

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555792	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/15/2024
NAME OF PROVIDER OR SUPPLIER Sunnyvale Post-Acute Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1291 S Bernardo Avenue Sunnyvale, CA 94087	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Respond appropriately to all alleged violations.</p> <p>48590</p> <p>Based on interview and record review, the facility failed to conduct a thorough investigation and report for nine of 11 residents (Residents 7, 8, 9, 10, 11, 12, 1, 3, and 4).</p> <p>This failure had the potential to compromise the facility's ability to determine the circumstances surrounding the incidents and could have compromised the residents' safety.</p> <p>Findings:</p> <p>During a review of the 5-day investigation summary of an alleged altercation between Residents 7 and 8, the summary did not indicate the outcome for the facility's investigation of whether the facility was able to determine if they thought the altercation did occur, or not.</p> <p>During a review of the 5-day investigation summary of an alleged altercation between Residents 9 and 10, the summary did not indicate the outcome for the facility's investigation of whether the facility was able to determine if they thought the altercation did occur, or not.</p> <p>During a review of the 5-day investigation summary of an alleged altercation between Residents 11 and 12, the summary did not indicate the outcome for the facility's investigation of whether the facility was able to determine if they thought the altercation did occur, or not.</p> <p>During a review of the 5-day investigation summary of an alleged altercation between Residents 1 and 10, the summary did not indicate the outcome for the facility's investigation of whether the facility was able to determine if they thought the altercation did occur, or not.</p> <p>During a concurrent interview and record review on 6/20/24 at 2:20 p.m., with the Administrator (ADM), the ADM reviewed the facility's 5-day investigation summary and confirmed that the reports does not have a conclusion of the investigation.</p> <p>A review of the facility submitted document SOC 341 (Report of Suspected Dependent Adult/Elder Abuse), dated 5/25/23, indicated an alleged altercation occurred between Residents 3 and 4 on 5/25/23.</p> <p>A review of the facility's 5-day investigation summary sent to the Department, indicated a resident [Resident 14] was with Resident 3 and 4 at the time of the alleged altercation and no documentation that the resident [Resident 14] was interviewed.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 8/15/24 at 12:21 p.m., with the Case Manager (CM), the CM confirmed that Resident 14 was with Resident 3 and 4 during the alleged altercation. The CM stated she interviewed Resident 14 about the incident but did not document. The CM stated witnesses must be interviewed in an alleged altercation and documented.</p> <p>Review of the facility's policy and procedure titled, Abuse, Neglect, Exploitation or Misappropriation - Reporting and Investigating, dated 9/22, indicated Investigating allegations .6. The individual conducting the investigation may include .e. interviews any witnesses to the incident. Follow-up report .2. The follow-up investigation report will provide sufficient information to describe the results of the investigation, and indicate any corrective actions taken if the allegation was verified.</p>		