Printed: 07/31/2025 Form Approved OMB No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER Live Oak Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2951 Hwy 281 George West, TX 78022	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	Based on interview, observation, a significant medication errors for 2 c services. 1. The facility failed to ensure Resi medication) extended oral capsule received 900 mg at bedtime instea facility, leading to a phenytoin level 2. The facility failed to ensure Resi tablets by mouth in the morning for bedtime for seizures to equal 100 r Resident #235 received 200 mg at An IJ was identified on [DATE]. The IJ was removed on [DATE], the fact of potential for more than minimal in process. These failures could place resident of their medications. The findings included: Record review of Resident #100's in [DATE] and a discharge date of [Date] characterized by recurrent seizures.	HAVE BEEN EDITED TO PROTECT C and record review the facility failed to er of 8 residents (Resident #100 and Resi dent #100 received the correct dose of during his stay from [DATE] - [DATE] and dof the ordered 300 mg at bedtime for of 37.1 ug/mL, indicating phenytoin to dent #235's order for Carbamazepine (at seizures to equal 400 mg in the morning in the evening was ordered and dis	insure that residents were free of dent #235) reviewed for pharmacy in phenytoin sodium (anticonvulsant at the facility. Resident #100 all seven nights he was in the xicity (normal ,d+[DATE] ug/ml). It is anticonvulsant medication) 2 ang and 1 tablet by mouth at pensed correctly on [DATE]. It you (DATE) at 4:25 PM. While the cope of isolated and a severity level do to prevent future errors were still into treceiving the therapeutic effects. GE] year-old male with an admitted epsy (a neurological disorder nactivity).

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 675104

If continuation sheet Page 1 of 10

STATEMENT OF DESICIENCIES AND PLAN OF CORRECTION DESTIFICATION NUMBER: 675104 STREET ADDRESS, CITY, STATE, ZIP CODE Google West, TX 78022 STREET ADDRESS, CITY, STATE, ZIP CODE Google West, TX 78022 STREET ADDRESS, CITY, STATE, ZIP CODE Google West, TX 78022 STREET ADDRESS, CITY, STATE, ZIP CODE Google West, TX 78022 Experimentation on the nursing home's plan to correct this deficiency, please cortact the nursing home or the state survey agency. [X4] ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) F 0780 Record review of Resident 11's care plan dated [DATE] revealed the problem Medication error- resident people of the problem included: elopardy to resident health or safety Residents Affected - Some R		1	1		
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025	
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI	P CODE	
Live Oak Nursing and Rehabilitation	Live Oak Nursing and Rehabilitation Center			
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)			
F 0760 Level of Harm - Immediate jeopardy to resident health or safety	Record review of the nurse progress note by the DON dated [DATE] at 5:33 PM revealed Medication error noted on Dilantin dosage. MD and RP notified. Resident remains in ER for evaluation. Resident was experiencing [altered mental status] and ataxia (poor muscle control that affects balance, coordination, speech and eye movements) and slowed speech.			
Residents Affected - Some	In an interview with LVN A on [DATE] at 12:41 PM, LVN A stated she entered the phenytoin order for Resident #100 into PCC on [DATE] when he was admitted to the facility. LVN A stated when she read the medication list, she interpreted it as 3 capsules of 300 mg at bedtime for a total of 900 mg. LVN A stated anytime she had a question about a medication order she asked an ADON or the DON for clarification, but she was confident she was correct at the time she input this order.			
	LVN A stated it was important for a otherwise a resident could be hosp	resident to receive the correct dose of italized or possibly die.	their medication because	
	In an interview with LVN B on [DATE] at 2:21 PM, LVN B stated Resident #100's baseline level of function on [DATE] was much worse than when she last saw him on [DATE]. LVN B stated the sharp decrease in level of functioning over such a short time for Resident #100 led to her recommending he be sent to the hospital for evaluation. LVN B stated if a resident received the incorrect dose of their medication for an extended period of time it could lead to death.			
	In an interview with ADON K on [DATE] at 2:38 PM, ADON K stated the two ADONs and DON reviewed medication orders of the previous day during their daily morning meetings. ADON K stated the DON was not at the morning meeting on [DATE], so it fell to the two ADONs to review medication orders. ADON K stated Resident #100's medication order for phenytoin was not reviewed during the morning meeting on [DATE] and she did not know exactly why they did not review it. ADON K stated after the incident they implemented a new white board system to better keep track of their tasks in morning meetings. ADON K stated if a resident received the wrong dose of a medication for an extended period, they might be hospitalized and die.			
	check the new admission orders of she did not know why they did not with Resident #100, they instituted nurses at the time of entry into PCC	ADON L on [DATE] at 3:12 PM, ADON L stated it was both ADONs' responsibility to ission orders of Resident #100 during the morning meeting of [DATE]. ADON K stated hy they did not review Resident #100's phenytoin order. ADON K stated after the incident, they instituted a new policy where all new admission orders needed to be verified by two of entry into PCC. ADON K stated if a resident received the incorrect dose of one of their extended period, they could be hospitalized or even die. the DON on [DATE] at 3:48 PM, the DON stated she was not at the facility on [DATE] for g. The DON stated during morning meetings, the ADON's and the DON reviewed onew admissions. The DON stated the ADONs should have verified the phenytoin order was correct during the morning meeting on [DATE]. The DON stated since the incident, all nurse to review new admission orders that were put into PCC. The DON stated they of the organize their morning meetings, so nothing gets forgotten. The DON stated they have since they implemented the new system. The DON stated if a resident took an edication could led to a decrease in ADL's, decline in mental function, and then eventually		
	the morning meeting. The DON state everything related to new admission for Resident #100 was correct during they added an initial nurse to review now reviewed everything about a nadded a white board to organize the not had any problems since they in			
	(continued on next page)			

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			NO. 0938-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI	P CODE
Live Oak Nursing and Rehabilitatio	Live Oak Nursing and Rehabilitation Center		
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	D PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
George West, TX 78022 [X4] ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIES [Each deficiency, please contact the nursing home or the state survey agency, SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) In an interview with the CP on [DATE] at 5:40 PM, the CP stated she did an admission review of Reside is popardy to resident health or safety Residents Affected - Some In an interview with the CP on [DATE] at 5:40 PM, the CP stated she did an admission review of Residents Affected - Some Residents Affected - Some In an interview with the CP on [DATE] at 5:40 PM, the CP stated she did an admission into the facility. The CP stated side caught the discrepancy on [DATE] and immediately notificating active of the state of the phenytion order in PCC caught her attention because it was unable to predict how long the increased does would take to kill into the facility. The CP stated she caught the discrepancy on [DATE], The CP stated she sta		DATE] and immediately notified the her attention because it was a seemed high. The CP stated she to the facility. The CP stated ausea, and vomiting. The CP sive the increased phenytoin dose sim. Into the facility. The CP stated ausea, and vomiting. The CP sive the increased phenytoin dose sim. Into the MD stated a dose of 900 mg are MD stated typically the ang to 750 mg, but that he had seen arrythmias (irregular heartbeats stated there were too many 30 at the increased dose of they had an ad hoc meeting over an IAGE] year-old female with an ancontrolled electrical disturbances awareness). Interest and the morning for carbamazepine at bedtime for seizures TO EQUAL an active order for carbamazepine and the morning for seizures to equal and the morning for seizures to equal and the morning for seizures to Resident and the medications were crushed by about the carbamazepine if she allets in half before crushing them to	
	(continued on next page)		

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID: 675104

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI	P CODE
Live Oak Nursing and Rehabilitation Center		2951 Hwy 281 George West, TX 78022	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety	In a follow-up interview with the CP on [DATE] at 12:13 PM, the CP stated if Resident #235 received an extra 100 mg in the evening one time, she may experience slight sedation related side effects. The CP stated the overall harm caused to the resident could have been minimal after just one dose with the minor daily dose increase from 500 mg to 600 mg.		
Residents Affected - Some	1	all medication cart on [DATE] at 12:42 or Resident #235, only 200 mg tablets.	
	In a follow-up interview with the DON on [DATE] at 12:45 PM, the DON stated the interventions they implemented after the first incident involving Resident #100 focused on ensuring new admittance orders were accurate. The DON stated the carbamazepine order could have been more precise, but it was a different issue since it was not a new admittance order. The DON stated if a nurse found a discrepancy between the MAR and the label on the medication, they should verify what the correct order was by calling the doctor.		
	In an interview with LVN D on [DATE] at 1:50 PM, LVN D stated she administered medications to Resident #235 on the evenings of [DATE] and [DATE]. LVN C stated she cut the 200 mg carbamazepine tablet in half before she administered it to Resident #235. LVN D stated giving the wrong dose of a medication to a resident could harm them.		
	Record review of the facility policy titled Medication Administration implemented on [DATE] revealed the following:		
	.20. Correct any discrepancies and report to nurse manager.		
	Record review of the facility policy titled Medication Reconciliation implemented on [DATE] revealed the following:		
	.4. Admission Processes:		
	a. Verify resident identifiers on the	information received.	
	b. Compare orders to hospital reco	rds, etc. Obtain clarification orders as ı	needed.
	c. Transcribe orders in accordance	with procedures for admission orders.	
	d. Order medications from pharma	cy in accordance with facility procedure	es for ordering medications.
	e. Verify medications received mate	ch the medication orders.	
	5. Daily processes:		
	.b. Verify medication labels match time a medication is given.	physician orders and consider rights o	f medication administration each
	c. Obtain and transcribe any new o needed.	rders in accordance with facility proced	dures. Obtain clarification as
	(continued on next page)		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER Live Oak Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2951 Hwy 281 George West, TX 78022	
For information on the nursing home's pl	an to correct this deficiency, please cont	tact the nursing home or the state survey a	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	EIENCIES full regulatory or LSC identifying information	on)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	e. Verify medications received mater This was determined to be an Immed ADM was provided with the IJ temporal The following Plan of Removal substitution [DATE] LETTER OF CREDIBLE ALLEGATE FOR REMOVAL OF IMMEDIATE JUDITED Attention Sir or Madam: On [DATE], the Facility was notified needed to submit a letter of removal pursuant to Federal and State regulations. For 760 - Medication Error The facility failed to ensure Reside capsule during his stay from "d+[DATE]" of the modinal three evening was ordered and discovered and discovered and the evening was ordered and discovered and the evening was discharged on the evening was discharged to the evening was discharged to the evening was di	ediate Jeopardy (IJ) on [DATE]. The All plate on [DATE] at 4:25 PM. mitted by the facility was accepted on [IDN] EOPARDY If by the surveyor that immediate jeoparal. The Facility respectfully submits this latory requirements. The immediate jeoparal plate in the facility respectfully submits this latory requirements. The facility respectfully submits this latory requirements. The immediate jeoparate in the facility respectfully submits this latory requirements. The immediate jeoparate in the facility respectively. The facility represents a second plate in the facility on [DATE]. In [DATE]. In [DATE]. In [DATE]. In [DATE]. In [DATE] at the facility respectively on [DATE].	DM and DON were notified. The DATE] at 9:02 AM: rdy had been called and the Facility Letter for a Plan of Removal opardy is as follows: whenytoin sodium extended oral tablets by mouth in the morning for dtime for seizures to equal 100 mg al signs and neurological check on nysician was notified and no new

			NO. 0936-0391
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER Live Oak Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2951 Hwy 281 George West, TX 78022	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		ion)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	conditions, changes in level of care toxicity for the last 30 days. None v On [DATE], the Director of Nursin ER visits for the last 30 days to ensign of last 30 days to ensign ensign of last 30 days to ensign ensign of last 30 days to ensign e	g and/or designee conducted a review sure medication orders are reconciled. g and/or designee conducted a toxicity added to EMAR. e completed 100% medication reconcileatches order and are administered as overer re-educated by the Director of Nurand Seven Rights of medication admiratoms of medication toxicity and Md/RP MR completed on [DATE] mission/readmission orders es were re-educated on the following: and Seven Rights of medication admiratory and medication order changes fror to medication administration es who are out on PTO/ FMLA/ Leave	of all admissions/readmissions and Monitoring orders for all drugs with itation and MAR to Cart audit to ordered. This training during orientation prior

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	675104	A. Building B. Wing	05/22/2025
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZI	P CODE
Live Oak Nursing and Rehabilitation Center		2951 Hwy 281 George West, TX 78022	
For information on the nursing home's	plan to correct this deficiency, please con	tact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		on)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety	 Admission/readmission/new and medication order changes will be reviewed during the morning clinical meeting to ensure orders have been reconciled with hospital records and verified with physician. New and medication order changes will be reviewed to ensure medication is administered as ordered to include verification of medication label to match physician's orders. Review will also ensure that monitoring of adverse effects is ordered, completed, and documented and physician is notified for abnormal findings. 		
Residents Affected - Some		omplete and review Medication reconc s/medication order changes over the w	
	Completion date: [DATE]		
	Monitoring:		
	- Beginning [DATE] and going forward, the Director of Nursing will monitor compliance with medication administration policy and the seven rights of medication administration.		
	- Beginning [DATE] and going forward, Director/Designee will monitor compliance each weekday morning of new admission/readmission reconciliation completion and review medication order listing report to ensure new and changed medications are administered as ordered.		
	- Beginning [DATE], the Administrator will attend the morning clinical meeting to ensure the Director of Nursing and/or designee reviews the order listing and medication reconciliation process is followed during clinical meetings.		
		eting was held with the Medical Directo cialist to review the plan of removal.	r, Facility Administrator, Director of
	We respectfully submit this action p	plan for the removal of Immediate Jeop	ardy.
	Administrator		
	Verification of Plan of Removal:		
	In interviews beginning on 12:41 PM on [DATE] and ending on [DATE] at 1:47 PM with staff from multiple shifts, the DON, ADM, LVN A, LVN B, LVN C, LVN D, RN E, LVN F, LVN G, LVN H, RN I, LVN J, ADON K, ADON L, LVN M, CNA N, CNA O, CNA P, RN Q, CNA R, CNA S and LVN T were able to identify the prope procedures to follow when creating new admittance orders, recognizing possible side effects of various drug toxicities, identifying high risk drugs that needed to be monitored more closely, and what to do when they encountered a discrepancy with an order.		
	Record review and verification of the	ne corrective action implemented by the	e facility beginning on [DATE]:
		n reconciliations to ensure that medical by interview with the DON on [DATE].	ions were given as ordered and
	(continued on next page)		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF DROVIDED OR SUPPLIED		STREET ADDRESS, CITY, STATE, ZI	P CODE
NAME OF PROVIDER OR SUPPLIER Live Oak Nursing and Rehabilitation Center		2951 Hwy 281 George West, TX 78022	. 2302
For information on the nursing home's	plan to correct this deficiency, please con	l tact the nursing home or the state survey a	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC (Each deficiency must be preceded by	CIENCIES full regulatory or LSC identifying informati	on)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	- On [DATE], conducted a review of and symptoms that possibly could be with the DON on [DATE] and recommedication orders are reconciled - On [DATE], conducted a toxicity of MAR - verified by interview with the On [DATE], completed 100% medication of medication of medication of medication, change of verification on all new admission/revarious staff from [DATE] - [DATE]. On [DATE], 100% of licensed nurses we medication reconciliation, change of verification on all new admission/revarious staff from [DATE] - [DATE]. On [DATE], 100% of licensed nurses expected in the DON on [DATE] and various processes that were put in place. - Admission/readmission/new and meeting to ensure orders have been medication order changes will be reverification of medication label to madverse effects is ordered, complet verified through interview with the DON on [DATE]. - Weekend RN and/or ADON will on admission/readmissions/new order the DON on [DATE]. - Beginning [DATE], the DON will not rights of medication administration [DATE]. - Beginning on [DATE], the DON will and changed medications are admission/readmission reconciliation and changed medications are admissional pages of the DON on pages of the DON	f all residents' changes in conditions, chave been medication toxicity for the lad review of change of condition list. If all admission/readmissions and ER viverified by interview with the DON of [Dimonitoring orders for all drugs with name DON on [DATE] and the CP on [DATE] dication reconciliation and MAR to cartification reconciliation and MAR to cartificated as ordered - verified by interview attended as ordered - verified by interview attended as ordered - verified by interview attended and signs and symptoms, clinical admission orders - verified by interview attended as the condition signs and symptoms, clinical admission orders - verified by interview attended and prior to medication administration and provided and provided and provided and provided and documented and physician is not provided and review medication reconcilismedication order changes over the word of the provided and review medication or completion and review medication or inistered as ordered - verified by interview attended the morning clinical meeting to attend the morning clinical meeti	hanged in level of care and signs st 30 days - verified by interview sits for the last 30 days to ensure DATE]. ow therapeutic range and added to E]. audit to ensure that medication on with the DON on [DATE] and neglect, medication administration, all admission process, two nurse with the DON on [DATE] and processes that were put in place. dministration policy, medication inistration - verified by interview re able to explain the various wed during the morning clinical verified with physician. New and istered as ordered to include so ensure that monitoring of notified for abnormal findings - liation for eekend - verified by interview with ministration policy and the seven ied by interview with the DON on [DATE]. on ensure the DON or designee

FORM CMS-2567 (02/99) Previous Versions Obsolete Event ID:

Facility ID:

If continuation sheet

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675104	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/22/2025
NAME OF PROVIDER OR SUPPLIER Live Oak Nursing and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 2951 Hwy 281 George West, TX 78022	
For information on the nursing home's p	plan to correct this deficiency, please con	Lact the nursing home or the state survey	agency.
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFIC	CIENCIES full regulatory or LSC identifying informat	ion)
F 0760 Level of Harm - Immediate jeopardy to resident health or safety Residents Affected - Some	On [DATE], an Ad Hoc QAPI mee review the POR - Verified by interv The ADM was informed the Immed out of compliance at a scope of iso	eting was held with the MD, ADM, DON iew with the ADM and DON on [DATE] iate Jeopardy was removed on [DATE] lated and a severity level of potential fifectiveness of the corrective systems	I, and Regional Clinical Specialist to and record review.] at 4:10 PM. The facility remained or more than minimal harm due to