

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 555894	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/20/2024
NAME OF PROVIDER OR SUPPLIER Foothill Heights Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1515 North Fair Oaks Ave Pasadena, CA 91103	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45523</p> <p>Based on observation, interview, and record review, the facility failed to ensure that the call light (a device used by patients to call for assistance from hospital staff) was within reach (an arm's length) of one of three sampled residents (Resident 2).</p> <p>This deficient practice had the potential to result in delayed provision of services, delay in care and not receiving assistance with activities of daily living (ADLS, activities related to personal care. They include bathing or showering, dressing, getting in and out of bed or a chair, walking, using the toilet, and eating).</p> <p>Findings:</p> <p>During a review of the admission record indicated Resident 2 was initially admitted to the facility on [DATE] and re admitted on [DATE], with diagnoses that included but not limited to difficulty in walking, other lack of coordination, unspecified protein calorie malnutrition (a disorder caused by a lack of proper nutrition or an inability to absorb nutrients from food), unspecified dementia (a term used to describe a group of symptoms affecting memory, thinking and social abilities).</p> <p>During a review of Resident 2's History and Physical dated 1/21/2024 indicated Resident 2 does not have the capacity to understand and make decisions.</p> <p>During a review of the Minimum Data Set (MDS- a standardized assessment and care screening tool) dated 7/09/2024, indicated Resident 2 has impaired cognitive skills for daily decision making, and needed partial to moderate assistance (helper does less than half the effort) from the staff for the activities of daily living such as shower, and dressing, sit to stand, toilet transfers and chair to bed transfers.</p> <p>During a record review of Resident 2's care plan initiated on 7/06/2023 and revised on 8/24/2024 indicated Resident 2 was at risk for ADL self-care performance deficit related to unsteady gait, poor balance. The care plan interventions indicated to encourage the resident to use bell to call for assistance and to be sure the residents' call light is within reach and encourage the resident to use it for assistance as needed and the resident needs prompt response to all requests for assistance.</p> <p>(continued on next page)</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 555894
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an observation in Resident 2's room and interview on 8/20/2024 at 8:08 am, Resident 2 was sitting up at the side of bed and call light was not placed within Resident 2's reach. Resident 2 stated she did not know where her call light was. Resident 2 stated, I do not know where my call light is, someone took it. I do not have one, but I have had one before, somebody just took it. If I have a fall, I do not know how I would call for help.</p> <p>During an observation in Resident 2's room and interview with Certified Nurse Assistant (CNA1) on 8/20/2024 at 8:12 am, CNA1 confirmed there was no call light near and within Resident 2's reach. CNA1 stated, The call light is not here, maybe it fell . I do not see it anywhere. Observed CNA1 trying to find call light cord around Resident 2's surrounding and found it behind privacy curtains. CNA1 stated, It (call light) was behind the curtains. It should be plugged in and clipped on to the resident's pillow for easy access. CNA1 confirmed it was not safe for the resident to not have a call light within reach. CNA1 stated, if she (Resident 2) needs something she cannot get help. She can have an accident and that can cause harm to the patient.</p> <p>During an interview with LVN1 on 8/20/2024 at 8:19 am, LVN1 stated, It is very important for the call light to be within resident's reach because if they cannot use the call light, then they (residents) cannot call for assistance. They may have an accident or a fall.</p> <p>During an interview with Registered Nurse (RN) on 8/20/2024 at 8:44 am, RN stated, it is dangerous for a resident to not have the call light readily available to them, it should be clipped to the pillow. RN also stated it would be dangerous for a resident and it is important for residents to always have the call light within reach so they can call for assistance. RN also stated if a resident does not have the call light within reach, they can fall and get injured, and it can bring harm to a patient not having the call light within reach.</p> <p>During an interview with the Director of Nursing (DON) on 8/20/2024 at 9:18 am, the DON stated, A resident should always have a call light within reach because if they need any help, they can call the nurses or staff. If a patient cannot call for help it can cause them to have an accident.</p> <p>During an interview with Director of Staff Development (DSD) on 8/20/2024 at 10:11 am, DSD stated, The call light has to be within the resident's reach. It is not a proper place to keep the call light behind the curtain, it is forbidden. How can the patient reach it if it was behind the curtain, or they cannot see it. It is for safety issues a patient can fall reaching for the call light. It can cause possible harm to the patient.</p> <p>During an interview with CNA2 on 8/20/2024 at 2:48 pm, CNA2 stated, it is important to answer the call light right away and to ensure the call light is within reach.</p> <p>During a review of the facility's Policy titled Answering the Call Light undated, indicated, The purpose of this procedure is to ensure timely responses to the resident's requests and needs. The policy also indicated be sure that the call light is plugged in and always functioning and when resident is in bed or confined to a chair be sure the call light is within easy reach of the resident.</p> <p>During a review of the facility's Policy titled, Activities of Daily Living (ADL), Supporting, revised on 3/2018 indicated, Residents who are unable to carry out activities of daily living independently will receive the services necessary to maintain good nutrition, grooming and personal and oral hygiene.</p>		