

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555823	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/24/2024
NAME OF PROVIDER OR SUPPLIER Intercommunity Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2626 Grand Avenue Long Beach, CA 90815	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44443 Based on observation, interview and record review, the facility failed to ensure a resident, who was under conservatorship (a legal status in which a judge appoints a person [conservator] to manage the financial and personal affairs of a minor or incapacitated person) with a history of attempted elopement (an unauthorized departure of a patient from an around-the-clock care setting without the facility's knowledge and supervision), and assessed as high risk for elopement, did not elope from the facility for one of eight sampled residents (Resident 1). The facility failed to: 1. Ensure Resident 1, who on 3/23/2024, had attempted to elope from the facility by climbing over the patio's fence, did not elope from the facility on 6/16/2024 by climbing over the patio's fence. 2. Accurately assess Resident 1 for wandering (walk around without any clear purpose or direction) and elopement risk to prevent the resident from leaving the facility unsupervised. Resident 1 attempted to climb over the facility's fence on 3/23/2024 and on 6/16/2024 (2 months and 3 weeks later), he successfully climbed over the patio's fence and has not been found as of 7/8/2024. 3. Ensure on 6/16/2024 at 8:49 p.m. Resident 1 was supervised while he was on Station A patio. 4. Ensure staff followed facility's policy and procedure (P&P) titled, Elopement Risk Assessment which indicated residents should be evaluated upon admission, quarterly, annually and with any significant change of condition. Resident 1's Elopement Risk Assessments dated 2/15/2024 and 6/3/2024, indicated Resident 1 was not assessed for the risk of elopement. 5. Ensure staff responded to the sound of an alarm when door, leading to Station A patio, was opened on 6/16/2024, at 8:49 p.m., and Resident 1 gained the opportunity to walk through the patio door, climb over the fence, and eloped from the facility. (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0689 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	As a result of these deficient practices, Resident 1 eloped from the facility on 6/16/2024 at 8:51 p.m. and has not been found as of 7/8/2024. These deficient practices placed Resident 1 at risk for exposure to harsh environmental conditions (rain and/or cold), hypothermia (a dangerously low body temperature), injury from motor vehicle accidents, medical complications related to his diagnosis of schizoaffective disorder (a mental condition characterized by abnormal thought processes and unstable mood) without receiving prescribed medication including Valproic Acid (medication for schizoaffective disorder), Abilify (antipsychotic [treat mental disorder] medication), and Lithium (medicine used to treat mental illnesses), lack of food with the risk of malnutrition (health problems that may arise due to lack of nutrients), dehydration (abnormally low fluid levels in the body), and possible death. According to the weather forecast report for the area where the facility was located the air temperature on 6/16/2024 was in the mid 70's degrees Fahrenheit (F) during the day and in the low 60's degrees F at night. https://weather.com According to https://crimegrade.org/safest-places-in- overall crime grade for violent crimes for the area, where the facility was located, the crime grade was F (meaning a violent crime was much higher than the average United States city). On 6/21/2024 at 1:28 p.m., an Immediate Jeopardy ([IJ] a situation in which the provider's noncompliance with one or more requirements of participation has caused, or is likely to cause serious injury, harm, impairment, or death to a resident) was called in the presence of the facility's Director of Nursing (DON) due to the facility's failure to assess, monitor and supervise Resident 1 to prevent his elopement from the facility on 6/16/2024. On 6/24/2024 at 4:15 p.m., the facility submitted an acceptable IJ Removal Plan ([IJRP]) interventions to immediately correct the deficient practices). After onsite verification of the facility's IJRP's implementation through observation, interview, and record review, the IJ was removed on 6/24/2024 at 8 p.m., in the presence of the facility's Administrator (ADM), DON and Minimum Data Set Nurse (MDSRN). The IJPR included the following immediate actions: 1. The facility created zone mapping with areas of location: Station A by the time clock, exit to the barbeque patio between Stations A and B, and exit at Station B close to the side gate. Staff will be assigned to the designated areas for close monitoring and supervision of the residents. 2. A chair will be provided for an assigned staff (clinical or non-clinical staff) every shift. The purpose of the zone map for the staff was to do a visual check, ensure the resident's safety, and prevent residents from elopement. Responsibility of the assigned staff will redirect the resident to go back inside the facility, and if the resident declines, the staff will notify the nursing staff for further assistance. 3. Developed a Zoning Shift Log for the staff assigned to Station A and Station B to sign in every shift. (continued on next page)		

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F 0689 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Few	During a review of Resident 1's 72-hour Monitoring Notes, dated 6/16/2024, and timed at 9:20 p.m., the 72-hour Monitoring Notes indicated Resident 1 was last seen by CNA (unidentified) at 8:40 p.m., inside his room. The 72-hour Monitoring Notes indicated that at 9:20 p.m., the facility staff were unable to locate Resident 1 in the facility. The 72-hour Monitoring Notes indicated facility staff was alerted to look for Resident 1 inside the facility and surrounding area outside the facility. At 10:45 p.m. facility staff called local general acute care hospital (GACH) for Resident 1's possible admission. At 10:50 p.m., Resident 1's physician was notified. During a concurrent interview, and record review on 6/18/2024, at 5:15 p.m., with the ADM, the facility's recorded video footage for 6/16/2024 was reviewed. The video footage revealed that on 6/16/2024 at 8:49 p. m., CNA 1 was sitting at the Nursing Station A, diagonally across from the Nursing Station A there was a door leading to the patio surrounded by the 'chicken wire' (chain link) fence about 10 feet and 5 inches high. At 8:49 p.m., Resident 1 was seen exiting Station A patio door, located approximately 10-15 feet from Nursing Station A. CNA 1 did not follow Resident 1 outside to the patio area. The recorded video footage illustrated that at 8:51 p.m., Resident 1 was seen climbing over the patio fence and left the facility. The ADM stated the facility was a secured facility (facility secured with locked doors to prevent residents from exiting the premises at will). The ADM stated staff had to check the residents, who were assessed as a high risk for elopement, whereabouts hourly. The ADM stated there were no staff assigned on Station A to monitor patio door as residents were free to walk around and sit in the patio. The ADM stated all residents were at risk of leaving the facility and had to be monitored hourly, to know their whereabouts. During an interview on 6/18/2024, at 6:20 p.m., Unit Manager (UM 1) stated on 6/16/2024 at 8:20 p.m., Resident 1 approached her on Station C and asked for a gauze dressing for his wound (unspecified location). UM 1 stated she told Resident 1 she would see him later when she finished with wound care for another resident. UM 1 stated at 9:20 p.m., she started to look for Resident 1 as the resident had not returned to Station C. UM 1 stated she checked Resident 1's room but he was nowhere to be found. UM 1 stated she directed Licensed Vocational Nurse (LVN 1) to look for Resident 1 in the facility. UM 1 stated UM 2 looked for Resident 1 and the Registered Nurse Supervisor (RNS) called the police. UM 1 stated there should have been staff assigned to Station A patio area when residents go out on the patio, especially at nighttime to ensure residents safety. During an interview on 6/18/2024, at 8:15 p.m., CNA 3 stated, she was the assigned to care for Resident 1. CNA 3 stated she was working on Station C and saw Resident 1 last time in his room at 8:40 p.m. on 6/16/2024. CNA 3 stated Resident 1 was wandering around the facility and was not staying in one place. CNA 3 stated Resident 1 should have been on 1:1 monitoring (staff provides one to one nursing or observation care to a resident for a period of time) so he would have been watched more closely. During an interview on 6/20/2024, at 10:41 a.m., LVN 1 stated, Resident 1 should have been on 1:1 monitoring because Resident 1 walked around the facility a lot and could elope easily. LVN 1 stated there should have been staff to watch the residents when residents were on the patio because the residents could fall or tried to elope like Resident 1. (continued on next page)		

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