessary to provide the level and types of care specific to the resident population.</p> <p>4. Competency in skills and techniques necessary to care for residents' needs includes but is not limited to competencies in areas such as:</p> <ul style="list-style-type: none"> a. Preventing abuse, neglect and exploitation of resident property; b. Dementia management; c. Resident rights; d. Person centered care; e. Communication; f. Basic nursing skills; g. Basic restorative services; h. Skin and wound care; i. Medication management; j. Pain management; k. Infection control; l. Identification of changes in condition; and m. Cultural competency. <p>(continued on next page)</p>		

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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>5. Training and competency evaluations include elements of critical thinking and processes necessary to identify and report resident changes of condition. The type and amount of this training is based on the facility assessment and is specific to the different skill levels and licensure of staff. For example, CNAs are trained for and evaluated on competency in identifying and reporting resident changes of condition to the LPN or RN, while LPNs and RNs are trained for and evaluated on managing and reporting pertinent findings to the provider.</p> <p>6. Facility and resident-specific competency evaluations will be conducted upon hire, annually and as deemed necessary based on the facility assessment.</p> <p>7. Facility and resident-specific competency evaluations will include:</p> <ul style="list-style-type: none"> a. Lecture with return demonstration for physical activities; b. A pre-and post-test for documentation issues; c. Demonstrated ability to use tools, devices, or equipment used to care for residents; d. Reviewing adverse events that occurred as an indication of gaps in competency; or e. Demonstrated ability to perform activities that are within the scope of practice an individual is licensed or certified to perform. <p>8. Competency demonstrations will be evaluated based on the staff member's ability to use and integrate knowledge and skills obtained in training, which will be evaluated by staff already deemed competent in that skill or knowledge.</p> <p>9. Inquiries concerning staff competency evaluations should be referred to the Director of Nursing Services or to the Personnel Director.</p> <p>A review of the facility policy and procedure titled, Non-rebreather mask dated 1/1/2024 indicated partial and non-rebreather masks should be used by resident's who do not have a tracheostomy and need more than 50% supplemental oxygen.</p> <p>Procedure</p> <ol style="list-style-type: none"> 1. Verify physician's order. 2. Identify yourself to the resident and explain procedure. 3. Wash hands and put on any personal protection equipment indicated. 4. Connect mask to the oxygen tank and turn the tank to approximately 15 lpm. 5. Occlude the valve between the bag and the mask causing the bag to fully inflate. 6. Place mask on the resident by pulling the strap over and behind their head and form the nose piece around the bridge of their nose assuring a snug fit. <p>(continued on next page)</p>		

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