

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  675142	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/30/2024
NAME OF PROVIDER OR SUPPLIER  Briarcliff Health Center		STREET ADDRESS, CITY, STATE, ZIP CODE  3403 S Vine Ave Tyler, TX 75701	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Arrange for the provision of hospice services or assist the resident in transferring to a facility that will arrange for the provision of hospice services.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 44637</p> <p>Based on interview and record review, the facility failed to collaborate with hospice representatives and coordinate the hospice care planning process for each resident receiving hospice services, to ensure quality of care for the resident, ensuring communication with the hospice medical director, the resident's attending physician, and others participating in the provision of care for 3 of 4 residents (Residents #1, Resident #2, and Resident #3) reviewed for hospice services.</p> <p>The facility did not ensure Resident #1, #2 and #3's hospice skilled nurse progress notes were a part of the resident records in the facility.</p> <p>This failure could place residents who receive hospice services at-risk of receiving inadequate end-of-life care due to a lack of documentation, coordination of care and communication of resident needs.</p> <p>Findings included:</p> <p>1. Record review of the face sheet dated 5/30/24 indicated Resident #1 was a [AGE] year-old female admitted to the facility on [DATE] with diagnoses including Alzheimer's disease, pain, dementia, and anxiety disorder.</p> <p>Record review of the care plan last revised on 3/31/24 indicated Resident #1 was receiving hospice services.</p> <p>Record review of the Hospice Interdisciplinary Group (IDG) Comprehensive Assessment Plan of Care Report dated 5/7/24 indicated Resident #1's most recent IDG meeting was on 4/26/24, The Hospice IDG Comprehensive Assessment Plan of Care Report indicated Resident #1 would have a skilled nurse visit once a week for 8 weeks.</p> <p>Record review of Resident #1's hospice binder on 5/30/24 indicated there was only one skilled nurse note for Resident #1 dated 4/29/24.</p> <p>Record review of the facility's contract with Resident #1's hospice provider dated 11/11/21 indicated, . Hospice staff visit will be scheduled based on the need of the hospice patient according to the agreed upon plan of care .Information/Documentation provided to facility on admission of hospice patient for non-inpatient hospice services and ongoing .f. copies of clinical notes after each visit .</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>2. Record review of the face sheet dated 5/30/24 indicated Resident #2 was an [AGE] year-old female admitted to the facility on [DATE] with diagnoses including COPD, chronic respiratory failure, dementia, abnormal weight loss, and stroke.</p> <p>Record review of the MDS dated [DATE] indicated Resident #2 was usually understood by others and usually understood others. The MDS indicated Resident #2 was severely cognitively impaired with a BIMS of 04. The MDS indicated Resident #2 had a condition or chronic disease that may have resulted in a life expectancy of less than 6 months.</p> <p>Record review of the care plan last revised 5/29/24 indicated Resident #2 was receiving palliative/hospice services related to end stage disease process starting 4/7/24.</p> <p>Record review of the Hospice Certification and Plan of Care dated 3/8/24 indicated Resident #2 had a certification period of 3/8/24 to 6/5/24. The Hospice Certification and Plan of Care indicated Resident #2 would have skilled nurse visits twice a week for 2 weeks, once a week for 12 weeks, and 3 as needed feeling.</p> <p>Record review of Resident #2's hospice binder on 5/30/24 indicated there was only one skilled nurse note for Resident #2 dated 3/8/24.</p> <p>Record review of the facility's contract with Resident #2's hospice provider dated 3/9/23 indicated, .Hospice staff visits will be scheduled based on patient/family need and according to the agreed upon plan of care . Information/Documentation provided to the facility on admission and on-going .6. Copies of clinical notes after each visit .</p> <p>3. Record review of the face sheet dated 5/30/24 indicated Resident #3 was an [AGE] year-old female re-admitted to the facility on [DATE] and discharged from the facility on 4/18/24 with diagnoses including dementia, senile degeneration of the brain (mental decline associated with aging), abnormal weight loss, and diabetes.</p> <p>Record review of the physician orders dated 4/30/24 through 5/30/24 indicated Resident #3 had an order to admit to hospice services.</p> <p>Record review of the MDS dated [DATE] indicated Resident #3 was sometimes understood by others and sometimes understood others, The MDS indicated Resident #3 was severely cognitively impaired with a BIMS of 02. The MDS indicated Resident #3 had a condition or chronic disease that mas have resulted in a life expectancy of less than 6 months.</p> <p>Record review of the care plan last revised 4/7/24 indicated Resident #3 was receiving palliative care/hospice services related to end stage disease process starting 4/7/24.</p> <p>Record review of Resident #3's Hospice Team Care Plan dated 4/17/24 indicated Resident #3 was admitted to hospice services on 3/13/24. The Hospice Team Care Plan indicated Resident #3 would have skilled nurse visits once a week for 12 weeks starting on 3/13/24 and ending on 4/8/24. The Hospice Team Care Plan indicated Resident #3 would have skilled nurse visits once a week for 12 weeks starting 4/7/24.</p> <p>(continued on next page)</p>		

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<p>F 0849</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Record review of Resident #3's hospice binder on 5/30/24 indicated there were only 2 skilled nurse notes dated 4/8/24 and 4/15/24.</p> <p>Record review of the facility's contract with Resident #3's hospice provider dated 1/20/14 indicated, .Hospice, together with the facility staff, shall document all communications with provider representatives or staff in writing in the patient's record. Hospice staff shall promptly document all information related to visits, orders, revisions to orders, patient status, changes in status or condition, responses to medications or therapies, patients and family needs or requests in the patient's clinical chart .</p> <p>During an interview on 5/30/24 at 12:09 p.m. LVN A said a resident receiving hospice services should have a hospice binder from the hospice provider that included the resident's diagnoses, medication orders, and code status. LVN A said to find out when the last hospice nurse visit was or information regarding the last hospice nurse visit staff were required to call the hospice provider. LVN A said there was not a way for facility staff to view a hospice nurse's notes.</p> <p>During an interview on 5/30/24 at 12:28 p.m. the DON said he did not look at the hospice binders regularly. The DON said the only time he looked at the hospice binders was to find out when the last time the hospice provider was at the facility to see a particular resident. The DON said he could determine the last time a hospice provider was at the facility to see a resident by looking in the hospice binder for the sign in sheet or nursing note. The DON said when a hospice nurse made a visit to a resident on the nurse's next visit to the facility, they would insert the previous visit's nursing note into the resident's hospice binder. The DON said it was the SW's responsibility to ensure the hospice binders contained the residents' code status and orders. The DON said the hospice provider was responsible for ensuring they had all the appropriate or required paperwork in the hospice binders. The DON said he did not check to ensure the hospice nurse's notes were in the residents' hospice binders. The DON said he knew the hospice nurses were making visits to the residents as he had seen them in the facility and had seen the facility's nurses speaking with the hospice nurses regarding the residents they had seen.</p> <p>During an interview on 5/30/24 at 12:38 p.m. the Administrator said she was not normally involved in clinical stuff. The Administrator said she expected the hospice binders to include information from hospice visits to a resident, the services the hospice provider was providing to each resident, and the residents' orders. The Administrator said the importance of ensuring all the appropriate and required hospice information was in each resident's binder was for continuity of care.</p> <p>Record review of the facility's Hospice Care policy dated 12/2008 indicated, The facility participates in hospice care as an approach to caring for terminally ill residents/patients that require palliative care such as relief of pain and uncomfortable symptoms, as opposed to providing curative care. All covered hospice services will be available as necessary to meet the needs of the resident/patient prior to the resident/patient's admission .</p>		