

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675085	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/26/2024
NAME OF PROVIDER OR SUPPLIER Paradigm at Woodwind Lakes		STREET ADDRESS, CITY, STATE, ZIP CODE 7215 Windfern Rd Houston, TX 77040	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>48559</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe, functional, sanitary, and comfortable environment for residents, staff, and the public for 1 of 1 secured unit reviewed for environmental concerns.</p> <p>The facility failed to ensure that floors were clean and devoid of dirt and debris.</p> <p>These failures could place residents at risk of living in an unsafe, unsanitary, and uncomfortable environment.</p> <p>The findings included:</p> <p>Observation on 9/26/24 from 11:45AM to 11:55AM in the secured unit revealed the following:</p> <p>The hallway floor was dirty with dust, dirt, and bits of debris. The floor was sticky and made noises as residents and staff walked down the hallway.</p> <p>A resident was observed walking out of her room barefoot and walking on the dirty hallway floor.</p> <p>The dining room floor was dirty with debris and spilled beverages.</p> <p>The activity room floor was dirty with cracker crumbs, bits of paper, and other trash on the floor. Residents were observed walking across floor with their shoes sticking to the floor and debris on the bottom of their shoes.</p> <p>In an interview on 9/24/24 at 1:15 PM the Housekeeping Supervisor revealed that the floor techs were responsible for keeping the floors clean and were supervised by the Maintenance Manager. She reported the floor techs used to be in the Housekeeping Department under her supervision, but they were moved to the maintenance department about 3 months ago. The Housekeeping Supervisor reported that the floors should be mopped at least once a day. The floor techs should use the floor cleaning machine in the hallways, dining room, and activity room every day. The expectation was that the floor would be clean and not sticky after it was cleaned. She also revealed that the Floor Tech had been to the secured unit that day to clean the floor.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>In an interview on 9/24/24 at 1:30 PM the Maintenance Manager reported there were 3 floor techs who rotated shifts so that the floor was cleaned every day in the facility. He reported that the floor techs had been instructed to clean high traffic areas first. He also reported that the machine they used to clean the floor was causing the floor to wear out and they needed to get new flooring. He said the cause of the sticky floors was spillage that was not cleaned up properly and from the humidity. He stated that he expected the floors to be cleaned properly every day but that he had not checked the floor techs work to verify it was completed. He revealed that he only did a visual check when there was a complaint. He stated that he would need to do better job at verifying that the floors are thoroughly cleaned in the secured unit. He reported that he felt bad and embarrassed that the floors were dirty and would not want his home to be that way. He stated that the facility was the residents home, and it should be clean.</p> <p>In an interview on 9/24/24 at 3:24 PM the Director of Nursing revealed they were aware that the floors were sticky. To address the floor in the short term they were working on getting a new cleaning product that would clean the floors better and long term we are going to get new floors.</p> <p>Record review of the facility's Operations Policies and Procedures manual that was dated 6/2019, section Environmental: Resident's Room, Resident's Rights, Procedure #13, reflected, The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff, and the public.</p>