

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  555781	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  01/11/2025
NAME OF PROVIDER OR SUPPLIER  Villa Del Rio		STREET ADDRESS, CITY, STATE, ZIP CODE  7002 Gage Avenue Bell Gardens, CA 90201	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48778</b></p> <p>Based on observation, interview, and record review, the facility failed to ensure one of three sampled residents (Resident 1) was provided a safe, functional, and comfortable environment by failing to ensure:</p> <ol style="list-style-type: none"> <li>1. Resident 1 had a working bathroom sink with hot water.</li> <li>2. Resident 1 ' s bathroom sink did not leak water onto the floor.</li> </ol> <p>This deficient practice caused Resident 1 to feel uncomfortable and had the potential to cause slips, falls for the resident and negatively affect the resident ' s psychosocial well-being.</p> <p>Findings:</p> <p>During a review of Resident 1s Admission Record, the Admission record indicated Resident 1 was originally admitted to the facility on [DATE] and readmitted on [DATE]. Resident 1 ' s diagnoses included joint (area where bones meet) replacement surgery, depression (mood disorder that causes feeling of sadness and loss of interest) and anxiety disorder (mental health disorder characterized by feelings of worry, anxiety or fear that interfere with daily living).</p> <p>During a review of Resident 1 ' s History and Physical (H&amp;P), the H&amp;P indicated Resident 1 was able to make decisions for activities of daily living (ADL).</p> <p>During a review of Resident 1 ' s Minimum Data Set ([MDS], a resident assessment tool) dated 12/4/2024, the MDS indicated Resident 1 was cognitively intact (having the ability to perform mental processes like thinking, remembering and problem solving) and required supervision or touching assistance (helper provides cues and/or touching as resident completes activity) for ADLs such eating and personal hygiene.</p> <p>During a review of the facility ' s Maintenance Log dated 12/2024, The Log indicated Resident 1 ' s sink needed repair on 1/2/2025 and was corrected on 1/2/2025. The Log did not indicate the specific issue(s) for Resident 1 ' s sink and how the issue(s) was/were corrected.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 1/10/2025 at 12:41 p.m. with Resident 1 in Resident 1 ' s room, Resident 1 stated that bathroom sink in his room had not worked and was leaking for weeks. Resident 1 stated, he informed the Maintenance Staff (unnamed), and the Staff informed him (Resident 1) the sink had a missing part and that the sink was corroded.</p> <p>During a concurrent observation and interview on 1/10/2025 at 1:25 p.m. with Certified Nursing Assistant (CNA) 2, CNA 2 stated Resident 1 ' s sink did not have hot water coming out of the faucet and water was leaking from the pipe underneath the sink when the faucet was turned on. CNA 2 also stated, there was an orange-colored circular stain on the bathroom floor. CNA 2 stated she was not sure when the issues began or if they had been reported. CNA 2 stated, the issues should have been reported and fixed because residents were a priority.</p> <p>During a consecutive interview on 1/10/2025 at 2:00 p.m. with Resident 1, Resident 1 stated he did not feel comfortable using the bathroom sink in their room because it was not working properly. Resident 1 stated, he had to use the showers or hand sanitizer instead of a sink.</p> <p>During a concurrent interview and record review on 1/10/2025 at 2:37 p.m. with Maintenance Supervisor (MS) 1, a picture of Resident 1 ' s sink was reviewed. MS 1 described the stain under Resident 1 ' s sink resulted from water dripping and must have persisted for more than 2 weeks.</p> <p>During an interview on 1/13/2025 at 11:50 a.m. with MS 1, MS 1 stated sinks should have been fixed immediately because residents need to be able to use the sink and Resident ' s needed both hot and cold water. MS 1 stated also stated it was dangerous to have water leaking onto the floor and could cause the resident to slip.</p> <p>During an interview on 1/13/2025 at 3:50 p.m. with Administrator (Admin), Admin stated the facility needed to ensure repairs were completed daily. Admin stated if repair could not be completed due to a missing part, the room needed to be placed out of order until the issue was fixed. Admin also stated the facility was the residents ' home and staff needed to ensure that every resident had what they needed.</p> <p>During a review of facility ' s undated policy and procedure (P&amp;P) titled, Maintenance Service, the P&amp;P indicated, The Maintenance Department is responsible for maintaining the buildings, grounds, and equipment in a safe and operable manner at all times. P&amp;P also indicated, Functions of maintenance personnel include, but are not limited to maintaining the heat/cooling system, plumbing fixtures, wiring, etc. in good working order.</p> <p>During a review of facility ' s undated P&amp;P titled, Safe and Homelike Environment, the P&amp;P indicated, in accordance with residents ' rights, the facility will provide a safe, clean, comfortable environment which includes ensuring that the resident receive care and services safely and that the physical layout of the facility maximizes resident independence and does not pose a safety risk.</p> <p>Based on observation, interview, and record review, the facility failed to ensure one of three sampled residents (Resident 1) was provided a safe, functional, and comfortable environment by failing to ensure:</p> <p>1. Resident 1 had a working bathroom sink with hot water.</p> <p>(continued on next page)</p>		

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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48778</b></p> <p>Based on observation, interview, and record review, the facility failed to ensure water temperatures for 3 of 6 resident restrooms (Rooms 66, 92 and 93) and one shower room did not exceed above 120 degrees Fahrenheit (deg f).</p> <p>This deficiency had the potential to cause burns (to injure by exposure to heat) for facility residents sharing the restroom sinks and shower room.</p> <p>Findings:</p> <p>During a review of the facility ' s water temperature log, dated 12/2024 and 1/2025, the logs indicated the water temperature should be between 105 degrees F and 120 degrees F. The logs indicated the water temperature in all the resident rooms and in the halls were 109 degrees Fahrenheit (deg F).</p> <p>During a concurrent observation and interview on 1/11/2025 at 8:52 a.m. with Maintenance Worker (Maint 1), Maint 1 stated, the water temperature in the restroom of room [ROOM NUMBER] was 125 deg F.</p> <p>During a concurrent observation and interview on 1/11/2025 at 8:56 a.m. with Maint 1, Maint 1 stated, the water temperatures of rooms [ROOM NUMBERS] ' s shared restroom was 126 deg F.</p> <p>During a concurrent observation and interview on 1/11/2025 at 9:06 a.m. with Maint 1, Maint 1 stated the water temperature in the shower room in hall 8 was 122 deg F. Maint 1 stated the water temperatures were too warm. Maint 1 stated the maximum water temperature was 120 degrees F and he needed to lower the water temperatures. Maint 1 also stated residents could have skin problems and burns if the water temperatures were past 120 deg F.</p> <p>During an interview on 1/11/2025 at 11:33 a.m. with the administrator (ADMIN), the ADMIN stated water temperature should not go above 120 degrees F. The ADMIN stated water over 120 degrees F was too hot and could hurt the residents.</p> <p>During a review of the facility ' s undated Policy and Procedure (P&amp;P) titled, Safe Water Temperatures, the P&amp;P indicated it was policy of the facility to maintain appropriate water temperatures in resident care areas. The P&amp;P indicated water temperatures would be set to a temperature of no more than 120 degrees F and maintenance staff would check water heater temperature controls and the temperatures of tap water in all hot water circuits weekly and as needed.</p> <p>Based on observation, interview, and record review, the facility failed to ensure water temperatures for 3 of 6 resident restrooms (Rooms 66, 92 and 93) and one shower room did not exceed above 120 degrees Fahrenheit (deg f).</p> <p>This deficiency had the potential to cause burns (to injure by exposure to heat) for facility residents sharing the restroom sinks and shower room.</p> <p>Findings:</p> <p>(continued on next page)</p>		

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