

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555808	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/17/2026
NAME OF PROVIDER OR SUPPLIER Santa Monica Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1338 20th Street Santa Monica, CA 90404	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0726 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being. Based on observation, interview, and record review, the facility failed to ensure two of two Certified Nursing Aides (CNA 1 and CNA 2) were competent (a measurable pattern of knowledge, skills, abilities, behaviors, and other characteristics that an individual needs to perform work roles or occupational functions successfully), spoke English according to the facility's job description titled Certified Nurses Assistant and the facility's policy and procedures (P&P) titled Job Descriptions and Performance Evaluation with a revision date of 2/2026, and are able to identify and report abuse. This failure resulted in CNA 1 and CNA 2 inability to name types of abuse with the potential for the residents to suffer abuse resulting in psychological trauma, pain, and physical injuries. Findings: During a record review of CNA 2's Employment Application form signed by CNA 2 on 7/17/2025, under Work Availability, line 4, CNA 2 failed to check one of the boxes yes or no when asked if CNA 2 have now or have previously had a health care related license and/or certification. The employment application form also indicated CNA 2 did not complete the anything under Employment Experience and Education. The employment application form indicated CNA 2 checked yes if CNA 2 had any experience, training, qualifications, or skills which CNA 2 feels especially suited for the job. However, CNA 2 did not provide any description of any experience, training, qualifications, or skills that CNA 2 was suited for. During a record review of CNA 2's Payroll/Personal/Emergency Contact Information form signed by CNA 2 on 7/19/2026, indicated that CNA 2 is a new grad no experience. During a record review of CNA 1's Employment Application form, under Skills, page 1, CNA 1 wrote English a little. CNA 1 signed the form on 2/18/2026. The form also indicated, CNA 1 did not have any work experience as a CNA prior to the facility hiring. During a record review of CNA 1's Statement Acknowledging Requirement to Report Suspected Abuse of Dependent Adults and Elders form signed by CNA 2 indicated, CNA 1 received education of suspected abuse of dependent adults and elderson 3/19/2026. During a record review of CNA 1's Staff Member Statement Regarding Knowledge of Mandated Reporting Requirements form signed by CNA 2, indicated, CNA 1 received education on mandated reporting requirements on 3/19/2026. During an observation and interview on 6/17/2026 from 1:48 PM with CNA 1, when asked at least five types of abuse, CNA 1 stated shower, they go to the room.they like shower. When CNA 1 was asked again to name at least five types of abuse, CNA 1 became quiet for 10 seconds then turned his head side to side as if looking for someone down the hallway. CNA 1 then looked at the surveyor, took a deep sigh then scoffed. CNA then shook his head slowly and did not provide any answers to name at least five types of abuse. CNA 1 abruptly said What are you trying to tell me? I tell you already. They go shower.okay so they need blanket here too they cold but it's no cold. While CNA 1 proceeded to ask the surveyor You speak French, huh? .you speak Spanish? CNA 1 put his right hand out towards the surveyor with open palm facing up while speaking. When the writer asked asked CNA 1 why CNA 1 wanted to know if the writer speaks French or Spanish, CNA 1 responded because I speak Spanish, I speak French.but I.ehhh.also speak English, no, just little and then smiled. When asked what a mandated report is, CNA 1 stated I don't know. C'mon, no. You speak French or Spanish, I talk. CNA 1 then stated, I'm sorry.ehh you no French, no Spanish.I speak little English (gestured with his right index finger and right thumb almost touching.to (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0726 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	express little). CNA 1 also stated, Why? Who? Why talk to me? .ehh.I only give blankets, the food to.ehh .people. CNA 1 said something unintelligible/babbling/gibberish. CNA 1 looked at the writer sarcastically, scoffed, then said no. CNA 1 then turned to look at the writer, looked away, and then shrugged both shoulders. During an observation and interview on 6/17/2026 at 2:05 PM with CNA 2, when asked to name at least five types of abuse, CNA 2 looked the writer, giggled nervously, and did not give any answers. When asked to define abuse, CNA 2 stated When the patient call me about me.when the patient needs shower Monday you didn't give shower but only Wednesday.that's abuse, the patient is suppose to get shower Monday.it is abuse. CNA 2 also stated CNA 2 is not a mandated reporter. and when the question was rephrased, are you required to report to your supervisor about witnessing something or having knowledge on inappropriate behavior towards the residents while working here, CNA 2 replied, no, I don't report then CNA 2 followed that with this statement Oh.I know. Okay.so.When sometimes report about me when the reporter they are not the CNA in their coming. You have an assignment and you are not working in the assignment, you didn't change the bed, the linens are dirty, the resident dirty. CNA 2 straightened both shoulders and smiled at the writer. During a record review of the facility's job description titled Certified Nurses Assistant indicated one of the qualifications of a CNA was must be able to read, write, speak and understand the English language. The form did not indicate any effective by or revision dates. During a record review of the facility's policy and procedures (P&P) titled Job Descriptions and Performance Evaluation with a revision date of 2/2026 indicated, the objective of the job description is to prevent misunderstanding about job responsibilities.		